

Basic Services			CARDIT	Carrier documents international transport – origin post	Yes
1	Maximum weight limit admitted		RESDIT	Response to a CARDIT – destination post	Yes
1.1	Surface parcels (kg)	20	6	Home delivery	
1.2	Air (or priority) parcels (kg)	20	6.1	Initial delivery attempt at physical delivery of parcels to addressee	Yes
2	Maximum size admitted		6.2	If initial delivery attempt unsuccessful, card left for addressee	Yes
2.1	Surface parcels		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	No
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	No	6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	Yes	6.5	Nature of this governmental or legally binding restriction.	
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No	7	Signature of acceptance	
2.2	Air parcels		7.1	When a parcel is delivered or handed over	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	No	7.1.1	a signature of acceptance is obtained	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	Yes	7.1.2	captured data from an identity card are registered	Yes
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No	7.1.3	another form of evidence of receipt is obtained	Yes
			7.1.4	Nature of this evidence	
				for less than 18 year old: Birth certificate; for Adults: Identity Card or Passport.	
			7.2	Ordinary parcels	
			7.2.1	Signature of the addressee or his agent	Yes
			7.2.2	Signature of a de facto agent	Yes
			7.3	Insured parcels	
			7.3.1	Signature of the addressee or his agent	No
			7.3.2	Signature of a de facto agent	No
Supplementary services					
3	Cumbersome parcels admitted	No			
Parcels service features					
5	Electronic exchange of information				
5.1.1	Use a track and trace system	Yes			
5.1.2	Mandatory tracking events transmitted				
EMC	Departure from outward office of exchange	Yes			
EMD	Arrival at inward office of exchange	Yes			
EMH	Attempted/Unsuccessful delivery	Yes			
EMI	Final delivery	Yes			
5.1.3	Optional tracking events transmitted				
EMA	Posting/collection	Yes			
EMB	Arrival at outward office of exchange	Yes			
EME	Held by Customs	Yes			
EMF	Out of Customs/Departure from inward office of exchange	Yes			
EMG	Arrival at delivery office	Yes			
EMJ	Arrival at transit office of exchange	Yes			
EMK	Departure from transit office of exchange	Yes			
5.1.4	Dispatch messages transmitted				
PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes			
RESDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes			
5.1.5	Ready to start transmitting data to partners wishing to receive data	Yes			
5.1.6	Other messages transmitted				
PRECON	Pre-advice of international consignment – origin post	Yes			
RESCON	Response to a PRECON – destination post	Yes			
			Insured parcel service		
			8	Insured surface parcels admitted	No
			9	Insured air parcels admitted	No
			10	Marking used for insured parcels	
			10.1	CP 74 pink label used	No
			10.2	CP 73 label and pink “insured” label used	No
			Cash-on-delivery service for parcel		
			11.1	Acceptance of Cash-on-delivery (COD) service for parcels	
			11.1.1	outbound COD parcels	No
			11.1.2	inbound COD parcels	No
			Express delivery service		
			12	Express parcel delivery service provided	No

Parcels with advice of delivery			Outbound parcels No		
13	Admission of advice of delivery for				
13.1	ordinary parcels	Yes			
13.2	insured parcels	No			
Parcels for delivery free of charges and fees			Supplementary charges - Customs		
14	Parcels for delivery free of charges and fees admitted	No	21	Non-dutiable parcels	
			21.1	Threshold level below which parcels are free of customs duties and other taxes	No
				Comments:	
			22	Dutiable parcels	
			22.1	Customs clearance fee collected for parcels subject to import customs clearance	No
				Comments:	
Fragile parcel			23	Customs clearance fee collected for all items declared at customs	No
15	Fragile parcels admitted	No		Comments:	
Consignment service			24	Administration fees collected for parcels subject to export customs clearance	No
16	Consignment service by bilateral agreements provided	No		Comments:	
Integrated logistics service			Special charges - Storage		
17	integrated logistics service by bilateral agreements provided	No	25	Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection	No
Addresses for bilateral agreements			Special delivery charges		
18	Contact details of the person responsible for questions concerning bilateral agreements		26	Delivery charges collected at the time of delivery in response to the advice of arrival	No
Name:	Ms de RIVERA, Daysi		Special charges – Poste restante		
Function:	Jefe de Unidad Legal		27	Poste restante service provided	Yes
Address:	Correo Central 15 C PTE y DIAGONAL UNIVERSITARIA NORTE CENTRO DE GOBIERNO, SAN SALVADOR, EL SALVADOR.		27.1	Amount of charge per parcel	
Tel:	1: (+503)25278826 2: (+)			Local currency	0,50
Fax:	(+503)25278825			SDR	0,39
E-mail	daysi.rivera@correos.gob.sv		27.2	Basis for charge if not an amount per parcel	
Admissible radioactive material and infectious substances			Special provisions - Treatment of parcels wrongly accepted		
19	Radioactive materials admitted in		28	Parcels returned to sender	Yes
19.1	Air Parcels				
		Inbound parcels No			
		Outbound parcels No			
19.2	Insured parcels				
		Inbound parcels No			
		Outbound parcels No			
20	Infected substances admitted in		Delivery areas		
20.1	Air Parcels		29	Parcels delivered to	
		Inbound parcels No	29.1	all addresses	Yes
		Outbound parcels No	29.2	specific areas only	No
20.2	Insured parcels			Comments:	
		Inbound parcels No			

<p>Collection</p> <p>30 Collection of parcels at post offices provided for</p> <p>30.1 all addresses Yes</p> <p>30.2 specific areas only No</p> <p>Comments:</p>	<p>Office name: Unidad de Atención al Cliente y Reclamos</p> <p>Name: Mr TORRES, Salvador</p> <p>Function: Jefe de Atención al Cliente y Reclamos</p> <p>Address: Correo Central 15 C PTE y DIAGONAL UNIVERSITARIA NORTE CENTRO DE GOBIERNO. SAN SALVADOR, EL SALVADOR.</p> <p>Tel: 1: (+503)25277670 2: (+)</p> <p>Fax: (+503)22214677</p> <p>E-Mail: jtorres@correos.gob.sv</p>
<p>Delivery procedures for parcels for which customs duty and taxes are payable</p> <p>31 Procedure for parcels for which customs duty is payable</p> <p>31.1 Pick up of parcel at the customs office Yes</p> <p>31.2 Addressee's address with collection of customs duties and taxes at the time of delivery No</p> <p>31.3 Delivery to the addressee's address after payment of customs duties and taxes No</p> <p>31.4 Over the counter at the local post office with immediate payment of customs duties and taxes No</p> <p>31.5 Other</p>	<p>Requests for withdrawal from the post or alteration, or correction of address</p> <p>35 Requests for withdrawal from the post accepted No</p> <p>Special provisions - Force majeure</p> <p>36 Liability admitted in cases of force majeure No</p> <p>36.1 Liability admitted for insured parcels on board ships or aircraft used by designated operators No</p> <p>36.2 Addressee/sender's reservations admitted at the time of delivery No</p>
<p>Period of retention</p> <p>32 Period of retention for parcels</p> <p>32.1 Normal period 30 Day(s)</p> <p>32.2 Exceptional period 60 Day(s)</p> <p>33 Retention for parcels for which notice could not be sent or addressed to poste restante</p> <p>33.1 Normal period 30 Day(s)</p> <p>33.2 Exceptional period 60 Day(s)</p>	<p>Special provisions - Customs declarations</p> <p>37 Number of CN 23 customs declarations required for inbound parcels 2</p> <p>37.1 Number of CN 23 customs declarations required for parcels in transit 2</p> <p>37.2 Languages in which CN 23 customs declarations can be completed French English Spanish</p>
<p>Parcels automatically retained</p> <p>34 A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.</p>	<p>Special provisions - Method of dispatching accompanying documents</p> <p>38 Documents affixed to the relevant parcels Yes</p> <p>38.1 Documents attached to the parcels bill No</p> <p>Service to customers</p> <p>39 On-line tracking provided Yes</p> <p>39.1 Web site address to access information https://www.correos.gob.sv</p> <p>39.2 Languages in which track and trace information is available Spanish</p>
	<p>Service to designated operators</p> <p>40. User of the Internet-based Inquiry System (IBIS) Yes</p> <p>40.1 Details of office(s) responsible for handling parcel post inquiries</p>

Dirección General de Correos, El Salvador

SVA

Office name: Unidad de Atención al Cliente y Reclamos
 Name: Mr TORRES, Salvador
 Function: Jefe de Atención al Cliente y Reclamos
 Address: Correo Central
 15 C PTE y DIAGONAL UNIVERSITARIA NORTE
 CENTRO DE GOBIERNO. SANSALVADOR,
 EL SALVADOR.
 Tel: 1: (+503)25277648
 2: (+503)25277647
 Fax: (+503)25277653
 E-Mail: salvador.torres@correos.gob.sv
 roberto.merlos@correos.gob.sv

Hours of service and days(s) on which the inquiry service is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	07:30-12:00	12:40-17:00
Tuesday	07:30-12:00	12:40-17:00
Wednesday	07:30-12:00	12:40-17:00
Thursday	07:30-12:00	12:40-17:00
Friday	07:30-12:00	12:40-17:00
Saturday	08:00-12:00	-
Sunday	-	-

Languages Spanish

National Holidays

41.1 National holidays

National holiday in 2023

Month	Day(s)	National Holidays - Description
November	2	All Soul's Day
December	24	Eve Christmas
December	25	Christmas
December	31	End Year Day

National holiday in 2024

Month	Day(s)	National Holidays - Description
January	1	New Year Day
March	28	Holy Thursday
March	29	Holy Friday
April	8	Holy Saturday
May	1	Labour Day
May	10	Mother's Day
June	17	Father's Day
August	5	Celebración del Divino Salvador del Mundo
August	6	Celebración del Divino Salvador del Mundo

August	29	Postman Day
September	15	Independence Day
October	31	Syndicate's day
November	2	All Soul's Day
December	24	Eve Christmas
December	25	Christmas
December	31	End Year Day

Regional Holidays

41.2 Regional holidays

Regional holiday in 2023

Month	Day(s)	Regional/Local Holidays – Localities and description
October	24	Local Holiday - Localities: 1208, 1331, 2311.
October	26	Local Holiday - Localities: 1620.
October	27	Local Holiday - Localities: 3105.
October	28	Local Holiday - Localities: 1503, 3221.
November	4	Local Holiday - Localities: 3218.
November	11	Local Holiday - Localities: 1129.
November	13	Local Holiday - Localities: 2313.
November	18	Local Holiday - Localities: 1206.
November	20	Local Holiday - Localities: 1210, 1401, 3118.
November	21	Local Holiday - Localities: 3301.
November	25	Local Holiday - Localities: 1517, 2303.
November	26	Local Holiday - Localities: 1123.
November	28	Local Holiday - Localities: 1324, 1616.
November	30	Local Holiday - Localities: 3225.
December	3	Local Holiday - Localities: 1201.
December	4	Local Holiday - Localities: 2208.
December	6	Local Holiday - Localities: 1132.
December	8	Local Holiday - Localities: 1119, 1306, 1308, 1311, 1317, 1320, 1504, 1511, 3101, 3206.
December	12	Local Holiday - Localities: 1309, 1703, 3307.
December	13	Local Holiday - Localities: 1415, 1519, 3207.
December	15	Local Holiday - Localities: 1323, 3211.
December	16	Local Holiday - Localities: 1202.
December	18	Local Holiday - Localities: 1330, 1614.
December	19	Local Holiday - Localities: 1409, 1515, 1516, 1604.

Date of last update : 07.11.2023

December	20	Local Holiday - Localities: 1334.
December	21	Local Holiday - Localities: 1131, 3210.
December	26	Local Holiday - Localities: 1601, 1701, 1507, 2218.
December	27	Local Holiday - Localities: 1327, 1514, 1520, 1615, 3115.
December	28	Local Holiday - Localities: 1502, 1333.
December	29	Local Holiday - Localities: 1312, 2203, 2204, 2217.

Regional holiday in 2024

Month	Day(s)	Regional/Local Holidays – Localities and description
January	6	Local Holiday - Localities: 1524, 3102, 3106.
January	13	Local Holiday - Localities: 3107.
January	14	Local Holiday - Localities: 1122, 3119.
January	15	Local Holiday - Localities: 2307.
January	16	Local Holiday - Localities: 1325.
January	20	Local Holiday - Localities: 2215, 3116.
January	21	Local Holiday - Localities: 1203.
January	22	Local Holiday - Localities: 3217.
January	23	Local Holiday - Localities: 1706.
January	25	Local Holiday - Localities: 3214.
February	2	Local Holiday - Localities: 1319, 1522, 2301, 3122, 3213, 3312.
February	4	Local Holiday - Localities: 1305.
February	6	Local Holiday - Localities: 1510.
February	9	Local Holiday - Localities: 1523.
February	10	Local Holiday - Localities: 1505, 1512.
February	13	Local Holiday - Localities: 1310.
February	14	Local Holiday - Localities: 3303.
February	20	Local Holiday - Localities: 1314.
February	21	Local Holiday - Localities: 2216.
February	23	Local Holiday - Localities: 1518.
February	24	Local Holiday - Localities: 1322.
February	26	Local Holiday - Localities: 1315, 1606, 3313.
March	6	Local Holiday - Localities: 3111.
March	7	Local Holiday - Localities: 2210.
March	13	Local Holiday - Localities: 1609.
March	18	Local Holiday - Localities: 1124.
March	19	Local Holiday - Localities: 1316, 1321, 1513, 1713, 2308, 3113, 3120.

March	31	Local Holiday - Localities: 1302.
April	25	Local Holiday - Localities: 1115.
April	29	Local Holiday - Localities: 3222.
May	3	Local Holiday - Localities: 1413.
May	15	Local Holiday - Localities: 1207, 1329, 3220.
May	28	Local Holiday - Localities: 1304
May	29	Local Holiday - Localities: 2302.
May	30	Local Holiday - Localities: 1326.
May	31	Local Holiday - Localities: 3219.
June	13	Local Holiday - Localities: 3109.
June	15	Local Holiday - Localities: 3108.
June	16	Local Holiday - Localities: 3307.
June	24	Local Holiday - Localities: 1301, 3216, 3223.
June	25	Local Holiday - Localities: 1608.
June	29	Local Holiday - Localities: 1204, 1618, 1619, 2211, 3114, 3204.
July	20	Local Holiday - Localities: 1313.
July	22	Local Holiday - Localities: 3205.
July	23	Local Holiday - Localities: 1509.
July	25	Local Holiday - Localities: 1118, 1130, 1702, 3112, 3224, 3424.
July	26	Local Holiday - Localities: 2201.
July	31	Local Holiday - Localities: 1328.
August	4	Local Holiday - Localities: 1710.
August	6	Local Holiday - Localities: 1318, 3306.
August	7	Local Holiday - Localities: 1704, 3208.
August	10	Local Holiday - Localities: 1707, 1711.
August	11	Local Holiday - Localities: 1709.
August	15	Local Holiday - Localities: 1114, 1712, 2207, 2306, 3104, 3203, 3309.
August	16	Local Holiday - Localities: 2205.
August	18	Local Holiday - Localities: 1611.
August	24	Local Holiday - Localities: 1303, 1407, 1411, 1501, 1507, 1521, 3110, 3202.
August	25	Local Holiday - Localities: 2314.
August	30	Local Holiday - Localities: 3121.
September	8	Local Holiday - Localities: 3213.
September	14	Local Holiday - Localities: 1127.
September	21	Local Holiday - Localities: 1506.
September	26	Local Holiday - Localities: 1125.

September	28	Local Holiday - Localities: 3209.
September	29	Local Holiday - Localities: 1508, 1617, 2320.
September	30	Local Holiday - Localities: 1126.
October	4	Local Holiday - Localities: 1307, 3201.
October	7	Local Holiday - Localities: 1128, 1404.
October	9	Local Holiday - Localities: 1116.
October	12	Local Holiday - Localities: 1525, 3103.
October	24	Local Holiday - Localities: 1208, 1331, 2311.
October	26	Local Holiday - Localities: 1620.
October	27	Local Holiday - Localities: 3105.
October	28	Local Holiday - Localities: 1503, 3221.
November	4	Local Holiday - Localities: 3218.
November	11	Local Holiday - Localities: 1129.
November	13	Local Holiday - Localities: 2313.
November	18	Local Holiday - Localities: 1206.
November	20	Local Holiday - Localities: 1210, 1401, 3118.
November	21	Local Holiday - Localities: 3301.
November	25	Local Holiday - Localities: 1517, 2303.
November	26	Local Holiday - Localities: 1123.
November	28	Local Holiday - Localities: 1324, 1616.
November	30	Local Holiday - Localities: 3225.
December	3	Local Holiday - Localities: 1201.
December	4	Local Holiday - Localities: 2208.
December	6	Local Holiday - Localities: 1132.
December	8	Local Holiday - Localities: 1119, 1306, 1308, 1311, 1317, 1320, 1504, 1511, 3101, 3206.
December	12	Local Holiday - Localities: 1309, 1703, 3307.
December	13	Local Holiday - Localities: 1415, 1519, 3207.
December	15	Local Holiday - Localities: 1323, 3211.
December	16	Local Holiday - Localities: 1202.
December	18	Local Holiday - Localities: 1330, 1614.
December	19	Local Holiday - Localities: 1409, 1515, 1516, 1604.
December	20	Local Holiday - Localities: 1334.
December	21	Local Holiday - Localities: 1131, 3210.
December	26	Local Holiday - Localities: 1601, 1701, 1507, 2218.

December	27	Local Holiday - Localities: 1327, 1514, 1520, 1615, 3115.
December	28	Local Holiday - Localities: 1502, 1333.
December	29	Local Holiday - Localities: 1312, 2203, 2204, 2217.

Cancellation of fees**42 Fees cancelled when they concern**

42.1	parcels returned to sender	No
42.2	parcels redirected to a third party	No
42.3	parcels abandoned by the sender	Yes
42.4	parcels lost or destroyed	No
42.5	parcels rifled or damaged	No

Redirection within the country of destination

43.1	Redirection done without a request from the sender or addressee	No
43.2	Redirection fee charged	Yes
43.3	Amount of redirection fee (SDR)	1,39

Comments:

Miscellaneous provisions – operation of the parcel service

44.1	Postal parcel services operated by the designated postal operator	Yes
44.2	Postal parcel services operated by a transport company or companies	No
44.3	Service provided throughout the country	Yes

Postcodes	Localities

Office(s) of exchange handling parcels**45 Details of office(s) of exchange responsible for handling parcel post**

Office name: SAN SALVADOR 5 AEREO
 IMPC codel: SVSALA
 Name: Mr RIVERA, Will
 Function: Jefe de Oficina de Cambio
 Address: Aeropuerto Internacional El Salvador
 Oficina de Cambio Internacional
 Comalapa Departamento de la Paz
 Tel: 1: (+503)23399174
 2: (+)
 Fax: (+503)23399174
 E-Mail: aeropuerto@correos.gob.sv
 will.rivera@correos.gob.sv

Hours of service and days(s) on which the OE is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2

Monday	00:00-23:59	-
Tuesday	00:00-23:59	-
Wednesday	00:00-23:59	-
Thursday	00:00-23:59	-
Friday	00:00-23:59	-
Saturday	00:00-23:59	-
Sunday	00:00-23:59	-

Observations/Comments

Delivery standards

46-47 See the annexes.

Barcode

48 Barcode sample used on all outward international postal parcels.



Parcel delivery standards - Air parcel

OE Name SAN SALVADOR 5 AEREO

IMPC Code SVSALA

Tel (+503)25277602

Fax (+503)22222253

Hours of operation Mon - Fri: 08:00- 16:00; Sat and Sun: Closed

From the airport of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 11:00	Fri	Mon+1	Tue+1	Wed+1	---	---
Mon	11:01 - 23:59	Mon+1	Tue+1	Wed+1	Thu+1	---	---
Tue	00:00 - 11:00	Mon	Tue+1	Wed+1	Thu+1	---	---
Tue	11:01 - 23:59	Tue+1	Wed+1	Thu+1	Fri+1	---	---
Wed	00:00 - 11:00	Tue	Wed+1	Thu+1	Fri+1	---	---
Wed	11:01 - 23:59	Wed+1	Thu+1	Fri+1	Mon+1	---	---
Thu	00:00 - 11:00	Wed	Thu+1	Fri+1	Mon+1	---	---
Thu	11:01 - 23:59	Thu+1	Fri+1	Mon+1	Tue+1	---	---
Fri	00:00 - 11:00	Thu	Fri+1	Mon+1	Tue+1	---	---
Fri	11:01 - 23:59	Fri+1	Mon+1	Tue+1	Wed+1	---	---
Sat	00:00 - 23:59	Fri	Mon+1	Tue+1	Wed+1	---	---
Sun	00:00 - 23:59	Fri	Mon+1	Tue+1	Wed+1	---	---

Definition of zones

Zone 1:

Postcodes	Cities
1101 - 1114, 1115, 1116, 1117, 1118, 1119, 1120, 1121, 1123, 1130, 1131. 1133; 1526, 1527.	San Salvador Capital, San Marcos, Soyapango, Ilopango, Ciudad Delgado, Cuscatancingo, Mejicanos, Ayutuxtepeque, Apopa, Santiago Texacuangos, Santo Tomás, Sucursal Altavista, Sucursal Merliot, Sucursal Multiplaza.

Zone 2:

Postcodes	Cities
1201, 1301, 1401, 1501, 1503, 1601, 1701, 2101, 2201, 2301, 3101, 3201, 3301, 3401.	Sensuntepeque, Chalatenango, Cojutepeque, Santa Tecla, Ateos, Zacatecoluca, San Vicente, Ahuachapán, Santa Ana, Sonsonate, La Unión, San Francisco Gotera, San Miguel, Usulután.

Zone 3:

Postcodes	Cities

<p>1122, 1125, 1129, 1132, 1204, 1207, 1208, 1209, 1210, 1302, 1308, 1309, 1310, 1312, 1313, 1314, 1315, 1319, 1321, 1327, 1333, 1407, 1409, 1411, 1413, 1415, 1502, 1504, 1511, 1512, 1514, 1515, 1525, 1604, 1606, 1608, 1616, 1617, 1618, 1619, 1620, 1622, 1702, 1705, 1706, 1708, 1710, 1711, 1713, 2102, 2103, 2106, 2108, 2113, 2116, 2117, 2203, 2205, 2207, 2211, 2217, 2218, 2302, 2303, 2306, 2307, 2316, 3104, 3106, 3108, 3109, 3110, 3111, 3113, 3114, 3116, 3119, 3121, 3203, 3204, 3213, 3216, 3217, 3223, 3303, 3305, 3307, 3309, 3312, 3313, 3403, 3406, 3409, 3410, 3412, 3422, 3424, 1520, 2105, 2308</p>	<p>Aguilares, Guazapa, San Martín, Tonacatepeque, Ilobasco, San Isidro, Tejutepeque, Ciudad Dolores, Ciudad Victoria, Agua Caliente, Concepción Quezaltepeque, Dulce Nombre de María, Tejutla, El Paraíso, La Laguna, La Palma, La Reina, Nueva Concepción, Ojos de Agua, San Francisco Lempa, San Rafael, San Bartolomé Perulapía, San José Guayabal, San Rafael Cedros, Santa Cruz Analquito, Suchitoto, Antiguo Cuscatlán, Ciudad Arce, Puerto de La Libertad, Colon, San Juan Opico, Quezaltepeque, Zaragoza, El Rosario, San Luis la Herradura, Olocuilta, San Luis Talpa, San Miguel Tepezontes, San Pedro Masahuat, San Pedro Nonualco, San Rafael Obrajuelo, Santiago Nonualco, Apastepeque, San Esteban Catarina, San Ildefonso, San Sebastián, Santo Domingo, Tecoluca, Verapaz, Apaneca ,Atiquizaya, Concepción de Ataco, Guaymango, San Francisco Menendez, San Pedro Puxtla, Tacuba, Candelaria de la Frontera, Chalchuapa, El Congo, Metapan, Santiago de la Frontera, Texistepeque, Acajutla, Armenia, Izalco, Juayua, San Julian, Anamoros, Concepción de Oriente, El Carmen, El Sauce, Intipucá, Meanguera del Golfo, El Tamarindo, Nueva Esparta, Pasaquina, San Alejo, Santa Rosa de Lima, Cacaopera, Corinto, Jocoro, Osicala, Perquin, Sociedad, Ciudad Barrios, Chapeltique, Chirilagua, El Transito, Moncagua, Nueva Guadalupe, Berlín, El Triunfo, Jiquilisco, Jucuapa, Mercedes Umaña, Santa Elena, Santiago de María. Sitio del Niño, Cara Sucia, Metalio</p>
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Zone 4:

Postcodes	Cities
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1111, 1124, 1126, 1128, 1202, 1203, 1206, 1303, 1304, 1305, 1306, 1307, 1311, 1316, 1317, 1318, 1320, 1322, 1324, 1325, 1326, 1328, 1329, 1330, 1331, 1332, 1334, 1402, 1403, 1404, 1405, 1406, 1408, 1410, 1412, 1414, 1416, 1506, 1507, 1508, 1509, 1510, 1513, 1516, 1517, 1518, 1519, 1521, 1522, 1523, 1524, 1603, 1605, 1607, 1609, 1610, 1611, 1612, 1613, 1614, 1615, 1621, 1623, 1703, 1704, 1707, 1709, 1712, 2107, 2109, 2115, 2118, 2204, 2208, 2210, 2212, 2215, 2216, 2304, 2305, 2311, 2312, 2313, 2314, 2317, 2318, 2319, 2320, 3105, 3107, 3112, 3117, 3120, 3122, 3123, 3202, 3205, 3206, 3207, 3208, 3209, 3210, 3211, 3212, 3214, 3215, 3218, 3219, 3220, 3221, 3222, 3224, 3225, 3226, 3302, 3304, 3306, 3311, 3314, 3315, 3316, 3318, 3319, 3320, 3322, 3323, 3324, 3402, 3404, 3405, 3407, 3408, 3411, 3413, 3415, 3417, 3418, 3419, 3420, 3421, 3423, 3426.	Panchimalco, El Paisnal, Nejapa, Rosario de Mora, Cinquera, Guacotecti, Jutiapa, Arcatao, Azacualpa, Cancasque, Citalá, Comalapa, El Carrizal, Las Flores, Las Vueltas, Nombre de Jesús, Nueva Trinidad, Potonico, San Antonio de la Cruz, San Antonio Los Ranchos, San Fernando, San Francisco Morazán, San Ignacio, San Isidro Labrador, San Luis del Carmen, San Miguel de Mercedes, Santa Rita, Candelaria, El Carmen, El Rosario, Monte San Juan, Oratorio de Concepción, San Cristóbal, San Pedro Perulapán, San Ramón, Santa Cruz Michapa, Tenancingo, Comasagua, Chiltiupán, Huizúcar, Jayaque, Jicalapa, Nuevo Cuscatlán, Sacacoyo, San José Villanueva, San Matías, San Pablo Tacachico, Talnique, Tamanique, Teotepeque, Tepecoyo, Cuyultitán, Jerusalén, Mercedes La Ceiba, Paraíso de Osorio, San Antonio Masahuat, San Emigdio, San Francisco Chinameca, San Juan Nonualco, San Juan Talpa, San Juan Tepezontes, Santa María Ostuma, Tapalhuaca, Guadalupe, San Cayetano Istepeque, San Lorenzo, Santa Clara, Tepetitán, El Refugio, Jujutla, San Lorenzo, Turín, Coatepeque, El Porvenir, Masahuat, San Antonio Pajonal, San Sebastián Salitrillo, Santa Rosa Guachipilín, Caluco, Cuisnahuat, Nahuizalco, Nahulingo, Salcoatitán, San Antonio del Monte, Santa Catarina Masahuat, Santa Isabel Ishuatán, Santo Domingo Guzmán, Sonzacate, Bolívar, Conchagua, Lislique, Polorós, San José la Fuente, Yayantique, Yucuaiquin, Arambala, Chilanga, Delicias de Concepción, El Divisadero, El Rosario, Gualococti, Guatajiagua, Joateca, Jocoaitique, Lolotiquillo, Meanguera, San Carlos, San Fernando, San Isidro, San Simón, Sensembra, Torola, Yamabal, Yoloaiquín, Carolina, Comacarán, Chinameca, Lolotique, Nuevo Edén de San Juan, Quelepa, San Antonio del Mosco, San Gerardo, San Jorge, San Luis de la Reina, San Rafael Oriente, Sessori, Uluazapa, Alegría, California, Concepción Batres, Ereaguayquín, Estanzuelas, Jucuarán, Nueva Granada, Ozatlán, Puerto El Triunfo, San Agustín, San Buenaventura, San Francisco Javier, Santa María, Tecapán.
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Zone 5:

Postcodes	Cities

Zone 6:

Postcodes	Cities

Arrival at office of exchange:

Customs clearance times:

Items subject to customs duty: 72 hours

Items not subject to customs duty: 24 hours

Comments:

Parcel delivery standards - Surface parcel

OE Name SAN SALVADOR 5 AEREO
 IMPC Code SVSALA
 Tel (+503)25277602
 Fax (+503)22222253
 Hours of operation Mon - Fri: 08:00- 16:00; Sat and Sun: Closed
 From the airport/port/office of exchange of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 11:00	Fri	Mon+1	Tue+1	Wed+1	---	---
Mon	11:01 - 23:59	Mon+1	Tue+1	Wed+1	Thu+1	---	---
Tue	00:00 - 11:00	Mon	Tue+1	Wed+1	Thu+1	---	---
Tue	11:01 - 23:59	Tue+1	Wed+1	Thu+1	Fri+1	---	---
Wed	00:00 - 11:00	Tue	Wed+1	Thu+1	Fri+1	---	---
Wed	11:01 - 23:59	Wed+1	Thu+1	Fri+1	Mon+1	---	---
Thu	00:00 - 11:00	Wed	Thu+1	Fri+1	Mon+1	---	---
Thu	11:01 - 23:59	Thu+1	Fri+1	Mon+1	Tue+1	---	---
Fri	00:00 - 11:00	Thu	Fri+1	Mon+1	Tue+1	---	---
Fri	11:01 - 23:59	Fri+1	Mon+1	Tue+1	Wed+1	---	---
Sat	00:00 - 23:59	Fri	Mon+1	Tue+1	Wed+1	---	---
Sun	00:00 - 23:59	Fri	Mon+1	Tue+1	Wed+1	---	---

Definition of zones

Zone 1:

Postcodes	Cities
1101 - 1114, 1115, 1116, 1117, 1118, 1119, 1120, 1121, 1123, 1130, 1131. 1133; 1526, 1527.	San Salvador Capital, San Marcos, Soyapango, Ilopango, Ciudad Delgado, Cuscatancingo, Mejicanos, Ayutuxtepeque, Apopa, Santiago Texacuangos, Santo Tomás, Sucursal Altavista, Sucursal Merliot, Sucursal Multiplaza.

Zone 2:

Postcodes	Cities
1201, 1301, 1401, 1501, 1503, 1601, 1701, 2101, 2201, 2301, 3101, 3201, 3301, 3401.	Sensuntepeque, Chalatenango, Cojutepeque, Santa Tecla, Ateos, Zacatecoluca, San Vicente, Ahuachapán, Santa Ana, Sonsonate, La Unión, San Francisco Gotera, San Miguel, Usulután.

Zone 3:

Postcodes	Cities

<p>1122, 1125, 1129, 1132, 1204, 1207, 1208, 1209, 1210, 1302, 1308, 1309, 1310, 1312, 1313, 1314, 1315, 1319, 1321, 1327, 1333, 1407, 1409, 1411, 1413, 1415, 1502, 1504, 1511, 1512, 1514, 1515, 1525, 1604, 1606, 1608, 1616, 1617, 1618, 1619, 1620, 1622, 1702, 1705, 1706, 1708, 1710, 1711, 1713, 2102, 2103, 2106, 2108, 2113, 2116, 2117, 2203, 2205, 2207, 2211, 2217, 2218, 2302, 2303, 2306, 2307, 2316, 3104, 3106, 3108, 3109, 3110, 3111, 3113, 3114, 3116, 3119, 3121, 3203, 3204, 3213, 3216, 3217, 3223, 3303, 3305, 3307, 3309, 3312, 3313, 3403, 3406, 3409, 3410, 3412, 3422, 3424, 1520, 2105, 2308</p>	<p>Aguilares, Guazapa, San Martín, Tonacatepeque, Ilobasco, San Isidro, Tejutepeque, Ciudad Dolores, Ciudad Victoria, Agua Caliente, Concepción Quezaltepeque, Dulce Nombre de María, Tejutla, El Paraíso, La Laguna, La Palma, La Reina, Nueva Concepción, Ojos de Agua, San Francisco Lempa, San Rafael, San Bartolomé Perulapía, San José Guayabal, San Rafael Cedros, Santa Cruz Analquito, Suchitoto, Antiguo Cuscatlán, Ciudad Arce, Puerto de La Libertad, Colon, San Juan Opico, Quezaltepeque, Zaragoza, El Rosario, San Luis la Herradura, Olocuilta, San Luis Talpa, San Miguel Tepezontes, San Pedro Masahuat, San Pedro Nonualco, San Rafael Obrajuelo, Santiago Nonualco, Apastepeque, San Esteban Catarina, San Ildefonso, San Sebastián, Santo Domingo, Tecoluca, Verapaz, Apaneca ,Atiquizaya, Concepción de Ataco, Guaymango, San Francisco Menendez, San Pedro Puxtla, Tacuba, Candelaria de la Frontera, Chalchuapa, El Congo, Metapan, Santiago de la Frontera, Texistepeque, Acajutla, Armenia, Izalco, Juayua, San Julian, Anamoros, Concepción de Oriente, El Carmen, El Sauce, Intipucá, Meanguera del Golfo, El Tamarindo, Nueva Esparta, Pasaquina, San Alejo, Santa Rosa de Lima, Cacaopera, Corinto, Jocoro, Osicala, Perquin, Sociedad, Ciudad Barrios, Chapeltique, Chirilagua, El Transito, Moncagua, Nueva Guadalupe, Berlín, El Triunfo, Jiquilisco, Jucuapa, Mercedes Umaña, Santa Elena, Santiago de María. Sitio del Niño, Cara Sucia, Metalio</p>
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Zone 4:

Postcodes	Cities
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1111, 1124, 1126, 1128, 1202, 1203, 1206, 1303, 1304, 1305, 1306, 1307, 1311, 1316, 1317, 1318, 1320, 1322, 1324, 1325, 1326, 1328, 1329, 1330, 1331, 1332, 1334, 1402, 1403, 1404, 1405, 1406, 1408, 1410, 1412, 1414, 1416, 1506, 1507, 1508, 1509, 1510, 1513, 1516, 1517, 1518, 1519, 1521, 1522, 1523, 1524, 1603, 1605, 1607, 1609, 1610, 1611, 1612, 1613, 1614, 1615, 1621, 1623, 1703, 1704, 1707, 1709, 1712, 2107, 2109, 2115, 2118, 2204, 2208, 2210, 2212, 2215, 2216, 2304, 2305, 2311, 2312, 2313, 2314, 2317, 2318, 2319, 2320, 3105, 3107, 3112, 3117, 3120, 3122, 3123, 3202, 3205, 3206, 3207, 3208, 3209, 3210, 3211, 3212, 3214, 3215, 3218, 3219, 3220, 3221, 3222, 3224, 3225, 3226, 3302, 3304, 3306, 3311, 3314, 3315, 3316, 3318, 3319, 3320, 3322, 3323, 3324, 3402, 3404, 3405, 3407, 3408, 3411, 3413, 3415, 3417, 3418, 3419, 3420, 3421, 3423, 3426.	Panchimalco, El Paisnal, Nejapa, Rosario de Mora, Cinquera, Guacotecti, Jutiapa, Arcatao, Azacualpa, Cancasque, Citalá, Comalapa, El Carrizal, Las Flores, Las Vueltas, Nombre de Jesús, Nueva Trinidad, Potonico, San Antonio de la Cruz, San Antonio Los Ranchos, San Fernando, San Francisco Morazán, San Ignacio, San Isidro Labrador, San Luis del Carmen, San Miguel de Mercedes, Santa Rita, Candelaria, El Carmen, El Rosario, Monte San Juan, Oratorio de Concepción, San Cristóbal, San Pedro Perulapán, San Ramón, Santa Cruz Michapa, Tenancingo, Comasagua, Chiltiupán, Huizúcar, Jayaque, Jicalapa, Nuevo Cuscatlán, Sacacoyo, San José Villanueva, San Matías, San Pablo Tacachico, Talnique, Tamanique, Teotepeque, Tepecoyo, Cuyultitán, Jerusalén, Mercedes La Ceiba, Paraíso de Osorio, San Antonio Masahuat, San Emigdio, San Francisco Chinameca, San Juan Nonualco, San Juan Talpa, San Juan Tepezontes, Santa María Ostuma, Tapalhuaca, Guadalupe, San Cayetano Istepeque, San Lorenzo, Santa Clara, Tepetitán, El Refugio, Jujutla, San Lorenzo, Turín, Coatepeque, El Porvenir, Masahuat, San Antonio Pajonal, San Sebastián Salitrillo, Santa Rosa Guachipilín, Caluco, Cuisnahuat, Nahuizalco, Nahulingo, Salcoatitán, San Antonio del Monte, Santa Catarina Masahuat, Santa Isabel Ishuatán, Santo Domingo Guzmán, Sonzacate, Bolívar, Conchagua, Lislique, Polorós, San José la Fuente, Yayantique, Yucuaiquin, Arambala, Chilanga, Delicias de Concepción, El Divisadero, El Rosario, Gualococti, Guatajiagua, Joateca, Jocoaitique, Lolotiquillo, Meanguera, San Carlos, San Fernando, San Isidro, San Simón, Sensembra, Torola, Yamabal, Yoloaiquín, Carolina, Comacarán, Chinameca, Lolotique, Nuevo Edén de San Juan, Quelepa, San Antonio del Mosco, San Gerardo, San Jorge, San Luis de la Reina, San Rafael Oriente, Sessori, Uluazapa, Alegría, California, Concepción Batres, Ereaguayquín, Estanzuelas, Jucuarán, Nueva Granada, Ozatlán, Puerto El Triunfo, San Agustín, San Buenaventura, San Francisco Javier, Santa María, Tecapán.
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Zone 5:

Postcodes	Cities

Zone 6:

Postcodes	Cities

Arrival at office of exchange:

Customs clearance times:

Items subject to customs duty: 72 hours

Items not subject to customs duty: 24 hours

Comments:

Last validation date: Da V1 2021/11/01