

General Authority for Post and Postal Savings,

YEA

Basic Services						
1	Maximum weight limit admitted			PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes
1.1	Surface parcels (kg)	40		RESDDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes
1.2	Air (or priority) parcels (kg)	30		5.1.5	Ready to start transmitting data to partners wishing to receive data	No
2	Maximum size admitted			5.1.6	Other messages transmitted	
2.1	Surface parcels			PRECON	Pre-advice of international consignment – origin post	Yes
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	Yes		RESCON	Response to a PRECON – destination post	Yes
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No		CARDIT	Carrier documents international transport – origin post	Yes
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No		RESDIT	Response to a CARDIT – destination post	Yes
2.2	Air parcels			6	Home delivery	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	Yes		6.1	Initial delivery attempt at physical delivery of parcels to addressee	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No		6.2	If initial delivery attempt unsuccessful, card left for addressee	Yes
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	Yes
Supplementary services				6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
3	Cumbersome parcels admitted	Yes		6.5	Nature of this governmental or legally binding restriction.	
4	Maximum size admitted			7	Signature of acceptance	
4.1	Surface parcels			7.1	When a parcel is delivered or handed over	
	Metres for any one dimension	2		7.1.1	a signature of acceptance is obtained	Yes
	Metres for length & greatest circumference	3		7.1.2	captured data from an identity card are registered	Yes
4.2	Air parcels			7.1.3	another form of evidence of receipt is obtained	Yes
	Metres for any one dimension	2		7.1.4	Nature of this evidence	
	Metres for length & greatest circumference	3			Acceptance of the The concerned authorities	
Parcels service features				7.2	Ordinary parcels	
5	Electronic exchange of information			7.2.1	Signature of the addressee or his agent	Yes
5.1.1	Use a track and trace system	Yes		7.2.2	Signature of a de facto agent	Yes
5.1.2	Mandatory tracking events transmitted			7.3	Insured parcels	
EMC	Departure from outward office of exchange	Yes		7.3.1	Signature of the addressee or his agent	Yes
EMD	Arrival at inward office of exchange	Yes		7.3.2	Signature of a de facto agent	Yes
EMH	Attempted/Unsuccessful delivery	Yes		Insured parcel service		
EMI	Final delivery	Yes		8	Insured surface parcels admitted	Yes
5.1.3	Optional tracking events transmitted			8.1	Maximum insured value for surface parcels (SDR)	
EMA	Posting/collection	Yes		9	Insured air parcels admitted	No
EMB	Arrival at outward office of exchange	Yes		10	Marking used for insured parcels	
EME	Held by Customs	Yes		10.1	CP 74 pink label used	No
EMF	Out of Customs/Departure from inward office of exchange	Yes		10.2	CP 73 label and pink "insured" label used	No
EMG	Arrival at delivery office	Yes				
EMJ	Arrival at transit office of exchange	Yes				
EMK	Departure from transit office of exchange	Yes				
5.1.4	Dispatch messages transmitted					

Cash-on-delivery service for parcel			19.1	Air Parcels	Inbound parcels	No
11.1	Acceptance of Cash-on-delivery (COD) service for parcels				Outbound parcels	No
11.1.1	outbound COD parcels		19.2	Insured parcels	Inbound parcels	Yes
11.1.2	inbound COD parcels	No			Outbound parcels	No
Express delivery service			20	Infected substances admitted in		
12	Express parcel delivery service provided	Yes	20.1	Air Parcels	Inbound parcels	No
12.1	If yes, parcels delivered by special messenger	No			Outbound parcels	No
12.2	If not, advice of delivery provided to addressee	Yes	20.2	Insured parcels	Inbound parcels	No
12.3	Charge collected at time of delivery to addressee	No			Outbound parcels	No
Parcels with advice of delivery			Supplementary charges - Customs			
13	Admission of advice of delivery for		21	Non-dutiable parcels		
13.1	ordinary parcels	Yes	21.1	Threshold level below which parcels are free of customs duties and other taxes	Yes	
13.2	insured parcels	Yes	21.2	Exemption threshold		
Parcels for delivery free of charges and fees					Local currency	1500
14	Parcels for delivery free of charges and fees admitted	No			USD	
Fragile parcel					Comments:	
15	Fragile parcels admitted	No	22	Dutiable parcels		
Consignment service			22.1	Customs clearance fee collected for parcels subject to import customs clearance	Yes	
16	Consignment service by bilateral agreements provided	No	22.2	Amount of fee collected		
Integrated logistics service					Local currency	
17	integrated logistics service by bilateral agreements provided	Yes			USD	
Addresses for bilateral agreements					Comments:	
18	Contact details of the person responsible for questions concerning bilateral agreements		23	Customs clearance fee collected for all items declared at customs	Yes	
Name:	Mr Eng. Waseem Abdo Ali		23.1	Amount of fee collected		
Function:	Director General of Postal Services				Local currency	
Address:	Post & Postal Savings Corporation- Airport Street- P.O.Box : 1993 - Tel. : +967 1 331 440 Sana'a - Yemen				USD	
Tel:	1: (+9671)331440 2: (+967) 770906591				Comments:	
Fax:	(+9671)331433		24	Administration fees collected for parcels subject to export customs clearance	No	
E-mail	stamps@y.net.ye waseemabdoh@post.ye				Comments:	
Admissible radioactive material and infectious substances			Special charges - Storage			
19	Radioactive materials admitted in		25	Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection	Yes	

General Authority for Post and Postal Savings,

YEA

25.1	Amount of charge per day/per parcel		31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	Yes
	Local currency	100	31.5	Other	
	SDR				
25.2	Period of charge, if not daily				
Special delivery charges			Period of retention		
26	Delivery charges collected at the time of delivery in response to the advice of arrival	No	32	Period of retention for parcels	
			32.1	Normal period	2 Week(s)
			32.2	Exceptional period	1 Month(s)
Special charges – Poste restante			33	Retention for parcels for which notice could not be sent or addressed to poste restante	
27	Poste restante service provided	Yes	33.1	Normal period	1 Month(s)
27.1	Amount of charge per parcel		33.2	Exceptional period	20 Day(s)
	Local currency				
	SDR				
27.2	Basis for charge if not an amount per parcel		Parcels automatically retained		
			34	A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.	
Special provisions - Treatment of parcels wrongly accepted			Office name:		
28	Parcels returned to sender	No	Name: Mr		
28.1	If not, parcel delivered to addressee under conditions prescribed by your country legislations	No	Function:		
28.2	For parcels wrongly accepted, action taken on a case-by-case basis	Yes	Address:		
			Tel: 1: (+)		
			2: (+)		
			Fax: (+)		
			E-Mail:		
Delivery areas			Requests for withdrawal from the post or alteration, or correction of address		
29	Parcels delivered to		35	Requests for withdrawal from the post accepted	Yes
29.1	all addresses	Yes	35.1	Central office (in destination country) to which requests must be sent	
29.2	specific areas only	No			
	Comments:				
Collection			Office name: Exchange office		
30	Collection of parcels at post offices provided for		Name: Mr Omar Al-arashi		
30.1	all addresses	Yes	Function: Director of Exchange Centers		
30.2	specific areas only	No	Address: Sana'a - Yemen- P.O.Box:1993		
	Comments:		Tel: 1: (+9671)331317		
			2: (+)		
			Fax: (+)		
			E-Mail:		
Delivery procedures for parcels for which customs duty and taxes are payable			Special provisions - Force majeure		
31	Procedure for parcels for which customs duty is payable		36	Liability admitted in cases of force majeure	No
31.1	Pick up of parcel at the customs office	No	36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	No
31.2	Addressee's address with collection of customs duties and taxes at the time of delivery	Yes			
31.3	Delivery to the addressee's address after payment of customs duties and taxes	Yes			

36.2	Addressee/sender's reservations admitted at the time of delivery	Yes	Languages English Arabic																																																										
Special provisions - Customs declarations			National Holidays																																																										
37	Number of CN 23 customs declarations required for inbound parcels	3	41.1 National holidays																																																										
37.1	Number of CN 23 customs declarations required for parcels in transit	1	National holiday in 2023																																																										
37.2	Languages in which CN 23 customs declarations can be completed English Arabic		<table border="1"> <thead> <tr> <th>Month</th> <th>Day(s)</th> <th>National Holidays - Description</th> </tr> </thead> <tbody> <tr><td>April</td><td>21</td><td>Eid Al Fitr</td></tr> <tr><td>April</td><td>22</td><td>Eid Al Fitr</td></tr> <tr><td>April</td><td>23</td><td>Eid Al Fitr</td></tr> <tr><td>April</td><td>24</td><td>Eid Al Fitr</td></tr> <tr><td>April</td><td>25</td><td>Eid Al Fitr</td></tr> <tr><td>May</td><td>1</td><td>labor day</td></tr> <tr><td>May</td><td>22</td><td>National Day</td></tr> <tr><td>June</td><td>28</td><td>Eid Al adha</td></tr> <tr><td>June</td><td>29</td><td>Eid Al adha</td></tr> <tr><td>June</td><td>30</td><td>Eid Al adha</td></tr> <tr><td>July</td><td>1</td><td>Eid Al adha</td></tr> <tr><td>July</td><td>2</td><td>Eid Al adha</td></tr> <tr><td>July</td><td>19</td><td>Islamic New Year</td></tr> <tr><td>September</td><td>21</td><td>Revolution day</td></tr> <tr><td>September</td><td>26</td><td>Revolution Day</td></tr> <tr><td>September</td><td>27</td><td>Prophet's Birthday</td></tr> <tr><td>October</td><td>14</td><td>Independence Day</td></tr> <tr><td>November</td><td>30</td><td>Independence Day</td></tr> </tbody> </table>		Month	Day(s)	National Holidays - Description	April	21	Eid Al Fitr	April	22	Eid Al Fitr	April	23	Eid Al Fitr	April	24	Eid Al Fitr	April	25	Eid Al Fitr	May	1	labor day	May	22	National Day	June	28	Eid Al adha	June	29	Eid Al adha	June	30	Eid Al adha	July	1	Eid Al adha	July	2	Eid Al adha	July	19	Islamic New Year	September	21	Revolution day	September	26	Revolution Day	September	27	Prophet's Birthday	October	14	Independence Day	November	30	Independence Day
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Special provisions - Method of dispatching accompanying documents			Regional Holidays																																																										
38	Documents affixed to the relevant parcels	Yes	41.2 Regional holidays																																																										
38.1	Documents attached to the parcels bill	No	Regional holiday in																																																										
Service to customers			<table border="1"> <thead> <tr> <th>Month</th> <th>Day(s)</th> <th>Regional/Local Holidays – Localities and description</th> </tr> </thead> <tbody> </tbody> </table>		Month	Day(s)	Regional/Local Holidays – Localities and description																																																						
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39	On-line tracking provided	Yes	Cancellation of fees																																																										
39.1	Web site address to access information http://www.post.ye		42 Fees cancelled when they concern																																																										
39.2	Languages in which track and trace information is available English Arabic		42.1 parcels returned to sender Yes																																																										
Service to designated operators			42.2 parcels redirected to a third party No																																																										
40.	User of the Internet-based Inquiry System (IBIS)	Yes	42.3 parcels abandoned by the sender No																																																										
40.1	Details of office(s) responsible for handling parcel post inquiries		42.4 parcels lost or destroyed Yes																																																										
Office name: Section of International Inquiry			42.5 parcels rifled or damaged Yes																																																										
Name: Mr Mohamed Al- faqeeh			Redirection within the country of destination																																																										
Function: chef of international inquiry																																																													
Address: Air port Street - P.O.Box:1993 - Sana'a - Yemen																																																													
Tel: 1: (+967)331440																																																													
2: (+)																																																													
Fax: (+)																																																													
E-Mail:																																																													
Hours of service and days(s) on which the inquiry service is operating																																																													
Opening Hours (Local)																																																													
Day	Opening hours 1	Opening hours 2																																																											
Monday	08:00-02:00	-																																																											
Tuesday	08:00-20:00	-																																																											
Wednesday	08:00-20:00	-																																																											
Thursday	08:00-20:00	-																																																											
Friday	-	-																																																											
Saturday	08:00-02:00	-																																																											
Sunday	08:00-20:00	-																																																											

- 43.1 Redirection done without a request from the sender or addressee No
- 43.2 Redirection fee charged Yes
- 43.3 Amount of redirection fee (SDR)
- Comments:

Miscellaneous provisions – operation of the parcel service

- 44.1 Postal parcel services operated by the designated postal operator Yes
- 44.2 Postal parcel services operated by a transport company or companies No
- 44.3 Service provided throughout the country Yes

Postcodes	Localities

Office(s) of exchange handling parcels**45 Details of office(s) of exchange responsible for handling parcel post**

Office name: SANA'A
 IMPC code: YESAHA
 Name: Mr Omar Al-arashi
 Function: Director of Exchanges Department
 Address: Sana'a - Yemen- P.O.Box: 1993
 Tel: 1: (+9671)331317
 2: (+9671)331440
 Fax: (+9671)331433
 E-Mail: stamps@y.net.ye

Hours of service and days(s) on which the OE is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	08:00-01:00	-
Tuesday	08:00-02:15	-
Wednesday	08:00-01:00	-
Thursday	08:00-01:00	-
Friday	00:00-23:59	-
Saturday	08:00-01:00	-
Sunday	08:00-01:00	-

Observations/Comments

Delivery standards

46-47 See the annexes.

Barcode

48 Barcode sample used on all outward international postal parcels.



Parcel delivery standards - Air parcel

OE Name SANA'A
 IMPC Code YESAHA
 Tel (+967)1331440
 Fax (+967)1382300
 Hours of operation Monday - Sunday : 08:00 - 01:00

From the airport of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 09:00	Monday	Tuesday	Wednesday
Monday	09:01 - 23:59	Tuesday	Wednesday	Thursday
Tuesday	00:00 - 09:00	Tuesday	Wednesday	Thursday
Tuesday	09:01 - 23:59	Wednesday	Thursday	Friday
Wednesday	00:00 - 09:00	Wednesday	Thursday	Friday
Wednesday	09:01 - 23:59	Thursday	Friday	Saturday
Thursday	00:00 - 09:00	Thursday	Friday	Saturday
Thursday	09:01 - 23:59	Friday	Saturday	Sunday
Friday	00:00 - 09:00	Friday	Saturday	Sunday
Friday	09:01 - 23:59	Saturday	Sunday	Monday
Saturday	00:00 - 09:00	Saturday	Sunday	Monday
Saturday	09:01 - 23:59	Sunday	Monday	Tuesday
Sunday	00:00 - 09:00	Sunday	Monday	Tuesday
Sunday	09:01 - 09:01	Monday	Tuesday	Wednesday

Definition of zones

Zone 1:

Postcodes	Cities
YESAHA, YESAHB, YESAHC, YESAHD, YESAHE, YESAHF, YESAHG, YESAHH, YESAHI, YESAHJ, YESAHL, YESAHM, YESAHN, YESAHO, YESAHP, YESAHQ, YESAHR, YESAHS, YESAHT, YESAHU, YESAHV, YESAHW, YESAHX, YESAHY.	SANA'A

Zone 2:

Postcodes	Cities

General Authority for Post and Postal Savings,
Yemen

YEA

YEADDA, YEHODA, YERIYA, YEMUKA, YETAZA, YEADDB, YEADDC, YEADDEH, YEADDD, YEADDE, YEADDF, YEADDEI, YEADDEG, YEADDEJ, YEADDEK, YEADDEL, YEADDEO, YETAZB, YETAZC, YERIYB, YERIYF, YEIBBA, YEDMRA, YEADNA, YEMUKA.	ADEN, TAIZ, HODEDAH, RIYAN, IBB.
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Zone 3:

Postcodes	Cities
YEHDDA, YEHDDF, YERIYC, YERIYD, YERIYE, YERIYF, YERIYG, YERIIH, YERIYI, YERIYJ, YERIYK, YERIYL, YERIYM, YERIYN, YERIYO, YEAAYA, YEBYDA, YERXAA, YERXAA, YEAAYA, YESADA, YESYEA, YEHABA, YEDHLA, YELHAA, YEMHWA, YEDMRB, YESCTA, YEADND, YESCTA, YETAZX, YEMADA, YEMHWA, YEMHWC, YEMHWD, YEMHWE, YESYEB, YESYEC, YESYED, YESYEE, YEJOFA, YESAHZ, YEATQA, YEBABA, YEMHWF, YEHODB, YEMHWA, YEHODC, YEHABJ, YEHODH, YEIBBD, YEHODG, YEHODM, YERIMA, YEARHA, YELHAB, YELHAC, YELHAB, YEGXFA, YEAAYA, YESCTA.	

Arrival at office of exchange: 10:00

Customs clearance times:

Items subject to customs duty: 24 hours

Items not subject to customs duty: 24 hours

Comments:

Parcel delivery standards - Surface parcel

OE Name SANA'A
 IMPC Code YESAHA
 Tel (+967)1331440
 Fax (+967)1382300
 Hours of operation Monday - Sunday: 08:00 - 01:00

From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 09:00	Monday	Tuesday	Wednesday
Monday	09:01 - 23:59	Tuesday	Wednesday	Thursday
Tuesday	00:00 - 09:00	Tuesday	Wednesday	Thursday
Tuesday	09:01 - 23:59	Wednesday	Thursday	Friday
Wednesday	00:00 - 09:00	Wednesday	Thursday	Friday
Wednesday	09:01 - 23:59	Thursday	Friday	Saturday
Thursday	00:00 - 09:00	Thursday	Friday	Saturday
Thursday	09:01 - 23:59	Friday	Saturday	Sunday
Friday	00:00 - 09:00	Friday	Saturday	Wednesday
Friday	09:01 - 23:59	Saturday	Sunday	Monday
Saturday	00:00 - 09:00	Saturday	Sunday	Monday
Saturday	09:01 - 23:59	Sunday	Monday	Tuesday
Sunday	00:00 - 09:00	Sunday	Monday	Tuesday
Sunday	09:01 - 23:59	Monday	Tuesday	Wednesday

Definition of zones

Zone 1:

Postcodes	Cities
YESAHA, YESAHB, YESAHC, YESAHD, YESAHE, YESAHF, YESAHG, YESAHH, YESAHI, YESAHJ, YESAHL, YESAHM, YESAHN, YESAHO, YESAHP, YESAHQ, YESAHR, YESAHS, YESAHT, YESAHU, YESAHV, YESAHW, YESAHX, YESAHY.	SANA'A

Zone 2:

Postcodes	Cities

General Authority for Post and Postal Savings,
Yemen

YEA

YEADDA, YEHODA, YERIYA, YEMUKA, YETAZA, YEADDB, YEADDC, YEADDEH, YEADDEI, YEADDEJ, YEADDEK, YEADDEL, YEADDEO, YETAZB, YETAZC, YERIYB, YERIYF, YEIBBA, YEDMRA, YEADNA, YEMUKA.	ADEN, TAIZ, HODEDAH, RIYAN, IBB.
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Zone 3:

Postcodes	Cities
YEHDDA, YEHDDF, YERIYC, YERIYD, YERIYE, YERIYF, YERIYG, YERIIH, YERIYI, YERIYJ, YERIYK, YERIYL, YERIYM, YERIYN, YERIYO, YEAAYA, YEBYDA, YERXAA, YERXAA, YEAAYA, YESADA, YESYEA, YEHABA, YEDHLA, YELHAA, YEMHWA, YEDMRB, YESCTA, YEADND, YESCTA, YETAZX, YEMADA, YEMHWA, YEMHWC, YEMHWD, YEMHWE, YESYEB, YESYEC, YESYED, YESYEE, YEJOFA, YESAHZ, YEATQA, YEBABA, YEMHWF, YEHODB, YEMHWA, YEHODC, YEHABJ, YEHODH, YEIBBD, YEHODG, YEHODM, YERIMA, YEARHA, YELHAB, YELHAC, YELHAB, YEGXFA, YEAAYA, YESCTA.	

Arrival at office of exchange: 10:00

Customs clearance times:

Items subject to customs duty: 24 hours

Items not subject to customs duty: 24 hours

Comments:

Last validation date: 2010-07-06