

## Vietnam Post (VNPost)

VNA

Basic Services			CARDIT	Carrier documents international transport – origin post	Yes
<b>1</b>	<b>Maximum weight limit admitted</b>		RESDIT	Response to a CARDIT – destination post	Yes
1.1	Surface parcels (kg)	30	<b>6</b>	<b>Home delivery</b>	
1.2	Air (or priority) parcels (kg)	30	6.1	Initial delivery attempt at physical delivery of parcels to addressee	Yes
<b>2</b>	<b>Maximum size admitted</b>		6.2	If initial delivery attempt unsuccessful, card left for addressee	Yes
2.1	Surface parcels		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	Yes
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	No	6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	Yes	6.5	Nature of this governmental or legally binding restriction.	
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No	<b>7</b>	<b>Signature of acceptance</b>	
2.2	Air parcels		7.1	When a parcel is delivered or handed over	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	No	7.1.1	a signature of acceptance is obtained	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	Yes	7.1.2	captured data from an identity card are registered	Yes
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No	7.1.3	another form of evidence of receipt is obtained	
			7.2	Ordinary parcels	
			7.2.1	Signature of the addressee or his agent	Yes
			7.2.2	Signature of a de facto agent	Yes
			7.3	Insured parcels	
			7.3.1	Signature of the addressee or his agent	
			7.3.2	Signature of a de facto agent	
Supplementary services					
<b>3</b>	<b>Cumbersome parcels admitted</b>	No	Insured parcel service		
			<b>8</b>	<b>Insured surface parcels admitted</b>	<b>No</b>
			<b>9</b>	<b>Insured air parcels admitted</b>	<b>No</b>
Parcels service features			<b>10</b>	<b>Marking used for insured parcels</b>	
<b>5</b>	<b>Electronic exchange of information</b>		10.1	CP 74 pink label used	
5.1.1	Use a track and trace system	Yes	10.2	CP 73 label and pink "insured" label used	
5.1.2	Mandatory tracking events transmitted				
EMC	Departure from outward office of exchange	Yes	Cash-on-delivery service for parcel		
EMD	Arrival at inward office of exchange	Yes	<b>11.1</b>	<b>Acceptance of Cash-on-delivery (COD) service for parcels</b>	
EMH	Attempted/Unsuccessful delivery	Yes	11.1.1	outbound COD parcels	No
EMI	Final delivery	Yes	11.1.2	inbound COD parcels	No
5.1.3	Optional tracking events transmitted				
EMA	Posting/collection	No	Express delivery service		
EMB	Arrival at outward office of exchange	No	<b>12</b>	<b>Express parcel delivery service provided</b>	<b>Yes</b>
EME	Held by Customs	Yes	12.1	If yes, parcels delivered by special messenger	Yes
EMF	Out of Customs/Departure from inward office of exchange	Yes	12.3	Charge collected at time of delivery to addressee	Yes
EMG	Arrival at delivery office	No			
EMJ	Arrival at transit office of exchange	Yes			
EMK	Departure from transit office of exchange	Yes			
5.1.4	Dispatch messages transmitted				
PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes			
RESDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes			
5.1.5	Ready to start transmitting data to partners wishing to receive data				
5.1.6	Other messages transmitted				
PRECON	Pre-advice of international consignment – origin post	Yes			
RESCON	Response to a PRECON – destination post	Yes			

12.4	Amount collected per parcel (SDR)	up to 10kg:0.90S DR (1.36USD); from 10 to 20kg:1.09S DR (1.64USD); upper 20kg:1.21S DR (1.82USD)			Outbound parcels No
<b>Parcels with advice of delivery</b>				<b>20</b>	<b>Infected substances admitted in</b>
13	<b>Admission of advice of delivery for</b>			20.1	Air Parcels
13.1	ordinary parcels	Yes			Inbound parcels No
13.2	insured parcels	No			Outbound parcels No
<b>Parcels for delivery free of charges and fees</b>				20.2	Insured parcels
14	<b>Parcels for delivery free of charges and fees admitted</b>	<b>No</b>			Inbound parcels No
<b>Fragile parcel</b>					Outbound parcels No
15	<b>Fragile parcels admitted</b>	<b>No</b>		<b>Supplementary charges - Customs</b>	
<b>Consignment service</b>				<b>21</b>	<b>Non-dutiable parcels</b>
16	<b>Consignment service by bilateral agreements provided</b>	<b>No</b>		21.1	Threshold level below which parcels are free of customs duties and other taxes Yes
<b>Integrated logistics service</b>				21.2	Exemption threshold
17	<b>integrated logistics service by bilateral agreements provided</b>	<b>No</b>			Local currency 2,000,000V ND
<b>Addresses for bilateral agreements</b>					USD 90
18	<b>Contact details of the person responsible for questions concerning bilateral agreements</b>				Comments:
Name:	Ms CHU QUYNH ANH				no more than 4 times/year
Function:	DTY. DIRECTOR			<b>22</b>	<b>Dutiable parcels</b>
Address:	POSTAL SERVICE DIVISION - VIETNAM POSTS - No.5 PHAM HUNG ROAD, MY DINH, TU LIEM, HANOI VIETNAM			22.1	Customs clearance fee collected for parcels subject to import customs clearance Yes
Tel:	1: (+844)37689396 2: (+844) 90430604			22.2	Amount of fee collected
Fax:	(+844)37689380				Local currency
E-mail	anhcq@vnpost.vn				USD
					Comments:
					up to 5kg:1.18USD; from 5 to 10kg:2.27USD; from10 to 15kg:2.73USD; from15 to 20kg:3.18USD; upper 20kg:3.64USD.
<b>Admissible radioactive material and infectious substances</b>				<b>23</b>	<b>Customs clearance fee collected for all items declared at customs Yes</b>
19	<b>Radioactive materials admitted in</b>			23.1	Amount of fee collected
19.1	Air Parcels				Local currency
		Inbound parcels No			USD
		Outbound parcels No			Comments:
19.2	Insured parcels				up to 5kg:1.18USD; from 5 to 10kg:2.27USD; from10 to 15kg:2.73USD; from15 to 20kg:3.18USD; upper 20kg:3.64USD.
		Inbound parcels No		<b>24</b>	<b>Administration fees collected for parcels subject to export customs clearance No</b>
					Comments:
<b>Special charges - Storage</b>				<b>25</b>	<b>Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection Yes</b>
				25.1	Amount of charge per day/per parcel
					Local currency 200VND per day per kg

## Vietnam Post (VNPost)

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SDR				<b>33</b>	<b>Retention for parcels for which notice could not be sent or addressed to poste restante</b>	
25.2	Period of charge, if not daily	0.01 USD per day per kg		33.1	Normal period	15 Day(s)
				33.2	Exceptional period	
<b>Special delivery charges</b>				<b>Parcels automatically retained</b>		
<b>26</b>	<b>Delivery charges collected at the time of delivery in response to the advice of arrival</b>	<b>No</b>		<b>34</b>	<b>A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.</b>	
<b>Special charges – Poste restante</b>				Office name: Copy of the CP 78 verification note should be sent to relevant Office of Exchange		
<b>27</b>	<b>Poste restante service provided</b>	<b>No</b>		Name: Mr		
<b>Special provisions - Treatment of parcels wrongly accepted</b>				Function:		
<b>28</b>	<b>Parcels returned to sender</b>	<b>Yes</b>		Address:		
<b>Delivery areas</b>				Tel: 1: (+) 2: (+)		
<b>29</b>	<b>Parcels delivered to</b>			Fax: (+)		
29.1	all addresses	Yes		E-Mail:		
29.2	specific areas only	No		<b>Requests for withdrawal from the post or alteration, or correction of address</b>		
	Comments:			<b>35</b>	<b>Requests for withdrawal from the post accepted</b>	<b>Yes</b>
<b>Collection</b>				35.1	Central office (in destination country) to which requests must be sent	
<b>30</b>	<b>Collection of parcels at post offices provided for</b>			Office name: VIETNAM POST LOGISTICS		
30.1	all addresses	Yes		Name: Mr		
30.2	specific areas only	No		Function:		
	Comments:			Address: should be send via IBIS or below emails		
<b>Delivery procedures for parcels for which customs duty and taxes are payable</b>				Tel: 1: (+) 2: (+)		
<b>31</b>	<b>Procedure for parcels for which customs duty is payable</b>			Fax: (+)		
31.1	Pick up of parcel at the customs office	Yes		E-Mail: international.vckv@vnpost.vn		
31.2	Addressee's address with collection of customs duties and taxes at the time of delivery	Yes		<b>Special provisions - Force majeure</b>		
31.3	Delivery to the addressee's address after payment of customs duties and taxes	Yes		<b>36</b>	<b>Liability admitted in cases of force majeure</b>	<b>No</b>
31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	Yes		36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	No
31.5	Other			36.2	Addressee/sender's reservations admitted at the time of delivery	No
<b>Period of retention</b>				<b>Special provisions - Customs declarations</b>		
<b>32</b>	<b>Period of retention for parcels</b>			<b>37</b>	<b>Number of CN 23 customs declarations required for inbound parcels</b>	<b>2</b>
32.1	Normal period	15 Day(s)		37.1	Number of CN 23 customs declarations required for parcels in transit	2
32.2	Exceptional period	01 Month(s)		37.2	Languages in which CN 23 customs declarations can be completed	

Date of last update : 27.10.2022

## Vietnam Post (VNPost)

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English			Office name: HOCHIMINH-CITY CUSTOMER SERVICE																																	
<b>Special provisions - Method of dispatching accompanying documents</b>			Name: Ms																																	
<b>38</b>	<b>Documents affixed to the relevant parcels</b>	<b>Yes</b>	Function:																																	
38.1	Documents attached to the parcels bill	No	Address: NO. 125 HAI BA TRUNG STREET - BEN NGHE WARD - DISTRICT 1 - HOCHIMINH-CITY - VIETNAM																																	
<b>Service to customers</b>			Tel: 1: (+848)38271352 2: (+848)38237785																																	
<b>39</b>	<b>On-line tracking provided</b>	<b>Yes</b>	Fax: (+848 )38237784																																	
39.1	Web site address to access information http://www.vnpost.vn/		E-Mail: customer.bdHCM@vnpost.vn																																	
39.2	Languages in which track and trace information is available English		Hours of service and days(s) on which the inquiry service is operating																																	
<b>Service to designated operators</b>			<b>Opening Hours (Local)</b>																																	
<b>40.</b>	<b>User of the Internet-based Inquiry System (IBIS)</b>	<b>Yes</b>	<table border="1"> <thead> <tr> <th>Day</th> <th>Opening hours 1</th> <th>Opening hours 2</th> </tr> </thead> <tbody> <tr><td>Monday</td><td>08:00-12:00</td><td>13:00-17:00</td></tr> <tr><td>Tuesday</td><td>08:00-12:00</td><td>13:00-17:00</td></tr> <tr><td>Wednesday</td><td>08:00-12:00</td><td>13:00-17:00</td></tr> <tr><td>Thursday</td><td>08:00-12:00</td><td>13:00-17:00</td></tr> <tr><td>Friday</td><td>08:00-12:00</td><td>13:00-17:00</td></tr> <tr><td>Saturday</td><td>-</td><td>-</td></tr> <tr><td>Sunday</td><td>-</td><td>-</td></tr> </tbody> </table>	Day	Opening hours 1	Opening hours 2	Monday	08:00-12:00	13:00-17:00	Tuesday	08:00-12:00	13:00-17:00	Wednesday	08:00-12:00	13:00-17:00	Thursday	08:00-12:00	13:00-17:00	Friday	08:00-12:00	13:00-17:00	Saturday	-	-	Sunday	-	-									
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40.1	Details of office(s) responsible for handling parcel post inquiries		Languages English																																	
Office name:	VIETNAM POST LOGISTICS		<b>National Holidays</b>																																	
Name:	Ms		<b>41.1 National holidays</b>																																	
Function:			National holiday in 2022																																	
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January	20	Traditional Tet Holidays																																		
January	23	Traditional Tet Holidays																																		
E-Mail:	international.vckv@vnpost.vn; inquiry.mb@vnpost.vn;inquiry.mb@vnpost.vn;inquiry.y.mt@vnpost.vn																																			
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Languages	English																																			

Date of last update : 27.10.2022

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VNA

January	24	Traditional Tet Holidays
January	25	Traditional Tet Holidays
January	26	Traditional Tet Holidays
January	27	Traditional Tet Holidays
May	1	Int'l Labor Day
May	2	National Day
May	3	National Day
September	4	National Day
September	5	National Day

**Regional Holidays****41.2 Regional holidays**

Regional holiday in

Month	Day(s)	Regional/Local Holidays – Localities and description
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**Cancellation of fees****42 Fees cancelled when they concern**

42.1	parcels returned to sender	Yes
42.2	parcels redirected to a third party	Yes
42.3	parcels abandoned by the sender	Yes
42.4	parcels lost or destroyed	Yes
42.5	parcels rifled or damaged	Yes

**Redirection within the country of destination**

43.1	Redirection done without a request from the sender or addressee	Yes
43.2	Redirection fee charged	No
43.3	Amount of redirection fee (SDR)	
Comments:		

**Miscellaneous provisions – operation of the parcel service**

44.1	Postal parcel services operated by the designated postal operator	Yes
44.2	Postal parcel services operated by a transport company or companies	No
44.3	Service provided throughout the country	Yes

Postcodes	Localities
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**Office(s) of exchange handling parcels****45 Details of office(s) of exchange responsible for handling parcel post**

Office name: HANOI EXCHANGE OFFICE  
 IMPC code: VNHANA  
 Name: Ms Lam Thu Hang  
 Function:  
 Address: Tan Trai Village, Phu Cuong Commune, Soc Son District, Hanoi City  
 Tel: 1: (+844)37681808  
 2: (+)  
 Fax: (+844 )912316616  
 E-Mail: lamtthang@gmail.com; inquiry.mb@vnpost.vn

Hours of service and days(s) on which the OE is operating

**Opening Hours (Local)**

Day	Opening hours 1	Opening hours 2
Monday	08:00-12:00	13:00-17:00
Tuesday	08:00-12:00	13:00-17:00
Wednesday	08:00-12:00	13:00-17:00
Thursday	08:00-12:00	13:00-17:00
Friday	08:00-12:00	13:00-17:00
Saturday	-	-
Sunday	-	-

Observations/Comments

Office name: HOCHIMINH-CITY OFFICE OF EXCHANGE  
 IMPC code: VNSGNA  
 Name: Ms Nguyen Thi Kim Oanh  
 Function:  
 Address: NO 270BIS LY THUONG KIET ROAD- DISTRICT 10 - HOCHIMINH-CITY - VIETNAM  
 Tel: 1: (+848)918138752  
 2: (+)  
 Fax: (+848 )38651646  
 E-Mail: oanhntk.vckv@vnpost.vn; inquiry.mn@vnpost.vn

Hours of service and days(s) on which the OE is operating

**Opening Hours (Local)**

Day	Opening hours 1	Opening hours 2
Monday	08:00-12:00	13:00-17:00
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Thursday	08:00-12:00	13:00-17:00
Friday	08:00-12:00	13:00-17:00
Saturday	-	-
Sunday	-	-

Observations/Comments

## Vietnam Post (VNPost)

VNA

Office name: DANANG OFFICE EXCHANGE  
 IMPC code: VNDADA  
 Name: Ms Pham Thi Thuy Lien  
 Function:  
 Address: Lot U1-U3, Road No. 7B, Hoa Khanh Industrial Park, Lien Chieu District, Da Nang City  
 Tel: 1: (+84)914040009  
 2: (+)  
 Fax: (+)  
 E-Mail: lienptt.vckv@vnpost.vn; inquiry.mt@vnpost.vn

Hours of service and days(s) on which the OE is operating

**Opening Hours (Local)**

Day	Opening hours 1	Opening hours 2
Monday	08:00-17:00	-
Tuesday	08:00-17:00	-
Wednesday	08:00-17:00	-
Thursday	08:00-17:00	-
Friday	08:00-17:00	-
Saturday	-	-
Sunday	-	-

Observations/Comments

Operating since 01 March 2020.

**Delivery standards**

46-47 See the annexes.

**Barcode**

48 Barcode sample used on all outward international postal parcels.



CP 01 000011 5 VN

**Parcel delivery standards - Air parcel**

OE Name                    HANOI OFFICE EXCHANGE  
 IMPC Code                VNHANA  
 Tel                         (+844)37681808  
 Fax                         (+844)37681825  
 Hours of operation      08.00 TO 17.00 FROM MONDAY TO FRIDAY  
 From the airport of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
<b>Day</b>	<b>Time</b>	<b>Zone 1</b>	<b>Zone 2</b>	<b>Zone 3</b>
Monday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Tuesday	00:00 - 23:59	Monday	Tuesday+1	Friday+1
Wednesday	00:00 - 23:59	Tuesday	Wednesday+1	Monday+1
Thursday	00:00 - 23:59	Wednesday	Thursday+1	Tuesday+1
Friday	00:00 - 23:59	Thursday	Friday+1	Wednesday+1
Saturday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Sunday	00:00 - 23:59	Friday	Monday+1	Thursday+1

Definition of zones

Zone 1:

Postcodes	Cities
100000 – 159999.	

Zone 2:

Postcodes	Cities
160000 – 519999.	

Zone 3:

Postcodes	Cities
520000 - 699999, 700000 - 769999, 770000 - 979999.	

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty:                    72 hours  
 Items not subject to customs duty:                24 hours

**Comments:**

**Parcel delivery standards - Surface parcel**

OE Name HANOI OFFICE OF EXCHANGE  
 IMPC Code VNHANA  
 Tel (+844)37681808  
 Fax (+844)37681825  
 Hours of operation 8.00 - 17.00 FROM MONDAY TO FRIDAY

From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
<b>Day</b>	<b>Time</b>	<b>Zone 1</b>	<b>Zone 2</b>	<b>Zone 3</b>
Monday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Tuesday	00:00 - 23:59	Monday	Tuesday+1	Friday+1
Wednesday	00:00 - 23:59	Tuesday	Wednesday+1	Monday+1
Thursday	00:00 - 23:59	Wednesday	Thursday+1	Tuesday+1
Friday	00:00 - 23:59	Thursday	Friday+1	Wednesday+1
Saturday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Sunday	00:00 - 23:59	Friday	Monday+1	Thursday+1

Definition of zones

Zone 1:

Postcodes	Cities
100000 - 159999.	

Zone 2:

Postcodes	Cities
160000 - 519999.	

Zone 3:

Postcodes	Cities
520000 - 699999, 700000 - 769999, 770000 - 979999.	

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty: 72 Hours

Items not subject to customs duty: 24 Hours

**Comments:**



**Parcel delivery standards - Air parcel**

OE Name HOCHIMINH OFFICE OF EXCHANGE  
 IMPC Code VNSGNA  
 Tel (+848)38649012  
 Fax (+848)38651646  
 Hours of operation 08.00 TO 17.00 FROM MONDAY TO FRIDAY  
 From the airport of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
<b>Day</b>	<b>Time</b>	<b>Zone 1</b>	<b>Zone 2</b>	<b>Zone 3</b>
Monday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Tuesday	00:00 - 23:59	Monday	Tuesday+1	Friday+1
Wednesday	00:00 - 23:59	Tuesday	Wednesday+1	Monday+1
Thursday	00:00 - 23:59	Wednesday	Thursday+1	Tuesday+1
Friday	00:00 - 23:59	Thursday	Friday+1	Wednesday+1
Saturday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Sunday	00:00 - 23:59	Friday	Monday+1	Thursday+1

Definition of zones

Zone 1:

Postcodes	Cities
700000 - 769999.	

Zone 2:

Postcodes	Cities
630000 - 699999, 770000 - 979999.	

Zone 3:

Postcodes	Cities
100000 - 159999, 160000 - 519999, 520000 - 629999.	

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty: 72 Hours

Items not subject to customs duty: 24 Hours

**Comments:**

**Parcel delivery standards - Surface parcel**

OE Name HOCHIMINH OFFICE OF EXCHANGE  
 IMPC Code VNSGNA  
 Tel (+848)38649012  
 Fax (+848)38651646  
 Hours of operation 08.00 TO 17.00 FROM MONDAY TO FRIDAY  
 From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
<b>Day</b>	<b>Time</b>	<b>Zone 1</b>	<b>Zone 2</b>	<b>Zone 3</b>
Monday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Tuesday	00:00 - 23:59	Monday	Tuesday+1	Friday+1
Wednesday	00:00 - 23:59	Tuesday	Wednesday+1	Monday+1
Thursday	00:00 - 23:59	Wednesday	Thursday+1	Tuesday+1
Friday	00:00 - 23:59	Thursday	Friday+1	Wednesday+1
Saturday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Sunday	00:00 - 23:59	Friday	Monday+1	Thursday+1

Definition of zones

Zone 1:

Postcodes	Cities
700000 - 769999.	

Zone 2:

Postcodes	Cities
630000 - 699999, 770000 - 979999.	

Zone 3:

Postcodes	Cities
100000 - 159999, 160000 - 519999, 520000 - 629999.	

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty: 72 Hours  
 Items not subject to customs duty: 24 Hours

**Comments:**

**Parcel delivery standards - Air parcel**

OE Name DANANG OFFICE EXCHANGE  
 IMPC Code VNDADA  
 Tel (+84)236 3 666698  
 Fax (+)  
 Hours of operation Mon, Tues, Wed, Thur, Fri: 08.00–17.00; Sat: closed; Sun: closed  
 From the airport of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Tuesday	00:00 - 23:59	Monday	Tuesday+1	Friday+1
Wednesday	00:00 - 23:59	Tuesday	Wednesday+1	Monday+1
Thursday	00:00 - 23:59	Wednesday	Thursday+1	Tuesday+1
Friday	00:00 - 23:59	Wednesday	Friday+1	Wednesday+1
Saturday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Sunday	00:00 - 23:59	Friday	Monday+1	Thursday+1

Definition of zones

Zone 1:

Postcodes	Cities
550000 - 559999.	

Zone 2:

Postcodes	Cities
510000 - 539999, 560000 - 629999.	

Zone 3:

Postcodes	Cities
100000 - 509999, 700000 - 769999, 630000 - 699999, 770000 - 979999.	

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty: 72 hours (for parcels arrived with full of relating documents & conditions under customs regulations).  
 Items not subject to customs duty: 24 hours (for parcels arrived with full of relating documents & conditions under

**Comments:**

**Parcel delivery standards - Surface parcel**

OE Name                    LANGSON - OFFICE EXCHANGE (only for parcels by road from China)  
 IMPC Code                VNLGSA  
 Tel                         (+84)2053851315  
 Fax                         (+)  
 Hours of operation      Mon, Tues, Wed, Thur, Fri: 08.00–17.00; Sat: closed; Sun: closed  
 From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
<b>Day</b>	<b>Time</b>	<b>Zone 1</b>	<b>Zone 2</b>	<b>Zone 3</b>
Monday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Tuesday	00:00 - 23:59	Monday	Tuesday+1	Friday+1
Wednesday	00:00 - 23:59	Tuesday	Wednesday+1	Monday+1
Thursday	00:00 - 23:59	Wednesday	Thursday+1	Tuesday+1
Friday	00:00 - 23:59	Thursday	Friday+1	Wednesday+1
Saturday	00:00 - 23:59	Friday	Monday+1	Thursday+1
Sunday	00:00 - 23:59	Friday	Monday+1	Thursday+1

Definition of zones

Zone 1:

Postcodes	Cities
240000 - 249999.	

Zone 2:

Postcodes	Cities
220000 - 239999.	

Zone 3:

Postcodes	Cities
100000 - 159999, 160000 - 219999, 250000 - 509999, 510000 - 629999, 700000 - 769999, 630000 - 699999, 770000 - 979999.	

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty:

Items not subject to customs duty:

**Comments:**

Last validation date: DA V2 01/04/2021