

Basic Services			CARDIT	Carrier documents international transport – origin post	Yes
1	Maximum weight limit admitted		RESDIT	Response to a CARDIT – destination post	No
1.1	Surface parcels (kg)	30	6	Home delivery	
1.2	Air (or priority) parcels (kg)	30	6.1	Initial delivery attempt at physical delivery of parcels to addressee	Yes
2	Maximum size admitted		6.2	If initial delivery attempt unsuccessful, card left for addressee	Yes
2.1	Surface parcels		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	No
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	No	6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	Yes	6.5	Nature of this governmental or legally binding restriction.	
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No	7	Signature of acceptance	
2.2	Air parcels		7.1	When a parcel is delivered or handed over	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	No	7.1.1	a signature of acceptance is obtained	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	Yes	7.1.2	captured data from an identity card are registered	Yes
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No	7.1.3	another form of evidence of receipt is obtained	Yes
			7.1.4	Nature of this evidence	
			7.2	Ordinary parcels	
Supplementary services			7.2.1	Signature of the addressee or his agent	Yes
3	Cumbersome parcels admitted	No	7.2.2	Signature of a de facto agent	Yes
			7.3	Insured parcels	
			7.3.1	Signature of the addressee or his agent	Yes
			7.3.2	Signature of a de facto agent	Yes
Parcels service features			Insured parcel service		
5	Electronic exchange of information		8	Insured surface parcels admitted	Yes
5.1.1	Use a track and trace system	Yes	8.1	Maximum insured value for surface parcels (SDR)	1000
5.1.2	Mandatory tracking events transmitted		9	Insured air parcels admitted	Yes
EMC	Departure from outward office of exchange	Yes	9.1	Maximum insured value for air parcels (SDR)	1000
EMD	Arrival at inward office of exchange	Yes	9.2	Maximum insured value when the provisions of the Parcel Post Regulations are not applied	
EMH	Attempted/Unsuccessful delivery	Yes	10	Marking used for insured parcels	
EMI	Final delivery	Yes	10.1	CP 74 pink label used	No
5.1.3	Optional tracking events transmitted		10.2	CP 73 label and pink "insured" label used	No
EMA	Posting/collection	Yes	Cash-on-delivery service for parcel		
EMB	Arrival at outward office of exchange	Yes	11.1	Acceptance of Cash-on-delivery (COD) service for parcels	
EME	Held by Customs	Yes	11.1.1	outbound COD parcels	No
EMF	Out of Customs/Departure from inward office of exchange	Yes	11.1.2	inbound COD parcels	No
EMG	Arrival at delivery office	Yes			
EMJ	Arrival at transit office of exchange	Yes			
EMK	Departure from transit office of exchange	Yes			
5.1.4	Dispatch messages transmitted				
PREDES V 2.0	Pre-advise of international dispatch information - origin post	Yes			
RESDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes			
5.1.5	Ready to start transmitting data to partners wishing to receive data				
5.1.6	Other messages transmitted				
PRECON	Pre-advise of international consignment – origin post	No			
RESCON	Response to a PRECON – destination post	No			

Express delivery service			Inbound parcels	Yes
			Outbound parcels	Yes
12	Express parcel delivery service provided	No	20.2	Insured parcels
				Inbound parcels
				Outbound parcels
Parcels with advice of delivery				
13	Admission of advice of delivery for			
13.1	ordinary parcels	Yes		
13.2	insured parcels	Yes		
Parcels for delivery free of charges and fees				
14	Parcels for delivery free of charges and fees admitted	Yes		
Fragile parcel				
15	Fragile parcels admitted	No		
Consignment service				
16	Consignment service by bilateral agreements provided	Yes		
Integrated logistics service				
17	integrated logistics service by bilateral agreements provided	Yes		
Addresses for bilateral agreements				
18	Contact details of the person responsible for questions concerning bilateral agreements			
Name:	Mr Wisit Arunwat			
Function:	Vice President of International Operating Systems Management Department			
Address:	Thailand Post Co., Ltd. 111 Chaeng Watthana Road, Laksi District Bangkok 10210-0299, Thailand			
Tel:	1: (+662) 8313499 2: (+662) 8313370			
Fax:	(+662)8313496			
E-mail	iosm@thailandpost.com			
Admissible radioactive material and infectious substances				
19	Radioactive materials admitted in			
19.1	Air Parcels			
		Inbound parcels	Yes	
		Outbound parcels	Yes	
19.2	Insured parcels			
		Inbound parcels	Yes	
		Outbound parcels	Yes	
20	Infected substances admitted in			
20.1	Air Parcels			
				Inbound parcels
				Outbound parcels
Supplementary charges - Customs				
21	Non-dutiable parcels			
21.1	Threshold level below which parcels are free of customs duties and other taxes	Yes		
21.2	Exemption threshold			
	Local currency	1,500 THB		
	USD	42.41		
	Comments:			
22	Dutiable parcels			
22.1	Customs clearance fee collected for parcels subject to import customs clearance	Yes		
22.2	Amount of fee collected			
	Local currency	20		
	USD	0.57		
	Comments:			
23	Customs clearance fee collected for for all items declared at customs	No		
	Comments:			
24	Administration fees collected for parcels subject to export customs clearance	No		
	Comments:			
Special charges - Storage				
25	Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection	Yes		
25.1	Amount of charge per day/per parcel			
	Local currency	1 THB		
	SDR	0.02		
25.2	Period of charge, if not daily			
Special delivery charges				
26	Delivery charges collected at the time of delivery in response to the advice of arrival	No		
Special charges – Poste restante				
27	Poste restante service provided	Yes		

27.1	Amount of charge per parcel		33.1	Normal period	2 Month(s)
	Local currency	2 THB	33.2	Exceptional period	
	SDR	0.04	Parcels automatically retained		
27.2	Basis for charge if not an amount per parcel		34	A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.	
Special provisions - Treatment of parcels wrongly accepted			Office name:	Bangkok Mail Centre	
28	Parcels returned to sender	No	Name:	Mr Tubtimyoy Sayan	
28.1	If not, parcel delivered to addressee under conditions prescribed by your country legislations	No	Function:	System and Investigation Section	
28.2	For parcels wrongly accepted, action taken on a case-by-case basis	Yes	Address:	127 Rong Muang Road, Patumwan District Bangkok 10000, Thailand	
Delivery areas			Tel:	1: (+662)2153695 2: (+) (+662)2144643	
29	Parcels delivered to		Fax:	(662)2144643	
29.1	all addresses	Yes	E-Mail:	10000@thailandpost.com	
29.2	specific areas only	No	Requests for withdrawal from the post or alteration, or correction of address		
	Comments:		35	Requests for withdrawal from the post accepted	Yes
Collection			35.1	Central office (in destination country) to which requests must be sent	
30	Collection of parcels at post offices provided for		Office name:	Customer Experience Department (International)	
30.1	all addresses	Yes	Name:	Ms Thapanee Amarinrat	
30.2	specific areas only	No	Function:	Vice President of Customer Experience Department (International)	
	Comments:		Address:	Thailand Post Co., Ltd. 111 Chaeng Watthana Road, Laksi District, Bangkok 10210-0299, Thailand	
Delivery procedures for parcels for which customs duty and taxes are payable			Tel:	1: (+662)8313249 2: (+662)8313250 (+662)8313249	
31	Procedure for parcels for which customs duty is payable		Fax:	(662)8313249	
31.1	Pick up of parcel at the customs office	Yes	E-Mail:	intl_inquiry@thailandpost.co.th QCQI@thailandpost.com	
31.2	Addressee's address with collection of customs duties and taxes at the time of delivery	No	Special provisions - Force majeure		
31.3	Delivery to the addressee's address after payment of customs duties and taxes	No	36	Liability admitted in cases of force majeure	No
31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	Yes	36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	No
31.5	Other		36.2	Addressee/sender's reservations admitted at the time of delivery	No
Period of retention			Special provisions - Customs declarations		
32	Period of retention for parcels		37	Number of CN 23 customs declarations required for inbound parcels	1
32.1	Normal period	30 Day(s)	37.1	Number of CN 23 customs declarations required for parcels in transit	1
32.2	Exceptional period		37.2	Languages in which CN 23 customs declarations can be completed	English
33	Retention for parcels for which notice could not be sent or addressed to poste restante				

Special provisions - Method of dispatching accompanying documents

38	Documents affixed to the relevant parcels	Yes
38.1	Documents attached to the parcels bill	No

Service to customers

39	On-line tracking provided	Yes
39.1	Web site address to access information http://www.thailandpost.com	
39.2	Languages in which track and trace information is available English Thai	

Service to designated operators

40.	User of the Internet-based Inquiry System (IBIS)	Yes
40.1	Details of office(s) responsible for handling parcel post inquiries	

Office name: Bangkok Mail Centre
 Name: Mr Patsapon Putaprapasri
 Function: System and Investigation Division
 Address: 127 Rong Muang Road, Patumwan District, Bangkok 10000, Thailand
 Tel: 1: (+662) 2153693
 2: (+)
 Fax: (+662)2153693, 2144643
 E-Mail: QCQI@thailandpost.com

Hours of service and days(s) on which the inquiry service is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	08:30-12:00	13:00-16:30
Tuesday	08:30-12:00	13:00-16:30
Wednesday	08:30-12:00	13:00-16:30
Thursday	08:30-12:00	13:00-16:30
Friday	08:30-12:00	13:00-16:30
Saturday	-	-
Sunday	-	-

Languages English

National Holidays**41.1 National holidays**

National holiday in 2020

Month	Day(s)	National Holidays - Description
January	1	New Year's Day

February	8	Makha Bucha Day
February	10	Substitute for Makha Bucha Day
April	6	Chakri Memorial Day
May	1	Labour Day
May	4	Coronation Day
May	6	Visakha Bucha Day
May	11	Royal Ploughing Day
June	3	Birthday Anniversary of H.M. Queen Suthida Bajarasudha Bimollaksana
July	5	Asarnha Bucha Day
July	6	Buddhist Lent Day
July	7	Substitute for Asarnha Bucha Day
July	27	Special holiday
July	28	Birthday Anniversary of H.M. King Maha Vajiralongkorn Bodindradebayavarangkun
August	12	Birthday Anniversary of H.M. Queen Sirikit, The Queen Mother
September	4	Special holiday
September	7	Special holiday
October	13	King Bhumibol Adulyadej Memorial Day
October	23	King Chulalongkorn Memorial Day
November	19	Special holiday
November	20	Special holiday
December	5	Birthday Anniversary of King Bhumibol Adulyadej/Father Day
December	10	Constitution Day
December	11	Substitute for Birthday Anniversary of King Bhumibol Adulyadej/Father Day
December	30	Special Holiday for New Year Festival
December	31	New Year's Eve

National holiday in 2021

Month	Day(s)	National Holidays - Description
January	1	New Year's Day
February	26	Makha Bucha Day
April	6	Chakri Memorial Day
April	13	Songkran Festival
April	14	Songkran Festival
April	15	Songkran Festival
May	1	Labour Day
May	3	Substitute for Labour Day
May	4	Coronation Day

May	10	Royal Ploughing Day
May	26	Visakha Bucha Day
June	3	Birthday Anniversary of H.M. Queen Suthida Bajarasudha Bimollaksana
July	24	Asarnha Bucha Day
July	25	Buddhist Lent Day
July	26	Substitute for Asarnha Bucha Day
July	27	Substitute for Buddhist Lent Day
July	28	Birthday Anniversary of H.M. King Maha Vajiralongkorn Bodindradebayavarangkun
August	12	Birthday Anniversary of H.M. Queen Sirikit, The Queen Mother
October	13	King Bhumibol Adulyadej Memorial Day
October	23	King Chulalongkorn Memorial Day
October	25	Substitute for King Chulalongkorn Memorial Day
December	5	Birthday Anniversary of King Bhumibol Adulyadej/Father Day
December	6	Substitute for Birthday Anniversary of King Bhumibol Adulyadej/Father Day
December	10	Constitution Day
December	31	New Year's Eve

Regional Holidays**41.2 Regional holidays**

Regional holiday in

Month	Day(s)	Regional/Local Holidays – Localities and description
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Cancellation of fees**42 Fees cancelled when they concern**

42.1	parcels returned to sender	No
42.2	parcels redirected to a third party	No
42.3	parcels abandoned by the sender	No
42.4	parcels lost or destroyed	No
42.5	parcels rifled or damaged	No

Redirection within the country of destination

43.1	Redirection done without a request from the sender or addressee	No
43.2	Redirection fee charged	Yes
43.3	Amount of redirection fee (SDR)	0.40

Comments:

Miscellaneous provisions – operation of the parcel service

44.1	Postal parcel services operated by the designated postal operator	Yes
44.2	Postal parcel services operated by a transport company or companies	No
44.3	Service provided throughout the country	Yes

Postcodes	Localities
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Office(s) of exchange handling parcels**45 Details of office(s) of exchange responsible for handling parcel post**

Office name: Bangkok Mail Centre
IMPC code: THBKKA
Name: Mr Patsapon Putaprapasri
Function: International Incoming Parcel Division (for incoming parcel post)/ International Outgoing Mail Division (for outgoing parcel post)
Address: 127 Rong Muang Road, Patumwan Road, Bangkok 10000, Thailand
Tel: 1: (+662)2153695
2: (+)
(+662)2144643
Fax: (+662)2144643
E-Mail: 10000@thailandpost.com

Hours of service and days(s) on which the OE is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	08:30-12:00	13:00-16:30
Tuesday	08:30-12:00	13:00-16:30
Wednesday	08:30-12:00	13:00-16:30
Thursday	08:30-12:00	13:00-16:30
Friday	08:30-12:00	13:00-16:30
Saturday	-	-
Sunday	08:30-12:00	13:00-16:30

Observations/Comments

Delivery standards**46-47 See the annexes.****Barcode****48 Barcode sample used on all outward international postal parcels.**

CP 020279765 TH

Parcel delivery standards - Air parcel

OE Name Bangkok Mail Centre
 IMPC Code THBKKA
 Tel (+662)2153679
 Fax (+662)2153679
 Hours of operation Mon.-Fri. and Sun. 08.30-16.30 hrs. Sat : closed
 From the airport of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 03:00	Fri	Sat	Mon+1	Wed+1	---	---
Mon	03:01 - 23:59	Sat	Mon+1	Tue+1	Thu+1	---	---
Tue	00:00 - 03:00	Sat	Mon	Tue+1	Thu+1	---	---
Tue	03:01 - 23:59	Mon	Tue+1	Wed+1	Fri+1	---	---
Wed	00:00 - 03:00	Mon	Tue	Wed+1	Fri+1	---	---
Wed	03:01 - 23:59	Tue	Wed+1	Thu+1	Sat+1	---	---
Thu	00:00 - 03:00	Tue	Wed	Thu+1	Sat+1	---	---
Thu	03:01 - 23:59	Wed	Thu+1	Fri+1	Mon+1	---	---
Fri	00:00 - 03:00	Wed	Thu	Fri+1	Mon+1	---	---
Fri	03:01 - 23:59	Thu	Fri+1	Sat+1	Tue+1	---	---
Sat	00:00 - 23:59	Thu	Fri	Sat+1	Tue+1	---	---
Sat	00:00 - 03:00	Fri	Sat+1	Mon+1	Wed+1	---	---
Sun	03:01 - 23:59	Fri	Sat	Mon+1	Wed+1	---	---

Definition of zones

Zone 1:

Postcodes	Cities
10100-10900 , 10110-10120, 10140-10170, 10210-10260, 10310-10330, 10510-10530, 11000, 11110 -11150, 10130, 10270-10290,10540-10560, 12000,12110-12170.	Bangkok, Nonthaburi, Samut Prakarn, Patumthani.

Zone 2:

Postcodes	Cities
13000-18270, 20000-27260, 70000-77230.	Phra Nakhon Si Ayutthaya, Ang Thong , Lop Buri, Sing Buri , Chai Nat, Saraburi, Chon Buri, Rayong, Chanthaburi, Trat, Chachoengsao, Prachin buri, Nakhon Nayok, Sa Kaeo, Ratchaburi, Kanchanaburi, Suphan Buri, Nakhon Pathom, Samut Sakhon, Samut Songkhram, Petchaburi, Prachuap Khiri Khan.

Zone 3:

Postcodes	Cities
30000-30440, 31000-39350, 40000-49160, 50000 -57340, 60000-67280, 80000-86230,90000-96220.	Nakhon Ratchasima, Buri Ram , Surin, Si Sa Ket, Ubon Ratchathani , Yasothon, Chaiyaphum, Amnat Charoen, Bung Kan, Nongbua Lamphu, Khon Kaen, Udon Thani, Loei,Nong Khai, Maha Sarakham, Roi Et, Kalasin, Sakon Nakhon, Nakhon Phanom, Mukdahan, Chiang Mai, Lamphun, Lampang, Uttaradit, Phrae, Nan, Phayao, Chiang Rai, Nakhon Sawan, Uthai Thani, Kamphaeng Phet, Tak, Sukhothai, Phitsanulok, Phichit, Phetchabun, Nakhon Si Thammarat, Krabi, Phangnga, Phuket, Surat Thani, Ranong, Chumphon, Songkhla, Satun, Trang, Phatthalung, Pattani, Yala, Narathiwat.

Zone 4:

Postcodes	Cities
20120, 23170, 50350, 57170, 57310, 58000, 58110, 58120, 58130, 58140, 58150, 63140, 63170, 81150, 82160, 84140, 84280, 84360.	Ko Sichang / Chonburi, Ko Chang / Trat, Wiang Haeng / Chiang Mai, Wiang Pa Pao / Chiang Rai, Wiang Kaen / Chiang Rai, Mae Hong Son / Mae Hong Son, Mae Sariang / Mae Hong Son, Mae La Noi / Mae Hong Son, Pai / Mae Hong Son, Khun Yuam / Mae Hong Son, Pang Mapha / Mae Hong Son, Mae Ramat / Tak, Um Phang / Tak, Ko Lanta / Krabi, Ko Yao / Phangnga, Ko Samui / Surat Thani, Ko Pha-ngan / Surat Thani, Ko Tao / Surat Thani.

Zone 5:

Postcodes	Cities

Zone 6:

Postcodes	Cities

Arrival at office of exchange:

Customs clearance times:

Items subject to customs duty: ~72 hours - 1 week

Items not subject to customs duty: ~3 - 24 hours

Comments:

The OE operates 6 days a week (Sun - Fri) with the exception of public holidays.
The delivery post offices operate 5 & 1/2 days a week (Mon-Fri, Sat 08.30-12.00).

Parcel delivery standards - Surface parcel

OE Name Bangkok Mail Centre
 IMPC Code THBKKA
 Tel (+662)2153679
 Fax (+662)2153679
 Hours of operation Mon.-Fri. and Sun. 08.30-16.30 hrs. Sat : closed
 From the airport/port/office of exchange of destination to the addressee

Arrival at the airport		Days of delivery by zone					
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Zone 5:

Postcodes	Cities

Zone 6:

Postcodes	Cities

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Items not subject to customs duty: ~3 - 24 hours

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The delivery post offices operate 5 & 1/2 days a week (Mon-Fri, Sat 08.30-12.00).

Last validation date: DA V1 01/09/2020