

Malaysia Post

MYA

Basic Services			CARDIT	Carrier documents international transport – origin post	No
1	Maximum weight limit admitted		RESDIT	Response to a CARDIT – destination post	No
1.1	Surface parcels (kg)	30	6	Home delivery	
1.2	Air (or priority) parcels (kg)	30	6.1	Initial delivery attempt at physical delivery of parcels to addressee	Yes
2	Maximum size admitted		6.2	If initial delivery attempt unsuccessful, card left for addressee	Yes
2.1	Surface parcels		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	Yes
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	Yes	6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No	6.5	Nature of this governmental or legally binding restriction.	
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No	7	Signature of acceptance	
2.2	Air parcels		7.1	When a parcel is delivered or handed over	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	Yes	7.1.1	a signature of acceptance is obtained	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No	7.1.2	captured data from an identity card are registered	Yes
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No	7.1.3	another form of evidence of receipt is obtained	Yes
			7.1.4	Nature of this evidence	
				Driving License	
			7.2	Ordinary parcels	
			7.2.1	Signature of the addressee or his agent	Yes
			7.2.2	Signature of a de facto agent	Yes
			7.3	Insured parcels	
			7.3.1	Signature of the addressee or his agent	Yes
			7.3.2	Signature of a de facto agent	No
Supplementary services			Insured parcel service		
3	Cumbersome parcels admitted	No	8	Insured surface parcels admitted	Yes
			8.1	Maximum insured value for surface parcels (SDR)	550
			9	Insured air parcels admitted	Yes
			9.1	Maximum insured value for air parcels (SDR)	550
			9.2	Maximum insured value when the provisions of the Parcel Post Regulations are not applied	550
Parcels service features			10	Marking used for insured parcels	
5	Electronic exchange of information		10.1	CP 74 pink label used	Yes
5.1.1	Use a track and trace system	Yes	10.2	CP 73 label and pink "insured" label used	No
5.1.2	Mandatory tracking events transmitted				
EMC	Departure from outward office of exchange	Yes	Cash-on-delivery service for parcel		
EMD	Arrival at inward office of exchange	Yes	11.1	Acceptance of Cash-on-delivery (COD) service for parcels	
EMH	Attempted/Unsuccessful delivery	Yes	11.1.1	outbound COD parcels	No
EMI	Final delivery	Yes	11.1.2	inbound COD parcels	No
5.1.3	Optional tracking events transmitted				
EMA	Posting/collection	Yes			
EMB	Arrival at outward office of exchange	Yes			
EME	Held by Customs	Yes			
EMF	Out of Customs/Departure from inward office of exchange	Yes			
EMG	Arrival at delivery office	No			
EMJ	Arrival at transit office of exchange	Yes			
EMK	Departure from transit office of exchange	Yes			
5.1.4	Dispatch messages transmitted				
PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes			
RESDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes			
5.1.5	Ready to start transmitting data to partners wishing to receive data	Yes			
5.1.6	Other messages transmitted				
PRECON	Pre-advice of international consignment – origin post	No			
RESCON	Response to a PRECON – destination post	No			

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Express delivery service			Inbound parcels	No
			Outbound parcels	No
12	Express parcel delivery service provided	No	20.2	Insured parcels
				Inbound parcels
				Outbound parcels
Parcels with advice of delivery				
13	Admission of advice of delivery for			
13.1	ordinary parcels	No		
13.2	insured parcels	No		
Parcels for delivery free of charges and fees				
14	Parcels for delivery free of charges and fees admitted	No		
Fragile parcel				
15	Fragile parcels admitted	No		
Consignment service				
16	Consignment service by bilateral agreements provided	No		
Integrated logistics service				
17	integrated logistics service by bilateral agreements provided	No		
Addresses for bilateral agreements				
18	Contact details of the person responsible for questions concerning bilateral agreements			
Name:	Ms ADAWIYAH JAFAR			
Function:	HEAD, INTERNATIONAL POSTAL AND SERVICES			
Address:	7th FLOOR, POS MALAYSIA INTERNATIONAL, POS MALAYSIA BERHAD, DAYABUMI COMPLEX, 50670 KUALA LUMPUR, MALAYSIA			
Tel:	1: (+603)2267 2350 2: (+)			
Fax:	(+603)2267 2249			
E-mail	adawiyah@pos.com.my wminah@pos.com.my			
Admissible radioactive material and infectious substances				
19	Radioactive materials admitted in			
19.1	Air Parcels			
		Inbound parcels	No	
		Outbound parcels	No	
19.2	Insured parcels			
		Inbound parcels	No	
		Outbound parcels	No	
20	Infected substances admitted in			
20.1	Air Parcels			
		Inbound parcels	No	
		Outbound parcels	No	
			Supplementary charges - Customs	
			21	Non-dutiable parcels
			21.1	Threshold level below which parcels are free of customs duties and other taxes
			21.2	Exemption threshold
				Local currency
				500.00
				USD
				Comments:
			22	Dutiable parcels
			22.1	Customs clearance fee collected for parcels subject to import customs clearance
			22.2	Amount of fee collected
				Local currency
				49.50
				USD
				Comments:
			23	Customs clearance fee collected for all items declared at customs
				No
				Comments:
			24	Administration fees collected for parcels subject to export customs clearance
				No
				Comments:
			Special charges - Storage	
			25	Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection
				No
			Special delivery charges	
			26	Delivery charges collected at the time of delivery in response to the advice of arrival
				No
			Special charges – Poste restante	
			27	Poste restante service provided
				Yes
			27.1	Amount of charge per parcel
				Local currency
				SDR

27.2	Basis for charge if not an amount per parcel		
Special provisions - Treatment of parcels wrongly accepted			
28	Parcels returned to sender	Yes	
Delivery areas			
29	Parcels delivered to		
29.1	all addresses	Yes	
29.2	specific areas only	No	
	Comments:		
Collection			
30	Collection of parcels at post offices provided for		
30.1	all addresses	Yes	
30.2	specific areas only	No	
	Comments:		
Delivery procedures for parcels for which customs duty and taxes are payable			
31	Procedure for parcels for which customs duty is payable		
31.1	Pick up of parcel at the customs office	Yes	
31.2	Addressee's address with collection of customs duties and taxes at the time of delivery	No	
31.3	Delivery to the addressee's address after payment of customs duties and taxes	Yes	
31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	Yes	
31.5	Other		
Period of retention			
32	Period of retention for parcels		
32.1	Normal period	14 Day(s)	
32.2	Exceptional period	1 Month(s)	
33	Retention for parcels for which notice could not be sent or addressed to poste restante		
33.1	Normal period	14 Day(s)	
33.2	Exceptional period	2 Month(s)	
Parcels automatically retained			
34	A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.		
	Office name:	POS MALAYSIA INTERNATIONAL HUB (PMIH)	
	Name:	Mr MUHAMMAD FIRDAUS BIN MARZUKI	
	Function:	MANAGER, CUSTOMER SERVICE AND INTERNATIONAL INQUIRY	
	Address:	POS MALAYSIA INTERNATIONAL HUB, JALAN KLIA S1, 64000 KLIA, MALAYSIA	
	Tel:	1: (+603)87773777 2: (+)	
	Fax:	(+603)87773662	
	E-Mail:	firdaus.marzuki@pos.com.my pmih_vn@pos.com.my	
Requests for withdrawal from the post or alteration, or correction of address			
35	Requests for withdrawal from the post accepted	Yes	
35.1	Central office (in destination country) to which requests must be sent		
	Office name:	POS MALAYSIA INTERNATIONAL HUB (PMIH)	
	Name:	Mr MOHD SHAZRIN BIN HALIDI	
	Function:	ASSOCIATE II, VN OPERATION	
	Address:	JALAN KLIA S1, 64000 KLIA, MALAYSIA	
	Tel:	1: (+603)87773777 2: (+)	
	Fax:	(+603)87773662	
	E-Mail:	shazrin.halidi@poslaju.com.my pmih_vn@pos.com.my	
Special provisions - Force majeure			
36	Liability admitted in cases of force majeure	No	
36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	No	
36.2	Addressee/sender's reservations admitted at the time of delivery	No	
Special provisions - Customs declarations			
37	Number of CN 23 customs declarations required for inbound parcels	1	
37.1	Number of CN 23 customs declarations required for parcels in transit	1	
37.2	Languages in which CN 23 customs declarations can be completed		English Malay
Special provisions - Method of dispatching accompanying documents			
38	Documents affixed to the relevant parcels	Yes	
38.1	Documents attached to the parcels bill	No	

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Service to customers		
39	On-line tracking provided	Yes
39.1	Web site address to access information http://www.pos.com.my	
39.2	Languages in which track and trace information is available English Malay	
Service to designated operators		
40.	User of the Internet-based Inquiry System (IBIS)	Yes
40.1	Details of office(s) responsible for handling parcel post inquiries	
Office name: POS MALAYSIA INTERNATIONAL HUB (PMIH)		
Name: Mr MUHAMMAD FIRDAUS BIN MARZUKI		
Function: MANAGER, CUSTOMER SERVICE AND INTERNATIONAL INQUIRY		
Address: JALAN KLIA S1, 64000 KLIA, MALAYSIA		
Tel: 1: (+603)8777 3777 2: (+)		
Fax: (+603)8777 3662		
E-Mail: firdaus.marzuki@pos.com.my pmih_vn@pos.com.my		
Hours of service and days(s) on which the inquiry service is operating		
Opening Hours (Local)		
Day	Opening hours 1	Opening hours 2
Monday	08:30-13:00	14:00-16:47
Tuesday	08:30-13:00	14:00-16:47
Wednesday	08:30-13:00	14:00-16:47
Thursday	08:30-13:00	14:00-16:47
Friday	08:30-12:30	14:00-16:47
Saturday	-	-
Sunday	-	-
Languages English Malay		
National Holidays		
41.1	National holidays	
National holiday in 2021		
Month	Day(s)	National Holidays - Description
January	1	New Year
January	28	Thaipusam
February	1	Federal Territory Day
February	12	Chinese New Year
February	13	Chinese New Year (2nd Day)

April	29	Nuzul Al-Quran
May	1	Labour Day
May	13	Eid Fitri (Hari Raya Aidilfitri)
May	14	Eid Fitri (Hari Raya Aidilfitri) (2nd Day)
May	26	Wesak Day
July	7	Agong's Birthday
July	20	Eid Adha
August	10	Awal Muharam (Maal Hijrah) – Islamic New Year
August	31	National Day
September	16	Malaysia Day
October	19	Prophet Muhammad's Birthday (Maulidur Rasul)
November	4	Deepavali
December	11	Sultan of Selangor Birthday
December	25	Christmas

National holiday in 2022

Month	Day(s)	National Holidays - Description
January	1	New Year
January	18	Thaipusam
February	1	Chinese New Year & Federal Territory Day
February	2	Chinese New Year (2nd Day)
April	19	Nuzul Al-Quran
May	1	Labour Day
May	2	Labour Day (Observed)
May	3	Eid Fitri (Hari Raya Aidilfitri)
May	4	Eid Fitri (Hari Raya Aidilfitri) (2nd Day)
May	15	Wesak Day
May	16	Wesak Day (Observed)
June	6	Agong's Birthday
July	10	Eid Adha
July	11	Eid Adha (Observerd)

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July	30	Awal Muharam (Maal Hijrah) – Islamic New Year
August	31	National Day
September	16	Malaysia Day
October	9	Prophet Muhammad's Birthday (Maulidur Rasul)
October	10	Prophet Muhammad's Birthday (Maulidur Rasul) (Observed)
October	24	Deepavali
December	11	Sultan of Selangor Birthday
December	12	Sultan of Selangor Birthday (Observed)
December	25	Christmas
December	26	Christmas (Observed)

Regional Holidays

41.2 Regional holidays

Regional holiday in 2021

Month	Day(s)	Regional/Local Holidays – Localities and description
January	14	Yang di-Pertuan Besar of Negeri Sembilan Birthday- Negeri Sembilan
March	4	Installation of Sultan Terengganu - Terengganu
March	11	Israk and Mikraj - Kedah, Negeri Sembilan, Terengganu & Perlis
March	23	Sultan of Johor's Birthday - Johor
April	2	Good Friday - Sabah & Sarawak
April	13	First Ramadhan - Johor, Kedah & Melaka
April	15	Declaration of Melaka as a Historical City - Melaka
April	26	Sultan of Terengganu's Birthday - Terengganu
May	16	Eid Fitri (Hari Raya Aidilfitri) (Observed) - Kelantan, Terengganu, Perlis, Kedah & Johor
May	22	Hari Hol Pahang- Pahang
May	30	Harvest Festival Holiday, Sabah & Labuan
May	31	Harvest Festival Holiday (2nd day) - Sabah & Labuan
June	1	Harvest Festival Holiday (Observed) & Hari Gawai Holiday - Sabah, Labuan & Sarawak
June	2	Hari Gawai Holiday - Sarawak
June	20	Sultan of Kedah Birthday - Kedah
July	7	Georgetown World Heritage City Day - Penang

July	10	Penang Governor's Birthday - Penang
July	17	Raja Perlis' Birthday - Perlis
July	19	Arafah Day - Terengganu
July	21	Eid Adha (2nd Day) - Kelantan, Terengganu, Kedah & Perlis
July	22	Sarawak Day, Sarawak
July	30	Sultan of Pahang's Birthday - Pahang
September	13	Sultan Iskandar Holiday - Johor
October	2	Sabah Governor's Birthday - Sabah
October	8	Melaka Governor's Birthday - Melaka
October	9	Sarawak Governor's Birthday, Sarawak
November	5	Sultan of Perak's Birthday - Perak
November	11	Sultan of Kelantan's Birthday - Kelantan
November	12	Sultan of Kelantan's Birthday (2nd Day) - Kelantan

Regional holiday in 2022

Month	Day(s)	Regional/Local Holidays – Localities and description
January	14	Yang di-Pertuan Besar of Negeri Sembilan Birthday- Negeri Sembilan
March	1	Israk and Mikraj - Kedah, Negeri Sembilan, Terengganu & Perlis
March	4	Installation of Sultan Terengganu - Terengganu
March	23	Sultan of Johor's Birthday - Johor
April	3	First Ramadhan - Johor, Kedah & Melaka
April	4	First Ramadhan (Observed)- Melaka
April	15	Good Friday & Declaration of Melaka as a Historical City- Sabah, Sarawak & Melaka
April	26	Sultan of Terengganu's Birthday - Terengganu
May	17	Raja Perlis' Birthday - Perlis
May	22	Hari Hol Pahang - Pahang
May	23	Hari Hol Pahang (Observed) - Pahang
May	30	Harvest Festival Holiday - Sabah & Labuan
May	31	Harvest Festival Holiday (2nd day) - Sabah & Labuan
June	1	Hari Gawai Holiday - Sarawak
June	2	Hari Gawai Holiday (2nd day) - Sarawak
June	19	Sultan of Kedah Birthday - Kedah
July	7	Georgetown World Heritage City Day - Penang
July	9	Penang Governor's Birthday & Arafah Day- Penang & Terengganu

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July	11	Eid Adha (2nd Day) - Kelantan, Terengganu, Kedah & Perlis
July	22	Sarawak Day, Sarawak
July	30	Sultan of Pahang's Birthday - Pahang
August	24	Melaka Governor's Birthday - Melaka
September	3	Sultan Iskandar Holiday - Johor
October	1	Sabah Governor's Birthday - Sabah
October	8	Sarawak Governor's Birthday, Sarawak
November	4	Sultan of Perak's Birthday - Perak
November	11	Sultan of Kelantan's Birthday - Kelantan
November	12	Sultan of Kelantan's Birthday (2nd Day) - Kelantan
November	13	Sultan of Kelantan's Birthday (Observed) (2nd Day) - Kelantan
December	24	Chirstmas - Sarawak

Cancellation of fees**42 Fees cancelled when they concern**

42.1	parcels returned to sender	Yes
42.2	parcels redirected to a third party	No
42.3	parcels abandoned by the sender	Yes
42.4	parcels lost or destroyed	Yes
42.5	parcels rifled or damaged	No

Redirection within the country of destination

43.1	Redirection done without a request from the sender or addressee	No
43.2	Redirection fee charged	Yes
43.3	Amount of redirection fee (SDR)	
	Comments:	

Miscellaneous provisions – operation of the parcel service

44.1	Postal parcel services operated by the designated postal operator	Yes
44.2	Postal parcel services operated by a transport company or companies	No
44.3	Service provided throughout the country	Yes

Postcodes	Localities

Office(s) of exchange handling parcels**45 Details of office(s) of exchange responsible for handling parcel post**

Office name: POS MALAYSIA INTERNATIONAL HUB (PMIH)
 IMPC code: MYKULA
 Name: Mr FARIDSHAM BIN MOHD DIN
 Function: HEAD, PMIH & IPC2, KLIA
 Address: JALAN KLIA S1, 64000 KLIA, MALAYSIA
 Tel: 1: (+603)8777 3777
 2: (+)
 (+603)8777 3666
 Fax: (+603)8777 3666
 E-Mail: faridsham@pos.com.my
 adlan@pos.com.my

Hours of service and days(s) on which the OE is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	07:00-15:00	15:01-23:00
Tuesday	07:00-15:00	15:01-23:00
Wednesday	07:00-15:00	15:01-23:00
Thursday	07:00-15:00	15:01-23:00
Friday	07:00-12:30	14:30-23:00
Saturday	-	-
Sunday	-	-

Observations/Comments

Delivery standards**46-47 See the annexes.****Barcode****48 Barcode sample used on all outward international postal parcels.**

Parcel delivery standards - Air parcel

OE Name Pos Malaysia International Hub (PMIH)

IMPC Code MYKULA

Tel (+603)87773777

Fax (+603)87773666

Hours of operation Mon - Fri; Sat & Sun Closed

From the airport of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 12:00	Thu	Fri	Mon+1	Tue+1	---	---
Mon	12:01 - 23:59	Fri	Mon+1	Tue+1	Wed+1	---	---
Tue	00:00 - 12:00	Fri	Mon	Tue+1	Wed+1	---	---
Tue	12:01 - 23:59	Mon	Tue+1	Wed+1	Thu+1	---	---
Wed	00:00 - 12:00	Mon	Tue	Wed+1	Thu+1	---	---
Wed	12:01 - 23:59	Tue	Wed+1	Thu+1	Fri+1	---	---
Thu	00:00 - 12:00	Tue	Wed	Thu+1	Fri+1	---	---
Thu	12:01 - 23:59	Wed	Thu+1	Fri+1	Mon+1	---	---
Fri	00:00 - 12:00	Wed	Thu	Fri+1	Mon+1	---	---
Fri	12:01 - 23:59	Thu	Fri+1	Mon+1	Tue+1	---	---
Sat	00:00 - 23:59	Thu	Fri	Mon+1	Tue+1	---	---
Sun	00:00 - 23:59	Thu	Fri	Mon+1	Tue+1	---	---

Definition of zones

Zone 1:

Postcodes	Cities
40000 - 40999, 41000 - 41999, 42450 - 42499, 43000 - 43010, 43200 - 43299, 43300 - 43399, 43400 - 43499, 43900 - 43949, 43600, 43650, 43030, 46000 - 46999, 47300 - 47499, 47000 - 47099, 47600 - 47699, 47100 - 47199, 47200 - 47299, 47500 - 47600, 47800 - 47810, 48000 - 48049, 43500 - 43599.	Klang Valley

Zone 2:

Postcodes	Cities

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42000 - 42099, 42100 - 42199, 42200 - 42299, 42610 - 42619, 43800 - 43899, 43950 - 43999, 42300 - 42399, 45000 - 445099, 45200 - 45299, 45300 - 45399, 45400 - 45499, 42500 - 42599, 42600 - 42609, 42620 - 42699, 42700 - 42799, 42800 - 42899, 47100 - 47199, 32000 - 32039, 32040 - 32099, 18500 - 18599, 32200 - 32299, 32400 - 32499, 35000 - 35099, 36000 - 36099, 36110 - 36199, 33000 - 33099, 35900 - 35949, 34000 - 34099, 15000 - 16199, 20000 - 21199, 25000 - 26089, 26100 - 26139, 26160 - 26199, 26600 - 26689, 71000 - 71049, 71960 - 71999, 75000 - 75999, 76100 - 76199, 76200 - 76299, 76300 - 76399, 76400 - 76449, 76450 - 76499, 80000 - 80999, 81100 - 81399, 01000 - 01999, 05000 - 05999, 06250 - 06299, 06550 - 06599, 07000 - 07999, 10000 - 11999, 14000 - 14099, 14400, 13200 - 13299, 88000 - 88999, 93000 - 93999, 44200 - 44299, 44300 - 44399, 48050 - 48099, 48100 - 48199, 48200 - 48299, 48300 - 48399, 62000 - 62999, 63000 - 63199, 64000 - 64099, 50000 - 50699, 50700 - 50999, 51000 - 51299, 52000 - 52099, 52100 - 52199, 52200 - 52299, 53000 - 53999, 54000 - 54999, 56000 - 56199, 55000 - 55099, 55100 - 55199, 55200 - 55299, 55300 - 55399, 55400 - 55999, 57000 - 57199, 57200 - 57999, 58000 - 58999, 59000 - 59999, 60000 - 60999, 68000 - 68099, 68100 - 68199, 70000 - 70999, 71770 - 71799, 71760 - 71769, 71800 - 71899, 71900 - 71959, 30000 - 30999, 31350 - 31549, 31650 - 31699, 12000 - 13099, 13400 - 13499, 13500 - 13599, 13600 - 13899	Cities and major towns in Peninsular Malaysia, Kota Kinabalu in Sabah & Kuching in Sarawak + Special arrangements
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Zone 3:

Postcodes	Cities
06500 - 06549, 06600 - 06649, 06650 - 06699, 06700 - 06799, 06800 - 06899, 86100 - 86199, 86100 - 86900, 83700 - 83799, 86200 - 86299, 86400 - 86499, 71500 - 71549, 71550 - 71599, 72000 - 72099, 72100 - 72119, 72120 - 72199, 72200 - 72299, 72300 - 72399, 72400 - 72499, 72500 - 72599, 73100 - 73199, 73500 - 73599, 43100 - 43199, 43700 - 43799, 83000 - 83099, 83100 - 83700, 83100 - 83199, 83200 - 83299, 83300 - 83399, 83400 - 83499, 83500 - 83599, 83600 - 83699, 27600 - 27649, 27650 - 27659, 28600 - 28699, 28700 - 28739, 28750 - 28799, 28800 - 28899, 49000 - 49099, 69000 - 69099, 14100 - 14199, 14200 - 14289, 14290, 14300 - 14399, 14400 - 14499, 13500 - 13599, 13600 - 13899, 24000 - 24049, 24300 - 24399, 24000 - 24049, 24050 - 24099, 24100 - 24199, 24200 - 24299, 23000 - 23099, 23000 - 23400, 23100 - 23199, 23200 - 23299, 23300 - 23399, 23400 - 23499, 31000 - 31300, 31700 - 31950, 31150 - 31199, 31200 - 31249, 31250 - 31299, 31300 - 31349, 31550 - 31599, 31600 - 31649, 31800 - 31849, 22000 - 22099, 22100 - 22199, 22200 - 22299, 22300 - 22399, 22100 - 22300, 22000 - 22099, 06000 - 06009, 06010 - 06019, 06050 -	Small district or town

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06099, 06100 - 06149, 06150 - 06149, 06300 - 06349, 06350 - 06499, 79100 - 79199, 81400 - 81439, 81000 - 81099, 02000- 02099, 02100 - 02199, 02200 - 02299, 02400 - 02499, 02500 - 02599, 02600 - 02699, 02700 - 02899, 42940 - 42949, 86000 - 86099, 81850 - 81899, 86300 - 86399, 86600 - 86699, 86700 - 86799, 16250 - 16299, 16300 - 16399, 16400 - 16449, 16450 - 16499, 16500 - 16599, 81800 - 81849, 81900 - 81919, 81450 -81600, 81900, 81440 - 81449, 81600 - 81699, 81920 - 81929, 81930 - 81999, 33600 - 33699, 33700 - 33799, 33800 - 33899, 31050 - 31149, 33100- 33199, 33200 - 33299, 33300 - 33399, 33400 - 33499, 33500 - 33599, 45100 - 45199, 45500 - 45599, 45600 - 45699, 45700 - 45799, 45800 - 45899, 21300 - 21399, 21200 - 21800, 21400 - 21449, 21450 - 21499, 21500 - 21599, 21600 - 21600, 21700 - 21799, 21800 - 21899, 26150 - 26159, 26200 - 26900, 26300 - 26399, 09600 - 09699, 09000 - 09009, 09600, 09100 - 09109, 09110 - 09199, 09200 - 09299, 09300 - 09399, 09400 - 09499, 09700 - 09799, 09800 - 09899, 34950 - 34999, 87000 - 87099, 91100 - 91199, 16600 - 16699, 16700 - 16799, 16800 - 16809, 16810 - 16899, 17500 - 17599, 18400 - 18499, 77000 - 78300, 77100 - 77199, 77200 - 77299, 77300 - 77399, 77400 - 77499, 77500 - 77599, 78000 - 78099, 78100 - 78199, 78200 - 78299, 78300 -78399, 86800 - 86899, 98000 - 98049, 84000 - 84149, 84200 - 84299, 84400 - 84900, 84150 - 84199, 84300 - 84399, 84400 - 84499, 84500 - 84599, 84600 - 84699, 84700 - 84799, 84800 - 84899, 84900 - 84999, 71700 - 71749, 71750 - 71759, 26690 - 26699, 26900 - 26999, 13100 - 13300, 13200 - 13299, 13300 - 13399, 81700 - 81749, 81750 - 81799, 16200 - 16249, 17000 - 17099, 16200 - 16810, 17000 - 17700, 17200 - 17299, 26800 - 26899, 79000 - 79099, 79200 - 79500, 81500 - 81549, 81550 - 81599, 82000 - 82099, 82100 - 82199, 82200 - 82299, 82300 - 82399, 71050 - 71099, 71100 - 71149, 71150 - 71199, 71200 - 71249, 71250 - 71299, 10000 - 10999.

Zone 4:

Postcodes	Cities
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Malaysia Post

MYA

96900 - 96999, 97000 - 97099, 97100- 97199, 97100 - 97199, 97200 - 97299, 97300 - 97399, 89000 - 89049, 89650 - 89699, 89850 - 89899, 89900 - 89949, 89950 - 89999, 98800 - 98849, 98850 - 98899, 89200 - 89249, 89250 - 89259, 89500 - 89599, 89600 - 89649, 89700 - 89719, 89720 - 89739, 89740 - 89759, 89760 - 89799, 89800 - 89849, 89050 - 89099, 89100 - 89149, 89150 - 89199, 89260 - 89260, 89300 - 89399, 94000 - 94099, 94760 - 94799, 94800 - 94849, 94850 - 94899, 94200 - 94299, 94300 - 94399, 94500 - 94599, 94600 - 94649, 94700 - 94759, 98700 - 98700, 98750 - 98799, 98700 - 98749, 17600 - 17609, 17610 - 17699, 17700 - 17799, 18200 - 18299, 18000 - 18500, 98200 - 98299, 98300 - 98399, 98050 -98099, 98150 - 98199, 98100 - 98149, 18300 - 18399, 90100 - 90199, 90200 - 90299, 90400 - 90499, 96100 - 96149, 94650 - 94699, 95300 - 95399, 95400 - 95499, 96500 - 96599, 96150 - 96199, 96200 - 96249, 96250 - 96299, 96300 - 96349, 96350 - 96399, 96400 - 96499, 96600 - 96699, 96700 - 96799, 96800 - 96849, 96850 - 96899, 32300 - 32399, 95000 - 95099, 94950 - 94999, 94900 - 94949, 95500 - 95599, 95600 - 95699, 95700 - 95799, 95800 - 95899, 95900 - 95999, 91200 - 91299, 91300 - 91399, 90000 - 90099, 90300 - 90399	All postcodes not listed under Zone 1, 2 or 3 and remote areas.
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Zone 5:

Postcodes	Cities

Zone 6:

Postcodes	Cities

Arrival at office of exchange: 2 Hours

Customs clearance times:

Items subject to customs duty: 4 Hours

Items not subject to customs duty: 2 Hours

Comments:

For items subject to customs duties, the addressees are notified.

For non-dutiable items, delivery will be door-to-door unless customers specify self-collection from post office.

Parcel delivery standards - Surface parcel

OE Name Pos Malaysia International Hub (PMIH)

IMPC Code MYKULA

Tel (+603)87773777

Fax (+603)87773666

Hours of operation Mon - Fri; Sat & Sun Closed

From the airport/port/office of exchange of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 12:00	Wed+1	Fri+1	Tue+2	Thu+2	---	---
Mon	12:01 - 23:59	Thu+1	Mon+2	Wed+2	Fri+2	---	---
Tue	00:00 - 12:00	Thu+1	Mon+1	Wed+2	Fri+2	---	---
Tue	12:01 - 23:59	Fri+1	Tue+2	Thu+2	Mon+2	---	---
Wed	00:00 - 12:00	Fri+1	Tue+1	Thu+2	Mon+2	---	---
Wed	12:01 - 23:59	Mon+1	Wed+2	Fri+2	Tue+2	---	---
Thu	00:00 - 12:00	Mon+1	Wed+1	Fri+2	Tue+2	---	---
Thu	12:01 - 23:59	Tue+1	Thu+2	Mon+2	Wed+2	---	---
Fri	00:00 - 12:00	Tue+1	Thu+1	Mon+2	Wed+2	---	---
Fri	12:01 - 23:59	Wed+1	Fri+1	Tue+2	Thu+2	---	---
Sat	00:00 - 23:59	Wed+1	Fri+1	Tue+2	Thu+2	---	---
Sun	00:00 - 23:59	Wed+1	Fri+1	Tue+2	Thu+2	---	---

Definition of zones

Zone 1:

Postcodes	Cities
40000 - 40999, 41000 - 41999, 42450 - 42499, 43000 - 43010, 43200 - 43299, 43300 - 43399, 43400 - 43499, 43900 - 43949, 43600, 43650, 43030, 46000 - 46999, 47300 - 47499, 47000 - 47099, 47600 - 47699, 47100 - 47199, 47200 - 47299, 47500 - 47600, 47800 - 47810, 48000 - 48049, 43500 - 43599.	Entire Klang Valley

Zone 2:

Postcodes	Cities

Malaysia Post

MYA

42000 - 42099, 42100 - 42199, 42200 - 42299, 42610 - 42619, 43800 - 43899, 43950 - 43999, 42300 - 42399, 45000 - 445099, 45200 - 45299, 45300 - 45399, 45400 - 45499, 42500 - 42599, 42600 - 42609, 42620 - 42699, 42700 - 42799, 42800 - 42899, 47100 - 47199, 32000 - 32039, 32040 - 32099, 18500 - 18599, 32200 - 32299, 32400 - 32499, 35000 - 35099, 36000 - 36099, 36110 - 36199, 33000 - 33099, 35900 - 35949, 34000 - 34099, 15000 - 16199, 20000 - 21199, 25000 - 26089, 26100 - 26139, 26160 - 26199, 26600 - 26689, 71000 - 71049, 71960 - 71999, 75000 - 75999, 76100 - 76199, 76200 - 76299, 76300 - 76399, 76400 - 76449, 76450 - 76499, 80000 - 80999, 81100 - 81399, 01000 - 01999, 05000 - 05999, 06250 - 06299, 06550 - 06599, 07000 - 07999, 10000 - 11999, 14000 - 14099, 14400, 13200 - 13299, 88000 - 88999, 93000 - 93999, 44200 - 44299, 44300 - 44399, 48050 - 48099, 48100 - 48199, 48200 - 48299, 48300 - 48399, 62000 - 62999, 63000 - 63199, 64000 - 64099, 50000 - 50699, 50700 - 50999, 51000 - 51299, 52000 - 52099, 52100 - 52199, 52200 - 52299, 53000 - 53999, 54000 - 54999, 56000 - 56199, 55000 - 55099, 55100 - 55199, 55200 - 55299, 55300 - 55399, 55400 - 55999, 57000 - 57199, 57200 - 57999, 58000 - 58999, 59000 - 59999, 60000 - 60999, 68000 - 68099, 68100 - 68199, 70000 - 70999, 71770 - 71799, 71760 - 71769, 71800 - 71899, 71900 - 71959, 30000 - 30999, 31350 - 31549, 31650 - 31699, 12000 - 13099, 13400 - 13499, 13500 - 13599, 13600 - 13899.	Cities and major towns in Peninsular Malaysia, Kota Kinabalu in Sabah & Kuching in Sarawak + Special arrangements
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Zone 3:

Postcodes	Cities
06500 - 06549, 06600 - 06649, 06650 - 06699, 06700 - 06799, 06800 - 06899, 86100 - 86199, 86100 - 86900, 83700 - 83799, 86200 - 86299, 86400 - 86499, 71500 - 71549, 71550 - 71599, 72000 - 72099, 72100 - 72119, 72120 - 72199, 72200 - 72299, 72300 - 72399, 72400 - 72499, 72500 - 72599, 73100 - 73199, 73500 - 73599, 43100 - 43199, 43700 - 43799, 83000 - 83099, 83100 - 83700, 83100 - 83199, 83200 - 83299, 83300 - 83399, 83400 - 83499, 83500 - 83599, 83600 - 83699, 27600 - 27649, 27650 - 27659, 28600 - 28699, 28700 - 28739, 28750 - 28799, 28800 - 28899, 49000 - 49099, 69000 - 69099, 14100 - 14199, 14200 - 14289, 14290, 14300 - 14399, 14400 - 14499, 13500 - 13599, 13600 - 13899, 24000 - 24049, 24300 - 24399, 24000 - 24049, 24050 - 24099, 24100 - 24199, 24200 - 24299, 23000 - 23099, 23000 - 23400, 23100 - 23199, 23200 - 23299, 23300 - 23399, 23400 - 23499, 31000 - 31300, 31700 - 31950, 31150 - 31199, 31200 - 31249, 31250 - 31299, 31300 - 31349, 31550 - 31599, 31600 - 31649, 31800 - 31849, 22000 - 22099, 22100 - 22199, 22200 - 22299, 22300 - 22399, 22100 - 22300, 22000 - 22099, 06000 - 06009, 06010 - 06019, 06050 -	Small district or town

Date of last update : 11.11.2021

Malaysia Post

MYA

06099, 06100 - 06149, 06150 - 06149, 06300 - 06349, 06350 - 06499, 79100 - 79199, 81400 - 81439, 81000 - 81099, 02000- 02099, 02100 - 02199, 02200 - 02299, 02400 - 02499, 02500 - 02599, 02600 - 02699, 02700 - 02899, 42940 - 42949, 86000 - 86099, 81850 - 81899, 86300 - 86399, 86600 - 86699, 86700 - 86799, 16250 - 16299, 16300 - 16399, 16400 - 16449, 16450 - 16499, 16500 - 16599, 81800 - 81849, 81900 - 81919, 81450 - 81600, 81900, 81440 - 81449, 81600 - 81699, 81920 - 81929, 81930 - 81999, 33600 - 33699, 33700 - 33799, 33800 - 33899, 31050 - 31149, 33100- 33199, 33200 - 33299, 33300 - 33399, 33400 - 33499, 33500 - 33599, 45100 - 45199, 45500 - 45599, 45600 - 45699, 45700 - 45799, 45800 - 45899, 21300 - 21399, 21200 - 21800, 21400 - 21449, 21450 - 21499, 21500 - 21599, 21600 - 21600, 21700 - 21799, 21800 - 21899, 26150 - 26159, 26200 - 26900, 26300 - 26399, 09600 - 09699, 09000 - 09009, 09600, 09100 - 09109, 09110 - 09199, 09200 - 09299, 09300 - 09399, 09400 - 09499, 09700 - 09799, 09800 - 09899, 34950 - 34999, 87000 - 87099, 91100 - 91199, 16600 - 16699, 16700 - 16799, 16800 - 16809, 16810 - 16899, 17500 - 17599, 18400 - 18499, 77000 - 78300, 77100 - 77199, 77200 - 77299, 77300 - 77399, 77400 - 77499, 77500 - 77599, 78000 - 78099, 78100 - 78199, 78200 - 78299, 78300 - 78399, 86800 - 86899, 98000 - 98049, 84000 - 84149, 84200 - 84299, 84400 - 84900, 84150 - 84199, 84300 - 84399, 84400 - 84499, 84500 - 84599, 84600 - 84699, 84700 - 84799, 84800 - 84899, 84900 - 84999, 71700 - 71749, 71750 - 71759, 26690 - 26699, 26900 - 26999, 13100 - 13300, 13200 - 13299, 13300 - 13399, 81700 - 81749, 81750 - 81799, 16200 - 16249, 17000 - 17099, 16200 - 16810, 17000 - 17700, 17200 - 17299, 26800 - 26899, 79000 - 79099, 79200 - 79500, 81500 - 81549, 81550 - 81599, 82000 - 82099, 82100 - 82199, 82200 - 82299, 82300 - 82399, 71050 - 71099, 71100 - 71149, 71150 - 71199, 71200 - 71249, 71250 - 71299, 10000 - 10999.

Zone 4:

Postcodes	Cities
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Malaysia Post

MYA

96900 - 96999, 97000 - 97099, 97100- 97199, 97100 - 97199, 97200 - 97299, 97300 - 97399, 89000 - 89049, 89650 - 89699, 89850 - 89899, 89900 - 89949, 89950 - 89999, 98800 - 98849, 98850 - 98899, 89200 - 89249, 89250 - 89259, 89500 - 89599, 89600 - 89649, 89700 - 89719, 89720 - 89739, 89740 - 89759, 89760 - 89799, 89800 - 89849, 89050 - 89099, 89100 - 89149, 89150 - 89199, 89260 - 89260, 89300 - 89399, 94000 - 94099, 94760 - 94799, 94800 - 94849, 94850 - 94899, 94200 - 94299, 94300 - 94399, 94500 - 94599, 94600 - 94649, 94700 - 94759, 98700 - 98700, 98750 - 98799, 98700 - 98749, 17600 - 17609, 17610 - 17699, 17700 - 17799, 18200 - 18299, 18000 - 18500, 98200 - 98299, 98300 - 98399, 98050 -98099, 98150 - 98199, 98100 - 98149, 18300 - 18399, 90100 - 90199, 90200 - 90299, 90400 - 90499, 96100 - 96149, 94650 - 94699, 95300 - 95399, 95400 - 95499, 96500 - 96599, 96150 - 96199, 96200 - 96249, 96250 - 96299, 96300 - 96349, 96350 - 96399, 96400 - 96499, 96600 - 96699, 96700 - 96799, 96800 - 96849, 96850 - 96899, 32300 - 32399, 95000 - 95099, 94950 - 94999, 94900 - 94949, 95500 - 95599, 95600 - 95699, 95700 - 95799, 95800 - 95899, 95900 - 95999, 91200 - 91299, 91300 - 91399, 90000 - 90099, 90300 - 90399.	All postcodes not listed under Zone 1, 2 or 3 and remote areas.
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Zone 5:

Postcodes	Cities

Zone 6:

Postcodes	Cities

Arrival at office of exchange: 2 Hours

Customs clearance times:

Items subject to customs duty: 4 Hours

Items not subject to customs duty: 2 Hours

Comments:

Delivery standard for Sabah & Sarawak is J+30.
For items subject to customs duties, the addressees are notified.

Last validation date: Da V1 08/11/2017