

Myanmar Post

MMA

Basic Services			CARDIT	Carrier documents international transport – origin post	No
1	Maximum weight limit admitted		RESDIT	Response to a CARDIT – destination post	No
1.1	Surface parcels (kg)	20	6	Home delivery	
1.2	Air (or priority) parcels (kg)	20	6.1	Initial delivery attempt at physical delivery of parcels to addressee	Yes
2	Maximum size admitted		6.2	If initial delivery attempt unsuccessful, card left for addressee	Yes
2.1	Surface parcels		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	Yes
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	No	6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No	6.5	Nature of this governmental or legally binding restriction.	
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	Yes	7	Signature of acceptance	
2.2	Air parcels		7.1	When a parcel is delivered or handed over	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	No	7.1.1	a signature of acceptance is obtained	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No	7.1.2	captured data from an identity card are registered	Yes
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	Yes	7.1.3	another form of evidence of receipt is obtained	No
Supplementary services			7.2	Ordinary parcels	
3	Cumbersome parcels admitted	No	7.2.1	Signature of the addressee or his agent	Yes
Parcels service features			7.2.2	Signature of a de facto agent	No
5	Electronic exchange of information		7.3	Insured parcels	
5.1.1	Use a track and trace system	Yes	7.3.1	Signature of the addressee or his agent	Yes
5.1.2	Mandatory tracking events transmitted		7.3.2	Signature of a de facto agent	No
EMC	Departure from outward office of exchange	Yes	Insured parcel service		
EMD	Arrival at inward office of exchange	Yes	8	Insured surface parcels admitted	No
EMH	Attempted/Unsuccessful delivery	Yes	9	Insured air parcels admitted	No
EMI	Final delivery	Yes	10	Marking used for insured parcels	
5.1.3	Optional tracking events transmitted		10.1	CP 74 pink label used	No
EMA	Posting/collection	Yes	10.2	CP 73 label and pink "insured" label used	No
EMB	Arrival at outward office of exchange	Yes	Cash-on-delivery service for parcel		
EME	Held by Customs	Yes	11.1	Acceptance of Cash-on-delivery (COD) service for parcels	
EMF	Out of Customs/Departure from inward office of exchange	Yes	11.1.1	outbound COD parcels	No
EMG	Arrival at delivery office	Yes	11.1.2	inbound COD parcels	No
EMJ	Arrival at transit office of exchange	No	Express delivery service		
EMK	Departure from transit office of exchange	No	12	Express parcel delivery service provided	No
5.1.4	Dispatch messages transmitted		Parcels with advice of delivery		
PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes	13	Admission of advice of delivery for	
RESDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes			
5.1.5	Ready to start transmitting data to partners wishing to receive data	No			
5.1.6	Other messages transmitted				
PRECON	Pre-advice of international consignment – origin post	No			
RESCON	Response to a PRECON – destination post	No			

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13.1	ordinary parcels	No	21.1	Threshold level below which parcels are free of customs duties and other taxes	No
13.2	insured parcels	No		Comments:	
Parcels for delivery free of charges and fees			22 Dutiable parcels		
14	Parcels for delivery free of charges and fees admitted	Yes	22.1	Customs clearance fee collected for parcels subject to import customs clearance	Yes
Fragile parcel			22.2	Amount of fee collected	
15	Fragile parcels admitted	No		Local currency	2000
Consignment service				USD	
16	Consignment service by bilateral agreements provided	No		Comments:	
Integrated logistics service			23	Customs clearance fee collected for all items declared at customs	No
17	integrated logistics service by bilateral agreements provided	No		Comments:	
Addresses for bilateral agreements			24	Administration fees collected for parcels subject to export customs clearance	No
18	Contact details of the person responsible for questions concerning bilateral agreements			Comments:	
Name:	Mr Kham Aung		Special charges - Storage		
Function:	Managing Director		25	Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection	Yes
Address:	Myanma Post, NAYPYITAW, MYANMAR		25.1	Amount of charge per day/per parcel	
Tel:	1: (+95)67420611 2: (+)			Local currency	after 2 weeks 3000 per month
Fax:	(+95)67421545			SDR	
E-mail	myanmaposts@mptmail.net.mm ukhamaung@gmail.com		25.2	Period of charge, if not daily	month
Admissible radioactive material and infectious substances			Special delivery charges		
19	Radioactive materials admitted in		26	Delivery charges collected at the time of delivery in response to the advice of arrival	No
19.1	Air Parcels		Special charges – Poste restante		
		Inbound parcels No	27	Poste restante service provided	No
		Outbound parcels No	Special provisions - Treatment of parcels wrongly accepted		
19.2	Insured parcels		28	Parcels returned to sender	Yes
		Inbound parcels No	Delivery areas		
		Outbound parcels No	29	Parcels delivered to	
20	Infected substances admitted in		29.1	all addresses	Yes
20.1	Air Parcels		29.2	specific areas only	No
		Inbound parcels No		Comments:	
		Outbound parcels No	Supplementary charges - Customs		
21	Non-dutiable parcels				

Date of last update : 19.11.2020

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<p>Collection</p> <p>30 Collection of parcels at post offices provided for</p> <table border="1"> <tr> <td>30.1</td> <td>all addresses</td> <td>Yes</td> </tr> <tr> <td>30.2</td> <td>specific areas only</td> <td>No</td> </tr> <tr> <td colspan="3">Comments:</td> </tr> </table>	30.1	all addresses	Yes	30.2	specific areas only	No	Comments:			<p>Office name: Foreign Post Division</p> <p>Name: Ms Thida</p> <p>Function: Assistant General Manager</p> <p>Address: No. 43, Bo Aung Kyaw Street Kyauktada Township YANGON MYANMAR</p> <p>Tel: 1: (+0951)370660 2: (+0951)380230</p> <p>Fax: (+0951)253614</p> <p>E-Mail: mmforeignpost@gmail.com thidampost@gmail.com</p>												
30.1	all addresses	Yes																				
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Comments:																						
<p>Delivery procedures for parcels for which customs duty and taxes are payable</p> <p>31 Procedure for parcels for which customs duty is payable</p> <table border="1"> <tr> <td>31.1</td> <td>Pick up of parcel at the customs office</td> <td>No</td> </tr> <tr> <td>31.2</td> <td>Addressee's address with collection of customs duties and taxes at the time of delivery</td> <td>No</td> </tr> <tr> <td>31.3</td> <td>Delivery to the addressee's address after payment of customs duties and taxes</td> <td>No</td> </tr> <tr> <td>31.4</td> <td>Over the counter at the local post office with immediate payment of customs duties and taxes</td> <td>Yes</td> </tr> <tr> <td>31.5</td> <td>Other</td> <td></td> </tr> </table>	31.1	Pick up of parcel at the customs office	No	31.2	Addressee's address with collection of customs duties and taxes at the time of delivery	No	31.3	Delivery to the addressee's address after payment of customs duties and taxes	No	31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	Yes	31.5	Other		<p>Requests for withdrawal from the post or alteration, or correction of address</p> <table border="1"> <tr> <td>35</td> <td>Requests for withdrawal from the post</td> <td>Yes accepted</td> </tr> <tr> <td>35.1</td> <td>Central office (in destination country) to which requests must be sent</td> <td></td> </tr> </table> <p>Office name: Foreign Post Division</p> <p>Name: Ms Thida</p> <p>Function: Assistant General Manager</p> <p>Address: No. 43, Bo Aung Kyaw Street Kyauktada Township YANGON MYANMAR</p> <p>Tel: 1: (+0951)370660 2: (+0951)380230</p> <p>Fax: (+0951)253614</p> <p>E-Mail: mmforeignpost@gmail.com thidampost@gmail.com</p>	35	Requests for withdrawal from the post	Yes accepted	35.1	Central office (in destination country) to which requests must be sent	
31.1	Pick up of parcel at the customs office	No																				
31.2	Addressee's address with collection of customs duties and taxes at the time of delivery	No																				
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31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	Yes																				
31.5	Other																					
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<p>Period of retention</p> <p>32 Period of retention for parcels</p> <table border="1"> <tr> <td>32.1</td> <td>Normal period</td> <td>1 Month(s)</td> </tr> <tr> <td>32.2</td> <td>Exceptional period</td> <td>2 Month(s)</td> </tr> </table> <p>33 Retention for parcels for which notice could not be sent or addressed to poste restante</p> <table border="1"> <tr> <td>33.1</td> <td>Normal period</td> <td>2 Month(s)</td> </tr> <tr> <td>33.2</td> <td>Exceptional period</td> <td>4 Month(s)</td> </tr> </table>	32.1	Normal period	1 Month(s)	32.2	Exceptional period	2 Month(s)	33.1	Normal period	2 Month(s)	33.2	Exceptional period	4 Month(s)	<p>Special provisions - Force majeure</p> <table border="1"> <tr> <td>36</td> <td>Liability admitted in cases of force majeure</td> <td>No</td> </tr> <tr> <td>36.1</td> <td>Liability admitted for insured parcels on board ships or aircraft used by designated operators</td> <td>No</td> </tr> <tr> <td>36.2</td> <td>Addressee/sender's reservations admitted at the time of delivery</td> <td>No</td> </tr> </table>	36	Liability admitted in cases of force majeure	No	36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	No	36.2	Addressee/sender's reservations admitted at the time of delivery	No
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36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	No																				
36.2	Addressee/sender's reservations admitted at the time of delivery	No																				
<p>Parcels automatically retained</p> <p>34 A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.</p>	<p>Special provisions - Customs declarations</p> <table border="1"> <tr> <td>37</td> <td>Number of CN 23 customs declarations required for inbound parcels</td> <td>2</td> </tr> <tr> <td>37.1</td> <td>Number of CN 23 customs declarations required for parcels in transit</td> <td></td> </tr> <tr> <td>37.2</td> <td>Languages in which CN 23 customs declarations can be completed</td> <td>English</td> </tr> </table> <p>Special provisions - Method of dispatching accompanying documents</p> <table border="1"> <tr> <td>38</td> <td>Documents affixed to the relevant parcels</td> <td>Yes</td> </tr> <tr> <td>38.1</td> <td>Documents attached to the parcels bill</td> <td>No</td> </tr> </table>	37	Number of CN 23 customs declarations required for inbound parcels	2	37.1	Number of CN 23 customs declarations required for parcels in transit		37.2	Languages in which CN 23 customs declarations can be completed	English	38	Documents affixed to the relevant parcels	Yes	38.1	Documents attached to the parcels bill	No						
37	Number of CN 23 customs declarations required for inbound parcels	2																				
37.1	Number of CN 23 customs declarations required for parcels in transit																					
37.2	Languages in which CN 23 customs declarations can be completed	English																				
38	Documents affixed to the relevant parcels	Yes																				
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	<p>Service to customers</p> <table border="1"> <tr> <td>39</td> <td>On-line tracking provided</td> <td>Yes</td> </tr> <tr> <td>39.1</td> <td>Web site address to access information</td> <td></td> </tr> </table>	39	On-line tracking provided	Yes	39.1	Web site address to access information																
39	On-line tracking provided	Yes																				
39.1	Web site address to access information																					

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<http://www.myanmarpost.com.mm>

39.2 Languages in which track and trace information is available
English

Service to designated operators

40. User of the Internet-based Inquiry System (IBIS) Yes

40.1 Details of office(s) responsible for handling parcel post inquiries

Office name: Foreign Post Division
Name: Ms Thida
Function: Assistant General Manager
Address: No. 43, Bo Aung Kyaw Street Kyauktada Township
YANGON
MYANMAR
Tel: 1: (+0951)370660
2: (+0951)380230
Fax: (+0951)253614
E-Mail: mmforeignpost@gmail.com
thidammpost@gmail.com

Hours of service and days(s) on which the inquiry service is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	09:00-12:00	12:01-16:30
Tuesday	09:00-12:00	12:01-16:30
Wednesday	09:00-12:00	12:01-16:30
Thursday	09:00-12:00	12:01-16:30
Friday	09:00-12:00	12:01-16:30
Saturday	-	-
Sunday	-	-

Languages English

National Holidays**41.1 National holidays**

National holiday in 2020

Month	Day(s)	National Holidays - Description
January	1	International New Year Holiday
January	4	Independence Day
January	5	Independence Day (Holiday)
January	6	Independence Day (Holiday)
February	12	Union Day
March	2	Peasants' Day
March	8	Fullmoon Day of Tabaung
March	9	Fullmoon Day of Tabaung (Holiday)

March	27	Armed Forces Day
April	10	Myanmar New Year Holidays
April	11	Myanmar New Year Holidays
April	12	Myanmar New Year Holidays
April	13	Myanmar New Year Holidays
April	14	Myanmar New Year Holidays
April	15	Myanmar New Year Holidays
April	16	Myanmar New Year Holidays
April	17	Myanmar New Year Holidays
May	1	May Day
May	6	Fullmoon Day of Kasone
July	20	Martyr's Day (Holiday)
August	3	Fullmoon Day of Waso
October	29	Thadingyut Holidays
October	30	Thadingyut Holidays
October	31	Fullmoon Day of Thadingyut
November	1	Thadingyut Holidays
November	2	Thadingyut Holidays
November	27	Tazaungdine Holidays
November	28	Tazaungdine Holidays
November	29	Full moon day of Tazaungbone
November	30	Tazaungdine Holidays
December	9	National Day
December	25	Christmas Day
December	31	International New Year Holiday

National holiday in 2021

Month	Day(s)	National Holidays - Description
January	1	International New Year Holiday
January	4	Independence Day
January	13	Kayin New Year Day
February	12	Union Day
March	2	Peasants' Day
March	26	Fullmoon Day of Tabaung
March	27	Armed Forces Day
March	28	Armed Forces Day(Holiday)
March	29	Armed Forces Day(Holiday)
April	13	Myanmar New Year Holidays
April	14	Myanmar New Year Holidays

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April	15	Myanmar New Year Holidays
April	16	Myanmar New Year Holidays
April	17	Myanmar New Year Holidays
April	18	Myanmar New Year Holidays
April	19	Myanmar New Year Holidays
April	30	May Day (Holiday)
May	1	May Day
May	25	Full moon Day of Kasone
July	19	Martyr's Day
July	23	Full moon Day of Waso
October	19	Thadingyut Holiday
October	20	Full moon Day of Thadingyut
October	21	Thadingyut Holiday
November	17	Tazaungdine Holiday
November	18	Full moon Day of Tazaungbone
November	28	National Day
November	29	National Holiday
December	24	Christmas Holiday
December	25	Christmas Day
December	31	International New Year Holiday

Regional Holidays

41.2 Regional holidays

Regional holiday in

Month	Day(s)	Regional/Local Holidays – Localities and description
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Cancellation of fees

42 Fees cancelled when they concern

42.1	parcels returned to sender	Yes
42.2	parcels redirected to a third party	Yes
42.3	parcels abandoned by the sender	Yes
42.4	parcels lost or destroyed	Yes
42.5	parcels rifled or damaged	Yes

Redirection within the country of destination

43.1	Redirection done without a request from the sender or addressee	Yes
43.2	Redirection fee charged	No
43.3	Amount of redirection fee (SDR)	
	Comments:	

Miscellaneous provisions – operation of the parcel service

44.1	Postal parcel services operated by the designated postal operator	Yes
44.2	Postal parcel services operated by a transport company or companies	No
44.3	Service provided throughout the country	Yes

Postcodes	Localities

Office(s) of exchange handling parcels

45 Details of office(s) of exchange responsible for handling parcel post

Office name: YANGON CENTRAL MAIL EXCHANGE
IMPC code: MMRGNB
Name: Ms Thida
Function: Assistant General Manager
Address: No. 43, Bo Aung Kyaw Street Kyauktada Township
YANGON
MYANMAR
Tel: 1: (+0951)380230
2: (+0951)370660
(+0951)253614
Fax: (+0951)253614
E-Mail: mmforeignpost@gmail.com
thidammpost@gmail.com

Hours of service and days(s) on which the OE is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	09:30-12:00	12:01-16:30
Tuesday	09:30-12:00	12:01-16:30
Wednesday	09:30-12:00	12:01-16:30
Thursday	09:30-12:00	12:01-16:30
Friday	09:30-12:00	12:01-16:30
Saturday	-	-
Sunday	-	-

Observations/Comments

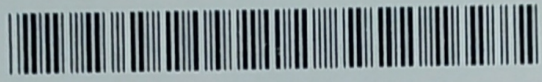
Delivery standards

46-47 See the annexes.

Barcode

48 Barcode sample used on all outward international postal parcels.

CP002763703MM



Parcel delivery standards - Air parcel

OE Name YANGON CENTRAL MAIL EXCHANGE
 IMPC Code MMRGNB
 Tel (+0951)370660 / 380230
 Fax (+0951)253614
 Hours of operation Mon - Fri: 09:30 - 16:30, Sat and Sun closed
 From the airport of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 23:59	Thursday	Friday	Tuesday+1
Tuesday	00:00 - 23:59	Friday	Monday	Wednesday+1
Wednesday	00:00 - 23:59	Monday	Tuesday	Thursday+1
Thursday	00:00 - 23:59	Tuesday	Wednesday	Friday+1
Friday	00:00 - 23:59	Wednesday	Thursday	Monday+1
Saturday	00:00 - 23:59	Thursday	Friday	Tuesday+1
Sunday	00:00 - 23:59	Thursday	Friday	Tuesday+1

Definition of zones

Zone 1:

Postcodes	Cities
11181, 15011, 13011, 02301, 05011, 10011, 06301, 08151, 08011, 04011, 12011, 06011	Yangon, Naypyitaw, Hpan, Monywa, Mandalay, Pathein, Lashio, Pyay, Bago, Magway, Mawlamyaing, Taunggyi

Zone 2:

Postcodes	Cities
01011, 09011, 07011	Myikyina, Loikaw, Sittwe

Zone 3:

Postcodes	Cities
	Other Cities

Arrival at office of exchange:

Customs clearance times:

Items subject to customs duty: 09:30 -16:30

Items not subject to customs duty: Sat and Sun closed

Comments:

The OE operates 5 days a week

Parcel delivery standards - Surface parcel

OE Name YANGON CENTRAL MAIL EXCHANGE
 IMPC Code MMRGNB
 Tel (+0951)370660 / 380230
 Fax (+0951)253614
 Hours of operation Mon - Fri: 09:30 - 16:30, Sat and Sun closed
 From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 23:59	Thursday	Friday	Tuesday+1
Tuesday	00:00 - 23:59	Friday	Monday	Wednesday+1
Wednesday	00:00 - 23:59	Monday	Tuesday	Thursday+1
Thursday	00:00 - 23:59	Tuesday	Wednesday	Friday+1
Friday	00:00 - 23:59	Wednesday	Thursday	Monday+1
Saturday	00:00 - 23:59	Thursday	Friday	Tuesday+1
Sunday	00:00 - 23:59	Thursday	Friday	Tuesday+1

Definition of zones

Zone 1:

Postcodes	Cities
11181, 15011, 13011, 02301, 05011, 10011, 06301, 08151, 08011, 04011, 12011, 06011	Yangon, Naypyitaw, Hpan, Monywa, Mandalay, Pathein, Lashio, Pyay, Bago, Magway, Mawlamyaing, Taunggyi

Zone 2:

Postcodes	Cities
01011, 09011, 07011	Myikyina, Loikaw, Sittwe

Zone 3:

Postcodes	Cities
	Other Cities

Arrival at office of exchange:

Customs clearance times:

Items subject to customs duty: 09:30 -16:30
 Items not subject to customs duty: Sat and Sun closed

Comments: The OE operates 5 days a week

Last validation date: Da V1 01/06/2019