

Basic Services			CARDIT	Carrier documents international transport – origin post	No
1	Maximum weight limit admitted		RESDIT	Response to a CARDIT – destination post	No
1.1	Surface parcels (kg)	20	6	Home delivery	
1.2	Air (or priority) parcels (kg)	20	6.1	Initial delivery attempt at physical delivery of parcels to addressee	No
2	Maximum size admitted		6.2	If initial delivery attempt unsuccessful, card left for addressee	
2.1	Surface parcels		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	No
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	No	6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	Yes
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	Yes	6.5	Nature of this governmental or legally binding restriction. Customs laws	
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No	7	Signature of acceptance	
2.2	Air parcels		7.1	When a parcel is delivered or handed over	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	No	7.1.1	a signature of acceptance is obtained	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	Yes	7.1.2	captured data from an identity card are registered	Yes
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No	7.1.3	another form of evidence of receipt is obtained	Yes
			7.1.4	Nature of this evidence Identity Card - Passport - Drive Licence	
			7.2	Ordinary parcels	
Supplementary services			7.2.1	Signature of the addressee or his agent	Yes
3	Cumbersome parcels admitted	No	7.2.2	Signature of a de facto agent	No
			7.3	Insured parcels	
Parcels service features			7.3.1	Signature of the addressee or his agent	No
5	Electronic exchange of information		7.3.2	Signature of a de facto agent	No
5.1.1	Use a track and trace system	Yes			
5.1.2	Mandatory tracking events transmitted		Insured parcel service		
EMC	Departure from outward office of exchange	Yes	8	Insured surface parcels admitted	No
EMD	Arrival at inward office of exchange	Yes	9	Insured air parcels admitted	No
EMH	Attempted/Unsuccessful delivery	Yes	10	Marking used for insured parcels	
EMI	Final delivery	Yes	10.1	CP 74 pink label used	No
5.1.3	Optional tracking events transmitted		10.2	CP 73 label and pink "insured" label used	No
EMA	Posting/collection	Yes	Cash-on-delivery service for parcel		
EMB	Arrival at outward office of exchange	Yes	11.1	Acceptance of Cash-on-delivery (COD) service for parcels	
EME	Held by Customs	Yes	11.1.1	outbound COD parcels	No
EMF	Out of Customs/Departure from inward office of exchange	Yes	11.1.2	inbound COD parcels	No
EMG	Arrival at delivery office	Yes	Express delivery service		
EMJ	Arrival at transit office of exchange	Yes	12	Express parcel delivery service provided	No
EMK	Departure from transit office of exchange	Yes			
5.1.4	Dispatch messages transmitted				
PREDES V 2.0	Pre-advise of international dispatch information - origin post	Yes			
RESDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes			
5.1.5	Ready to start transmitting data to partners wishing to receive data	Yes			
5.1.6	Other messages transmitted				
PRECON	Pre-advise of international consignment – origin post	Yes			
RESCON	Response to a PRECON – destination post	Yes			

Parcels with advice of delivery			Supplementary charges - Customs		
13	Admission of advice of delivery for		21	Non-dutiable parcels	
13.1	ordinary parcels	Yes	21.1	Threshold level below which parcels are free of customs duties and other taxes	No
13.2	insured parcels	No		Comments:	
Parcels for delivery free of charges and fees			22	Dutiable parcels	
14	Parcels for delivery free of charges and fees admitted	No	22.1	Customs clearance fee collected for parcels subject to import customs clearance	Yes
Fragile parcel			22.2	Amount of fee collected	
15	Fragile parcels admitted	Yes		Local currency	10
Consignment service				USD	7.14
16	Consignment service by bilateral agreements provided	No		Comments:	
Integrated logistics service			23	Customs clearance fee collected for all items declared at customs	Yes
17	integrated logistics service by bilateral agreements provided	Yes	23.1	Amount of fee collected	
Addresses for bilateral agreements				Local currency	10
18	Contact details of the person responsible for questions concerning bilateral agreements			USD	7.14
Name:	Mr Abajila abodawia			Comments:	
Function:	Postal services Director		24	Administration fees collected for parcels subject to export customs clearance	Yes
Address:	Libya Post Co. Elzawi street P.O.Box 83333		24.1	Amount of the charge collected	
Tel:	1: (+218)213606510 2: (+218) 917125946			Local currency	10
Fax:	(+218)213606510			USD	7.14
E-mail	b..aboudawya@libyapost.ly			Comments:	
Admissible radioactive material and infectious substances			Special charges - Storage		
19	Radioactive materials admitted in		25	Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection	Yes
19.1	Air Parcels		25.1	Amount of charge per day/per parcel	
		Inbound parcels No		Local currency	0.250
		Outbound parcels No		SDR	0.13
19.2	Insured parcels		25.2	Period of charge, if not daily	
		Inbound parcels No			
		Outbound parcels No			
20	Infected substances admitted in		Special delivery charges		
20.1	Air Parcels		26	Delivery charges collected at the time of delivery in response to the advice of arrival	Yes
		Inbound parcels No	26.1	Amount of charge	
		Outbound parcels No		Local currency	7.000
20.2	Insured parcels			SDR	3.63
		Inbound parcels No			
		Outbound parcels No			
			Special charges – Poste restante		
			27	Poste restante service provided	Yes

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27.1	Amount of charge per parcel			34 A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.
	Local currency	1.900		
	SDR	0.98		
27.2	Basis for charge if not an amount per parcel			
Special provisions - Treatment of parcels wrongly accepted				
28	Parcels returned to sender	Yes		
Delivery areas				
29	Parcels delivered to			
29.1	all addresses	No		
29.2	specific areas only	Yes		
	Comments:			
Collection				
30	Collection of parcels at post offices provided for			
30.1	all addresses	Yes		
30.2	specific areas only	No		
	Comments:			
Delivery procedures for parcels for which customs duty and taxes are payable				
31	Procedure for parcels for which customs duty is payable			
31.1	Pick up of parcel at the customs office	No		
31.2	Addressee's address with collection of customs duties and taxes at the time of delivery	No		
31.3	Delivery to the addressee's address after payment of customs duties and taxes	No		
31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	Yes		
31.5	Other			
Period of retention				
32	Period of retention for parcels			
32.1	Normal period	30 Day(s)		
32.2	Exceptional period			
33	Retention for parcels for which notice could not be sent or addressed to poste restante			
33.1	Normal period	30 Day(s)		
33.2	Exceptional period			
Parcels automatically retained				
Office name: exchange office / Tripoli Name: Mr Abdelrazek Sghayer Function: Head of the parcels Office Address: Libya Post / Zawia street / Triboli Libya Tel: 1: (+21821)3618308 2: (+) Fax: (+21821)3611728 E-Mail: s.mezian@libyapost.ly m.almassri@libyapost.ly				
Requests for withdrawal from the post or alteration, or correction of address				
35	Requests for withdrawal from the post accepted	Yes		
35.1	Central office (in destination country) to which requests must be sent			
Office name: exchange office / Tripoli Name: Mr Abdelrazek Sghayer Function: Head of the parcels office Address: Libya Post / Zawia street / Triboli Libya Tel: 1: (+21821)3618308 2: (+) Fax: (+21821)3611728 E-Mail: s.mezian@libyapost.ly m.almassri@libyapost.ly				
Special provisions - Force majeure				
36	Liability admitted in cases of force majeure	No		
36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	No		
36.2	Addressee/sender's reservations admitted at the time of delivery	Yes		
Special provisions - Customs declarations				
37	Number of CN 23 customs declarations required for inbound parcels	1		
37.1	Number of CN 23 customs declarations required for parcels in transit	1		
37.2	Languages in which CN 23 customs declarations can be completed		French English arabic	
Special provisions - Method of dispatching accompanying documents				
38	Documents affixed to the relevant parcels	No		
38.1	Documents attached to the parcels bill	Yes		

Service to customers			June	16	Eid Al-Udha
39	On-line tracking provided	Yes	June	17	Eid Al-Udha
39.1	Web site address to access information		June	18	Eid Al-Udha
	http://www.libyapost.ly		July	7	Islamic Hijri New Year
39.2	Languages in which track and trace information is available		September	15	Prophet Birth
	English		September	16	Martyrs' Day
			October	23	Liberation Day
			December	24	Libyan Independence Day
Service to designated operators			Regional Holidays		
40.	User of the Internet-based Inquiry System (IBIS)	Yes	41.2 Regional holidays		
40.1	Details of office(s) responsible for handling parcel post inquiries		Regional holiday in		
Office name:	Bureau de Reclamation		Month	Day(s)	Regional/Local Holidays – Localities and description
Name:	Mr Mohamed Almasri ABDON				
Function:	head of inquiry dept				
Address:	Libya Post / Zawia Street tripoli libya				
Tel:	1: (+21821)3633868 2: (+)				
Fax:	(+21821)3633868				
E-Mail:	m.almassri@libyapost.ly s.meziyan@libyapost.ly				
Hours of service and days(s) on which the inquiry service is operating			Cancellation of fees		
Opening Hours (Local)			42 Fees cancelled when they concern		
Day	Opening hours 1	Opening hours 2	42.1	parcels returned to sender	No
Monday	08:00-15:30	-	42.2	parcels redirected to a third party	No
Tuesday	08:00-15:30	-	42.3	parcels abandoned by the sender	No
Wednesday	08:00-15:30	-	42.4	parcels lost or destroyed	No
Thursday	08:00-15:30	-	42.5	parcels rifled or damaged	No
Friday	-	-	Redirection within the country of destination		
Saturday	-	-	43.1	Redirection done without a request from the sender or addressee	Yes
Sunday	08:00-15:30	-	43.2	Redirection fee charged	Yes
Languages French English Arabic			43.3	Amount of redirection fee (SDR)	
			Comments:		
			by the State and the weight		
National Holidays			Miscellaneous provisions – operation of the parcel service		
41.1 National holidays			44.1	Postal parcel services operated by the designated postal operator	Yes
National holiday in 2024			44.2	Postal parcel services operated by a transport company or companies	No
Month	Day(s)	National Holidays - Description	44.3	Service provided throughout the country	Yes
February	17	Libyan Revolution Day	Postcodes		
April	9	Eid al-Fitr	Localities		
April	10	Eid al-Fitr			
April	11	Eid al-Fitr			
May	1	Labor Day	Office(s) of exchange handling parcels		
June	15	Eid Al-Udha	45 Details of office(s) of exchange responsible for handling parcel post		

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Office name: Office exchange Tripoli
 IMPC code: J1CLYA
 Name: Mr Abu ajjala abu dawia
 Function: Director of postal administration
 Address: Libya Post / Zawia Street / Tripoli Libya
 Tel: 1: (+21821)3618308
 2: (+)
 Fax: (+21821)3611728
 E-Mail: b.aboudawya@libyapost.ly
 m.almassri@libyapost.ly

Hours of service and days(s) on which the OE is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	08:00-18:00	-
Tuesday	08:00-18:00	-
Wednesday	08:00-18:00	-
Thursday	08:00-18:00	-
Friday	-	-
Saturday	08:00-18:00	-
Sunday	08:00-18:00	-

Observations/Comments

Delivery standards

46-47 See the annexes.

Barcode

48 Barcode sample used on all outward international postal parcels.



Parcel delivery standards - Air parcel

OE Name TRIPOLI EXCHANGE OFFICE
 IMPC Code LYTIPA
 Tel (+218)213606510
 Fax (+218)213606510
 Hours of operation Sun, Mon, Tues, Wed, Thur: 06.00–21.00; Sat: 06.00–18.00; Fri and Sat: closed
 From the airport of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 15:00	Mon	Tue	Thu	Sun	Mon+1	---
Mon	15:01 - 23:59	Tue	Wed	Sun	Mon+1	Tue+1	---
Tue	00:00 - 15:00	Tue	Wed	Sun	Mon	Tue+1	---
Tue	15:01 - 23:59	Wed	Thu	Mon	Tue+1	Wed+1	---
Wed	00:00 - 15:00	Wed	Thu	Mon	Tue	Wed+1	---
Wed	15:01 - 23:59	Thu	Sun	Tue	Wed+1	Thu+1	---
Thu	00:00 - 15:00	Thu	Sun	Tue	Wed	Thu+1	---
Thu	15:01 - 23:59	Sun	Mon	Wed	Thu+1	Sun+1	---
Fri	00:00 - 23:59	Sun	Mon	Wed	Thu	Sun+1	---
Sat	00:00 - 23:59	Sun	Mon	Wed	Thu	Sun+1	---
Sun	00:00 - 15:00	Sun	Mon	Wed	Thu	Sun+1	---
Sun	15:01 - 23:59	Mon	Tue	Thu	Sun	Mon+1	---

Definition of zones

Zone 1:

Postcodes	Cities
	TRIPOLI, Mail Processing General Mails, GHASIR BENGHASHIR, CENTRAL POST OFFICE, SUQ ALJUMAA, HAY ALWHDA, SAWANI ROAD, THAT ELEMAD, TRIPOLI Tower, DAHRA, ALHATHBA Green, ALASTQLAL St., SWEHLI SQUAR, ABOSALEEM, HAY ELANDOLES, TAJOURA, JANZOUR, SAYAD, SHOHADAA ABDULJALIL, DAWAA ISLAMIA, TRIPOLI UNIVERSITY A, MAIN POST, GORJI, AYN ZARAH, Tripoli UNIVERSITY B, GOVRMENT.

Zone 2:

Postcodes	Cities

	SEBHA, MISURATA, ZAWIA, KHOMS, BANI WALID, ELGARHBOLI, ZLITEN, ZWARA, GHERIAN, TARHONA, AZIZIYA, SORMAN, EIMSSLATA, SEBRATA, AGEELAT, ELGARAHBOLLI, SAWANI, ELMAYA, ELNSRIA, JODAIM, REGDALIN, ELJMAIL, GNIMA, EMSAHEL, GASRKHIAR, ELALOS, SUQELKHMIS, ELHSHAN, ELJRABA, ENJILA, ELAMRIA, BEAR ELGNAM, AZHRA, BEIDA.
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Zone 3:

Postcodes	Cities
	BENGAZI, NALUT, JADO, YEFREN, KBAOU, ELRIAINA, ELRJBAN, ELRHIBAT, GOUSH, TEGE, ELHRABA, EZNTAN, SERT, EGADABIA, HOUN, EIMARJ CITY, UBARI, BADR, SBIA, MIZDA, TOBRUK, DARNAH.

Zone 4:

Postcodes	Cities
	GHADAMES, GHAT, BREGA, MURZUQ, WAZIN, DRJ, CENAOUN.

Zone 5:

Postcodes	Cities
	ALKUFRA, MSAID, JAGHBOB.

Zone 6:

Postcodes	Cities

Arrival at office of exchange:

Customs clearance times:

Items subject to customs duty: 24 hours

Items not subject to customs duty: 4 hours

Comments:

Parcel delivery standards - Surface parcel

OE Name TRIPOLI EXCHANGE OFFICE
 IMPC Code LYTIPA
 Tel (+218)213606510
 Fax (+218)213606510
 Hours of operation Sun, Mon, Tues, Wed, Thur: 06.00–21.00; Sat: 06.00–18.00; Fri and Sat: closed
 From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 15:00	Mon	Tue	Thu	Sun	Mon+1	---
Mon	15:01 - 23:59	Tue	Wed	Sun	Mon+1	Tue+1	---
Tue	00:00 - 15:00	Tue	Wed	Sun	Mon	Tue+1	---
Tue	15:01 - 23:59	Wed	Thu	Mon	Tue+1	Wed+1	---
Wed	00:00 - 15:00	Wed	Thu	Mon	Tue	Wed+1	---
Wed	15:01 - 23:59	Thu	Sun	Tue	Wed+1	Thu+1	---
Thu	00:00 - 15:00	Thu	Sun	Tue	Wed	Thu+1	---
Thu	15:01 - 23:59	Sun	Mon	Wed	Thu+1	Sun+1	---
Fri	00:00 - 23:59	Sun	Mon	Wed	Thu	Sun+1	---
Sat	00:00 - 23:59	Sun	Mon	Wed	Thu	Sun+1	---
Sun	00:00 - 15:00	Sun	Mon	Wed	Thu	Sun+1	---
Sun	15:01 - 23:59	Mon	Tue	Thu	Sun	Mon+1	---

Definition of zones

Zone 1:

Postcodes	Cities
	TRIPOLI, Mail Processing General Mails, GHASIR BENGHASHIR, CENTRAL POST OFFICE, SUQ ALJUMAA, HAY ALWHDA, SAWANI ROAD, THAT ELEMAD, TRIPOLI Tower, DAHRA, ALHATHBA Green, ALASTQLAL St., SWEHLI SQUAR, ABOSALEEM, HAY ELANDOLES, TAJOURA, JANZOUR, SAYAD, SHOHADAA ABDULJALIL, DAWAA ISLAMIA, TRIPOLI UNIVERSITY A, MAIN POST, GORJI, AYN ZARAH, Tripoli UNIVERSITY B, GOVRMENT.

Zone 2:

Postcodes	Cities

	SEBHA, MISURATA, ZAWIA, KHOMS, BANI WALID, ELGARHBOLI, ZLITEN, ZWARA, GHERIAN, TARHONA, AZIZIYA, SORMAN, EIMSSLATA, SEBRATA, AGEELAT, ELGARAHBOLLI, SAWANI, ELMAYA, ELNSRIA, JODAIM, REGDALIN, ELJMAIL, GNIMA, EMSAHEL, GASRKHIAR, ELALOS, SUQELKHMIS, ELHSHAN, ELJRABA, ENJILA, ELAMRIA, BEAR ELGNAM, AZHRA, BEIDA.
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Zone 3:

Postcodes	Cities
	BENGAZI, NALUT, JADO, YEFREN, KBAOU, ELRIAINA, ELRJBAN, ELRHIBAT, GOUSH, TEGE, ELHRABA, EZNTAN, SERT, EGADABIA, HOUN, EIMARJ CITY, UBARI, BADR, SBIA, MIZDA, TOBRUK, DARNAH.

Zone 4:

Postcodes	Cities
	GHADAMES, GHAT, BREGA, MURZUQ, WAZIN, DRJ, CENAOUN.

Zone 5:

Postcodes	Cities
	ALKUFRA, MSAID, JAGHBOB.

Zone 6:

Postcodes	Cities

Arrival at office of exchange:

Customs clearance times:

Items subject to customs duty: 24 hours

Items not subject to customs duty: 4 hours

Comments:

Last validation date: Da V1 01/06/2019