

Niger Poste

NEA

11.2.2	for insured parcels	SDR	Address:	DIRECTION DU COURRIER Avenue du Président Karl Cartens 8001 BP 742 NIAMEY-NIGER
11.3	Additional amount for the delivery of COD parcels		Tel:	1: (+227)20722200 2: (+227) 98708022
11.3.1	Fixed cost	SDR	Fax:	(+)
11.3.2	Value range or the value of the parcel (explanation on how the service charge billed to the addressee is calculated):		E-mail	mmoctarkane1@gmail.com http://www.nigerposte.ne
11.4	Methods of payment accepted upon delivery for the service charge billed to the addressee		Admissible radioactive material and infectious substances	
	Cash : No Credit card : No Cheque : No Payment by mobile phone : No Other :		19	Radioactive materials admitted in
11.5	Methods of payment accepted upon delivery for the value of the COD parcel		19.1	Air Parcels
	Cash : No Money order : No Credit card : No Cheque : No Payment by mobile phone : No Other :			Inbound parcels No Outbound parcels No
11.6	Maximum value accepted for an inbound COD parcel	SDR	19.2	Insured parcels
				Inbound parcels No Outbound parcels No
Express delivery service			20	Infected substances admitted in
12	Express parcel delivery service provided	No	20.1	Air Parcels
				Inbound parcels No Outbound parcels No
Parcels with advice of delivery			20.2	Insured parcels
13	Admission of advice of delivery for			Inbound parcels No Outbound parcels No
13.1	ordinary parcels	Yes	Supplementary charges - Customs	
13.2	insured parcels	Yes	21	Non-dutiable parcels
Parcels for delivery free of charges and fees			21.1	Threshold level below which parcels are free of customs duties and other taxes
14	Parcels for delivery free of charges and fees admitted	No		Comments:
Fragile parcel			22	Dutiable parcels
15	Fragile parcels admitted	Yes	22.1	Customs clearance fee collected for parcels subject to import customs clearance
Consignment service				Comments:
16	Consignment service by bilateral agreements provided	Yes	23	Customs clearance fee collected for for all items declared at customs
Integrated logistics service				Comments:
17	integrated logistics service by bilateral agreements provided	Yes	24	Administration fees collected for parcels subject to export customs clearance
Addresses for bilateral agreements				Comments:
18	Contact details of the person responsible for questions concerning bilateral agreements			les frais sont appelés taxe de présentation en douane.
Name:	Ms MAHAMANE MOCTAR KANE		Special charges - Storage	
Function:	DIRECTEUR DU COURRIER			

Niger Poste

NEA

25	Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection	Yes		31.3	Delivery to the addressee's address after payment of customs duties and taxes	No
25.1	Amount of charge per day/per parcel			31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	Yes
	Local currency		750 f cfa	31.5	Other	
	SDR					
25.2	Period of charge, if not daily		one month			
Special delivery charges				Period of retention		
26	Delivery charges collected at the time of delivery in response to the advice of arrival	Yes		32	Period of retention for parcels	
26.1	Amount of charge			32.1	Normal period	15 Day(s)
	Local currency		2 700 cfa	32.2	Exceptional period	1 Month(s)
	SDR			33	Retention for parcels for which notice could not be sent or addressed to poste restante	
Special charges – Poste restante				33.1	Normal period	30 Day(s)
27	Poste restante service provided	Yes		33.2	Exceptional period	6 Week(s)
27.1	Amount of charge per parcel			Parcels automatically retained		
	Local currency		500 CFA	34	A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.	
	SDR			Office name:	centre national de tri lettres et colis	
27.2	Basis for charge if not an amount per parcel			Name:	Ms SALHA FANTA OUMAROU	
Special provisions - Treatment of parcels wrongly accepted				Function:	chef de centre	
28	Parcels returned to sender	Yes		Address:	NIGER POSTE B.P. 742 NIAMEY NIGER	
Delivery areas				Tel:	1: (+227)20 73 32 22 2: (+227)90259113	
29	Parcels delivered to			Fax:	(+227)20 72 51 55	
29.1	all addresses		No	E-Mail:	Fantasalha@gmail.com	
29.2	specific areas only		Yes	Requests for withdrawal from the post or alteration, or correction of address		
	Comments:			35	Requests for withdrawal from the post accepted	Yes
Collection				35.1	Central office (in destination country) to which requests must be sent	
30	Collection of parcels at post offices provided for			Office name:	centre national de tri lettres et colis niamey	
30.1	all addresses		Yes	Name:	Ms SALHA FANTA OUMAROU	
30.2	specific areas only		No	Function:	chef ce dentre	
	Comments:			Address:	NIGER POSTE B.P. 742 NIAMEY NIGER	
Delivery procedures for parcels for which customs duty and taxes are payable				Tel:	1: (+227)20733222 2: (+227)90259113	
31	Procedure for parcels for which customs duty is payable			Fax:	(+227)20725155	
31.1	Pick up of parcel at the customs office		Yes	E-Mail:	Fantasalha@gmail.com	
31.2	Addressee's address with collection of customs duties and taxes at the time of delivery		No			

Special provisions - Force majeure		
36	Liability admitted in cases of force majeure	Yes
36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	No
36.2	Addressee/sender's reservations admitted at the time of delivery	Yes
Special provisions - Customs declarations		
37	Number of CN 23 customs declarations required for inbound parcels	2
37.1	Number of CN 23 customs declarations required for parcels in transit	2
37.2	Languages in which CN 23 customs declarations can be completed	French
Special provisions - Method of dispatching accompanying documents		
38	Documents affixed to the relevant parcels	No
38.1	Documents attached to the parcels bill	Yes
Service to customers		
39	On-line tracking provided	Yes
39.1	Web site address to access information	http://www.laposte.ne
39.2	Languages in which track and trace information is available	French
Service to designated operators		
40.	User of the Internet-based Inquiry System (IBIS)	Yes
40.1	Details of office(s) responsible for handling parcel post inquiries	
Office name: CENTRE NATIONAL DE TRI POSTAL		
Name: Ms SALHA FANTA OUMAROU		
Function: CHEF DE CENTRE		
Address: NIGER POSTE B.P. 742 NIAMEY NIGER		
Tel: 1: (+227)20 73 32 22 2: (+227)90259113		
Fax: (+227)20 72 51 55		
E-Mail: Fantasalha@gmail.com		
Hours of service and days(s) on which the inquiry service is operating		
Opening Hours (Local)		
Day	Opening hours 1	Opening hours 2
Monday	08:00-17:30	-
Tuesday	08:00-17:30	-
Wednesday	08:00-17:30	-
Thursday	08:00-17:30	-
Friday	08:00-13:30	-
Saturday	-	-
Sunday	-	-
Languages French		
National Holidays		
41.1 National holidays		
National holiday in 2022		
Month	Day(s)	National Holidays - Description
January	1	New Year
April	24	CONCORDE
April	18	LUNDI DES PAQUES
April	26	NUIT DU DESTIN
May	1	FETE DU TRAVAIL
May	2	AID EL FITR
July	10	TABASKI
July	29	1 ER JOUR AN MUSULMAN
August	3	FETE DE L INDEPENDANCE

Niger Poste

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October	8	MOULOUUD
December	18	FETE DE LA REPUBLIQUE
December	25	NOEL

National holiday in 2023

Month	Day(s)	National Holidays - Description
January	1	New Year
April	10	Lundi des Paques
April	18	Nuit du destin
April	21	Fete du Ramadan
April	24	Journée concorde
May	1	Fete du travail
June	28	Fete du Tabaski
June	29	Fete du Tabaski
July	19	1ER JOUR AN MUSULMAN
August	3	fete independance
September	27	NAISSANCE PROPHETE MOMHAMET
December	18	FETE REPUBLIQUE
December	25	NOEL

Regional Holidays

41.2 Regional holidays

Regional holiday in

Month	Day(s)	Regional/Local Holidays – Localities and description
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Cancellation of fees

42 Fees cancelled when they concern

42.1	parcels returned to sender	No
42.2	parcels redirected to a third party	No
42.3	parcels abandoned by the sender	No
42.4	parcels lost or destroyed	Yes
42.5	parcels rifled or damaged	Yes

Redirection within the country of destination

43.1	Redirection done without a request from the sender or addressee	No
43.2	Redirection fee charged	Yes
43.3	Amount of redirection fee (SDR)	
	Comments:	

Miscellaneous provisions – operation of the parcel service

44.1	Postal parcel services operated by the designated postal operator	Yes
44.2	Postal parcel services operated by a transport company or companies	Yes
44.3	Service provided throughout the country	Yes

Postcodes	Localities

Office(s) of exchange handling parcels

45 Details of office(s) of exchange responsible for handling parcel post

Office name: NIAMEY C N T P
 IMPC code: NENIMG
 Name: Ms SALHA FANTA OUMAROU
 Function: chef de centre
 Address: NIGER POSTE
 B.P. 742
 NIAMEY
 NIGER
 Tel: 1: (+227)20733222
 2: (+227)90259113
 (+227)20725155
 Fax: (+227)20725155
 E-Mail:

Hours of service and days(s) on which the OE is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	08:00-17:30	-
Tuesday	08:00-17:30	-
Wednesday	08:00-17:30	-
Thursday	08:00-17:30	-
Friday	08:00-13:00	-
Saturday	08:00-12:00	-
Sunday	-	-

Observations/Comments

Delivery standards

46-47 See the annexes.

Barcode

48 Barcode sample used on all outward international postal parcels.

Parcel delivery standards - Air parcel

OE Name CENTRE NATIONAL DE TRI POSTAL
 IMPC Code NENIMG
 Tel (+227)20 73 46 63
 Fax (+227)20 72 51 55
 Hours of operation du lundi au jeudi, de 08 h 00 à 17 h 30; les vendredi et samedi de 08 h 00 à 13 h 00 ; fermé le dimanche.

From the airport of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 23:59	Tue	Thu	Fri	Mon+1	---	---
Tue	00:00 - 23:59	Wed	Fri	Mon	Tue+1	---	---
Wed	00:00 - 23:59	Thu	Mon	Tue	Wed+1	---	---
Thu	00:00 - 23:59	Fri	Tue	Wed	Thu+1	---	---
Fri	00:00 - 23:59	Mon	Mer	Thu	Fri+1	---	---
Sat	00:00 - 23:59	Mon	Mer	Thu	Fri+1	---	---
Sun	00:00 - 23:59	Mon	Mer	Thu	Fri+1	---	---

Definition of zones

Zone 1:

Postcodes	Cities
	NIAMEY-CNTP, NIAMEY-PLATEAU, NIAMEY-BALAFON, NIAMEY-AEROPORT, NIAMEY-RIVE DROITE, NIAMEY-GADAFWA, NIAMEY-WADATA, NIAMEY-LAZARET, NIAMEY-BONKANAY, NIAMEY-KARADJE.

Zone 2:

Postcodes	Cities
	TAHOUA, MADAOUA, B. N'KONNI, MALBAZA, DOSSO, DOUTCHI, B.N'GAOURE.

Zone 3:

Postcodes	Cities
	ZINDER, GOURE, MAGARIA, MATAMEYE, TANOUT, BOUZA, ILLELA, KEITA, TCHINTABARA-, DEN, ABALAK, LOGA, GAYA, TILLABERY, OUALLAM, FILLINGUE, KOLLO, SAY, TERA, AYEROU, GOTHEYE, BALLEYARA, TOTODI.

Zone 4:

Postcodes	Cities
	AGADEZ, BILMA, ARLIT, TCHIRIZERINE, DIFFA, GOUDMARIA, MAINE-SOROA, N'GUIGMI.

Date of last update : 25.05.2023

Zone 5:

Postcodes	Cities

Zone 6:

Postcodes	Cities

Arrival at office of exchange:

Customs clearance times:

Items subject to customs duty: 20MN

Items not subject to customs duty: 10MN

Comments:

Parcel delivery standards - Surface parcel

OE Name CENTRE NATIONAL DE TRI POSTAL
 IMPC Code NENIMG
 Tel (+227)20 73 3222
 Fax (+227)20 72 51 55
 Hours of operation du lundi au jeudi, de 08 h 00 à 17 h 30; les vendredi et samedi de 08 h 00 à 13 h 00 ; fermé le dimanche.

From the airport/port/office of exchange of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 23:59	Tue	Thu	Fri	Mon+1	---	---
Tue	00:00 - 23:59	Wed	Fri	Mon	Tue+1	---	---
Wed	00:00 - 23:59	Thu	Mon	Tue	Wed+1	---	---
Thu	00:00 - 23:59	Fri	Tue	Wed	Thu+1	---	---
Fri	00:00 - 23:59	Mon	Mer	Thu	Fri+1	---	---
Sat	00:00 - 23:59	Mon	Mer	Thu	Fri+1	---	---
Sun	00:00 - 23:59	Mon	Mer	Thu	Fri+1	---	---

Definition of zones

Zone 1:

Postcodes	Cities
	NIAMEY-CNTP, NIAMEY-PLATEAU, NIAMEY-BALAFON, NIAMEY-AEROPORT, NIAMEY-RIVE DROITE, NIAMEY-GADAFWA, NIAMEY-WADATA, NIAMEY-LAZARET, NIAMEY-BONKANEY, NIAMEY-KARADJE.

Zone 2:

Postcodes	Cities
	TAHOUA, MADAOUA, B. N'KONNI, MALBAZA, DOSSO, DOUTCHI, B.N'GAOURE.

Zone 3:

Postcodes	Cities
	ZINDER, GOURE, MAGARIA, MATAMEYE, TANOUT, BOUZA, ILLELA, KEITA, TCHINTABARA-, DEN, ABALAK, LOGA, GAYA, TILLABERY, OUALLAM, FILLINGUE, KOLLO, SAY, TERA, AYEROU, GOTHEYE, BALLEYARA, TOTODI.

Zone 4:

Postcodes	Cities
	AGADEV, BILMA, ARLIT, TCHIRIZERINE, DIFFA, GOUDMARIA, MAINE-SOROA, N'GUIGMI.

Zone 5:

Postcodes	Cities

Zone 6:

Postcodes	Cities

Arrival at office of exchange:

Customs clearance times:

Items subject to customs duty: 20MN

Items not subject to customs duty: 10MN

Comments:

Last validation date: 2020-01-23