

Magyar Posta, Hungary

HUA

Basic Services						
1	Maximum weight limit admitted			PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes
1.1	Surface parcels (kg)	20		RESDDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes
1.2	Air (or priority) parcels (kg)	20		5.1.5	Ready to start transmitting data to partners wishing to receive data	
2	Maximum size admitted			5.1.6	Other messages transmitted	
2.1	Surface parcels			PRECON	Pre-advice of international consignment – origin post	Yes
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	Yes		RESCON	Response to a PRECON – destination post	Yes
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No		CARDIT	Carrier documents international transport – origin post	Yes
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No		RESDIT	Response to a CARDIT – destination post	Yes
2.2	Air parcels			6	Home delivery	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	Yes		6.1	Initial delivery attempt at physical delivery of parcels to addressee	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No		6.2	If initial delivery attempt unsuccessful, card left for addressee	Yes
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	Yes
Supplementary services				6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
3	Cumbersome parcels admitted	Yes		6.5	Nature of this governmental or legally binding restriction.	
4	Maximum size admitted			7	Signature of acceptance	
4.1	Surface parcels			7.1	When a parcel is delivered or handed over	
	Metres for any one dimension	2		7.1.1	a signature of acceptance is obtained	Yes
	Metres for length & greatest circumference	3		7.1.2	captured data from an identity card are registered	Yes
4.2	Air parcels			7.1.3	another form of evidence of receipt is obtained	No
	Metres for any one dimension	2		7.2	Ordinary parcels	
	Metres for length & greatest circumference	3		7.2.1	Signature of the addressee or his agent	Yes
Parcels service features				7.2.2	Signature of a de facto agent	Yes
5	Electronic exchange of information			7.3	Insured parcels	
5.1.1	Use a track and trace system	Yes		7.3.1	Signature of the addressee or his agent	Yes
5.1.2	Mandatory tracking events transmitted			7.3.2	Signature of a de facto agent	Yes
EMC	Departure from outward office of exchange	Yes		Insured parcel service		
EMD	Arrival at inward office of exchange	Yes		8	Insured surface parcels admitted	Yes
EMH	Attempted/Unsuccessful delivery	Yes		8.1	Maximum insured value for surface parcels (SDR)	4000
EMI	Final delivery	Yes		9	Insured air parcels admitted	Yes
5.1.3	Optional tracking events transmitted			9.1	Maximum insured value for air parcels (SDR)	4000
EMA	Posting/collection	Yes		9.2	Maximum insured value when the provisions of the Parcel Post Regulations are not applied	0
EMB	Arrival at outward office of exchange	Yes		10	Marking used for insured parcels	
EME	Held by Customs	Yes		10.1	CP 74 pink label used	Yes
EMF	Out of Customs/Departure from inward office of exchange	Yes				
EMG	Arrival at delivery office	Yes				
EMJ	Arrival at transit office of exchange	Yes				
EMK	Departure from transit office of exchange	Yes				
5.1.4	Dispatch messages transmitted					

10.2	CP 73 label and pink "insured" label used	No	16	Consignment service by bilateral agreements provided	No
Cash-on-delivery service for parcel			Integrated logistics service		
11.1	Acceptance of Cash-on-delivery (COD) service for parcels		17	integrated logistics service by bilateral agreements provided	Yes
11.1.1	outbound COD parcels	Yes	Addresses for bilateral agreements		
11.1.2	inbound COD parcels	Yes	18	Contact details of the person responsible for questions concerning bilateral agreements	
11.2	Amount charged to the sender for the service (in SDR), in addition to postage charges:		Name:	Ms Eszter Kiss	
11.2.1	for ordinary parcels	1,2 SDR	Function:	Senior product manager	
11.2.2	for insured parcels	1,2 SDR	Address:	Magyar Posta International Business Unit H-1540 Budapest Hungary	
11.3	Additional amount for the delivery of COD parcels		Tel:	1: (+36)30 7710551 2: (+)	
11.3.1	Fixed cost	SDR	Fax:	(+)	
11.3.2	Value range or the value of the parcel (explanation on how the service charge billed to the addressee is calculated):		E-mail	kiss.eszter@posta.hu	
11.4	Methods of payment accepted upon delivery for the service charge billed to the addressee		Admissible radioactive material and infectious substances		
	Cash : No		19	Radioactive materials admitted in	
	Credit card : No		19.1	Air Parcels	
	Cheque : No				Inbound parcels No
	Payment by mobile phone : No				Outbound parcels No
	Other :		19.2	Insured parcels	
11.5	Methods of payment accepted upon delivery for the value of the COD parcel				Inbound parcels No
	Cash : No				Outbound parcels No
	Money order : No		20	Infected substances admitted in	
	Credit card : No		20.1	Air Parcels	
	Cheque : No				Inbound parcels No
	Payment by mobile phone : No				Outbound parcels No
	Other :		20.2	Insured parcels	
11.6	Maximum value accepted for an inbound COD parcel	SDR			Inbound parcels No
					Outbound parcels No
Express delivery service			Supplementary charges - Customs		
12	Express parcel delivery service provided	No	21	Non-dutiable parcels	
Parcels with advice of delivery			21.1	Threshold level below which parcels are free of customs duties and other taxes	Yes
13	Admission of advice of delivery for		21.2	Exemption threshold	
13.1	ordinary parcels	Yes		Local currency	
13.2	insured parcels	Yes		USD	24,4
Parcels for delivery free of charges and fees				Comments:	
14	Parcels for delivery free of charges and fees admitted	No		fixed value: 22 EUR	
Fragile parcel			22	Dutiable parcels	
15	Fragile parcels admitted	No	22.1	Customs clearance fee collected for parcels subject to import customs clearance	Yes
Consignment service					

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22.2	Amount of fee collected				
	Local currency		from		
			3500HUF to		
			11100 HUF		
	USD				
	Comments:				
	for privat individual: 3500HUF, for commercial items:				
	11100HUF.				
23	Customs clearance fee collected for for all items declared at customs	No			
	Comments:				
24	Administration fees collected for parcels subject to export customs clearance	Yes			
24.1	Amount of the charge collected				
	Local currency		4000HUF		
	USD				
	Comments:				
	when the items value is above 1000 EUR.				
Special charges - Storage					
25	Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection	No			
Special delivery charges					
26	Delivery charges collected at the time of delivery in response to the advice of arrival	No			
Special charges – Poste restante					
27	Poste restante service provided	No			
Special provisions - Treatment of parcels wrongly accepted					
28	Parcels returned to sender	Yes			
Delivery areas					
29	Parcels delivered to				
29.1	all addresses	Yes			
29.2	specific areas only	No			
	Comments:				
Collection					
30	Collection of parcels at post offices provided for				
30.1	all addresses	Yes			
30.2	specific areas only	No			
	Comments:				
Delivery procedures for parcels for which customs duty and taxes are payable					
31	Procedure for parcels for which customs duty is payable				
31.1	Pick up of parcel at the customs office	No			
31.2	Addressee's address with collection of customs duties and taxes at the time of delivery	Yes			
31.3	Delivery to the addressee's address after payment of customs duties and taxes	Yes			
31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	No			
31.5	Other				
Period of retention					
32	Period of retention for parcels				
32.1	Normal period			15 Day(s)	
32.2	Exceptional period				
33	Retention for parcels for which notice could not be sent or addressed to poste restante				
33.1	Normal period			15 Day(s)	
33.2	Exceptional period				
Parcels automatically retained					
34	A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.				
Office name:	Magyar Posta Office of Exchange				
Name:	Ms Bernadett Ács				
Function:					
Address:	Magyar Posta Office of Exchange H-1005 Budapest Hungary				
Tel:	1: (+36)1297 2332 2: (+)				
Fax:	(+36)1 297 1176				
E-Mail:	HUBUDVN@posta.hu				
Requests for withdrawal from the post or alteration, or correction of address					
35	Requests for withdrawal from the post accepted	Yes			
35.1	Central office (in destination country) to which requests must be sent				

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Special provisions - Force majeure

36	Liability admitted in cases of force majeure	No
36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	Yes
36.2	Addressee/sender's reservations admitted at the time of delivery	Yes

Special provisions - Customs declarations

37	Number of CN 23 customs declarations required for inbound parcels	1
37.1	Number of CN 23 customs declarations required for parcels in transit	2
37.2	Languages in which CN 23 customs declarations can be completed French English Hungarian	

Special provisions - Method of dispatching accompanying documents

38	Documents affixed to the relevant parcels	Yes
38.1	Documents attached to the parcels bill	No

Service to customers

39	On-line tracking provided	Yes
39.1	Web site address to access information http://www.posta.hu	
39.2	Languages in which track and trace information is available English	

Service to designated operators

40.	User of the Internet-based Inquiry System (IBIS)	Yes
40.1	Details of office(s) responsible for handling parcel post inquiries	

Office name: Magyar Posta, International Claims and Indemnities
 Name: Ms Reményke Balla
 Function: Head of division
 Address: H-1540 Budapest
 Hungary
 Tel: 1: (+36)17677120
 2: (+36)12881560
 Fax: (+36)12881560
 E-Mail: cn08.international@posta.hu

Hours of service and days(s) on which the inquiry service is operating

Opening Hours (Local)


Day	Opening hours 1	Opening hours 2
Monday	08:00-16:00	-
Tuesday	08:00-16:00	-
Wednesday	08:00-16:00	-
Thursday	08:00-16:00	-
Friday	08:00-16:00	-
Saturday	-	-
Sunday	-	-

Languages English Hungarian

National Holidays**41.1 National holidays**

National holiday in 2022

Month	Day(s)	National Holidays - Description
January	1	New Year's Day
March	14	Non-working day
March	15	National Day - Anniversary of the Revolution 1848-49
April	15	Good Friday
April	17	Easter
April	18	Easter Monday
May	1	Labour Day
June	5	Whitsun
June	6	Whit Monday
August	20	Foundation day
October	23	National Day - Proclamation of the Republic / Anniversary of the Revolution 1956
October	31	Non-working day
November	1	All Saints' Day
December	24	Christmas Eve
December	25	Christmas
December	26	Christmas

National holiday in 2021			Postcodes		Localities	
Month	Day(s)	National Holidays - Description	Office(s) of exchange handling parcels			
January	1	New year's day	45 Details of office(s) of exchange responsible for handling parcel post			
March	15	National holiday	Office name: BUDAPEST 1005			
April	2	Good Friday	IMPC code: HUBUDA			
April	5	Easter	Name: Ms Bernadett Ács			
May	1	Labor Day	Function: Coordinator			
May	24	Whit Monday	Address: H-1005 Budapest Hungary			
August	20	Foundation Day / St. Stephens' day	Tel: 1: (+36)1 297 2332 2: (+)			
October	23	National Holiday	Fax: (+36)1 297 1176			
November	1	All Saints' Day	E-Mail: Acs.bernadett@posta.hu			
December	24	Christmas Eve	Hours of service and days(s) on which the OE is operating			
December	25	Christmas	Opening Hours (Local)			
December	26	After Christmas Day				
Regional Holidays						
41.2 Regional holidays						
Regional holiday in						
Month	Day(s)	Regional/Local Holidays – Localities and description				
Cancellation of fees						
42 Fees cancelled when they concern						
42.1	parcels returned to sender	No				
42.2	parcels redirected to a third party	No				
42.3	parcels abandoned by the sender	No				
42.4	parcels lost or destroyed	Yes				
42.5	parcels rifled or damaged	Yes				
Redirection within the country of destination						
43.1	Redirection done without a request from the sender or addressee	No				
43.2	Redirection fee charged	Yes				
43.3	Amount of redirection fee (SDR)	13				
Comments:						
Miscellaneous provisions – operation of the parcel service						
44.1	Postal parcel services operated by the designated postal operator	Yes				
44.2	Postal parcel services operated by a transport company or companies	No				
44.3	Service provided throughout the country	Yes				
			Observations/Comments			
			Delivery standards			
			46-47 See the annexes.			
			Barcode			
			48 Barcode sample used on all outward international postal parcels.			
			CC 0070 8281 2 HU			
						

Parcel delivery standards - Surface parcel

OE Name BUDAPEST 1005
 IMPC Code HUBUDA
 Tel (+36)12972332
 Fax (+36)12971176
 Hours of operation Mon - Sun: 00:00-24:00

From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 16:30	Thursday	---	---
Monday	16:31 - 23:59	Friday	---	---
Tuesday	00:00 - 16:30	Friday	---	---
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Definition of zones

Zone 1:

Postcodes	Cities
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	Whole country
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Zone 2:

Postcodes	Cities

Zone 3:

Postcodes	Cities

Arrival at office of exchange: 15:00

Customs clearance times:

Items subject to customs duty: 1 day

Items not subject to customs duty:

Comments:**Parcel delivery standards - Surface parcel**

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Comments:

Last validation date: Da V1 03/11/2017