

Basic Services						
<b>1</b>	<b>Maximum weight limit admitted</b>			PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes
1.1	Surface parcels (kg)	30		RESDDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes
1.2	Air (or priority) parcels (kg)	30		5.1.5	Ready to start transmitting data to partners wishing to receive data	Yes
<b>2</b>	<b>Maximum size admitted</b>			5.1.6	Other messages transmitted	
2.1	Surface parcels			PRECON	Pre-advice of international consignment – origin post	No
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	No		RESCON	Response to a PRECON – destination post	No
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No		CARDIT	Carrier documents international transport – origin post	Yes
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	Yes		RESDIT	Response to a CARDIT – destination post	Yes
2.2	Air parcels			<b>6</b>	<b>Home delivery</b>	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	No		6.1	Initial delivery attempt at physical delivery of parcels to addressee	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No		6.2	If initial delivery attempt unsuccessful, card left for addressee	Yes
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	Yes		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	Yes
Supplementary services				6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
<b>3</b>	<b>Cumbersome parcels admitted</b>	Yes		6.5	Nature of this governmental or legally binding restriction.	
<b>4</b>	<b>Maximum size admitted</b>			<b>7</b>	<b>Signature of acceptance</b>	
4.1	Surface parcels			7.1	When a parcel is delivered or handed over	
	Metres for any one dimension	2		7.1.1	a signature of acceptance is obtained	Yes
	Metres for length & greatest circumference	3		7.1.2	captured data from an identity card are registered	Yes
4.2	Air parcels			7.1.3	another form of evidence of receipt is obtained	No
	Metres for any one dimension	2		7.2	Ordinary parcels	
	Metres for length & greatest circumference	3		7.2.1	Signature of the addressee or his agent	Yes
				7.2.2	Signature of a de facto agent	Yes
Parcels service features				7.3	Insured parcels	
<b>5</b>	<b>Electronic exchange of information</b>			7.3.1	Signature of the addressee or his agent	Yes
5.1.1	Use a track and trace system	Yes		7.3.2	Signature of a de facto agent	Yes
5.1.2	Mandatory tracking events transmitted			<b>Insured parcel service</b>		
EMC	Departure from outward office of exchange	Yes		<b>8</b>	<b>Insured surface parcels admitted</b>	<b>Yes</b>
EMD	Arrival at inward office of exchange	Yes		8.1	Maximum insured value for surface parcels (SDR)	4000
EMH	Attempted/Unsuccessful delivery	Yes		<b>9</b>	<b>Insured air parcels admitted</b>	<b>Yes</b>
EMI	Final delivery	Yes		9.1	Maximum insured value for air parcels (SDR)	4000
5.1.3	Optional tracking events transmitted			9.2	Maximum insured value when the provisions of the Parcel Post Regulations are not applied	4000
EMA	Posting/collection	Yes		<b>10</b>	<b>Marking used for insured parcels</b>	
EMB	Arrival at outward office of exchange	Yes		10.1	CP 74 pink label used	No
EME	Held by Customs	Yes				
EMF	Out of Customs/Departure from inward office of exchange	Yes				
EMG	Arrival at delivery office	Yes				
EMJ	Arrival at transit office of exchange	Yes				
EMK	Departure from transit office of exchange	Yes				
5.1.4	Dispatch messages transmitted					

10.2	CP 73 label and pink "insured" label used	No			
<b>Cash-on-delivery service for parcel</b>			<b>Consignment service</b>		
<b>11.1</b>	<b>Acceptance of Cash-on-delivery (COD) service for parcels</b>		<b>16</b>	<b>Consignment service by bilateral agreements provided</b>	<b>Yes</b>
11.1.1	outbound COD parcels	Yes	<b>Integrated logistics service</b>		
11.1.2	inbound COD parcels	Yes	<b>17</b>	<b>integrated logistics service by bilateral agreements provided</b>	<b>Yes</b>
<b>11.2</b>	<b>Amount charged to the sender for the service (in SDR), in addition to postage charges:</b>		<b>Addresses for bilateral agreements</b>		
11.2.1	for ordinary parcels	SDR	<b>18</b>	<b>Contact details of the person responsible for questions concerning bilateral agreements</b>	
11.2.2	for insured parcels	SDR	Name:	Ms Julia Pavlenko	
<b>11.3</b>	<b>Additional amount for the delivery of COD parcels</b>	<b>No</b>	Function:	Director of International Operations Department	
11.3.1	Fixed cost	SDR	Address:	STOCK COMPANY "UKRPOSHTA" Khreschanyk St. 22 Kyiv 01001 Ukraine	
11.3.2	Value range or the value of the parcel (explanation on how the service charge billed to the addressee is calculated):		Tel:	1: (+38096)7570705 2: (+)	
<b>11.4</b>	<b>Methods of payment accepted upon delivery for the service charge billed to the addressee</b>		Fax:	(+38044)2787969	
	Cash : No		E-mail	pavlenko-yp@ukrposhta.ua ukrposhta@ukrposhta.com	
	Credit card : No		<b>Admissible radioactive material and infectious substances</b>		
	Cheque : No		<b>19</b>	<b>Radioactive materials admitted in</b>	
	Payment by mobile phone : No		19.1	Air Parcels	
	Other :				Inbound parcels No Outbound parcels No
<b>11.5</b>	Methods of payment accepted upon delivery for the value of the COD parcel		19.2	Insured parcels	
	Cash : No				Inbound parcels No Outbound parcels No
	Money order : No		<b>20</b>	<b>Infected substances admitted in</b>	
	Credit card : No		20.1	Air Parcels	
	Cheque : No				Inbound parcels No Outbound parcels No
	Payment by mobile phone : No		20.2	Insured parcels	
	Other :				Inbound parcels No Outbound parcels No
<b>11.6</b>	Maximum value accepted for an inbound COD parcel	4000 SDR	<b>Supplementary charges - Customs</b>		
<b>Express delivery service</b>			<b>21</b>	<b>Non-dutiable parcels</b>	
<b>12</b>	<b>Express parcel delivery service provided</b>	<b>Yes</b>	21.1	Threshold level below which parcels are free of customs duties and other taxes	Yes
12.1	If yes, parcels delivered by special messenger	Yes	21.2	Exemption threshold	
12.3	Charge collected at time of delivery to addressee	No		Local currency	100 EUR
<b>Parcels with advice of delivery</b>				USD	
<b>13</b>	<b>Admission of advice of delivery for</b>			Comments:	
13.1	ordinary parcels	Yes		150 EUR for legal entities and individual entrepreneurs	
13.2	insured parcels	Yes	<b>Supplementary charges - Customs</b>		
<b>Parcels for delivery free of charges and fees</b>			<b>21</b>	<b>Non-dutiable parcels</b>	
<b>14</b>	<b>Parcels for delivery free of charges and fees admitted</b>	<b>No</b>	21.1	Threshold level below which parcels are free of customs duties and other taxes	Yes
<b>Fragile parcel</b>			21.2	Exemption threshold	
<b>15</b>	<b>Fragile parcels admitted</b>	<b>Yes</b>		Local currency	100 EUR
				USD	
				Comments:	
				150 EUR for legal entities and individual entrepreneurs	

<b>22</b>	<b>Dutiable parcels</b>				
22.1	Customs clearance fee collected for parcels subject to import customs clearance Comments:	No			
<b>23</b>	<b>Customs clearance fee collected for for all items declared at customs</b>	<b>No</b>			
	Comments:				
<b>24</b>	<b>Administration fees collected for parcels subject to export customs clearance</b>	<b>No</b>			
	Comments:				
<b>Special charges - Storage</b>					
<b>25</b>	<b>Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection</b>	<b>Yes</b>			
25.1	Amount of charge per day/per parcel Local currency SDR	3.1 GRN			
25.2	Period of charge, if not daily				
<b>Special delivery charges</b>					
<b>26</b>	<b>Delivery charges collected at the time of delivery in response to the advice of arrival</b>	<b>Yes</b>			
26.1	Amount of charge Local currency SDR				
<b>Special charges – Poste restante</b>					
<b>27</b>	<b>Poste restante service provided</b>	<b>Yes</b>			
27.1	Amount of charge per parcel Local currency SDR				
27.2	Basis for charge if not an amount per parcel				
<b>Special provisions - Treatment of parcels wrongly accepted</b>					
<b>28</b>	<b>Parcels returned to sender</b>	<b>Yes</b>			
<b>Delivery areas</b>					
<b>29</b>	<b>Parcels delivered to</b>				
29.1	all addresses	Yes			
29.2	specific areas only Comments:	No			
<b>Collection</b>					
<b>30</b>	<b>Collection of parcels at post offices provided for</b>				
30.1	all addresses		Yes		
30.2	specific areas only Comments:		No		
<b>Delivery procedures for parcels for which customs duty and taxes are payable</b>					
<b>31</b>	<b>Procedure for parcels for which customs duty is payable</b>				
31.1	Pick up of parcel at the customs office		No		
31.2	Addressee's address with collection of customs duties and taxes at the time of delivery		No		
31.3	Delivery to the addressee's address after payment of customs duties and taxes		No		
31.4	Over the counter at the local post office with immediate payment of customs duties and taxes		Yes		
31.5	Other				
<b>Period of retention</b>					
<b>32</b>	<b>Period of retention for parcels</b>				
32.1	Normal period		1 Month(s)		
32.2	Exceptional period		2 Month(s)		
<b>33</b>	<b>Retention for parcels for which notice could not be sent or addressed to poste restante</b>				
33.1	Normal period		1 Month(s)		
33.2	Exceptional period		2 Month(s)		
<b>Parcels automatically retained</b>					
<b>34</b>	<b>A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.</b>				
	Office name:	Claims Division			
	Name:	Ms Klymenko Valentyna			
	Function:	Head			
	Address:	Heorhiya Kyrpy st. 2 KIEV 03999 UKRAINE			
	Tel:	1: (+38044)2843647 2: (+)			
	Fax:	(+38044)2898501			
	E-Mail:	cbr_general@ukrposhta.com kyiv_mmpo_verificationnotes@ukrposhta.com			

Requests for withdrawal from the post or alteration, or correction of address		
<b>35</b>	<b>Requests for withdrawal from the post accepted</b>	<b>Yes</b>
35.1	Central office (in destination country) to which requests must be sent	
Office name: Claims Division		
Name: Ms Ms.Klymenko Valentyna		
Function: Head		
Address: Heorhiya Kyrpy st. 2 KIEV 03999 UKRAINE		
Tel: 1: (+38044)2843647 2: (+38044)2898501		
Fax: (+38044)2898501		
E-Mail: claimua@ukrposhta.ua KYIV_CEH2VERIFICATIONNOTES_DOPP@ukrposhta.com		
Special provisions - Force majeure		
<b>36</b>	<b>Liability admitted in cases of force majeure</b>	<b>No</b>
36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	Yes
36.2	Addressee/sender's reservations admitted at the time of delivery	Yes
Special provisions - Customs declarations		
<b>37</b>	<b>Number of CN 23 customs declarations required for inbound parcels</b>	<b>2</b>
37.1	Number of CN 23 customs declarations required for parcels in transit	
37.2	Languages in which CN 23 customs declarations can be completed	
French English Ukranian, Russian		
Special provisions - Method of dispatching accompanying documents		
<b>38</b>	<b>Documents affixed to the relevant parcels</b>	<b>Yes</b>
38.1	Documents attached to the parcels bill	No
Service to customers		
<b>39</b>	<b>On-line tracking provided</b>	<b>Yes</b>
39.1	Web site address to access information	
<a href="http://www.ukrposhta.com">http://www.ukrposhta.com</a>		
39.2	Languages in which track and trace information is available	
English		
Service to designated operators		
<b>40.</b>	<b>User of the Internet-based Inquiry System (IBIS)</b>	<b>Yes</b>
40.1 Details of office(s) responsible for handling parcel post inquiries		
Office name: Claims Division		
Name: Ms Klymenko Valentyna		
Function: Head		
Address: Heorhiya Kyrpy st. 2 KIEV 03999 UKRAINE		
Tel: 1: (+38044)2843647 2: (+38044)2898501		
Fax: (+38044)2898501		
E-Mail: claimua@ukrposhta.ua KYIV_CEH2VERIFICATIONNOTES_DOPP@ukrposhta.com		
Hours of service and days(s) on which the inquiry service is operating		
<b>Opening Hours (Local)</b>		
Day	Opening hours 1	Opening hours 2
Monday	08:30-13:00	13:45-18:30
Tuesday	08:30-13:00	13:45-18:30
Wednesday	08:30-13:00	13:45-18:30
Thursday	08:30-13:00	13:45-18:30
Friday	08:30-13:00	13:45-16:15
Saturday	-	-
Sunday	-	-
Languages French English Russian		
National Holidays		
<b>41.1 National holidays</b>		
National holiday in 2021		
Month	Day(s)	National Holidays - Description
January	1	New Year
January	7	Orthodox Christmas
January	8	non-working day
March	8	International Women's Day
May	1	International Labour Day
May	2	Easter Sunday
May	3	Easter Monday
May	4	Holiday
May	9	Victory Day
May	10	Holiday
June	20	Trinity Sunday
June	21	Trinity Monday
June	28	Constitution Day
August	23	non-working day

August	24	Independence Day
October	14	The Day of the Defenders of Ukraine
October	15	non-working day
December	25	Christmas
December	27	Holiday

National holiday in 2022

Month	Day(s)	National Holidays - Description
January	1	New Year
January	3	Holiday
January	7	Orthodox Christmas
March	7	Non-working day
March	8	International Women's Day
April	24	Easter Sunday
April	25	Easter Monday
May	1	International Labour Day
May	2	Holiday
May	9	Victory Day
June	12	Trinity Sunday
June	13	Trinity Monday
June	27	Non-working day
June	28	Constitution Day
August	24	Independence Day
October	14	The Day of the Defenders of Ukraine
December	25	Christmas
December	26	Holiday

**Regional Holidays****41.2 Regional holidays**

Regional holiday in

Month	Day(s)	Regional/Local Holidays – Localities and description
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**Cancellation of fees****42 Fees cancelled when they concern**

42.1	parcels returned to sender	Yes
42.2	parcels redirected to a third party	Yes
42.3	parcels abandoned by the sender	Yes
42.4	parcels lost or destroyed	Yes
42.5	parcels rifled or damaged	Yes

**Redirection within the country of destination**

43.1	Redirection done without a request from the sender or addressee	No
43.2	Redirection fee charged	Yes
43.3	Amount of redirection fee (SDR)	2

Comments:

Local tariff - 2 USD

**Miscellaneous provisions – operation of the parcel service**

44.1	Postal parcel services operated by the designated postal operator	Yes
44.2	Postal parcel services operated by a transport company or companies	Yes
44.3	Service provided throughout the country	Yes

Postcodes	Localities

**Office(s) of exchange handling parcels****45 Details of office(s) of exchange responsible for handling parcel post**

Office name: Kiev PI-3  
 IMPC code: UAIEVD  
 Name: Mr Polikarpov I.V.  
 Function: Director  
 Address: Bureau d'echange Kiev  
 Rue Heorhiya Kyrpy 2  
 KIEV 03999  
 UKRAINE  
 Tel: 1: (+38044)2890516  
 2: (+)  
 Fax: (+38044)2896688  
 E-Mail: epost@ukrposhta.com  
 KYIV\_CEH2VERIFICATIONNOTES\_DOPP@ukrposhta.com

Hours of service and days(s) on which the OE is operating

**Opening Hours (Local)**

Day	Opening hours 1	Opening hours 2
Monday	08:00-12:00	12:30-20:00
Tuesday	08:00-12:00	12:30-20:00
Wednesday	08:00-12:00	12:30-20:00
Thursday	08:00-12:00	12:30-20:00
Friday	08:00-12:00	12:30-20:00
Saturday	08:00-12:00	12:30-20:00
Sunday	08:00-12:00	12:30-20:00

Observations/Comments

## PUBLIC JOINT STOCK COMPANY "UKRPOSHTA"

UAA

Office name: LVOV PI-3  
 IMPC code: UALWOB  
 Name: Ms Stadnytska Svitlana F.  
 Function: Head  
 Address: Bureau d'echange Lvov  
 Rue Dvortsovaia 1  
 LVOV 79999  
 UKRAINE  
 Tel: 1: (+38032)2388285  
 2: (+)  
 Fax: (+38032)2388285  
 E-Mail: mmpo\_lv@post.lviv.ua  
 rayikovych-ip@ukrposhta.ua

Hours of service and days(s) on which the OE is operating

**Opening Hours (Local)**

Day	Opening hours 1	Opening hours 2
Monday	08:00-13:00	13:45-17:00
Tuesday	08:00-13:00	13:45-17:00
Wednesday	08:00-13:00	13:45-17:00
Thursday	08:00-13:00	13:45-17:00
Friday	08:00-13:00	13:45-17:00
Saturday	-	-
Sunday	-	-

Observations/Comments

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Office name: ODESSA PI-3  
 IMPC code: UAODSD  
 Name: Ms Irina Kostandaki  
 Function: Head  
 Address: Bureau d'echange Odessa  
 Rue Srednefontanskaia 26  
 ODESSA 65999  
 UKRAINE  
 Tel: 1: (+38048)7761432  
 2: (+)  
 Fax: (+38048)7763061  
 E-Mail: odesa\_CPZ5\_ASRK\_1@ukrposhta.com  
 15-mmpo-odesa@ukrposhta.ua

Hours of service and days(s) on which the OE is operating

**Opening Hours (Local)**

Day	Opening hours 1	Opening hours 2
Monday	08:00-12:00	12:45-17:00
Tuesday	08:00-12:00	12:45-17:00
Wednesday	08:00-12:00	12:45-17:00
Thursday	08:00-12:00	12:45-17:00
Friday	08:00-12:00	12:45-15:45
Saturday	08:00-12:00	12:45-15:45
Sunday	-	-

Observations/Comments

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Office name: TCHOP PI-3  
 IMPC code: UACOPD  
 Name: Ms Irina V. Nazarova  
 Function: Head  
 Address: Bureau d'echange Chop  
 Rue Zaliznychna 3  
 CHOP 89599  
 Zakarpatskaya region  
 UKRAINE  
 Tel: 1: (+380312)711204  
 2: (+380312)711223  
 Fax: (+)  
 E-Mail: ASRK-89570karpaty\_Chop@ukrposhta.com  
 kutorha-vy@ukrposhta.ua

Hours of service and days(s) on which the OE is operating

**Opening Hours (Local)**

Day	Opening hours 1	Opening hours 2
Monday	08:00-12:00	12:45-20:00
Tuesday	08:00-12:00	12:45-20:00
Wednesday	08:00-12:00	12:45-20:00
Thursday	08:00-12:00	12:45-20:00
Friday	08:00-12:00	12:45-20:00
Saturday	08:00-12:00	12:45-20:00
Sunday	08:00-12:00	12:45-20:00

Observations/Comments

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Office name: KYIV PI-4 E  
 IMPC code: UAIEVE  
 Name: Mr Polikarpov I.V.  
 Function: Director  
 Address: Bureau d'echange Kiev  
 Rue Heorhiya Kyrpy 2  
 KIEV 03999  
 UKRAINE  
 Tel: 1: (+38044)2890516  
 2: (+)  
 Fax: (+38044)2896688  
 E-Mail: epost@ukrposhta.com  
 KYIV\_CEH2VERIFICATIONNOTES\_DOPP@ukrposhta.com

Hours of service and days(s) on which the OE is operating

**Opening Hours (Local)**

Day	Opening hours 1	Opening hours 2
Monday	08:00-12:00	12:30-20:00
Tuesday	08:00-12:00	12:30-20:00
Wednesday	08:00-12:00	12:30-20:00
Thursday	08:00-12:00	12:30-20:00

## PUBLIC JOINT STOCK COMPANY "UKRPOSHTA"

UAA

Friday	08:00-12:00	12:30-20:00
Saturday	08:00-12:00	12:30-20:00
Sunday	08:00-12:00	12:30-20:00

## Observations/Comments

Consignment. Bilateral agreement (Category C Inbound)

Office name: KYIV PI-4 G  
 IMPC code: UAIEVG  
 Name: Ms Polikarpov I.V.  
 Function: Director  
 Address: Bureau d'echange Kiev  
 Rue Heorhiya Kyrpy 2  
 KIEV 03999  
 UKRAINE  
 Tel: 1: (+38044)2890516  
 2: (+)  
 Fax: (+38044)2896688  
 E-Mail: epost@ukrposhta.com  
 KYIV\_CEH2VERIFICATIONNOTES\_DOPP@ukrposhta.com

Hours of service and days(s) on which the OE is operating

## Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	08:00-12:00	12:30-20:00
Tuesday	08:00-12:00	12:30-20:00
Wednesday	08:00-12:00	12:30-20:00
Thursday	08:00-12:00	12:30-20:00
Friday	08:00-12:00	12:30-20:00
Saturday	08:00-12:00	12:30-20:00
Sunday	08:00-12:00	12:30-20:00

## Observations/Comments

Consignment. Bilateral agreement (Category A Inbound)

Office name: LVIV PI-4 E  
 IMPC code: UALWEO  
 Name: Ms Stadnytska Svitlana F.  
 Function: Head  
 Address: Bureau d'echange Lvov  
 Rue Dvortsovaia 1  
 LVOV 79999  
 UKRAINE  
 Tel: 1: (+38032)2388285  
 2: (+)  
 Fax: (+38032)2388285  
 E-Mail: mmpo\_lv@post.lviv.ua  
 rayikovych-ip@ukrposhta.ua

Hours of service and days(s) on which the OE is operating

## Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	08:00-13:00	13:45-17:00

Tuesday	08:00-13:00	13:45-17:00
Wednesday	08:00-13:00	13:45-17:00
Thursday	08:00-13:00	13:45-17:00
Friday	08:00-13:00	13:45-17:00
Saturday	-	-
Sunday	-	-

## Observations/Comments

Consignment. Bilateral agreement (Category C Inbound)

Office name: CHOP PI-4 F  
 IMPC code: UACOPF  
 Name: Ms Irina V. Nazarova  
 Function: Head  
 Address: Bureau d'echange Chop  
 Rue Zaliznychna 3  
 CHOP 89599  
 Zakarpatskaya region  
 UKRAINE  
 Tel: 1: (+380312)711204  
 2: (+380312)711223  
 Fax: (+)  
 E-Mail: ASRK-89570karpaty\_Chop@ukrposhta.com  
 kutorha-vy@ukrposhta.ua

Hours of service and days(s) on which the OE is operating

## Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	08:00-12:00	12:45-20:00
Tuesday	08:00-12:00	12:45-20:00
Wednesday	08:00-12:00	12:45-20:00
Thursday	08:00-12:00	12:45-20:00
Friday	08:00-12:00	12:45-20:00
Saturday	08:00-12:00	12:45-20:00
Sunday	08:00-12:00	12:45-20:00

## Observations/Comments

Consignment. Bilateral agreement (Category C Inbound)

## Delivery standards

46-47 See the annexes.

## Barcode

48 Barcode sample used on all outward international postal parcels.



**Parcel delivery standards - Air parcel**

OE Name Kiev-PI-3  
IMPC Code UAIEVD  
Tel (+38044)2890516  
Fax (+38044)2890516  
Hours of operation Mon - Sun: 08:00-20:00. Some restrictions:  
From the airport of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 09:00	Wed	Wed	Thu	Fri	Sat	---
Mon	09:01 - 23:59	Thu	Thu	Fri	Fri	Sat	---
Tue	00:00 - 09:00	Thu	Thu	Fri	Sat	Tue+1	---
Tue	09:01 - 23:59	Fri	Fri	Sat	Sat	Tue+1	---
Wed	00:00 - 09:00	Fri	Fri	Sat	Tue	Tue	---
Wed	09:01 - 23:59	Sat	Mon	Tue	Tue	Tue	---
Thu	00:00 - 09:00	Sat	Mon	Tue	Tue	Tue	---
Thu	09:01 - 23:59	Tue	Mon	Tue	Tue	Tue	---
Fri	00:00 - 09:00	Tue	Mon	Tue	Tue	Thu	---
Fri	09:01 - 23:59	Tue	Mon	Tue	Tue	Thu	---
Sat	00:00 - 09:00	Tue	Mon	Tue	Thu	Thu	---
Sat	09:01 - 23:59	Tue	Tue	Thu	Thu	Thu	---
Sun	00:00 - 23:59	Tue	Tue	Thu	Thu	Sat	---
Sun	00:00 - 23:59	Wed	Wed	Thu	Thu	Sat	---

Definition of zones

Zone 1:

Postcodes	Cities
	Kyiv, Chernihiv, Dnipro; Kramatorsk; Mariupol.

Zone 2:

Postcodes	Cities
	Zhytomyr, Cherkasy, Vinnitsa, Kropyvnytskyi, Khmelnytskyi, Rivne, Poltava, Sumy, Lutsk, Ternopil, Mykolaiv, Chernivtsi, Kharkiv, Zaporizhzhia, Kherson, Ivano-Frankivsk, Lviv, Uzhhorod, Severodonetsk

Zone 3:

Postcodes	Cities



	Odesa Kyiv region, Chernihiv region, Cherkasy region, Kropyvnytskyi region, Khmelnytskyi region, Poltava region, Sumy region, Dnipro region, Kharkiv region, Kherson region, Ivano-Frankivsk region, Lviv region, Donetsk region, Zakarpattia region, Luhansk Region.
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## Zone 4:

Postcodes	Cities
	Kyiv region, Zhytomyr region, Chernihiv region, Cherkasy region, Vinnytsia region, Kropyvnytskyi region, Rivne region, Poltava region, Sumy region, Volyn region, Ternopil region, Dnipro region, Mykolaiv region, Chernivtsi region, Kharkiv region, Odesa region, Zaporizhzhia region, Kherson region, Ivano-Frankivsk region, Lviv region, Donetsk region, Zakarpattia region, Luhansk Region.

## Zone 5:

Postcodes	Cities
	Villages of Kyiv region, Villages of Zhytomyr region,, Villages of Chernihiv region, Villages of Cherkasy region, Villages of Vinnytsia region, Villages of Kropyvnytskyi region, Villages of Khmelnytskyi region,, Villages of Rivne region, Villages of Poltava region, Villages of Sumy region, Villages of Volyn region, Villages of Ternopil region, Villages of Dnipro region, Villages of Mykolaiv region, Villages of Chernivtsi region, Villages of Kharkiv region, Villages of Odesa region, Villages of Zaporizhzhia region, Villages of Kherson region, Villages of Ivano-Frankivsk region, Villages of Lviv region, Villages of Donetsk region, Villages of Zakarpattia region, Villages of Luhansk region,

## Zone 6:

Postcodes	Cities

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty: 120 hours  
 Items not subject to customs duty: 24-48 hours

**Comments:** Restrictions: Sunday and public holidays, no delivery

**Parcel delivery standards - Surface parcel**

OE Name Kiev-PI-3  
IMPC Code UAIEVD  
Tel (+38044)2890516  
Fax (+38044)2896688  
Hours of operation Mon - Sat: 08:00-20:00. Some restrictions:  
From the airport/port/office of exchange of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 23:59	Thu	Thu	Fri	Sat	---	---
Tue	00:00 - 23:59	Fri	Fri	Sat	Tue+1	---	---
Wed	00:00 - 23:59	Sat	Mon	Tue	Tue	---	---
Thu	00:00 - 23:59	Tue	Mon	Tue	Tue	---	---
Fri	00:00 - 23:59	Tue	Mon	Tue	Thu	---	---
Sat	00:00 - 23:59	Tue	Tue	Thu	Thu	---	---
Sun	00:00 - 23:59	Wed	Wed	Thu	Sat	---	---

Definition of zones

Zone 1:

Postcodes	Cities
	Kyiv, Chernihiv, Dnipro, Kramatorsk, Mariupol

Zone 2:

Postcodes	Cities
	Zhytomyr, Cherkasy, Vinnitsa, Kropyvnytskyi, , Khmelnytskyi, Rivne, , Poltava, Sumy, , Lutsk, Ternopil, Mykolaiv, , Chernivtsi, Kharkiv, Zaporizhzhia, Kherson, , Ivano-Frankivsk, Lviv, Severodonetsk

Zone 3:

Postcodes	Cities
	Odesa, Uzhhorod, Kyiv region, Zhytomyr region, Chernihiv region, Cherkasy region, Vinnytsia region, Kropyvnytskyi region, Khmelnytskyi region, Rivne region, Poltava region, Sumy region, Volyn, region, Ternopil region, Dnipro region, Mykolaiv region, Chernivtsi region, Kharkiv region, Odesa region, Zaporizhzhia region, Kherson region, Ivano-Frankivsk region, Lviv region, Donetsk region, Zakarpattia , region, Luhansk , region

Zone 4:

Postcodes	Cities

	Villages of Kyiv region, Villages of Zhytomyr region, Villages of Chernihiv region, Villages of Cherkasy region, Villages of Vinnytsia region, Villages of Kropyvnytskyi region, Villages of Khmelnytskyi region, Villages of Rivne region, Villages of Poltava region, Villages of Sumy region, Villages of Volyn region, Villages of Ternopil region, Villages of Dnipro region, Villages of Mykolaiv region, Villages of Chernivtsi region, Villages of Kharkiv region, Villages of Odesa region, Villages of Zaporizhzhia region, Villages of Kherson region, Villages of Ivano-Frankivsk region, Villages of Lviv region, Villages of Donetsk region, Villages of Zakarpattia region, Villages of Luhansk region,
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## Zone 5:

Postcodes	Cities

## Zone 6:

Postcodes	Cities

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty: 4-72 hours

Items not subject to customs duty: 4-72 hours

**Comments:**

Restrictions: Sunday and public holidays, no delivery

**Parcel delivery standards - Surface parcel**

OE Name CHOP PI-3  
IMPC Code UACOPD  
Tel (+380312)711204  
Fax (+380312)711223  
Hours of operation Mon - Sat: 08:00-20:00. Some restrictions:  
From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 23:59	Tue	Wed	Thu	Fri	Mon+1	---
Tue	00:00 - 23:59	Wed	Thu	Fri	Sat	Tue+1	---
Wed	00:00 - 23:59	Thu	Fri	Mon	Tue	Tue	---
Thu	00:00 - 23:59	Fri	Mon	Tue	Tue	Tue	---
Fri	00:00 - 23:59	Mon	Tue	Tue	Tue	Thu	---
Sat	00:00 - 23:59	Mon	Tue	Tue	Wed	Thu	---
Sun	00:00 - 23:59	Mon	Tue	Thu	Thu	Sat	---

Definition of zones

Zone 1:

Postcodes	Cities
	Uzhhorod , Lviv

Zone 2:

Postcodes	Cities
	Kyiv, Vinnytsia, Lutsk, Zhytomyr, Ivano-Frankivsk, Rivne, Ternopil, Khmelnytskyi, Chernivtsi, Zakarpattia , region, Lviv region

Zone 3:

Postcodes	Cities
	Odesa, Chernihiv, Severodonetsk Dnipro, Kramatorsk, Mariupol, Zaporizhzhia, Kropyvnytskyi, Mykolaiv, Poltava, Sumy, Kharkiv, Kherson, Cherkasy, Kyiv region, Zhytomyr region, Vinnytsia region, Khmelnytskyi region, Rivne region, Volyn, region, Ternopil region, Chernivtsi region, Ivano-Frankivsk region, Lviv region, Zakarpattia region

Zone 4:

Postcodes	Cities

	Chernihiv region, Cherkasy region, Kropyvnytskyi region, Poltava region, Sumy region, Dnipro region, Mykolaiv region, Kharkiv region, Odesa region, Zaporizhzhia region, Kherson region, Donetsk region, Luhansk , Region
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## Zone 5:

Postcodes	Cities
	Villages of Kyiv region, Villages of Zhytomyr region, Villages of Chernihiv region, Villages of Cherkasy region, Villages of Vinnytsia region, Villages of Kropyvnytskyi region, Villages of Khmelnytskyi region, Villages of Rivne region, Villages of Poltava region, Villages of Sumy region, Villages of Volyn region, Villages of Ternopil region, Villages of Dnipro region, Villages of Mykolaiv region, Villages of Chernivtsi region, Villages of Kharkiv region, Villages of Odesa region, Villages of Zaporizhzhia region, Villages of Kherson region, Villages of Ivano-Frankivsk region, Villages of Lviv region, Villages of Donetsk region, Villages of Zakarpattia region, Villages of Luhansk region

## Zone 6:

Postcodes	Cities

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty: 4-72 hours

Items not subject to customs duty: 4-72 hours

**Comments:**

Restrictions: Sunday and public holidays, no delivery

**Parcel delivery standards - Surface parcel**

OE Name LVOV PI-3  
IMPC Code UALWOB  
Tel (+38032)2388285  
Fax (+38032)2388275  
Hours of operation Mon - Sat: 08:00-20:00. Some restrictions:  
From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 23:59	Wed	Thu	Fri	Sat	---	---
Tue	00:00 - 23:59	Thu	Fri	Sat	Tue+1	---	---
Wed	00:00 - 23:59	Fri	Mon	Tue	Tue	---	---
Thu	00:00 - 23:59	Mon	Tue	Tue	Tue	---	---
Fri	00:00 - 23:59	Mon	Tue	Tue	Thu	---	---
Sat	00:00 - 23:59	Mon	Tue	Thu	Thu	---	---
Sun	00:00 - 23:59	Tue	Thu	Thu	Fri	---	---

Definition of zones

Zone 1:

Postcodes	Cities
	Kyiv, , Uzhhorod, , Lviv, Vinnitsa, Lutsk, Zhytomyr, Ivano-Frankivsk, Rivne, Poltava, Ternopil, Khmelnytskyi, Chernivtsi,

Zone 2:

Postcodes	Cities
	Severodonetsk, Chernihiv, Dnipro, Kramatorsk, Mariupol, Zaporizhzhia, Kropyvnytskyi, Mykolaiv, Poltava, Sumy, Kharkiv, Kherson, Odesa, Kyiv region, Vinnytsia region, Khmelnytskyi region, Rivne region, Volyn region, Ivano-Frankivsk region, Ternopil region, Chernivtsi region, Lviv region, Zakarpattia, region

Zone 3:

Postcodes	Cities
	Zhytomyr region, Chernihiv region, Cherkasy region, Kropyvnytskyi, region, Poltava region, Sumy region, Dnipro region, Mykolaiv region, Kharkiv region, Odesa region, Zaporizhzhia region, Kherson region, Donetsk region, Luhansk, region.

Zone 4:

Postcodes	Cities

	Villages of Kyiv region, Villages of Zhytomyr region, Villages of Chernihiv region, Villages of Cherkasy region, Villages of Vinnytsia region, Villages of Kropyvnytskyi region, Villages of Khmelnytskyi region, Villages of Rivne region, Villages of Poltava region, Villages of Sumy region, Villages of Volyn region, Villages of Ternopil region, Villages of Dnipro region, Villages of Mykolaiv region, Villages of Chernivtsi region, Villages of Kharkiv region, Villages of Odesa region, Villages of Zaporizhzhia region, Villages of Kherson region, Villages of Ivano-Frankivsk region, Villages of Lviv region, Villages of Donetsk region, Villages of Zakarpattia region, Villages of Luhansk region,
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## Zone 5:

Postcodes	Cities

## Zone 6:

Postcodes	Cities

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty: 4-72 hours

Items not subject to customs duty: 4-72 hours

**Comments:**

Restrictions: Sunday and public holidays, no delivery

**Parcel delivery standards - Surface parcel**

OE Name ODESSA PI-3  
IMPC Code UAODSD  
Tel (+38048)7761432  
Fax (+)  
Hours of operation 08:00-17:00 (1-4 days), 08:00-15:45 (5 day). Some restrictions:  
From the airport/port/office of exchange of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 23:59	Wed	Thu	Fri	Sat	---	---
Tue	00:00 - 23:59	Thu	Fri	Sat	Tue+1	---	---
Wed	00:00 - 23:59	Fri	Mon	Tue	Tue	---	---
Thu	00:00 - 23:59	Mon	Tue	Tue	Tue	---	---
Fri	00:00 - 23:59	Mon	Tue	Tue	Thu	---	---
Sat	00:00 - 23:59	Mon	Tue	Thu	Thu	---	---
Sun	00:00 - 23:59	Tue	Wed	Thu	Sat	---	---

Definition of zones

Zone 1:

Postcodes	Cities
	Kyiv , Vinnitsa, Dnipro, Mykolaiv, Odesa , Kherson

Zone 2:

Postcodes	Cities
	Zhytomyr, Chernihiv, Cherkasy, Kropyvnytskyi, Khmelnytskyi, Rivne, Poltava, Sumy, Lutsk, Ternopil, Chernivtsi, Kharkiv, Zaporizhzhia, Ivano-Frankivsk, Lviv, Kramatorsk, Mariupol, Uzhhorod, Severodonetsk, Kyiv region, Dnipro region, Kherson region

Zone 3:

Postcodes	Cities
	Kyiv region, Jhytomyr, Chernihiv, Cherkasy, Vinnytsia, Kirovohrad, Khmelnytskyi, Rivne, Poltava, Sumy, Lutsk, Ternopil, Chernivtsi, Kharkiv, Zaporizhia, Ivano-Frankivsk, Lviv, Donetsk, Uzhhorod, Luhansk.

Zone 4:

Postcodes	Cities



	Kyiv region, Zhytomyr region, Chernihiv region, Cherkasy region, Vinnytsia region, Kropyvnytskyi, region, Khmelnytskyi region, Rivne region, Poltava region, Sumy region, Volyn, Region, Ternopil region, Dnipro region, Mykolaiv region, Chernivtsi region, Kharkiv region, Odesa region, Zaporizhzhia region, Kherson region, Ivano-Frankivsk region, Lviv region, Donetsk region, Zakarpattia, region, Luhansk region
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## Zone 5:

Postcodes	Cities
	Villages of Kyiv region, Villages of Zhytomyr region, Villages of Chernihiv region, Villages of Cherkasy region, Villages of Vinnytsia region, Villages of Kropyvnytskyi region, Villages of Khmelnytskyi region, Villages of Rivne region, Villages of Poltava region, Villages of Sumy region, Villages of Volyn region, Villages of Ternopil region, Villages of Dnipro region, Villages of Mykolaiv region, Villages of Chernivtsi region, Villages of Kharkiv region, Villages of Odesa region, Villages of Zaporizhzhia region, Villages of Kherson region, Villages of Ivano-Frankivsk region, Villages of Lviv region, Villages of Donetsk region, Villages of Zakarpattia region, Villages of Luhansk region,

## Zone 6:

Postcodes	Cities

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty: 4-72 hours

Items not subject to customs duty: 4-72 hours

**Comments:**

Restrictions: Sunday and public holidays, no delivery

Last validation date: Da V1 01/12/2020