

| Basic Services           |                                                                        |     | CARDIT                              | Carrier documents international transport – origin post                                                                       | No        |
|--------------------------|------------------------------------------------------------------------|-----|-------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|-----------|
| <b>1</b>                 | <b>Maximum weight limit admitted</b>                                   |     | RESDIT                              | Response to a CARDIT – destination post                                                                                       | No        |
| 1.1                      | Surface parcels (kg)                                                   | 20  | <b>6</b>                            | <b>Home delivery</b>                                                                                                          |           |
| 1.2                      | Air (or priority) parcels (kg)                                         | 20  | 6.1                                 | Initial delivery attempt at physical delivery of parcels to addressee                                                         | Yes       |
| <b>2</b>                 | <b>Maximum size admitted</b>                                           |     | 6.2                                 | If initial delivery attempt unsuccessful, card left for addressee                                                             | Yes       |
| 2.1                      | Surface parcels                                                        |     | 6.3                                 | Addressee has option of paying taxes or duties and taking physical delivery of the item                                       | No        |
| 2.1.1                    | 2m x 2m x 2m<br>(or 3m length & greatest circumference)                | No  | 6.4                                 | There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery. |           |
| 2.1.2                    | 1.5m x 1.5m x 1.5m<br>(or 3m length & greatest circumference)          | Yes | 6.5                                 | Nature of this governmental or legally binding restriction.                                                                   |           |
| 2.1.3                    | 1.05m x 1.05m x 1.05m<br>(or 2m length & greatest circumference)       | No  | <b>7</b>                            | <b>Signature of acceptance</b>                                                                                                |           |
| 2.2                      | Air parcels                                                            |     | 7.1                                 | When a parcel is delivered or handed over                                                                                     |           |
| 2.2.1                    | 2m x 2m x 2m<br>(or 3m length & greatest circumference)                | No  | 7.1.1                               | a signature of acceptance is obtained                                                                                         | Yes       |
| 2.2.2                    | 1.5m x 1.5m x 1.5m<br>(or 3m length & greatest circumference)          | Yes | 7.1.2                               | captured data from an identity card are registered                                                                            | Yes       |
| 2.2.3                    | 1.05m x 1.05m x 1.05m<br>(or 2m length & greatest circumference)       | No  | 7.1.3                               | another form of evidence of receipt is obtained                                                                               | Yes       |
|                          |                                                                        |     | 7.1.4                               | Nature of this evidence                                                                                                       |           |
|                          |                                                                        |     |                                     | for less than 18 year old: Birth certificate; for Adults: Identity Card or Passport.                                          |           |
|                          |                                                                        |     | 7.2                                 | Ordinary parcels                                                                                                              |           |
|                          |                                                                        |     | 7.2.1                               | Signature of the addressee or his agent                                                                                       | Yes       |
|                          |                                                                        |     | 7.2.2                               | Signature of a de facto agent                                                                                                 | Yes       |
|                          |                                                                        |     | 7.3                                 | Insured parcels                                                                                                               |           |
|                          |                                                                        |     | 7.3.1                               | Signature of the addressee or his agent                                                                                       | No        |
|                          |                                                                        |     | 7.3.2                               | Signature of a de facto agent                                                                                                 | No        |
| Supplementary services   |                                                                        |     | Insured parcel service              |                                                                                                                               |           |
| <b>3</b>                 | <b>Cumbersome parcels admitted</b>                                     | No  | <b>8</b>                            | <b>Insured surface parcels admitted</b>                                                                                       | <b>No</b> |
| Parcels service features |                                                                        |     | <b>9</b>                            | <b>Insured air parcels admitted</b>                                                                                           | <b>No</b> |
| <b>5</b>                 | <b>Electronic exchange of information</b>                              |     | <b>10</b>                           | <b>Marking used for insured parcels</b>                                                                                       |           |
| 5.1.1                    | Use a track and trace system                                           | Yes | 10.1                                | CP 74 pink label used                                                                                                         | No        |
| 5.1.2                    | Mandatory tracking events transmitted                                  |     | 10.2                                | CP 73 label and pink "insured" label used                                                                                     | No        |
| EMC                      | Departure from outward office of exchange                              | Yes | Cash-on-delivery service for parcel |                                                                                                                               |           |
| EMD                      | Arrival at inward office of exchange                                   | Yes | <b>11.1</b>                         | <b>Acceptance of Cash-on-delivery (COD) service for parcels</b>                                                               |           |
| EMH                      | Attempted/Unsuccessful delivery                                        | Yes | 11.1.1                              | outbound COD parcels                                                                                                          | No        |
| EMI                      | Final delivery                                                         | Yes | 11.1.2                              | inbound COD parcels                                                                                                           | No        |
| 5.1.3                    | Optional tracking events transmitted                                   |     | Express delivery service            |                                                                                                                               |           |
| EMA                      | Posting/collection                                                     | Yes | <b>12</b>                           | <b>Express parcel delivery service provided</b>                                                                               | <b>No</b> |
| EMB                      | Arrival at outward office of exchange                                  | Yes |                                     |                                                                                                                               |           |
| EME                      | Held by Customs                                                        | Yes |                                     |                                                                                                                               |           |
| EMF                      | Out of Customs/Departure from inward office of exchange                | Yes |                                     |                                                                                                                               |           |
| EMG                      | Arrival at delivery office                                             | No  |                                     |                                                                                                                               |           |
| EMJ                      | Arrival at transit office of exchange                                  | Yes |                                     |                                                                                                                               |           |
| EMK                      | Departure from transit office of exchange                              | Yes |                                     |                                                                                                                               |           |
| 5.1.4                    | Dispatch messages transmitted                                          |     |                                     |                                                                                                                               |           |
| PREDES V 2.0             | Pre-advice of international dispatch information - origin post         | Yes |                                     |                                                                                                                               |           |
| RESDES V 1.1             | Dispatch receipt information (response to a PREDES) – destination post | Yes |                                     |                                                                                                                               |           |
| 5.1.5                    | Ready to start transmitting data to partners wishing to receive data   | Yes |                                     |                                                                                                                               |           |
| 5.1.6                    | Other messages transmitted                                             |     |                                     |                                                                                                                               |           |
| PRECON                   | Pre-advice of international consignment – origin post                  | Yes |                                     |                                                                                                                               |           |
| RESCON                   | Response to a PRECON – destination post                                | Yes |                                     |                                                                                                                               |           |

| Parcels with advice of delivery                            |                                                                                                                                           |                  | Outbound parcels No |  |
|------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|------------------|---------------------|--|
| <b>13</b>                                                  | <b>Admission of advice of delivery for</b>                                                                                                |                  |                     |  |
| 13.1                                                       | ordinary parcels                                                                                                                          | Yes              |                     |  |
| 13.2                                                       | insured parcels                                                                                                                           | No               |                     |  |
| Parcels for delivery free of charges and fees              |                                                                                                                                           |                  |                     |  |
| <b>14</b>                                                  | <b>Parcels for delivery free of charges and fees admitted</b>                                                                             | <b>No</b>        |                     |  |
| Fragile parcel                                             |                                                                                                                                           |                  |                     |  |
| <b>15</b>                                                  | <b>Fragile parcels admitted</b>                                                                                                           | <b>No</b>        |                     |  |
| Consignment service                                        |                                                                                                                                           |                  |                     |  |
| <b>16</b>                                                  | <b>Consignment service by bilateral agreements provided</b>                                                                               | <b>No</b>        |                     |  |
| Integrated logistics service                               |                                                                                                                                           |                  |                     |  |
| <b>17</b>                                                  | <b>integrated logistics service by bilateral agreements provided</b>                                                                      | <b>No</b>        |                     |  |
| Addresses for bilateral agreements                         |                                                                                                                                           |                  |                     |  |
| <b>18</b>                                                  | <b>Contact details of the person responsible for questions concerning bilateral agreements</b>                                            |                  |                     |  |
| Name:                                                      | Ms de RIVERA, Daysi                                                                                                                       |                  |                     |  |
| Function:                                                  | Jefe de Unidad Legal                                                                                                                      |                  |                     |  |
| Address:                                                   | Correo Central<br>15 C PTE y DIAGONAL<br>UNIVERSITARIA NORTE<br>CENTRO DE GOBIERNO. SAN<br>SALVADOR,<br>EL SALVADOR.                      |                  |                     |  |
| Tel:                                                       | 1: (+503)25278826<br>2: (+)                                                                                                               |                  |                     |  |
| Fax:                                                       | (+503)25278825                                                                                                                            |                  |                     |  |
| E-mail                                                     | drivera@correos.gob.sv                                                                                                                    |                  |                     |  |
| Admissible radioactive material and infectious substances  |                                                                                                                                           |                  |                     |  |
| <b>19</b>                                                  | <b>Radioactive materials admitted in</b>                                                                                                  |                  |                     |  |
| 19.1                                                       | Air Parcels                                                                                                                               |                  |                     |  |
|                                                            |                                                                                                                                           | Inbound parcels  | No                  |  |
|                                                            |                                                                                                                                           | Outbound parcels | No                  |  |
| 19.2                                                       | Insured parcels                                                                                                                           |                  |                     |  |
|                                                            |                                                                                                                                           | Inbound parcels  | No                  |  |
|                                                            |                                                                                                                                           | Outbound parcels | No                  |  |
| <b>20</b>                                                  | <b>Infected substances admitted in</b>                                                                                                    |                  |                     |  |
| 20.1                                                       | Air Parcels                                                                                                                               |                  |                     |  |
|                                                            |                                                                                                                                           | Inbound parcels  | No                  |  |
|                                                            |                                                                                                                                           | Outbound parcels | No                  |  |
| 20.2                                                       | Insured parcels                                                                                                                           |                  |                     |  |
|                                                            |                                                                                                                                           | Inbound parcels  | No                  |  |
| Supplementary charges - Customs                            |                                                                                                                                           |                  |                     |  |
| <b>21</b>                                                  | <b>Non-dutiable parcels</b>                                                                                                               |                  |                     |  |
| 21.1                                                       | Threshold level below which parcels are free of customs duties and other taxes                                                            | No               |                     |  |
|                                                            | Comments:                                                                                                                                 |                  |                     |  |
| <b>22</b>                                                  | <b>Dutiable parcels</b>                                                                                                                   |                  |                     |  |
| 22.1                                                       | Customs clearance fee collected for parcels subject to import customs clearance                                                           | No               |                     |  |
|                                                            | Comments:                                                                                                                                 |                  |                     |  |
| <b>23</b>                                                  | <b>Customs clearance fee collected for all items declared at customs</b>                                                                  | <b>No</b>        |                     |  |
|                                                            | Comments:                                                                                                                                 |                  |                     |  |
| <b>24</b>                                                  | <b>Administration fees collected for parcels subject to export customs clearance</b>                                                      | <b>No</b>        |                     |  |
|                                                            | Comments:                                                                                                                                 |                  |                     |  |
| Special charges - Storage                                  |                                                                                                                                           |                  |                     |  |
| <b>25</b>                                                  | <b>Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection</b> | <b>No</b>        |                     |  |
| Special delivery charges                                   |                                                                                                                                           |                  |                     |  |
| <b>26</b>                                                  | <b>Delivery charges collected at the time of delivery in response to the advice of arrival</b>                                            | <b>No</b>        |                     |  |
| Special charges – Poste restante                           |                                                                                                                                           |                  |                     |  |
| <b>27</b>                                                  | <b>Poste restante service provided</b>                                                                                                    | <b>Yes</b>       |                     |  |
| 27.1                                                       | Amount of charge per parcel                                                                                                               |                  |                     |  |
|                                                            | Local currency                                                                                                                            |                  | 1.89                |  |
|                                                            | SDR                                                                                                                                       |                  |                     |  |
| 27.2                                                       | Basis for charge if not an amount per parcel                                                                                              |                  |                     |  |
| Special provisions - Treatment of parcels wrongly accepted |                                                                                                                                           |                  |                     |  |
| <b>28</b>                                                  | <b>Parcels returned to sender</b>                                                                                                         | <b>Yes</b>       |                     |  |
| Delivery areas                                             |                                                                                                                                           |                  |                     |  |
| <b>29</b>                                                  | <b>Parcels delivered to</b>                                                                                                               |                  |                     |  |
| 29.1                                                       | all addresses                                                                                                                             | Yes              |                     |  |
| 29.2                                                       | specific areas only                                                                                                                       | No               |                     |  |
|                                                            | Comments:                                                                                                                                 |                  |                     |  |

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>Collection</b></p> <p><b>30 Collection of parcels at post offices provided for</b></p> <p>30.1 all addresses Yes</p> <p>30.2 specific areas only No</p> <p>Comments:</p>                                                                                                                                                                                                                                                                                                                                                                                | <p>Office name: Unidad de Atención al Cliente y Reclamos</p> <p>Name: Mr TORRES, Salvador</p> <p>Function: Jefe de Atención al Cliente y Reclamos</p> <p>Address: Correo Central<br/>15 C PTE y DIAGONAL UNIVERSITARIA NORTE<br/>CENTRO DE GOBIERNO. SAN SALVADOR, EL SALVADOR.</p> <p>Tel: 1: (+503)25277670<br/>2: (+)</p> <p>Fax: (+503)22214677</p> <p>E-Mail: jtorres@correos.gob.sv</p>                                                                                                         |
| <p><b>Delivery procedures for parcels for which customs duty and taxes are payable</b></p> <p><b>31 Procedure for parcels for which customs duty is payable</b></p> <p>31.1 Pick up of parcel at the customs office Yes</p> <p>31.2 Addressee's address with collection of customs duties and taxes at the time of delivery No</p> <p>31.3 Delivery to the addressee's address after payment of customs duties and taxes No</p> <p>31.4 Over the counter at the local post office with immediate payment of customs duties and taxes No</p> <p>31.5 Other</p> | <p><b>Requests for withdrawal from the post or alteration, or correction of address</b></p> <p><b>35 Requests for withdrawal from the post accepted No</b></p> <p><b>Special provisions - Force majeure</b></p> <p><b>36 Liability admitted in cases of force majeure No</b></p> <p>36.1 Liability admitted for insured parcels on board ships or aircraft used by designated operators No</p> <p>36.2 Addressee/sender's reservations admitted at the time of delivery No</p>                        |
| <p><b>Period of retention</b></p> <p><b>32 Period of retention for parcels</b></p> <p>32.1 Normal period 30 Day(s)</p> <p>32.2 Exceptional period 60 Day(s)</p> <p><b>33 Retention for parcels for which notice could not be sent or addressed to poste restante</b></p> <p>33.1 Normal period 30 Day(s)</p> <p>33.2 Exceptional period 60 Day(s)</p>                                                                                                                                                                                                         | <p><b>Special provisions - Customs declarations</b></p> <p><b>37 Number of CN 23 customs declarations required for inbound parcels 2</b></p> <p>37.1 Number of CN 23 customs declarations required for parcels in transit 2</p> <p>37.2 Languages in which CN 23 customs declarations can be completed<br/>French English Spanish</p>                                                                                                                                                                 |
| <p><b>Parcels automatically retained</b></p> <p><b>34 A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.</b></p>                                                                                                                                                                                                          | <p><b>Special provisions - Method of dispatching accompanying documents</b></p> <p><b>38 Documents affixed to the relevant parcels Yes</b></p> <p>38.1 Documents attached to the parcels bill No</p> <p><b>Service to customers</b></p> <p><b>39 On-line tracking provided Yes</b></p> <p>39.1 Web site address to access information<br/><a href="https://www.correos.gob.sv">https://www.correos.gob.sv</a></p> <p>39.2 Languages in which track and trace information is available<br/>Spanish</p> |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <p><b>Service to designated operators</b></p> <p><b>40. User of the Internet-based Inquiry System (IBIS) Yes</b></p> <p>40.1 Details of office(s) responsible for handling parcel post inquiries</p>                                                                                                                                                                                                                                                                                                  |

## Dirección General de Correos, El Salvador

SVA

Office name: Unidad de Atención al Cliente y Reclamos  
 Name: Mr TORRES, Salvador  
 Function: Jefe de Atención al Cliente y Reclamos  
 Address: Correo Central  
 15 C PTE y DIAGONAL UNIVERSITARIA NORTE  
 CENTRO DE GOBIERNO. SANSALVADOR,  
 EL SALVADOR.  
 Tel: 1: (+503)25277670  
 2: (+503)25277627  
 Fax: (+503)22214677  
 E-Mail: salvador.torres@correos.gob.sv  
 debora.villafuerte@correos.gob.sv

Hours of service and days(s) on which the inquiry service is operating

## Opening Hours (Local)

| Day       | Opening hours 1 | Opening hours 2 |
|-----------|-----------------|-----------------|
| Monday    | 08:00-12:00     | 12:40-17:00     |
| Tuesday   | 08:00-12:00     | 12:40-17:00     |
| Wednesday | 08:00-12:00     | 12:40-17:00     |
| Thursday  | 08:00-12:00     | 12:40-17:00     |
| Friday    | 08:00-12:00     | 12:40-17:00     |
| Saturday  | 08:00-12:00     | -               |
| Sunday    | -               | -               |

Languages Spanish

## National Holidays

## 41.1 National holidays

National holiday in 2020

| Month    | Day(s) | National Holidays - Description |
|----------|--------|---------------------------------|
| November | 2      | All Soul's Day                  |
| December | 24     | Eve Christmas                   |
| December | 25     | Christmas                       |
| December | 31     | End Year Day                    |

National holiday in 2021

| Month   | Day(s) | National Holidays - Description |
|---------|--------|---------------------------------|
| January | 1      | New Year Day                    |
| April   | 1      | Holy Thursday                   |
| April   | 2      | Holy Friday                     |
| April   | 3      | Holy Saturday                   |
| May     | 1      | Labour Day                      |
| May     | 10     | Mother's Day                    |
| June    | 17     | Father's Day                    |
| August  | 5      | Divino Salvador del Mundo       |
| August  | 6      | Divino Salvador del Mundo       |

|           |    |                  |
|-----------|----|------------------|
| August    | 29 | Postman Day      |
| September | 15 | Independence Day |
| November  | 2  | All Soul's Day   |
| December  | 24 | Eve Christmas    |
| December  | 25 | Christmas        |
| December  | 31 | End Year Day     |

## Regional Holidays

## 41.2 Regional holidays

Regional holiday in 2020

| Month    | Day(s) | Regional/Local Holidays – Localities and description                                    |
|----------|--------|-----------------------------------------------------------------------------------------|
| November | 4      | Local Holiday - Localities: 3218.                                                       |
| November | 11     | Local Holiday - Localities: 1129.                                                       |
| November | 13     | Local Holiday - Localities: 2313.                                                       |
| November | 18     | Local Holiday - Localities: 1206.                                                       |
| November | 20     | Local Holiday - Localities: 1210, 1401, 3118.                                           |
| November | 21     | Local Holiday - Localities: 3301.                                                       |
| November | 25     | Local Holiday - Localities: 1517, 2303.                                                 |
| November | 26     | Local Holiday - Localities: 1123.                                                       |
| November | 28     | Local Holiday - Localities: 1324, 1616.                                                 |
| November | 30     | Local Holiday - Localities: 3225.                                                       |
| December | 3      | Local Holiday - Localities: 1201.                                                       |
| December | 4      | Local Holiday - Localities: 2208.                                                       |
| December | 6      | Local Holiday - Localities: 1132.                                                       |
| December | 8      | Local Holiday - Localities: 1119, 1306, 1308, 1311, 1317, 1320, 1504, 1511, 3101, 3206. |
| December | 12     | Local Holiday - Localities: 1309, 1703, 3307.                                           |
| December | 13     | Local Holiday - Localities: 1415, 1519, 3207.                                           |
| December | 15     | Local Holiday - Localities: 1323, 3211.                                                 |
| December | 16     | Local Holiday - Localities: 1202.                                                       |
| December | 18     | Local Holiday - Localities: 1330, 1614.                                                 |
| December | 19     | Local Holiday - Localities: 1409, 1515, 1516, 1604.                                     |
| December | 20     | Local Holiday - Localities: 1334.                                                       |
| December | 21     | Local Holiday - Localities: 1131, 3210.                                                 |
| December | 26     | Local Holiday - Localities: 1601, 1701, 1507, 2218.                                     |
| December | 27     | Local Holiday - Localities: 1327, 1514, 1520, 1615, 3115.                               |

|          |    |                                                     |
|----------|----|-----------------------------------------------------|
| December | 28 | Local Holiday - Localities: 1502, 1333.             |
| December | 29 | Local Holiday - Localities: 1312, 2203, 2204, 2217. |

Regional holiday in 2021

| Month    | Day(s) | Regional/Local Holidays – Localities and description                  |
|----------|--------|-----------------------------------------------------------------------|
| January  | 6      | Local Holiday - Localities: 1524, 3102, 3106.                         |
| January  | 13     | Local Holiday - Localities: 3107.                                     |
| January  | 14     | Local Holiday - Localities: 1122, 3119.                               |
| January  | 15     | Local Holiday - Localities: 2307.                                     |
| January  | 16     | Local Holiday - Localities: 1325.                                     |
| January  | 20     | Local Holiday - Localities: 2215, 3116.                               |
| January  | 21     | Local Holiday - Localities: 1203.                                     |
| January  | 22     | Local Holiday - Localities: 3217.                                     |
| January  | 23     | Local Holiday - Localities: 1706.                                     |
| January  | 25     | Local Holiday - Localities: 3214.                                     |
| February | 2      | Local Holiday - Localities: 1319, 1522, 2301, 3122, 3213, 3312.       |
| February | 4      | Local Holiday - Localities: 1305.                                     |
| February | 6      | Local Holiday - Localities: 1510.                                     |
| February | 9      | Local Holiday - Localities: 1523.                                     |
| February | 10     | Local Holiday - Localities: 1505, 1512.                               |
| February | 13     | Local Holiday - Localities: 1310.                                     |
| February | 14     | Local Holiday - Localities: 3303.                                     |
| February | 20     | Local Holiday - Localities: 1314.                                     |
| February | 21     | Local Holiday - Localities: 2216.                                     |
| February | 23     | Local Holiday - Localities: 1518.                                     |
| February | 24     | Local Holiday - Localities: 1322.                                     |
| February | 26     | Local Holiday - Localities: 1315, 1606, 3313.                         |
| March    | 6      | Local Holiday - Localities: 3111.                                     |
| March    | 7      | Local Holiday - Localities: 2210.                                     |
| March    | 13     | Local Holiday - Localities: 1609.                                     |
| March    | 18     | Local Holiday - Localities: 1124.                                     |
| March    | 19     | Local Holiday - Localities: 1316, 1321, 1513, 1713, 2308, 3113, 3120. |
| March    | 31     | Local Holiday - Localities: 1302.                                     |
| April    | 25     | Local Holiday - Localities: 1115.                                     |
| April    | 29     | Local Holiday - Localities: 3222.                                     |
| May      | 3      | Local Holiday - Localities: 1413.                                     |

|           |    |                                                                             |
|-----------|----|-----------------------------------------------------------------------------|
| May       | 15 | Local Holiday - Localities: 1207, 1329, 3220.                               |
| May       | 28 | Local Holiday - Localities: 1304                                            |
| May       | 29 | Local Holiday - Localities: 2302.                                           |
| May       | 30 | Local Holiday - Localities: 1326.                                           |
| May       | 31 | Local Holiday - Localities: 3219.                                           |
| June      | 13 | Local Holiday - Localities: 3109.                                           |
| June      | 15 | Local Holiday - Localities: 3108.                                           |
| June      | 16 | Local Holiday - Localities: 3307.                                           |
| June      | 24 | Local Holiday - Localities: 1301, 3216, 3223.                               |
| June      | 25 | Local Holiday - Localities: 1608.                                           |
| June      | 29 | Local Holiday - Localities: 1204, 1618, 1619, 2211, 3114, 3204.             |
| July      | 20 | Local Holiday - Localities: 1313.                                           |
| July      | 22 | Local Holiday - Localities: 3205.                                           |
| July      | 23 | Local Holiday - Localities: 1509.                                           |
| July      | 25 | Local Holiday - Localities: 1118, 1130, 1702, 3112, 3224, 3424.             |
| July      | 26 | Local Holiday - Localities: 2201.                                           |
| July      | 31 | Local Holiday - Localities: 1328.                                           |
| August    | 4  | Local Holiday - Localities: 1710.                                           |
| August    | 6  | Local Holiday - Localities: 1318, 3306.                                     |
| August    | 7  | Local Holiday - Localities: 1704, 3208.                                     |
| August    | 10 | Local Holiday - Localities: 1707, 1711.                                     |
| August    | 11 | Local Holiday - Localities: 1709.                                           |
| August    | 15 | Local Holiday - Localities: 1114, 1712, 2207, 2306, 3104, 3203, 3309.       |
| August    | 16 | Local Holiday - Localities: 2205.                                           |
| August    | 18 | Local Holiday - Localities: 1611.                                           |
| August    | 24 | Local Holiday - Localities: 1303, 1407, 1411, 1501, 1507, 1521, 3110, 3202. |
| August    | 25 | Local Holiday - Localities: 2314.                                           |
| August    | 30 | Local Holiday - Localities: 3121.                                           |
| September | 8  | Local Holiday - Localities: 3213.                                           |
| September | 14 | Local Holiday - Localities: 1127.                                           |
| September | 21 | Local Holiday - Localities: 1506.                                           |
| September | 26 | Local Holiday - Localities: 1125.                                           |
| September | 28 | Local Holiday - Localities: 3209.                                           |
| September | 29 | Local Holiday - Localities: 1508, 1617, 2320.                               |
| September | 30 | Local Holiday - Localities: 1126.                                           |
| October   | 4  | Local Holiday - Localities: 1307, 3201.                                     |

|          |    |                                                                                         |
|----------|----|-----------------------------------------------------------------------------------------|
| October  | 7  | Local Holiday - Localities: 1128, 1404.                                                 |
| October  | 9  | Local Holiday - Localities: 1116.                                                       |
| October  | 12 | Local Holiday - Localities: 1525, 3103.                                                 |
| October  | 24 | Local Holiday - Localities: 1208, 1331, 2311.                                           |
| October  | 26 | Local Holiday - Localities: 1620.                                                       |
| October  | 27 | Local Holiday - Localities: 3105.                                                       |
| October  | 28 | Local Holiday - Localities: 1503, 3221.                                                 |
| November | 4  | Local Holiday - Localities: 3218.                                                       |
| November | 11 | Local Holiday - Localities: 1129.                                                       |
| November | 13 | Local Holiday - Localities: 2313.                                                       |
| November | 18 | Local Holiday - Localities: 1206.                                                       |
| November | 20 | Local Holiday - Localities: 1210, 1401, 3118.                                           |
| November | 21 | Local Holiday - Localities: 3301.                                                       |
| November | 25 | Local Holiday - Localities: 1517, 2303.                                                 |
| November | 26 | Local Holiday - Localities: 1123.                                                       |
| November | 28 | Local Holiday - Localities: 1324, 1616.                                                 |
| November | 30 | Local Holiday - Localities: 3225.                                                       |
| December | 3  | Local Holiday - Localities: 1201.                                                       |
| December | 4  | Local Holiday - Localities: 2208.                                                       |
| December | 6  | Local Holiday - Localities: 1132.                                                       |
| December | 8  | Local Holiday - Localities: 1119, 1306, 1308, 1311, 1317, 1320, 1504, 1511, 3101, 3206. |
| December | 12 | Local Holiday - Localities: 1309, 1703, 3307.                                           |
| December | 13 | Local Holiday - Localities: 1415, 1519, 3207.                                           |
| December | 15 | Local Holiday - Localities: 1323, 3211.                                                 |
| December | 16 | Local Holiday - Localities: 1202.                                                       |
| December | 18 | Local Holiday - Localities: 1330, 1614.                                                 |
| December | 19 | Local Holiday - Localities: 1409, 1515, 1516, 1604.                                     |
| December | 20 | Local Holiday - Localities: 1334.                                                       |
| December | 21 | Local Holiday - Localities: 1131, 3210.                                                 |
| December | 26 | Local Holiday - Localities: 1601, 1701, 1507, 2218.                                     |
| December | 27 | Local Holiday - Localities: 1327, 1514, 1520, 1615, 3115.                               |
| December | 28 | Local Holiday - Localities: 1502, 1333.                                                 |
| December | 29 | Local Holiday - Localities: 1312, 2203, 2204, 2217.                                     |

**Cancellation of fees****42 Fees cancelled when they concern**

|      |                                     |     |
|------|-------------------------------------|-----|
| 42.1 | parcels returned to sender          | No  |
| 42.2 | parcels redirected to a third party | No  |
| 42.3 | parcels abandoned by the sender     | Yes |
| 42.4 | parcels lost or destroyed           | No  |
| 42.5 | parcels rifled or damaged           | No  |

**Redirection within the country of destination**

|      |                                                                 |     |
|------|-----------------------------------------------------------------|-----|
| 43.1 | Redirection done without a request from the sender or addressee | Yes |
| 43.2 | Redirection fee charged                                         | Yes |
| 43.3 | Amount of redirection fee (SDR)                                 | 0   |

Comments:

**Miscellaneous provisions – operation of the parcel service**

|      |                                                                     |     |
|------|---------------------------------------------------------------------|-----|
| 44.1 | Postal parcel services operated by the designated postal operator   | Yes |
| 44.2 | Postal parcel services operated by a transport company or companies | No  |
| 44.3 | Service provided throughout the country                             | Yes |

| Postcodes | Localities |
|-----------|------------|
|           |            |

**Office(s) of exchange handling parcels****45 Details of office(s) of exchange responsible for handling parcel post**

Office name: SAN SALVADOR 5 AEREO  
IMPC code: SVSALA  
Name: Mr RIVERA, Will  
Function: Jefe de Oficina de Cambio  
Address: Aeropuerto Internacional El Salvador  
Oficina de Cambio Internacional  
Comalapa Departamento de la Paz  
Tel: 1: (+503)23399174  
2: (+)  
Fax: (+503)23399174  
E-Mail: aeropuerto@correos.gob.sv  
will.rivera@correos.gob.sv

Hours of service and days(s) on which the OE is operating

**Opening Hours (Local)**

| Day       | Opening hours 1 | Opening hours 2 |
|-----------|-----------------|-----------------|
| Monday    | 00:00-23:59     | -               |
| Tuesday   | 00:00-23:59     | -               |
| Wednesday | 00:00-23:59     | -               |
| Thursday  | 00:00-23:59     | -               |
| Friday    | 00:00-23:59     | -               |
| Saturday  | 00:00-23:59     | -               |

|        |             |   |
|--------|-------------|---|
| Sunday | 00:00-23:59 | - |
|--------|-------------|---|

Observations/Comments

**Delivery standards**

46-47 See the annexes.

**Barcode**

48 Barcode sample used on all outward international postal parcels.



**Parcel delivery standards - Air parcel**

OE Name SAN SALVADOR 5 AEREO

IMPC Code SVSALA

Tel (+503)25277602

Fax (+503)22222253

Hours of operation Mon - Fri: 08:00- 16:00; Sat and Sun: Closed

From the airport of destination to the addressee

| Arrival at the airport |               | Days of delivery by zone |        |        |        |        |        |
|------------------------|---------------|--------------------------|--------|--------|--------|--------|--------|
| Day                    | Time          | Zone 1                   | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 |
| Mon                    | 00:00 - 11:00 | Fri                      | Mon+1  | Tue+1  | Wed+1  | ---    | ---    |
| Mon                    | 11:01 - 23:59 | Mon+1                    | Tue+1  | Wed+1  | Thu+1  | ---    | ---    |
| Tue                    | 00:00 - 11:00 | Mon                      | Tue+1  | Wed+1  | Thu+1  | ---    | ---    |
| Tue                    | 11:01 - 23:59 | Tue+1                    | Wed+1  | Thu+1  | Fri+1  | ---    | ---    |
| Wed                    | 00:00 - 11:00 | Tue                      | Wed+1  | Thu+1  | Fri+1  | ---    | ---    |
| Wed                    | 11:01 - 23:59 | Wed+1                    | Thu+1  | Fri+1  | Mon+1  | ---    | ---    |
| Thu                    | 00:00 - 11:00 | Wed                      | Thu+1  | Fri+1  | Mon+1  | ---    | ---    |
| Thu                    | 11:01 - 23:59 | Thu+1                    | Fri+1  | Mon+1  | Tue+1  | ---    | ---    |
| Fri                    | 00:00 - 11:00 | Thu                      | Fri+1  | Mon+1  | Tue+1  | ---    | ---    |
| Fri                    | 11:01 - 23:59 | Fri+1                    | Mon+1  | Tue+1  | Wed+1  | ---    | ---    |
| Sat                    | 00:00 - 23:59 | Fri                      | Mon+1  | Tue+1  | Wed+1  | ---    | ---    |
| Sun                    | 00:00 - 23:59 | Fri                      | Mon+1  | Tue+1  | Wed+1  | ---    | ---    |

## Definition of zones

## Zone 1:

| Postcodes                                                                                  | Cities                                                                                                                                                                                                               |
|--------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1101 - 1114, 1115, 1116, 1117, 1118, 1119, 1120, 1121, 1123, 1130, 1131. 1133; 1526, 1527. | San Salvador Capital, San Marcos, Soyapango, Ilopango, Ciudad Delgado, Cuscatancingo, Mejicanos, Ayutuxtepeque, Apopa, Santiago Texacuangos, Santo Tomás, Sucursal Altavista, Sucursal Merliot, Sucursal Multiplaza. |

## Zone 2:

| Postcodes                                                                           | Cities                                                                                                                                                                           |
|-------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1201, 1301, 1401, 1501, 1503, 1601, 1701, 2101, 2201, 2301, 3101, 3201, 3301, 3401. | Sensuntepeque, Chalatenango, Cojutepeque, Santa Tecla, Ateos, Zacatecoluca, San Vicente, Ahuachapán, Santa Ana, Sonsonate, La Unión, San Francisco Gotera, San Miguel, Usulután. |

## Zone 3:

| Postcodes | Cities |
|-----------|--------|
|           |        |



|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>1122, 1125, 1129, 1132, 1204, 1207, 1208, 1209, 1210, 1302, 1308, 1309, 1310, 1312, 1313, 1314, 1315, 1319, 1321, 1327, 1333, 1407, 1409, 1411, 1413, 1415, 1502, 1504, 1511, 1512, 1514, 1515, 1525, 1604, 1606, 1608, 1616, 1617, 1618, 1619, 1620, 1622, 1702, 1705, 1706, 1708, 1710, 1711, 1713, 2102, 2103, 2106, 2108, 2113, 2116, 2117, 2203, 2205, 2207, 2211, 2217, 2218, 2302, 2303, 2306, 2307, 2316, 3104, 3106, 3108, 3109, 3110, 3111, 3113, 3114, 3116, 3119, 3121, 3203, 3204, 3213, 3216, 3217, 3223, 3303, 3305, 3307, 3309, 3312, 3313, 3403, 3406, 3409, 3410, 3412, 3422, 3424, 1520, 2105, 2308</p> | <p>Aguilares, Guazapa, San Martín, Tonacatepeque, Ilobasco, San Isidro, Tejutepeque, Ciudad Dolores, Ciudad Victoria, Agua Caliente, Concepción Quezaltepeque, Dulce Nombre de María, Tejutla, El Paraíso, La Laguna, La Palma, La Reina, Nueva Concepción, Ojos de Agua, San Francisco Lempa, San Rafael, San Bartolomé Perulapía, San José Guayabal, San Rafael Cedros, Santa Cruz Analquito, Suchitoto, Antiguo Cuscatlán, Ciudad Arce, Puerto de La Libertad, Colon, San Juan Opico, Quezaltepeque, Zaragoza, El Rosario, San Luis la Herradura, Olocuilta, San Luis Talpa, San Miguel Tepezontes, San Pedro Masahuat, San Pedro Nonualco, San Rafael Obrajuelo, Santiago Nonualco, Apastepeque, San Esteban Catarina, San Ildefonso, San Sebastián, Santo Domingo, Tecoluca, Verapaz, Apaneca ,Atiquizaya, Concepción de Ataco, Guaymango, San Francisco Menendez, San Pedro Puxtla, Tacuba, Candelaria de la Frontera, Chalchuapa, El Congo, Metapan, Santiago de la Frontera, Texistepeque, Acajutla, Armenia, Izalco, Juayua, San Julian, Anamoros, Concepción de Oriente, El Carmen, El Sauce, Intipucá, Meanguera del Golfo, El Tamarindo, Nueva Esparta, Pasaquina, San Alejo, Santa Rosa de Lima, Cacaopera, Corinto, Jocoro, Osicala, Perquin, Sociedad, Ciudad Barrios, Chapeltique, Chirilagua, El Transito, Moncagua, Nueva Guadalupe, Berlín, El Triunfo, Jiquilisco, Jucuapa, Mercedes Umaña, Santa Elena, Santiago de María. Sitio del Niño, Cara Sucia, Metalio</p> |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

## Zone 4:

| Postcodes | Cities |
|-----------|--------|
|-----------|--------|

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1111, 1124, 1126, 1128, 1202, 1203, 1206, 1303, 1304, 1305, 1306, 1307, 1311, 1316, 1317, 1318, 1320, 1322, 1324, 1325, 1326, 1328, 1329, 1330, 1331, 1332, 1334, 1402, 1403, 1404, 1405, 1406, 1408, 1410, 1412, 1414, 1416, 1506, 1507, 1508, 1509, 1510, 1513, 1516, 1517, 1518, 1519, 1521, 1522, 1523, 1524, 1603, 1605, 1607, 1609, 1610, 1611, 1612, 1613, 1614, 1615, 1621, 1623, 1703, 1704, 1707, 1709, 1712, 2107, 2109, 2115, 2118, 2204, 2208, 2210, 2212, 2215, 2216, 2304, 2305, 2311, 2312, 2313, 2314, 2317, 2318, 2319, 2320, 3105, 3107, 3112, 3117, 3120, 3122, 3123, 3202, 3205, 3206, 3207, 3208, 3209, 3210, 3211, 3212, 3214, 3215, 3218, 3219, 3220, 3221, 3222, 3224, 3225, 3226, 3302, 3304, 3306, 3311, 3314, 3315, 3316, 3318, 3319, 3320, 3322, 3323, 3324, 3402, 3404, 3405, 3407, 3408, 3411, 3413, 3415, 3417, 3418, 3419, 3420, 3421, 3423, 3426. | Panchimalco, El Paisnal, Nejapa, Rosario de Mora, Cinquera, Guacotecti, Jutiapa, Arcatao, Azacualpa, Cancasque, Citalá, Comalapa, El Carrizal, Las Flores, Las Vueltas, Nombre de Jesús, Nueva Trinidad, Potonico, San Antonio de la Cruz, San Antonio Los Ranchos, San Fernando, San Francisco Morazán, San Ignacio, San Isidro Labrador, San Luis del Carmen, San Miguel de Mercedes, Santa Rita, Candelaria, El Carmen, El Rosario, Monte San Juan, Oratorio de Concepción, San Cristóbal, San Pedro Perulapán, San Ramón, Santa Cruz Michapa, Tenancingo, Comasagua, Chiltiupán, Huizúcar, Jayaque, Jicalapa, Nuevo Cuscatlán, Sacacoyo, San José Villanueva, San Matías, San Pablo Tacachico, Talnique, Tamanique, Teotepeque, Tepecoyo, Cuyultitán, Jerusalén, Mercedes La Ceiba, Paraíso de Osorio, San Antonio Masahuat, San Emigdio, San Francisco Chinameca, San Juan Nonualco, San Juan Talpa, San Juan Tepezontes, Santa María Ostuma, Tapalhuaca, Guadalupe, San Cayetano Istepeque, San Lorenzo, Santa Clara, Tepetitán, El Refugio, Jujutla, San Lorenzo, Turín, Coatepeque, El Porvenir, Masahuat, San Antonio Pajonal, San Sebastián Salitrillo, Santa Rosa Guachipilín, Caluco, Cuisnahuat, Nahuizalco, Nahulingo, Salcoatitán, San Antonio del Monte, Santa Catarina Masahuat, Santa Isabel Ishuatán, Santo Domingo Guzmán, Sonzacate, Bolívar, Conchagua, Lislique, Polorós, San José la Fuente, Yayantique, Yucuaiquin, Arambala, Chilanga, Delicias de Concepción, El Divisadero, El Rosario, Gualococti, Guatajiagua, Joateca, Jocoaitique, Lolotiquillo, Meanguera, San Carlos, San Fernando, San Isidro, San Simón, Sensembra, Torola, Yamabal, Yoloaiquin, Carolina, Comacarán, Chinameca, Lolotique, Nuevo Edén de San Juan, Quelepa, San Antonio del Mosco, San Gerardo, San Jorge, San Luis de la Reina, San Rafael Oriente, Sessori, Uluazapa, Alegría, California, Concepción Batres, Ereaguayquín, Estanzuelas, Jucuarán, Nueva Granada, Ozatlán, Puerto El Triunfo, San Agustín, San Buenaventura, San Dionisio, San Francisco Javier, Santa María, Tecapán. |
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## Zone 5:

| Postcodes | Cities |
|-----------|--------|
|           |        |

## Zone 6:

| Postcodes | Cities |
|-----------|--------|
|           |        |

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty: 72 hours

Items not subject to customs duty: 24 hours

**Comments:**

**Parcel delivery standards - Surface parcel**

OE Name                    SAN SALVADOR 5 AEREO  
 IMPC Code                SVSALA  
 Tel                         (+503)25277602  
 Fax                        (+503)22222253  
 Hours of operation      Mon - Fri: 08:00- 16:00; Sat and Sun: Closed  
 From the airport/port/office of exchange of destination to the addressee

| Arrival at the airport |               | Days of delivery by zone |        |        |        |        |        |
|------------------------|---------------|--------------------------|--------|--------|--------|--------|--------|
| Day                    | Time          | Zone 1                   | Zone 2 | Zone 3 | Zone 4 | Zone 5 | Zone 6 |
| Mon                    | 00:00 - 11:00 | Fri                      | Mon+1  | Tue+1  | Wed+1  | ---    | ---    |
| Mon                    | 11:01 - 23:59 | Mon+1                    | Tue+1  | Wed+1  | Thu+1  | ---    | ---    |
| Tue                    | 00:00 - 11:00 | Mon                      | Tue+1  | Wed+1  | Thu+1  | ---    | ---    |
| Tue                    | 11:01 - 23:59 | Tue+1                    | Wed+1  | Thu+1  | Fri+1  | ---    | ---    |
| Wed                    | 00:00 - 11:00 | Tue                      | Wed+1  | Thu+1  | Fri+1  | ---    | ---    |
| Wed                    | 11:01 - 23:59 | Wed+1                    | Thu+1  | Fri+1  | Mon+1  | ---    | ---    |
| Thu                    | 00:00 - 11:00 | Wed                      | Thu+1  | Fri+1  | Mon+1  | ---    | ---    |
| Thu                    | 11:01 - 23:59 | Thu+1                    | Fri+1  | Mon+1  | Tue+1  | ---    | ---    |
| Fri                    | 00:00 - 11:00 | Thu                      | Fri+1  | Mon+1  | Tue+1  | ---    | ---    |
| Fri                    | 11:01 - 23:59 | Fri+1                    | Mon+1  | Tue+1  | Wed+1  | ---    | ---    |
| Sat                    | 00:00 - 23:59 | Fri                      | Mon+1  | Tue+1  | Wed+1  | ---    | ---    |
| Sun                    | 00:00 - 23:59 | Fri                      | Mon+1  | Tue+1  | Wed+1  | ---    | ---    |

## Definition of zones

## Zone 1:

| Postcodes                                                                                  | Cities                                                                                                                                                                                                               |
|--------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1101 - 1114, 1115, 1116, 1117, 1118, 1119, 1120, 1121, 1123, 1130, 1131. 1133; 1526, 1527. | San Salvador Capital, San Marcos, Soyapango, Ilopango, Ciudad Delgado, Cuscatancingo, Mejicanos, Ayutuxtepeque, Apopa, Santiago Texacuangos, Santo Tomás, Sucursal Altavista, Sucursal Merliot, Sucursal Multiplaza. |

## Zone 2:

| Postcodes                                                                           | Cities                                                                                                                                                                           |
|-------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1201, 1301, 1401, 1501, 1503, 1601, 1701, 2101, 2201, 2301, 3101, 3201, 3301, 3401. | Sensuntepeque, Chalatenango, Cojutepeque, Santa Tecla, Ateos, Zacatecoluca, San Vicente, Ahuachapán, Santa Ana, Sonsonate, La Unión, San Francisco Gotera, San Miguel, Usulután. |

## Zone 3:

| Postcodes | Cities |
|-----------|--------|
|           |        |

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>1122, 1125, 1129, 1132, 1204, 1207, 1208, 1209, 1210, 1302, 1308, 1309, 1310, 1312, 1313, 1314, 1315, 1319, 1321, 1327, 1333, 1407, 1409, 1411, 1413, 1415, 1502, 1504, 1511, 1512, 1514, 1515, 1525, 1604, 1606, 1608, 1616, 1617, 1618, 1619, 1620, 1622, 1702, 1705, 1706, 1708, 1710, 1711, 1713, 2102, 2103, 2106, 2108, 2113, 2116, 2117, 2203, 2205, 2207, 2211, 2217, 2218, 2302, 2303, 2306, 2307, 2316, 3104, 3106, 3108, 3109, 3110, 3111, 3113, 3114, 3116, 3119, 3121, 3203, 3204, 3213, 3216, 3217, 3223, 3303, 3305, 3307, 3309, 3312, 3313, 3403, 3406, 3409, 3410, 3412, 3422, 3424, 1520, 2105, 2308</p> | <p>Aguilares, Guazapa, San Martín, Tonacatepeque, Ilobasco, San Isidro, Tejutepeque, Ciudad Dolores, Ciudad Victoria, Agua Caliente, Concepción Quezaltepeque, Dulce Nombre de María, Tejutla, El Paraíso, La Laguna, La Palma, La Reina, Nueva Concepción, Ojos de Agua, San Francisco Lempa, San Rafael, San Bartolomé Perulapía, San José Guayabal, San Rafael Cedros, Santa Cruz Analquito, Suchitoto, Antiguo Cuscatlán, Ciudad Arce, Puerto de La Libertad, Colon, San Juan Opico, Quezaltepeque, Zaragoza, El Rosario, San Luis la Herradura, Olocuilta, San Luis Talpa, San Miguel Tepezontes, San Pedro Masahuat, San Pedro Nonualco, San Rafael Obrajuelo, Santiago Nonualco, Apastepeque, San Esteban Catarina, San Ildefonso, San Sebastián, Santo Domingo, Tecoluca, Verapaz, Apaneca ,Atiquizaya, Concepción de Ataco, Guaymango, San Francisco Menendez, San Pedro Puxtla, Tacuba, Candelaria de la Frontera, Chalchuapa, El Congo, Metapan, Santiago de la Frontera, Texistepeque, Acajutla, Armenia, Izalco, Juayua, San Julian, Anamoros, Concepción de Oriente, El Carmen, El Sauce, Intipucá, Meanguera del Golfo, El Tamarindo, Nueva Esparta, Pasaquina, San Alejo, Santa Rosa de Lima, Cacaopera, Corinto, Jocoro, Osicala, Perquin, Sociedad, Ciudad Barrios, Chapeltique, Chirilagua, El Transito, Moncagua, Nueva Guadalupe, Berlín, El Triunfo, Jiquilisco, Jucuapa, Mercedes Umaña, Santa Elena, Santiago de María. Sitio del Niño, Cara Sucia, Metalio</p> |
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## Zone 4:

| Postcodes | Cities |
|-----------|--------|
|-----------|--------|

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| 1111, 1124, 1126, 1128, 1202, 1203, 1206, 1303, 1304, 1305, 1306, 1307, 1311, 1316, 1317, 1318, 1320, 1322, 1324, 1325, 1326, 1328, 1329, 1330, 1331, 1332, 1334, 1402, 1403, 1404, 1405, 1406, 1408, 1410, 1412, 1414, 1416, 1506, 1507, 1508, 1509, 1510, 1513, 1516, 1517, 1518, 1519, 1521, 1522, 1523, 1524, 1603, 1605, 1607, 1609, 1610, 1611, 1612, 1613, 1614, 1615, 1621, 1623, 1703, 1704, 1707, 1709, 1712, 2107, 2109, 2115, 2118, 2204, 2208, 2210, 2212, 2215, 2216, 2304, 2305, 2311, 2312, 2313, 2314, 2317, 2318, 2319, 2320, 3105, 3107, 3112, 3117, 3120, 3122, 3123, 3202, 3205, 3206, 3207, 3208, 3209, 3210, 3211, 3212, 3214, 3215, 3218, 3219, 3220, 3221, 3222, 3224, 3225, 3226, 3302, 3304, 3306, 3311, 3314, 3315, 3316, 3318, 3319, 3320, 3322, 3323, 3324, 3402, 3404, 3405, 3407, 3408, 3411, 3413, 3415, 3417, 3418, 3419, 3420, 3421, 3423, 3426. | Panchimalco, El Paisnal, Nejapa, Rosario de Mora, Cinquera, Guacotecti, Jutiapa, Arcatao, Azacualpa, Cancasque, Citalá, Comalapa, El Carrizal, Las Flores, Las Vueltas, Nombre de Jesús, Nueva Trinidad, Potonico, San Antonio de la Cruz, San Antonio Los Ranchos, San Fernando, San Francisco Morazán, San Ignacio, San Isidro Labrador, San Luis del Carmen, San Miguel de Mercedes, Santa Rita, Candelaria, El Carmen, El Rosario, Monte San Juan, Oratorio de Concepción, San Cristóbal, San Pedro Perulapán, San Ramón, Santa Cruz Michapa, Tenancingo, Comasagua, Chiltiupán, Huizúcar, Jayaque, Jicalapa, Nuevo Cuscatlán, Sacacoyo, San José Villanueva, San Matías, San Pablo Tacachico, Talnique, Tamanique, Teotepeque, Tepecoyo, Cuyultitán, Jerusalén, Mercedes La Ceiba, Paraíso de Osorio, San Antonio Masahuat, San Emigdio, San Francisco Chinameca, San Juan Nonualco, San Juan Talpa, San Juan Tepezontes, Santa María Ostuma, Tapalhuaca, Guadalupe, San Cayetano Istepeque, San Lorenzo, Santa Clara, Tepetitán, El Refugio, Jujutla, San Lorenzo, Turín, Coatepeque, El Porvenir, Masahuat, San Antonio Pajonal, San Sebastián Salitrillo, Santa Rosa Guachipilín, Caluco, Cuisnahuat, Nahuizalco, Nahulingo, Salcoatitán, San Antonio del Monte, Santa Catarina Masahuat, Santa Isabel Ishuatán, Santo Domingo Guzmán, Sonzacate, Bolívar, Conchagua, Lislique, Polorós, San José la Fuente, Yayantique, Yucuaiquin, Arambala, Chilanga, Delicias de Concepción, El Divisadero, El Rosario, Gualococti, Guatajiagua, Joateca, Jocoaitique, Lolotiquillo, Meanguera, San Carlos, San Fernando, San Isidro, San Simón, Sensembra, Torola, Yamabal, Yoloaiquín, Carolina, Comacarán, Chinameca, Lolotique, Nuevo Edén de San Juan, Quelepa, San Antonio del Mosco, San Gerardo, San Jorge, San Luis de la Reina, San Rafael Oriente, Sessori, Uluzapa, Alegría, California, Concepción Batres, Ereaguayquín, Estanzuelas, Jucuarán, Nueva Granada, Ozatlán, Puerto El Triunfo, San Agustín, San Buenaventura, San Francisco Javier, Santa María, Tecapán. |
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## Zone 5:

| Postcodes | Cities |
|-----------|--------|
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## Zone 6:

| Postcodes | Cities |
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Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty: 72 hours

Items not subject to customs duty: 24 hours

**Comments:**

Last validation date: Da V1 01/11/2019