

Basic Services			CARDIT	Carrier documents international transport – origin post	Yes
1	Maximum weight limit admitted		RESDIT	Response to a CARDIT – destination post	No
1.1	Surface parcels (kg)	30	6	Home delivery	
1.2	Air (or priority) parcels (kg)	30	6.1	Initial delivery attempt at physical delivery of parcels to addressee	Yes
2	Maximum size admitted		6.2	If initial delivery attempt unsuccessful, card left for addressee	Yes
2.1	Surface parcels		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	Yes
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	No	6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	Yes	6.5	Nature of this governmental or legally binding restriction.	
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No	7	Signature of acceptance	
2.2	Air parcels		7.1	When a parcel is delivered or handed over	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	No	7.1.1	a signature of acceptance is obtained	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No	7.1.2	captured data from an identity card are registered	Yes
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	Yes	7.1.3	another form of evidence of receipt is obtained	Yes
			7.1.4	Nature of this evidence	
				Passport, Consular card, Driver's license, resident's permit.	
			7.2	Ordinary parcels	
			7.2.1	Signature of the addressee or his agent	Yes
			7.2.2	Signature of a de facto agent	Yes
			7.3	Insured parcels	
			7.3.1	Signature of the addressee or his agent	Yes
			7.3.2	Signature of a de facto agent	No
Supplementary services			Insured parcel service		
3	Cumbersome parcels admitted	No	8	Insured surface parcels admitted	No
			9	Insured air parcels admitted	No
Parcels service features			10	Marking used for insured parcels	
5	Electronic exchange of information		10.1	CP 74 pink label used	No
5.1.1	Use a track and trace system	Yes	10.2	CP 73 label and pink "insured" label used	No
5.1.2	Mandatory tracking events transmitted				
EMC	Departure from outward office of exchange	Yes	Cash-on-delivery service for parcel		
EMD	Arrival at inward office of exchange	Yes	11.1	Acceptance of Cash-on-delivery (COD) service for parcels	
EMH	Attempted/Unsuccessful delivery	Yes	11.1.1	outbound COD parcels	
EMI	Final delivery	Yes	11.1.2	inbound COD parcels	Yes
5.1.3	Optional tracking events transmitted		11.2	Amount charged to the sender for the service (in SDR), in addition to postage charges:	
EMA	Posting/collection	Yes	11.2.1	for ordinary parcels	SDR
EMB	Arrival at outward office of exchange	Yes	11.2.2	for insured parcels	SDR
EME	Held by Customs	Yes			
EMF	Out of Customs/Departure from inward office of exchange	Yes			
EMG	Arrival at delivery office	Yes			
EMJ	Arrival at transit office of exchange	Yes			
EMK	Departure from transit office of exchange	Yes			
5.1.4	Dispatch messages transmitted				
PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes			
RESDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes			
5.1.5	Ready to start transmitting data to partners wishing to receive data	Yes			
5.1.6	Other messages transmitted				
PRECON	Pre-advice of international consignment – origin post	Yes			
RESCON	Response to a PRECON – destination post	No			

<p>11.3 Additional amount for the delivery of COD parcels</p> <p>11.3.1 Fixed cost SDR</p> <p>11.3.2 Value range or the value of the parcel (explanation on how the service charge billed to the addressee is calculated):</p> <p>11.4 Methods of payment accepted upon delivery for the service charge billed to the addressee</p> <p>Cash : No Credit card : No Cheque : No Payment by mobile phone : No Other :</p> <p>11.5 Methods of payment accepted upon delivery for the value of the COD parcel</p> <p>Cash : No Money order : No Credit card : No Cheque : No Payment by mobile phone : No Other :</p> <p>11.6 Maximum value accepted for an inbound COD parcel SDR</p>	<p>Address: Société mauritanienne des postes (MAURIPOST) Direction générale B.P. 10000 NOUAKCHOTT MAURITANIE</p> <p>Tel: 1: (+222)44484215 2: (+)</p> <p>Fax: (+222)45258731</p> <p>E-mail hmzcne@yahoo.fr</p>
Admissible radioactive material and infectious substances	
19 Radioactive materials admitted in	
19.1 Air Parcels	Inbound parcels No Outbound parcels No
19.2 Insured parcels	Inbound parcels No Outbound parcels No
20 Infected substances admitted in	
20.1 Air Parcels	Inbound parcels No Outbound parcels No
20.2 Insured parcels	Inbound parcels No Outbound parcels No
Supplementary charges - Customs	
21 Non-dutiable parcels	
21.1 Threshold level below which parcels are free of customs duties and other taxes	Yes
21.2 Exemption threshold	
Local currency	25000
USD	100
Comments:	
All parcels whose value is less than one hundred dollars or euros are exempt according to information placed on CN 23.	
22 Dutiable parcels	
22.1 Customs clearance fee collected for parcels subject to import customs clearance	No
Comments:	
23 Customs clearance fee collected for all items declared at customs	No
Comments:	
24 Administration fees collected for parcels subject to export customs clearance	No
Comments:	

Postage simply.			31.2	Addressee's address with collection of customs duties and taxes at the time of delivery	No
Special charges - Storage			31.3	Delivery to the addressee's address after payment of customs duties and taxes	No
25	Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection	Yes	31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	Yes
25.1	Amount of charge per day/per parcel		31.5	Other	
	Local currency	400	Period of retention		
	SDR	0.22	32	Period of retention for parcels	
25.2	Period of charge, if not daily	one month	32.1	Normal period	1 Month(s)
Special delivery charges			32.2	Exceptional period	2 Month(s)
26	Delivery charges collected at the time of delivery in response to the advice of arrival	No	33	Retention for parcels for which notice could not be sent or addressed to poste restante	
Special charges – Poste restante			33.1	Normal period	1 Month(s)
27	Poste restante service provided	Yes	33.2	Exceptional period	2 Month(s)
27.1	Amount of charge per parcel		Parcels automatically retained		
	Local currency	100	34	A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.	
	SDR	0.22	Office name: MRNKCB		
27.2	Basis for charge if not an amount per parcel	Tax of one hundred ouguiya per unit.	Name: Mr Kane Aly		
Special provisions - Treatment of parcels wrongly accepted			Function: chef service acheminement et distribution postale		
28	Parcels returned to sender	Yes	Address: DACN Société mauritanienne des postes (MAURIPOST) Direction générale B.P. 10000 NOUAKCHOTT MAURITANIE		
Delivery areas			Tel: 1: (+222)46427779 2: (+222)45298736		
29	Parcels delivered to		Fax: (+222)5258731		
29.1	all addresses	No	E-Mail: alykane949@yahoo.fr kaly@mauripost.mr		
29.2	specific areas only	Yes	Requests for withdrawal from the post or alteration, or correction of address		
	Comments:		35	Requests for withdrawal from the post accepted	No
	We do not have the Postman for the distribution of parcels except to the EMS service.		Special provisions - Force majeure		
Collection			36	Liability admitted in cases of force majeure	No
30	Collection of parcels at post offices provided for		36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	No
30.1	all addresses	Yes	36.2	Addressee/sender's reservations admitted at the time of delivery	Yes
30.2	specific areas only	No	Delivery procedures for parcels for which customs duty and taxes are payable		
	Comments:		31	Procedure for parcels for which customs duty is payable	
	Withdrawal of all parcels is to be done at the parcels counter.		31.1	Pick up of parcel at the customs office	No

Special provisions - Customs declarations

37	Number of CN 23 customs declarations required for inbound parcels	2
37.1	Number of CN 23 customs declarations required for parcels in transit	2
37.2	Languages in which CN 23 customs declarations can be completed	French

Special provisions - Method of dispatching accompanying documents

38	Documents affixed to the relevant parcels	Yes
38.1	Documents attached to the parcels bill	No

Service to customers

39	On-line tracking provided	Yes
39.1	Web site address to access information	http://www.mauripost.mr
39.2	Languages in which track and trace information is available	French Arabic

Service to designated operators

40.	User of the Internet-based Inquiry System (IBIS)	Yes
40.1	Details of office(s) responsible for handling parcel post inquiries	

Office name: NKC RP
 Name: Mr Kane Aly
 Function: chef de service acheminement et distribution
 Address: DACN
 Société mauritanienne des postes (MAURIPOST)
 Direction générale
 B.P. 10000
 NOUAKCHOTT
 MAURITANIE
 Tel: 1: (+222)46427779
 2: (+)
 Fax: (+222)45258731
 E-Mail: kaly@mauripost.mr

Hours of service and days(s) on which the inquiry service is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	08:00-16:00	-
Tuesday	08:00-16:00	-
Wednesday	08:00-16:00	-
Thursday	08:00-16:00	-
Friday	08:00-11:00	-
Saturday	-	-
Sunday	-	-

Languages French English Arabic Fulani, Wolof, Soninke, Hassaniya.

National Holidays**41.1 National holidays**

National holiday in 2019

Month	Day(s)	National Holidays - Description
January	1	1er jour de l'an
May	1	fête travail
May	25	jour union africaine
June	1	id el fitre
June	2	lendemain id el fitre
August	16	id el adha
August	17	lendemain id el adha
September	17	1er jour de l'an musulman
November	9	mawloud

National holiday in 2020

Month	Day(s)	National Holidays - Description
January	1	premier jour de l'an
May	1	fête du travail
May	25	fête union africaine
May	20	id el fitre
May	21	lendemain id
August	4	id el adha
August	5	lendemain id
September	5	premier jour an musulman
October	28	mawloud
November	28	fête indépendance

National holiday in 2021

Month	Day(s)	National Holidays - Description
January	1	premier jour de l'an
May	1	fête du travail
May	25	fête union africaine
May	7	id el fitre
May	8	lendemain id
July	21	id el adha
July	22	lendemain id

Société mauritanienne des postes (MAURIPOST)

MRA

August	22	premier jour an musulman
October	15	mawloud
November	28	fête indépendance

Regional Holidays

41.2 Regional holidays

Regional holiday in

Month	Day(s)	Regional/Local Holidays – Localities and description
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Cancellation of fees

42 Fees cancelled when they concern

42.1	parcels returned to sender	Yes
42.2	parcels redirected to a third party	Yes
42.3	parcels abandoned by the sender	Yes
42.4	parcels lost or destroyed	Yes
42.5	parcels rifled or damaged	Yes

Redirection within the country of destination

43.1	Redirection done without a request from the sender or addressee	No
43.2	Redirection fee charged	No
43.3	Amount of redirection fee (SDR)	

Comments:

The parcels whose their customers resident within the country are send to the office their true destination without any load other the cost of transport is ensured by our services.

Miscellaneous provisions – operation of the parcel service

44.1	Postal parcel services operated by the designated postal operator	Yes
44.2	Postal parcel services operated by a transport company or companies	No
44.3	Service provided throughout the country	Yes

Postcodes	Localities
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Office(s) of exchange handling parcels

45 Details of office(s) of exchange responsible for handling parcel post

Office name: NOUAKCHOTT COLIS POSTAUX
 IMPC code: MRNKCB
 Name: Mr Kane Aly
 Function: chef service acheminement et distribution postale
 Address: Société mauritanienne des postes (MAURIPOST)
 Direction générale
 B.P. 10000
 NOUAKCHOTT
 MAURITANIE
 Tel: 1: (+222)46427779
 2: (+222)45298736
 Fax: (+222)45258731
 E-Mail: alykane949@yahoo.fr
 kaly@mauripost.mr

Hours of service and days(s) on which the OE is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	08:00-16:00	-
Tuesday	08:00-16:00	-
Wednesday	08:00-16:00	-
Thursday	08:00-16:00	-
Friday	08:00-11:00	-
Saturday	-	-
Sunday	-	-

Observations/Comments

Except the month of ramadan, the hours changes to 09:00 to 16:00.

Delivery standards

46-47 See the annexes.

Barcode

48 Barcode sample used on all outward international postal parcels.

Parcel delivery standards - Air parcel

OE Name NOUAKCHOTT COLIS POSTAUX
IMPC Code MRNKCB
Tel (+222)46427779
Fax (+222)45258731
Hours of operation Sunday, Monday, Tuesday, Wednesday and Thursday: from 8h. to 17h. Saturday from 8h to 12h.

From the airport of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 23:59	Tuesday	Wednesday	Thursday
Tuesday	00:00 - 23:59	Wednesday	Thursday	Friday
Wednesday	00:00 - 23:59	Thursday	Friday	Monday
Thursday	00:00 - 23:59	Friday	Monday	Tuesday
Friday	00:00 - 23:59	Monday	Tuesday	Wednesday
Saturday	00:00 - 23:59	Monday	Tuesday	Wednesday
Sunday	00:00 - 23:59	Monday	Tuesday	Wednesday

Definition of zones

Zone 1:

Postcodes	Cities
MRNKCB	NKC COLIS, KSAR, SEBKHA.

Zone 2:

Postcodes	Cities
Bureaux régionaux aux chef lieu regionaux et quelques departements.	NDB, ROSSO, ZOUERATE, AKJOUJT, kiffa, nema, kaedi, selibaby, aioun, guerou, aleg, boghe, ATAR, TIDJIKJA, TIMBEDRA, tintane.

Zone 3:

Postcodes	Cities
Pas de code spécial des bureaux ou points postaux ruraux.	diaguily, m'bout, oul yenge, chinguitty, mbagne, barkeole, maghama, khabou.

Arrival at office of exchange: 11:00

Customs clearance times: The customs clearance is done at the time of the withdrawal of the package in post office because within the office of post service of the customs exists and we are assisted by a customs in our premises.

Items subject to customs duty: 1 jour

Items not subject to customs duty: 1 heure

Comments:

There is no home delivery except the packages send by express (ems are circulated by the service concerned)

Parcel delivery standards - Surface parcel

OE Name NOUAKCHOTT COLIS POSTAUX
IMPC Code MRNKCB
Tel (+222)46427779
Fax (+222)45258731
Hours of operation Sunday, Monday, Tuesday, Wednesday and Thursday: from 8h. to 17h. Saturday from 8h to 12h.

From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 23:59	Tuesday	Wednesday	Thursday
Tuesday	00:00 - 23:59	Wednesday	Thursday	Friday
Wednesday	00:00 - 23:59	Thursday	Friday	Monday
Thursday	00:00 - 23:59	Friday	Monday	Tuesday
Friday	00:00 - 23:59	Monday	Tuesday	Wednesday
Saturday	00:00 - 23:59	Monday	Tuesday	Wednesday
Sunday	00:00 - 23:59	Monday	Tuesday	Wednesday

Definition of zones

Zone 1:

Postcodes	Cities
MRNKCB	KSAR, SEKHA, NKC COLIS.

Zone 2:

Postcodes	Cities
Bureaux régionaux aux chef lieu regionaux et quelques departements.	NDB, ROSSO, ZOUERATE, AKJOUJT, kiffa, nema, kaedi, selibaby, aioun, guerou, aleg, boghe, ATAR, TIDJIKJA, TIMBEDRA, tintane.

Zone 3:

Postcodes	Cities
Pas de code spécial des bureaux ou points postaux ruraux.	diaguily, m'bout, oul yenge, chinguitty, mbagne, barkeole, maghama, khabou.

Arrival at office of exchange: 11:00

Customs clearance times: Prior to the delivery at the counter of post.
One hour from time to customs clearance before their delivery.

Items subject to customs duty: 1 jour

Items not subject to customs duty: 1 heure

Comments:

There is no home delivery except the packages send by express (ems are circulated by the service concerned)

Last validation date: GdS V1 01/01/2019