

Basic Services			CARDIT	Carrier documents international transport – origin post	Yes
1	Maximum weight limit admitted		RESDIT	Response to a CARDIT – destination post	Yes
1.1	Surface parcels (kg)	Not Admitted	6	Home delivery	
1.2	Air (or priority) parcels (kg)	30	6.1	Initial delivery attempt at physical delivery of parcels to addressee	Yes
2	Maximum size admitted		6.2	If initial delivery attempt unsuccessful, card left for addressee	Yes
2.1	Surface parcels		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	Yes
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	No	6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No	6.5	Nature of this governmental or legally binding restriction.	
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No	7	Signature of acceptance	
2.2	Air parcels		7.1	When a parcel is delivered or handed over	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	Yes	7.1.1	a signature of acceptance is obtained	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No	7.1.2	captured data from an identity card are registered	No
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No	7.1.3	another form of evidence of receipt is obtained	No
Supplementary services			7.2	Ordinary parcels	
3	Cumbersome parcels admitted	No	7.2.1	Signature of the addressee or his agent	Yes
Parcels service features			7.2.2	Signature of a de facto agent	Yes
5	Electronic exchange of information		7.3	Insured parcels	
5.1.1	Use a track and trace system	Yes	7.3.1	Signature of the addressee or his agent	No
5.1.2	Mandatory tracking events transmitted		7.3.2	Signature of a de facto agent	No
EMC	Departure from outward office of exchange	Yes	Insured parcel service		
EMD	Arrival at inward office of exchange	Yes	8	Insured surface parcels admitted	No
EMH	Attempted/Unsuccessful delivery	Yes	9	Insured air parcels admitted	No
EMI	Final delivery	Yes	10	Marking used for insured parcels	
5.1.3	Optional tracking events transmitted		10.1	CP 74 pink label used	No
EMA	Posting/collection	Yes	10.2	CP 73 label and pink "insured" label used	No
EMB	Arrival at outward office of exchange	Yes	Cash-on-delivery service for parcel		
EME	Held by Customs	Yes	11.1	Acceptance of Cash-on-delivery (COD) service for parcels	
EMF	Out of Customs/Departure from inward office of exchange	Yes	11.1.1	outbound COD parcels	No
EMG	Arrival at delivery office	Yes	11.1.2	inbound COD parcels	No
EMJ	Arrival at transit office of exchange	Yes	Express delivery service		
EMK	Departure from transit office of exchange	Yes	12	Express parcel delivery service provided	No
5.1.4	Dispatch messages transmitted		Parcels with advice of delivery		
PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes	13	Admission of advice of delivery for	
RESDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes			
5.1.5	Ready to start transmitting data to partners wishing to receive data	Yes			
5.1.6	Other messages transmitted				
PRECON	Pre-advice of international consignment – origin post	Yes			
RESCON	Response to a PRECON – destination post	Yes			

13.1	ordinary parcels	Yes	21.1	Threshold level below which parcels are free of customs duties and other taxes	Yes
13.2	insured parcels	No	21.2	Exemption threshold	
Parcels for delivery free of charges and fees				Local currency	
14	Parcels for delivery free of charges and fees admitted	No		USD	50
Fragile parcel				Comments:	
15	Fragile parcels admitted	No		Non-express items containing merchandise with a value of up to 50 USD shall be exempt from import duty.	
Consignment service				Non-express items containing merchandise with a value exceeding 50 USD shall be subject to import duty.	
16	Consignment service by bilateral agreements provided	No		For express items, the import duty exemption threshold is set at 200 USD, CIF value (cost, insurance, freight and exchange).	
Integrated logistics service				Express items containing merchandise with a CIF value exceeding 200 USD shall be subject to import duty.	
17	integrated logistics service by bilateral agreements provided	No	22	Dutiable parcels	
Addresses for bilateral agreements			22.1	Customs clearance fee collected for parcels subject to import customs clearance	Yes
18	Contact details of the person responsible for questions concerning bilateral agreements		22.2	Amount of fee collected	
Name:	Mr Daniel Soler			Local currency	44,17
Function:	International Affairs Manager			USD	1.5
Address:	Buenos Aires 451 - Piso 2 CP 11000 - Montevideo URUGUAY			Comments:	
Tel:	1: (+5982)916 02 00, ext. 227 2: (+)		23	Customs clearance fee collected for all items declared at customs	No
Fax:	(+)			Comments:	
E-mail	daniels@correo.com.uy intdivision@correo.com.uy		24	Administration fees collected for parcels subject to export customs clearance	No
Admissible radioactive material and infectious substances				Comments:	
19	Radioactive materials admitted in		Special charges - Storage		
19.1	Air Parcels		25	Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection	No
	Inbound parcels	No	Special delivery charges		
	Outbound parcels	No	26	Delivery charges collected at the time of delivery in response to the advice of arrival	No
19.2	Insured parcels		Special charges – Poste restante		
	Inbound parcels	No	27	Poste restante service provided	Yes
	Outbound parcels	No	27.1	Amount of charge per parcel	
20	Infected substances admitted in			Local currency	
20.1	Air Parcels			SDR	
	Inbound parcels	No	27.2	Basis for charge if not an amount per parcel	
	Outbound parcels	No	Supplementary charges - Customs		
20.2	Insured parcels		21	Non-dutiable parcels	
	Inbound parcels	No			
	Outbound parcels	No			

Special provisions - Treatment of parcels wrongly accepted			<p>34 A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.</p> <p>Office name: Centro de Distribución Internacional Name: Mr Rabaza Alvaro Function: Supervisor CDI Address: Bvar Artigas 2687. CP11800 – Montevideo URUGUAY Tel: 1: (+598)22042096 2: (+598)22042096 ext. 735 Fax: (+) E-Mail: CentroDistribucionInternacional@correo.com.uy arabaza@correo.com.uy</p>
28	Parcels returned to sender	Yes	
Delivery areas			
29	Parcels delivered to		
29.1	all addresses	Yes	
29.2	specific areas only	No	
	Comments:		
Collection			
30	Collection of parcels at post offices provided for		
30.1	all addresses	Yes	
30.2	specific areas only	No	
	Comments:		
Delivery procedures for parcels for which customs duty and taxes are payable			
31	Procedure for parcels for which customs duty is payable		
31.1	Pick up of parcel at the customs office	No	
31.2	Addressee's address with collection of customs duties and taxes at the time of delivery	No	
31.3	Delivery to the addressee's address after payment of customs duties and taxes	Yes	
31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	Yes	
31.5	Other		
Period of retention			
32	Period of retention for parcels		
32.1	Normal period	30 Day(s)	
32.2	Exceptional period	60 Day(s)	
33	Retention for parcels for which notice could not be sent or addressed to poste restante		
33.1	Normal period	30 Day(s)	
33.2	Exceptional period	30 Day(s)	
Parcels automatically retained			
Requests for withdrawal from the post or alteration, or correction of address			
35	Requests for withdrawal from the post accepted	Yes	
35.1	Central office (in destination country) to which requests must be sent		
<p>Office name: Departamento de Gestiones para Clientes Name: Ms Audrey Biglio Function: Jefe de Departamento Address: Misiones 1328 Casilla de Correo 7441 11000 – Montevideo URUGUAY Tel: 1: (+ 5982 916 02 00)ext. 407 2: (+) Fax: (+5982 916 02 00)ext. 406 E-Mail: gestionesparaclientes@correo.com.uy aubiglio@correo.com.uy</p>			
Special provisions - Force majeure			
36	Liability admitted in cases of force majeure	Yes	
36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	No	
36.2	Addressee/sender's reservations admitted at the time of delivery	No	
Special provisions - Customs declarations			
37	Number of CN 23 customs declarations required for inbound parcels	3	
37.1	Number of CN 23 customs declarations required for parcels in transit	No transit is made	
37.2	Languages in which CN 23 customs declarations can be completed	French English Spanish	
Special provisions - Method of dispatching accompanying documents			

38	Documents affixed to the relevant parcels	Yes
38.1	Documents attached to the parcels bill	No

Service to customers

39	On-line tracking provided	Yes
39.1	Web site address to access information http://www.correo.com.uy	
39.2	Languages in which track and trace information is available Spanish	

Service to designated operators

40.	User of the Internet-based Inquiry System (IBIS)	Yes
40.1	Details of office(s) responsible for handling parcel post inquiries	

Office name: Departamento de Gestiones para Clientes
 Name: Ms Audrey Biglio
 Function: Inquiry Manager
 Address: Misiones 1328
 Casilla de Correos 7441
 MONTEVIDEO – 11000
 URUGUAY
 Tel: 1: (+5982 916 02 00)ext. 407
 2: (+)
 Fax: (+5982 9160200)ext. 407
 E-Mail: gestionesparaclientes@correo.com.uy
aubiglio@correo.com.uy

Hours of service and days(s) on which the inquiry service is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	09:00-17:00	-
Tuesday	09:00-17:00	-
Wednesday	09:00-17:00	-
Thursday	09:00-17:00	-
Friday	09:00-17:00	-
Saturday	-	-
Sunday	-	-

Languages Spanish

National Holidays**41.1 National holidays**

National holiday in 2022

Month	Day(s)	National Holidays - Description
January	1	New Year
January	6	Twelfth Night
February	28	Carnival

March	1	Carnival
April	11	Tourism Week
April	12	Tourism Week
April	13	Tourism Week
April	14	Tourism Week
April	15	Tourism Week
April	16	Tourism Week
April	17	Tourism Week
April	18	Desembarco de los 33
May	1	Labor Day
May	16	National Holiday
June	19	Artigas' Anniversary
July	18	National holiday
August	25	Independence Day
October	10	Respect for Cultural Diversity Day
November	2	Day of the Dead
November	11	Postal Workers' Day
December	24	Christmas
December	25	Christmas
December	31	New Year

National holiday in 2021

Month	Day(s)	National Holidays - Description
January	1	New Year
January	6	Día de Reyes
February	15	Carnaval
February	16	Carnaval
March	29	Semana de Turismo
March	30	Semana de Turismo
March	31	Semana de Turismo
April	1	Semana de Turismo
April	2	Semana de Turismo
April	3	Semana de Turismo
April	4	Semana de Turismo
April	19	Desembarco de los 33
May	1	Labour Day
May	17	Batalla de las Piedras

June	19	Natalicio de Artigas
July	18	Jura de la Constitución
August	25	Declaratoria de la Independencia
October	12	Día del respeto a la diversidad cultural
November	2	Día de los Difuntos
November	11	Día del Funcionario postal
December	25	Navidad

Regional Holidays**41.2 Regional holidays**

Regional holiday in 2021

Month	Day(s)	Regional/Local Holidays – Localities and description
February	28	Grito de Asencio - Soriano
June	3	San Cono - Florida
September	20	Día de la Cultura Gaucha - Rivera

Regional holiday in 2022

Month	Day(s)	Regional/Local Holidays – Localities and description
February	28	Grito de Asencio - Soriano
June	3	San Cono - Florida
September	20	Día de la Cultura Gaucha - Rivera

Cancellation of fees**42 Fees cancelled when they concern**

42.1	parcels returned to sender	No
42.2	parcels redirected to a third party	No
42.3	parcels abandoned by the sender	Yes
42.4	parcels lost or destroyed	No
42.5	parcels rifled or damaged	No

Redirection within the country of destination

43.1	Redirection done without a request from the sender or addressee	No
43.2	Redirection fee charged	No
43.3	Amount of redirection fee (SDR)	
	Comments:	

Miscellaneous provisions – operation of the parcel service

44.1	Postal parcel services operated by the designated postal operator	Yes
44.2	Postal parcel services operated by a transport company or companies	No

44.3 Service provided throughout the country Yes

Postcodes	Localities

Office(s) of exchange handling parcels**45 Details of office(s) of exchange responsible for handling parcel post**

Office name: Centro de Distribución Internacional
 IMPC code: UYMVDH
 Name: Mr Rabaza Alvaro
 Function: Supervisor CDI
 Address: Bvar Artigas 2687
 CP11800 – MONTEVIDEO
 URUGUAY
 Tel: 1: (+598) 22042096
 2: (+598)22042096 ext 735
 Fax: (+)
 E-Mail: CentroDistribuciónInternacional@correo.com.uy
 arabaza@correo.com.uy

Hours of service and days(s) on which the OE is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	06:00-23:59	-
Tuesday	06:00-23:59	-
Wednesday	06:00-23:59	-
Thursday	06:00-23:59	-
Friday	06:00-23:59	-
Saturday	06:00-14:00	-
Sunday	19:00-23:59	-

Observations/Comments

Delivery standards**46-47 See the annexes.****Barcode****48 Barcode sample used on all outward international postal parcels.**

Parcel delivery standards - Air parcel

OE Name Centro Distribución Internacional
 IMPC Code UYMVDH
 Tel (+598)22042096
 Fax (+)
 Hours of operation Mon, Tues, Wed, Thur, Fri: 06.00–02.00.

From the airport of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 23:59	Wednesday	Thursday	---
Tuesday	00:00 - 23:59	Thursday	Friday	---
Wednesday	00:00 - 23:59	Friday	Monday	---
Thursday	00:00 - 23:59	Monday	Tuesday	---
Friday	00:00 - 23:59	Tuesday	Wednesday	---
Saturday	00:00 - 23:59	Wednesday	Thursday	---
Sunday	00:00 - 23:59	Wednesday	Thursday	---

Definition of zones

Zone 1:

Postcodes	Cities
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	UYABD, UYACA, UYADQ, UYADX, UYADY, UYAEB, UYAEC, UYAED, UYA EW, UYAEY, UYAEZ, UYAFD, UYAFE, UYAFF, UYAGO, UYAGU, UYAHB, UY AHL, UYAIG, UYAIN, UYAIT, UYALF, UYANP, UYAPG, UYART, UYARV, UYATL, UYAYF, UYAZP, UYBBL, UYBCA, UYBEE, UYBEL, UYBJT, UYBPS, UYBRL, UYBRZ, UYBUN, UYBVQ, UYBWZ, UYBXO, UYCAN, UYCAR, UYCAS, UYCCA, UYCCH, UYLCP, UYLIB, UYLP I, UYLPZ, UYMAL, UYMAY, UYMCO, UYMEL, UYMER, UYMIG, UYMIN, UYMTE, UY MVD, UY MVD D, UY MVDE, UYNHE, UYNPA, UYOAB, UY OFX, UYOLA, UY P M T, UY PAK, UY PAN, UY PAP, UY PAU, UY PAY, UY PDE, UY PDP, UY PIP, UY PLP, UY PLT, UY PLU, UY POC, UY PQP, UY PRO, UY PUN, UY QUE, UY RBR, UY REB, UY RIV, UY ROC, UY ROS, UY RPZ, UY RYE, UY SAL, UY SAN, UY SAU, UY CDN, UY CER, UY CHU, UY CLI, UY CLL, UY CLN, UY CNB, UY CNE, UY COL, UY COR, UY CPI, UY CPP, UY CRM, UY CRR, UY CVA, UY CVJ, UY DEV, UY DOL, UY DUR, UY ECA, UY ELI, UY EPL, UY ERO, UY EXT, UY FLD, UY FMA, UY FMU, UY FYB, UY GUI, UY IMM, UY JBO, UY JER, UY JLA, UY JPV, UY JSU, UY LAG, UY LAH, UY LAS, UY LCELOS, UY LCO, UY SBA, UY SCA, UY SCO, UY SCT, UY SEM, UY SGR, UY SGV, UY SHO, UY SJA, UY SJE, UY SLA, UY SLI, UY SLU, UY SMA, UY SRA, UY SRO, UY SYI, UY TAL, UY TAR, UY TBO, UY TCR, UY TOL, UY TRA, UY TRI, UY TYT, UY UNI, UY UPA, UY VCC, UY VZZ, UY YOU, UY ZAP, UY ZON1, UY ZON2, UY ZON3, UY MVDH, UY BYB, UY CJK
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Zone 2:

Postcodes	Cities
	UYACB, UYACH, UYBJL, UYBLA, UYCAZ, UYCCO, UYCDL, UYCHA, UYCUC, UYELP, UYEMA, UYICOI, UYJDV, UYLF A, UY LGE, UY BEU, UY MCH, UY MLR, UY MVDC, UY NRN, UY PCO, UY SJV, UY SGP, UY SOC, UY TUP, UY VCH, UY VGR, UY VTN, UY VZQ, UY MGR,

Zone 3:

Postcodes	Cities

Arrival at office of exchange: 13:00

Customs clearance times:

Items subject to customs duty: 24 hours

Items not subject to customs duty: 24 hours

Comments:

Parcel delivery standards - Surface parcel

OE Name Centro Distribución Internacional
 IMPC Code UYMVDH
 Tel (+598)22042096
 Fax (+)
 Hours of operation Mon, Tues, Wed, Thur, Fri: 06.00–02.00.

From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 23:59	Wednesday	Thursday	---
Tuesday	00:00 - 23:59	Thursday	Friday	---
Wednesday	00:00 - 23:59	Friday	Monday	---
Thursday	00:00 - 23:59	Monday	Tuesday	---
Friday	00:00 - 23:59	Tuesday	Wednesday	---
Saturday	00:00 - 23:59	Wednesday	Thursday	---
Sunday	00:00 - 23:59	Wednesday	Thursday	---

Definition of zones

Zone 1:

Postcodes	Cities
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	UYABD, UYACA, UYADQ, UYADX, UYADY, UYAEB, UYAEC, UYAED, UYA EW, UYAEY, UYAEZ, UYAFD, UYAFE, UYAFF, UYAGO, UYAGU, UYAHB, UY AHL, UYAIG, UYAIN, UYAIT, UYALF, UYANP, UYAPG, UYART, UYARV, UYATL, UYAYF, UYAZP, UYBBL, UYBCA, UYBEE, UYBEL, UYBJT, UYBPS, UYBRL, UYBRZ, UYBUN, UYBVQ, UYBWZ, UYBXO, UYCAN, UYCAR, UYCAS, UYCCA, UYCCH, UYLCP, UYLIB, UYLP I, UYLPZ, UYMAL, UYMAY, UYMCO, UYMEL, UYMER, UYMIG, UYMIN, UYMTE, UY MVD, UY MVD D, UY MVDE, UYNHE, UYNPA, UYOAB, UY OFX, UYOLA, UY P M T, UY PAK, UY PAN, UY PAP, UY PAU, UY PAY, UY PDE, UY PDP, UY PIP, UY PLP, UY PLT, UY PLU, UY POC, UY PQP, UY PRO, UY PUN, UY QUE, UY RBR, UY REB, UY RIV, UY ROC, UY ROS, UY RPZ, UY RYE, UY SAL, UY SAN, UY SAU, UY CDN, UY CER, UY CHU, UY CLI, UY CLL, UY CLN, UY CNB, UY CNE, UY COL, UY COR, UY CPI, UY CPP, UY CRM, UY CRR, UY CVA, UY CVJ, UY DEV, UY DOL, UY DUR, UY ECA, UY ELI, UY EPL, UY ERO, UY EXT, UY FLD, UY FMA, UY FMU, UY FYB, UY GUI, UY IMM, UY JBO, UY JER, UY JLA, UY JPV, UY JSU, UY LAG, UY LAH, UY LAS, UY LCELOS, UY LCO, UY SBA, UY SCA, UY SCO, UY SCT, UY SEM, UY SGR, UY SGV, UY SHO, UY SJA, UY SJE, UY SLA, UY SLI, UY SLU, UY SMA, UY SRA, UY SRO, UY SYI, UY TAL, UY TAR, UY TBO, UY TCR, UY TOL, UY TRA, UY TRI, UY TYT, UY UNI, UY UPA, UY VCC, UY VZZ, UY YOU, UY ZAP, UY ZON1, UY ZON2, UY ZON3, UY MVDH, UY BYB, UY CJK
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Zone 2:

Postcodes	Cities
	UYACB, UYACH, UYBJL, UYBLA, UYCAZ, UYCCO, UYCDL, UYCHA, UYCUC, UYELP, UYEMA, UYICOI, UYJDV, UYLF A, UY LGE, UY BEU, UY MCH, UY MLR, UY MVDC, UY NRN, UY PCO, UY SJV, UY SGP, UY SOC, UY TUP, UY VCH, UY VGR, UY VTN, UY VZQ, UY MGR,

Zone 3:

Postcodes	Cities

Arrival at office of exchange: 13:00

Customs clearance times:

Items subject to customs duty: 24 hours

Items not subject to customs duty: 24 hours

Comments:

Last validation date: Da V1 29/05/2018