

Basic Services						
1	Maximum weight limit admitted			PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes
1.1	Surface parcels (kg)	30		RESDDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes
1.2	Air (or priority) parcels (kg)	30		5.1.5	Ready to start transmitting data to partners wishing to receive data	Yes
2	Maximum size admitted			5.1.6	Other messages transmitted	
2.1	Surface parcels			PRECON	Pre-advice of international consignment – origin post	Yes
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	No		RESCON	Response to a PRECON – destination post	Yes
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No		CARDIT	Carrier documents international transport – origin post	Yes
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	Yes		RESDIT	Response to a CARDIT – destination post	Yes
2.2	Air parcels			6	Home delivery	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	No		6.1	Initial delivery attempt at physical delivery of parcels to addressee	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No		6.2	If initial delivery attempt unsuccessful, card left for addressee	Yes
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	Yes		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	No
				6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
				6.5	Nature of this governmental or legally binding restriction.	
Supplementary services				7	Signature of acceptance	
3	Cumbersome parcels admitted	Yes		7.1	When a parcel is delivered or handed over	
4	Maximum size admitted			7.1.1	a signature of acceptance is obtained	Yes
4.1	Surface parcels			7.1.2	captured data from an identity card are registered	Yes
	Metres for any one dimension	2		7.1.3	another form of evidence of receipt is obtained	No
	Metres for length & greatest circumference	3		7.2	Ordinary parcels	
4.2	Air parcels			7.2.1	Signature of the addressee or his agent	Yes
	Metres for any one dimension	2		7.2.2	Signature of a de facto agent	No
	Metres for length & greatest circumference	3		7.3	Insured parcels	
				7.3.1	Signature of the addressee or his agent	Yes
				7.3.2	Signature of a de facto agent	No
Parcels service features				Insured parcel service		
5	Electronic exchange of information			8	Insured surface parcels admitted	Yes
5.1.1	Use a track and trace system	Yes		8.1	Maximum insured value for surface parcels (SDR)	4000
5.1.2	Mandatory tracking events transmitted			9	Insured air parcels admitted	Yes
EMC	Departure from outward office of exchange	Yes		9.1	Maximum insured value for air parcels (SDR)	4000
EMD	Arrival at inward office of exchange	Yes		9.2	Maximum insured value when the provisions of the Parcel Post Regulations are not applied	
EMH	Attempted/Unsuccessful delivery	Yes		10	Marking used for insured parcels	
EMI	Final delivery	Yes		10.1	CP 74 pink label used	Yes
5.1.3	Optional tracking events transmitted					
EMA	Posting/collection	Yes				
EMB	Arrival at outward office of exchange	Yes				
EME	Held by Customs	No				
EMF	Out of Customs/Departure from inward office of exchange	No				
EMG	Arrival at delivery office	Yes				
EMJ	Arrival at transit office of exchange	No				
EMK	Departure from transit office of exchange	No				
5.1.4	Dispatch messages transmitted					

10.2	CP 73 label and pink "insured" label used	No	16	Consignment service by bilateral agreements provided	Yes
Cash-on-delivery service for parcel			Integrated logistics service		
11.1	Acceptance of Cash-on-delivery (COD) service for parcels		17	integrated logistics service by bilateral agreements provided	No
11.1.1	outbound COD parcels	Yes	Addresses for bilateral agreements		
11.1.2	inbound COD parcels	Yes	18	Contact details of the person responsible for questions concerning bilateral agreements	
11.2	Amount charged to the sender for the service (in SDR), in addition to postage charges:		Name:	Ms Simona Tarabasanu	
11.2.1	for ordinary parcels	0 SDR	Function:	Head of International Mail Service	
11.2.2	for insured parcels	0 SDR	Address:	CN Posta Romana SA, Serviciul Trafic Postal International, B-dul Dacia nr. 140, sector 2, cod postal 020065, Bucuresti, Romania	
11.3	Additional amount for the delivery of COD parcels	No	Tel:	1: (+4021)2007340 2: (+)	
11.3.1	Fixed cost	SDR	Fax:	(+)	
11.3.2	Value range or the value of the parcel (explanation on how the service charge billed to the addressee is calculated):		E-mail	simona.tarabasanu@posta-romana.ro	
11.4	Methods of payment accepted upon delivery for the service charge billed to the addressee		Admissible radioactive material and infectious substances		
	Cash : No		19	Radioactive materials admitted in	
	Credit card : No		19.1	Air Parcels	
	Cheque : No				Inbound parcels No
	Payment by mobile phone : No				Outbound parcels No
	Other :		19.2	Insured parcels	
11.5	Methods of payment accepted upon delivery for the value of the COD parcel				Inbound parcels No
	Cash : No				Outbound parcels No
	Money order : No		20	Infected substances admitted in	
	Credit card : No		20.1	Air Parcels	
	Cheque : No				Inbound parcels No
	Payment by mobile phone : No				Outbound parcels No
	Other :		20.2	Insured parcels	
11.6	Maximum value accepted for an inbound COD parcel	SDR			Inbound parcels No
					Outbound parcels No
Express delivery service			Supplementary charges - Customs		
12	Express parcel delivery service provided	No	21	Non-dutiable parcels	
Parcels with advice of delivery			21.1	Threshold level below which parcels are free of customs duties and other taxes	Yes
13	Admission of advice of delivery for		21.2	Exemption threshold	
13.1	ordinary parcels	Yes		Local currency	47 lei
13.2	insured parcels	Yes		USD	11.3
Parcels for delivery free of charges and fees				Comments:	
14	Parcels for delivery free of charges and fees admitted	No		Thresholds for import VAT is set at 10 EUR for commercial consignments and 45 EUR for gifts between private individuals.	
Fragile parcel			22	Dutiable parcels	
15	Fragile parcels admitted	Yes			
Consignment service					

Compania Nationala Posta Româna SA

ROA

22.1	Customs clearance fee collected for parcels subject to import customs clearance	Yes	29.2	specific areas only	No
22.2	Amount of fee collected			Comments:	
	Local currency	8 lei		We don't have direct home delivery.	
	USD	1.9			
	Comments:				
	The fee is collected only if the addressee has to pay Customs fees.				
23	Customs clearance fee collected for all items declared at customs	No			
	Comments:				
24	Administration fees collected for parcels subject to export customs clearance	No			
	Comments:				
	The fee is collected only if the addressee has to pay Customs fees.				
Special charges - Storage			Collection		
25	Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection	Yes	30	Collection of parcels at post offices provided for	
25.1	Amount of charge per day/per parcel		30.1	all addresses	Yes
	Local currency	1.5 lei	30.2	specific areas only	No
	SDR	0.26		Comments:	
25.2	Period of charge, if not daily				
Special delivery charges			Delivery procedures for parcels for which customs duty and taxes are payable		
26	Delivery charges collected at the time of delivery in response to the advice of arrival	No	31	Procedure for parcels for which customs duty is payable	
			31.1	Pick up of parcel at the customs office	No
			31.2	Addressee's address with collection of customs duties and taxes at the time of delivery	No
			31.3	Delivery to the addressee's address after payment of customs duties and taxes	No
			31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	Yes
			31.5	Other	
Special charges – Poste restante			Period of retention		
27	Poste restante service provided	Yes	32	Period of retention for parcels	
27.1	Amount of charge per parcel		32.1	Normal period	30 Day(s)
	Local currency	1.85 lei	32.2	Exceptional period	60 Day(s)
	SDR	0.32	33	Retention for parcels for which notice could not be sent or addressed to poste restante	
27.2	Basis for charge if not an amount per parcel		33.1	Normal period	30 Day(s)
			33.2	Exceptional period	60 Day(s)
Special provisions - Treatment of parcels wrongly accepted			Parcels automatically retained		
28	Parcels returned to sender	No	34	A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.	
28.1	If not, parcel delivered to addressee under conditions prescribed by your country legislations	No			
28.2	For parcels wrongly accepted, action taken on a case-by-case basis	Yes			
Delivery areas					
29	Parcels delivered to				
29.1	all addresses	Yes			

Date of last update : 08.10.2021

Compania Nationala Posta Română SA

ROA

Office name: For each OE of dispatch please refer to point 45.1.
 Name: Mr
 Function:
 Address:
 Tel: 1: (+)
 2: (+)
 Fax: (+)
 E-Mail:

Requests for withdrawal from the post or alteration, or correction of address

35 Requests for withdrawal from the post accepted Yes
 35.1 Central office (in destination country) to which requests must be sent

Office name: C.N. Posta Romana S.A., Compartimentul Reclamatii
 Name: Mr Mihaela BULHAC
 Function:
 Address: B-dul Dacia nr. 140, sector 2, cod postal 020065, Bucuresti, Romania
 Tel: 1: (+4021)2007572
 2: (+4021)2007573
 Fax: (+4021)3000155
 E-Mail: international3@posta-romana.ro

Special provisions - Force majeure

36 Liability admitted in cases of force majeure No
 36.1 Liability admitted for insured parcels on board ships or aircraft used by designated operators Yes
 36.2 Addressee/sender's reservations admitted at the time of delivery Yes

Special provisions - Customs declarations

37 Number of CN 23 customs declarations required for inbound parcels 1
 37.1 Number of CN 23 customs declarations required for parcels in transit 1
 37.2 Languages in which CN 23 customs declarations can be completed
 French English Romanian

Special provisions - Method of dispatching accompanying documents

38 Documents affixed to the relevant parcels Yes
 38.1 Documents attached to the parcels bill No

Service to customers

39 On-line tracking provided Yes
 39.1 Web site address to access information
<http://www.posta-romana.ro>

39.2 Languages in which track and trace information is available
 Romanian

Service to designated operators

40. User of the Internet-based Inquiry System (IBIS) Yes
 40.1 Details of office(s) responsible for handling parcel post inquiries

Office name: CN Posta Romana SA, Compartimentul Reclamatii
 Name: Mr Mihaela BULHAC
 Function:
 Address: B-dul Dacia nr. 140, sector 2, cod postal 020065, Bucuresti, Romania
 Tel: 1: (+4021)2007572
 2: (+4021)2007573
 Fax: (+4021)3000155
 E-Mail: international3@posta-romana.ro

Hours of service and days(s) on which the inquiry service is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	08:30-16:30	-
Tuesday	08:30-16:30	-
Wednesday	08:30-16:30	-
Thursday	08:30-16:30	-
Friday	08:30-16:30	-
Saturday	-	-
Sunday	-	-

Languages French English

National Holidays**41.1 National holidays**

National holiday in 2021

Month	Day(s)	National Holidays - Description
January	1	New Year
January	2	New Year
January	24	Union of the Romanian Principalities
April	30	Good Friday
May	1	Labour Day
May	2	Easter Holiday
May	3	Easter Holiday
June	1	Children's Day
June	20	Pentecost

June	21	Pentecost
August	15	St. Mary's Day
November	30	St. Andrew's Day
December	1	National Day
December	25	Christmas
December	26	Christmas

National holiday in 2022

Month	Day(s)	National Holidays - Description
January	1	New Year
January	2	New Year
January	24	Union of the Romanian Principalities
April	22	Good Friday
April	24	Easter Holiday
April	25	Easter Holiday
May	1	Labour Day
June	1	Children's Day
June	12	Pentecost
June	13	Pentecost
August	15	St. Mary's Day
November	30	St. Andrew's Day
December	1	National Day
December	25	Christmas
December	26	Christmas

Regional Holidays**41.2 Regional holidays**

Regional holiday in 2022

Month	Day(s)	Regional/Local Holidays – Localities and description
April	15	Good Friday
April	17	Easter Holiday
April	18	Easter Holiday
June	5	Pentecost
June	6	Pentecost
October	9	World Post Day

Regional holiday in 2021

Month	Day(s)	Regional/Local Holidays – Localities and description
April	2	Good Friday
April	4	Catholic Easter Holiday
April	5	Catholic Easter Holiday
May	23	Pentecost
May	24	Pentecost
October	9	World Post Day

Cancellation of fees**42 Fees cancelled when they concern**

42.1	parcels returned to sender	Yes
42.2	parcels redirected to a third party	Yes
42.3	parcels abandoned by the sender	Yes
42.4	parcels lost or destroyed	Yes
42.5	parcels rifled or damaged	Yes

Redirection within the country of destination

43.1	Redirection done without a request from the sender or addressee	No
43.2	Redirection fee charged	Yes
43.3	Amount of redirection fee (SDR)	

Comments:

Miscellaneous provisions – operation of the parcel service

44.1	Postal parcel services operated by the designated postal operator	Yes
44.2	Postal parcel services operated by a transport company or companies	No
44.3	Service provided throughout the country	Yes

Postcodes	Localities

Office(s) of exchange handling parcels**45 Details of office(s) of exchange responsible for handling parcel post**

Office name: BUCURESTI CP
 IMPC codel: ROBUHB
 Name: Mr Mariana BILA
 Function: Sef BSI
 Address: Calea Giulesti nr. 6-8
 Bucuresti
 Romania
 Tel: 1: (+40725)903720
 2: (+)
 Fax: (+)
 E-Mail: mariana.bila@posta-romana.ro
 viorel.dumitrache@posta-romana.ro

Hours of service and days(s) on which the OE is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	08:00-20:00	-
Tuesday	08:00-20:00	-
Wednesday	08:00-20:00	-
Thursday	08:00-20:00	-
Friday	08:00-20:00	-
Saturday	08:00-20:00	-
Sunday	-	-

Observations/Comments

Office name: ORADEA
 IMPC codel: ROOMRA
 Name: Ms Mariana BILA
 Function: Sef BSI
 Address: Calea Borsului nr. 43 (E60)
 Oradea
 410605 Romania
 Tel: 1: (+40259)472117
 2: (+)
 Fax: (+40259)472117
 E-Mail: bsi.oradea@posta-romana.ro
 mariana.bila@posta-romana.ro

Hours of service and days(s) on which the OE is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	07:30-19:30	-
Tuesday	07:30-19:30	-
Wednesday	07:30-19:30	-
Thursday	07:30-19:30	-
Friday	07:30-19:30	-
Saturday	07:00-19:00	-
Sunday	-	-

Observations/Comments

Delivery standards

46-47 See the annexes.

Barcode

48 Barcode sample used on all outward international postal parcels.



Parcel delivery standards - Air parcel

OE Name BUCURESTI CP
 IMPC Code ROBUHB
 Tel (+4021)3162483
 Fax (+4021)3162483
 Hours of operation Monday-Saturday: 08:00 -20:00
 From the airport of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 11:00	Monday+1	---	---
Monday	11:01 - 23:59	Tuesday+1	---	---
Tuesday	00:00 - 11:00	Tuesday+1	---	---
Tuesday	11:01 - 23:59	Wednesday+1	---	---
Wednesday	00:00 - 11:00	Wednesday+1	---	---
Wednesday	11:01 - 23:59	Thursday+1	---	---
Thursday	00:00 - 11:00	Thursday+1	---	---
Thursday	11:01 - 23:59	Friday+1	---	---
Friday	00:00 - 11:00	Friday+1	---	---
Friday	11:01 - 23:59	Monday+1	---	---
Saturday	00:00 - 23:59	Monday+1	---	---
Sunday	00:00 - 23:59	Monday+1	---	---

Definition of zones

Zone 1:

Postcodes	Cities
all postcodes	whole country

Zone 2:

Postcodes	Cities

Zone 3:

Postcodes	Cities

Arrival at office of exchange:

CET: 11:00

Customs clearance times:

Monday-Friday 07:00-15:00

Items subject to customs duty:

24 Hours (Monday-Friday)

Items not subject to customs duty: 0 Hours (Monday-Friday)

Comments:

Parcel delivery standards - Surface parcel

OE Name BUCURESTI CP
 IMPC Code ROBUHB
 Tel (+4021)3162483
 Fax (+4021)3162483
 Hours of operation Monday-Saturday: 08:00-20:00

From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 11:00	Monday+1	---	---
Monday	11:01 - 23:59	Tuesday+1	---	---
Tuesday	00:00 - 11:00	Tuesday+1	---	---
Tuesday	11:01 - 23:59	Wednesday+1	---	---
Wednesday	00:00 - 11:00	Wednesday+1	---	---
Wednesday	11:01 - 23:59	Thursday+1	---	---
Thursday	00:00 - 11:00	Thursday+1	---	---
Thursday	11:01 - 23:59	Friday+1	---	---
Friday	00:00 - 11:00	Friday+1	---	---
Friday	11:01 - 23:59	Monday+1	---	---
Saturday	00:00 - 23:59	Monday+1	---	---
Sunday	00:00 - 23:59	Monday+1	---	---

Definition of zones

Zone 1:

Postcodes	Cities
all postcodes	whole country

Zone 2:

Postcodes	Cities

Zone 3:

Postcodes	Cities

Arrival at office of exchange:

CET: 10:00

Customs clearance times:

Items subject to customs duty:

24 Hours (Monday-Friday)

Items not subject to customs duty: 0 Hours (Monday-Friday)

Comments:

Parcel delivery standards - Surface parcel

OE Name ORADEA
 IMPC Code ROOMRA
 Tel (+40259)472117
 Fax (+40259)472117
 Hours of operation Monday-Friday: 07:30-19:30, Sat: 07:00-19:00
 From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 09:00	Monday+1	---	---
Monday	09:01 - 23:59	Tuesday+1	---	---
Tuesday	00:00 - 09:00	Tuesday+1	---	---
Tuesday	09:01 - 23:59	Wednesday+1	---	---
Wednesday	00:00 - 09:00	Wednesday+1	---	---
Wednesday	09:01 - 23:59	Thursday+1	---	---
Thursday	00:00 - 09:00	Thursday+1	---	---
Thursday	09:01 - 23:59	Friday+1	---	---
Friday	00:00 - 09:00	Friday+1	---	---
Friday	09:01 - 23:59	Monday+1	---	---
Saturday	00:00 - 23:59	Monday+1	---	---
Sunday	00:00 - 23:59	Monday+1	---	---

Definition of zones

Zone 1:

Postcodes	Cities
all postcodes	All territory

Zone 2:

Postcodes	Cities

Zone 3:

Postcodes	Cities

Arrival at office of exchange: CET:09:00

Customs clearance times: Monday-Friday 08:00-16:00

Items subject to customs duty: 24 Hours (Monday-Friday)

Items not subject to customs duty: 24 Hours (Monday-Friday)

Comments:

Last validation date: Da V1 01/07/2018