

Basic Services						
1	Maximum weight limit admitted			PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes
1.1	Surface parcels (kg)	30		RESDDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes
1.2	Air (or priority) parcels (kg)	30		5.1.5	Ready to start transmitting data to partners wishing to receive data	Yes
2	Maximum size admitted			5.1.6	Other messages transmitted	
2.1	Surface parcels			PRECON	Pre-advice of international consignment – origin post	Yes
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	Yes		RESCON	Response to a PRECON – destination post	Yes
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No		CARDIT	Carrier documents international transport – origin post	Yes
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No		RESDIT	Response to a CARDIT – destination post	Yes
2.2	Air parcels			6	Home delivery	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	Yes		6.1	Initial delivery attempt at physical delivery of parcels to addressee	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No		6.2	If initial delivery attempt unsuccessful, card left for addressee	
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	Yes
Supplementary services				6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
3	Cumbersome parcels admitted	Yes		6.5	Nature of this governmental or legally binding restriction.	
4	Maximum size admitted			7	Signature of acceptance	
4.1	Surface parcels			7.1	When a parcel is delivered or handed over	
	Metres for any one dimension	30		7.1.1	a signature of acceptance is obtained	Yes
	Metres for length & greatest circumference	30		7.1.2	captured data from an identity card are registered	No
4.2	Air parcels			7.1.3	another form of evidence of receipt is obtained	No
	Metres for any one dimension	30		7.2	Ordinary parcels	
	Metres for length & greatest circumference	30		7.2.1	Signature of the addressee or his agent	Yes
				7.2.2	Signature of a de facto agent	Yes
Parcels service features				7.3	Insured parcels	
5	Electronic exchange of information			7.3.1	Signature of the addressee or his agent	Yes
5.1.1	Use a track and trace system	Yes		7.3.2	Signature of a de facto agent	Yes
5.1.2	Mandatory tracking events transmitted			Insured parcel service		
EMC	Departure from outward office of exchange	Yes		8	Insured surface parcels admitted	Yes
EMD	Arrival at inward office of exchange	Yes		8.1	Maximum insured value for surface parcels (SDR)	3.53
EMH	Attempted/Unsuccessful delivery	Yes		9	Insured air parcels admitted	Yes
EMI	Final delivery	Yes		9.1	Maximum insured value for air parcels (SDR)	3.53
5.1.3	Optional tracking events transmitted			9.2	Maximum insured value when the provisions of the Parcel Post Regulations are not applied	
EMA	Posting/collection	Yes		10	Marking used for insured parcels	
EMB	Arrival at outward office of exchange	Yes		10.1	CP 74 pink label used	Yes
EME	Held by Customs	Yes				
EMF	Out of Customs/Departure from inward office of exchange	Yes				
EMG	Arrival at delivery office	Yes				
EMJ	Arrival at transit office of exchange	Yes				
EMK	Departure from transit office of exchange	Yes				
5.1.4	Dispatch messages transmitted					

10.2	CP 73 label and pink "insured" label used	No			
Cash-on-delivery service for parcel					
11.1	Acceptance of Cash-on-delivery (COD) service for parcels				
11.1.1	outbound COD parcels	No			
11.1.2	inbound COD parcels	No			
Express delivery service					
12	Express parcel delivery service provided	No			
Parcels with advice of delivery					
13	Admission of advice of delivery for				
13.1	ordinary parcels	Yes			
13.2	insured parcels	No			
Parcels for delivery free of charges and fees					
14	Parcels for delivery free of charges and fees admitted	No			
Fragile parcel					
15	Fragile parcels admitted	No			
Consignment service					
16	Consignment service by bilateral agreements provided	No			
Integrated logistics service					
17	integrated logistics service by bilateral agreements provided	Yes			
Addresses for bilateral agreements					
18	Contact details of the person responsible for questions concerning bilateral agreements				
Name:	Mr Ahmed Mohammed Salh				
Function:	Postmaster General				
Address:	Iraq Baghdad P.O.Box 1				
Tel:	1: (+9641)5374986 2: (+)				
Fax:	(+9641)5374986				
E-mail	ahmed_iraqpost@yahoo.com				
Admissible radioactive material and infectious substances					
19	Radioactive materials admitted in				
19.1	Air Parcels				
		Inbound parcels	No		
19.2	Insured parcels				
		Outbound parcels	No		
		Inbound parcels	No		
		Outbound parcels	No		
20	Infected substances admitted in				
20.1	Air Parcels				
		Inbound parcels	No		
		Outbound parcels	No		
20.2	Insured parcels				
		Inbound parcels	No		
		Outbound parcels	No		
Supplementary charges - Customs					
21	Non-dutiable parcels				
21.1	Threshold level below which parcels are free of customs duties and other taxes		No		
	Comments:				
22	Dutiable parcels				
22.1	Customs clearance fee collected for parcels subject to import customs clearance		No		
	Comments:				
23	Customs clearance fee collected for for all items declared at customs		No		
	Comments:				
24	Administration fees collected for parcels subject to export customs clearance		No		
	Comments:				
Special charges - Storage					
25	Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection	Yes			
25.1	Amount of charge per day/per parcel				
	Local currency				
	SDR		0.30		
25.2	Period of charge, if not daily				
Special delivery charges					
26	Delivery charges collected at the time of delivery in response to the advice of arrival	No			
Special charges – Poste restante					
27	Poste restante service provided	Yes			

27.1	Amount of charge per parcel Local currency SDR	0	34	Office to which a copy of the CP 78 verification note should be sent	
27.2	Basis for charge if not an amount per parcel		Office name:	IQBGWA	
			Name:	Mr Hassan A. Hassan	
			Function:	Director of pstal exc. dep.	
			Address:	Iraq Baghdad P.O.Box 1	
			Tel:	1: (+9641)5372133 2: (+9641)5374986	
			Fax:	(+)	
			E-Mail:		
Special provisions - Treatment of parcels wrongly accepted			Requests for withdrawal from the post or alteration, or correction of address		
28	Parcels returned to sender	Yes	35	Requests for withdrawal from the post accepted	No
Delivery areas			Special provisions - Force majeure		
29	Parcels delivered to		36	Liability admitted in cases of force majeure	No
29.1	all addresses	Yes	36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	No
29.2	specific areas only	No	36.2	Addressee/sender's reservations admitted at the time of delivery	No
	Comments:		Special provisions - Customs declarations		
Collection			37	Number of CN 23 customs declarations required for inbound parcels	3
30	Collection of parcels at post offices provided for		37.1	Number of CN 23 customs declarations required for parcels in transit	3
30.1	all addresses	Yes	37.2	Languages in which CN 23 customs declarations can be completed French English Spanish	
30.2	specific areas only	No	Special provisions - Method of dispatching accompanying documents		
	Comments:		38	Documents affixed to the relevant parcels	Yes
Delivery procedures for parcels for which customs duty and taxes are payable			38.1	Documents attached to the parcels bill	No
31	Procedure for parcels for which customs duty is payable		Service to customers		
31.1	Pick up of parcel at the customs office	Yes	39	On-line tracking provided	No
31.2	Addressee's address with collection of customs duties and taxes at the time of delivery	Yes	Service to designated operators		
31.3	Delivery to the addressee's address after payment of customs duties and taxes	Yes	40.	User of the Internet-based Inquiry System (IBIS)	No
31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	Yes	40.1	Details of office(s) responsible for handling parcel post inquiries	
31.5	Other		Parcels automatically retained		
Period of retention					
32	Period of retention for parcels				
32.1	Normal period	1 Month(s)			
32.2	Exceptional period	2 Month(s)			
33	Retention for parcels for which notice could not be sent or addressed to poste restante				
33.1	Normal period	1 Month(s)			
33.2	Exceptional period	2 Month(s)			

Office name:

Name: Mr

Function:

Address:

Tel: 1: (+)

2: (+)

Fax: (+)

E-Mail:

Hours of service and days(s) on which the inquiry service is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	-	-
Tuesday	-	-
Wednesday	-	-
Thursday	-	-
Friday	-	-
Saturday	-	-
Sunday	-	-

Languages

National Holidays**41.1 National holidays**

National holiday in 2020

Month	Day(s)	National Holidays - Description
January	1	NEW YEAR
January	6	Army Day
March	21	Nouroz Day
May	1	Labor Day
May	24	Al-Fitr Eid
May	25	Al-Fitr Eid
May	26	Al-Fitr Eid
July	14	Al-thawra Day
July	31	Al-Adhha Eid
August	1	Al-Adhha Eid
August	2	Al-Adhha Eid
August	3	Al-Adhha Eid
August	20	1st Day of Al-Hijrah Year
August	29	Ashora Day
October	29	Prophet Mohammad's Day

Regional Holidays**41.2 Regional holidays**

Regional holiday in

Month	Day(s)	Regional/Local Holidays – Localities and description
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Cancellation of fees**42 Fees cancelled when they concern**

42.1	parcels returned to sender	No
42.2	parcels redirected to a third party	No
42.3	parcels abandoned by the sender	No
42.4	parcels lost or destroyed	No
42.5	parcels rifled or damaged	No

Redirection within the country of destination

43.1	Redirection done without a request from the sender or addressee	No
43.2	Redirection fee charged	No
43.3	Amount of redirection fee (SDR)	

Comments:

Miscellaneous provisions – operation of the parcel service

44.1	Postal parcel services operated by the designated postal operator	Yes
44.2	Postal parcel services operated by a transport company or companies	No
44.3	Service provided throughout the country	Yes

Postcodes	Localities

Office(s) of exchange handling parcels**45 Details of office(s) of exchange responsible for handling parcel post**

Office name: Baghdad post exchange office

IMPC code: IQBGWA

Name: Mr Hassan A. Hassan

Function: Director of Bghdad post exchange

Address: Iraqi Post
P.O. Box (1)
BAGHDAD
IRAQ

Tel: 1: (+9641)5372133

2: (+)

Fax: (+9641)5374986

E-Mail:

Hours of service and days(s) on which the OE is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
-----	-----------------	-----------------

Monday	08:00-15:00	-
Tuesday	08:00-15:00	-
Wednesday	08:00-15:00	-
Thursday	08:00-15:00	-
Friday	-	-
Saturday	-	-
Sunday	08:00-15:00	-

Observations/Comments

Delivery standards

46-47 See the annexes.

Barcode

48 Barcode sample used on all outward international postal parcels.



Parcel delivery standards - Air parcel

OE Name BAGHDAD
 IMPC Code IQBGWA
 Tel (+9641)5375493
 Fax (+9641)5374986
 Hours of operation Monday - Thursday; Sunday: 08:00 - 15:00
 From the airport of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 06:00	Monday	Tuesday	Thursday
Monday	06:01 - 23:59	Tuesday	Wednesday	Sunday
Tuesday	00:00 - 06:00	Tuesday	Wednesday	Sunday
Tuesday	06:01 - 23:59	Wednesday	Thursday	Monday
Wednesday	00:00 - 06:00	Wednesday	Thursday	Monday
Wednesday	06:01 - 23:59	Thursday	Sunday	Tuesday
Thursday	00:00 - 06:00	Thursday	Sunday	Tuesday
Thursday	06:01 - 23:59	Sunday	Monday	Wednesday
Friday	00:00 - 23:59	Sunday	Monday	Wednesday
Saturday	00:00 - 23:59	Sunday	Monday	Wednesday
Sunday	00:00 - 06:00	Sunday	Monday	Wednesday
Sunday	06:01 - 23:59	Monday	Tuesday	Thursday

Definition of zones

Zone 1:

Postcodes	Cities
	Baghdad, Erbil, And their suburbans.

Zone 2:

Postcodes	Cities
	Governorates transfer their mail by train & aeroplanes.

Zone 3:

Postcodes	Cities
	Cities / distant governorates.

Arrival at office of exchange: 2 hours

Customs clearance times:

Items subject to customs duty: 1-2 days

Items not subject to customs duty: 22 hours

Comments: The exchange offices work five days a week

Parcel delivery standards - Surface parcel

OE Name BAGHDADL
 IMPC Code IQBGWA
 Tel (+9641)5375493
 Fax (+9641)5374986
 Hours of operation Monday - Thursday; Sunday: 08:00 - 15:00
 From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Mon	00:00 - 06:00	Monday	Tuesday	Thursday
Mon	06:01 - 23:59	Tuesday	Wednesday	Sunday
Tuesday	00:00 - 06:00	Tuesday	Wednesday	Sunday
Tuesday	06:01 - 23:59	Wednesday	Thursday	Monday
Wednesday	00:00 - 06:00	Wednesday	Thursday	Monday
Wednesday	06:01 - 23:59	Thursday	Sunday	Tuesday
Thursday	00:00 - 06:00	Thursday	Sunday	Tuesday
Thursday	06:01 - 23:59	Sunday	Monday	Wednesday
Friday	00:00 - 23:59	Sunday	Monday	Wednesday
Saturday	00:00 - 06:00	Sunday	Monday	Wednesday
Sunday	00:00 - 06:00	Sunday	Monday	Wednesday
Sunday	06:01 - 23:59	Monday	Tuesday	Thursday

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Last validation date: 2010-08-16