

## Hellenic Post SA (ELTA SA)

GRA

Basic Services						
<b>1</b>	<b>Maximum weight limit admitted</b>			PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes
1.1	Surface parcels (kg)	20		RESDDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes
1.2	Air (or priority) parcels (kg)	20		5.1.5	Ready to start transmitting data to partners wishing to receive data	Yes
<b>2</b>	<b>Maximum size admitted</b>			5.1.6	Other messages transmitted	
2.1	Surface parcels			PRECON	Pre-advice of international consignment – origin post	Yes
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	No		RESCON	Response to a PRECON – destination post	Yes
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	Yes		CARDIT	Carrier documents international transport – origin post	Yes
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No		RESDIT	Response to a CARDIT – destination post	Yes
2.2	Air parcels			<b>6</b>	<b>Home delivery</b>	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	No		6.1	Initial delivery attempt at physical delivery of parcels to addressee	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	Yes		6.2	If initial delivery attempt unsuccessful, card left for addressee	Yes
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	Yes
Supplementary services				6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
<b>3</b>	<b>Cumbersome parcels admitted</b>	Yes		6.5	Nature of this governmental or legally binding restriction.	
<b>4</b>	<b>Maximum size admitted</b>			<b>7</b>	<b>Signature of acceptance</b>	
4.1	Surface parcels			7.1	When a parcel is delivered or handed over	
	Metres for any one dimension	1,50		7.1.1	a signature of acceptance is obtained	Yes
	Metres for length & greatest circumference	4,00		7.1.2	captured data from an identity card are registered	Yes
4.2	Air parcels			7.1.3	another form of evidence of receipt is obtained	Yes
	Metres for any one dimension	1,50		7.1.4	Nature of this evidence	
	Metres for length & greatest circumference	4,00			driving licence, passport	
Parcels service features				7.2	Ordinary parcels	
<b>5</b>	<b>Electronic exchange of information</b>			7.2.1	Signature of the addressee or his agent	Yes
5.1.1	Use a track and trace system	Yes		7.2.2	Signature of a de facto agent	Yes
5.1.2	Mandatory tracking events transmitted			7.3	Insured parcels	
EMC	Departure from outward office of exchange	Yes		7.3.1	Signature of the addressee or his agent	Yes
EMD	Arrival at inward office of exchange	Yes		7.3.2	Signature of a de facto agent	No
EMH	Attempted/Unsuccessful delivery	Yes		Insured parcel service		
EMI	Final delivery	Yes		<b>8</b>	<b>Insured surface parcels admitted</b>	<b>Yes</b>
5.1.3	Optional tracking events transmitted			8.1	Maximum insured value for surface parcels (SDR)	4000
EMA	Posting/collection	No		<b>9</b>	<b>Insured air parcels admitted</b>	<b>Yes</b>
EMB	Arrival at outward office of exchange	No		9.1	Maximum insured value for air parcels (SDR)	4000
EME	Held by Customs	Yes		9.2	Maximum insured value when the provisions of the Parcel Post Regulations are not applied	4000
EMF	Out of Customs/Departure from inward office of exchange	Yes		<b>10</b>	<b>Marking used for insured parcels</b>	
EMG	Arrival at delivery office	No				
EMJ	Arrival at transit office of exchange	No				
EMK	Departure from transit office of exchange	No				
5.1.4	Dispatch messages transmitted					

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10.1	CP 74 pink label used			<b>16</b>	<b>Consignment service by bilateral agreements provided</b>	<b>Yes</b>
10.2	CP 73 label and pink "insured" label used	No				
<b>Cash-on-delivery service for parcel</b>				<b>Integrated logistics service</b>		
<b>11.1</b>	<b>Acceptance of Cash-on-delivery (COD) service for parcels</b>			<b>17</b>	<b>integrated logistics service by bilateral agreements provided</b>	<b>No</b>
11.1.1	outbound COD parcels			<b>Addresses for bilateral agreements</b>		
11.1.2	inbound COD parcels	Yes		<b>18</b>	<b>Contact details of the person responsible for questions concerning bilateral agreements</b>	
<b>11.2</b>	<b>Amount charged to the sender for the service (in SDR), in addition to postage charges:</b>			Name:	Mr LEONIDAS PARASKEVOPOULOS	
11.2.1	for ordinary parcels	SDR		Function:	HEAD OF DIVISION OF INTERNATIONAL AGREEMENTS AND ACCOUNTS	
11.2.2	for insured parcels	SDR		Address:	HELLENIC POST - ELTA S.A. DIRECTION OF INTERNATIONAL MAIL DIVISION OF INTERNATIONAL AGREEMENTS AND ACCOUNTS 60, STADIOU STREET GR-101 88 ATHENS GREECE	
<b>11.3</b>	<b>Additional amount for the delivery of COD parcels</b>			Tel:	1: (+30210)3353116 2: (+30210) 3538125	
11.3.1	Fixed cost	SDR		Fax:	(+30210)3227916	
11.3.2	Value range or the value of the parcel (explanation on how the service charge billed to the addressee is calculated):			E-mail	L.Paraskevopoulos@elta-net.gr	
<b>11.4</b>	<b>Methods of payment accepted upon delivery for the service charge billed to the addressee</b>			<b>Admissible radioactive material and infectious substances</b>		
	Cash : No			<b>19</b>	<b>Radioactive materials admitted in</b>	
	Credit card : No			19.1	Air Parcels	
	Cheque : No					Inbound parcels No
	Payment by mobile phone : No					Outbound parcels No
	Other :			19.2	Insured parcels	
<b>11.5</b>	Methods of payment accepted upon delivery for the value of the COD parcel					Inbound parcels No
	Cash : No					Outbound parcels No
	Money order : No			<b>20</b>	<b>Infected substances admitted in</b>	
	Credit card : No			20.1	Air Parcels	
	Cheque : No					Inbound parcels No
	Payment by mobile phone : No					Outbound parcels No
	Other :			20.2	Insured parcels	
<b>11.6</b>	Maximum value accepted for an inbound COD parcel	SDR				Inbound parcels No
						Outbound parcels No
<b>Express delivery service</b>				<b>Supplementary charges - Customs</b>		
<b>12</b>	<b>Express parcel delivery service provided</b>	<b>No</b>		<b>21</b>	<b>Non-dutiable parcels</b>	
<b>Parcels with advice of delivery</b>				21.1	Threshold level below which parcels are free of customs duties and other taxes	Yes
<b>13</b>	<b>Admission of advice of delivery for</b>			21.2	Exemption threshold	
13.1	ordinary parcels	Yes			Local currency	45 EURO
13.2	insured parcels	Yes			USD	
<b>Parcels for delivery free of charges and fees</b>					Comments:	
<b>14</b>	<b>Parcels for delivery free of charges and fees admitted</b>	<b>No</b>		<b>Consignment service</b>		
<b>Fragile parcel</b>						
<b>15</b>	<b>Fragile parcels admitted</b>	<b>No</b>				

Date of last update : 13.10.2021



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33.2	Exceptional period	20 Day(s)	
<b>Parcels automatically retained</b>			
<b>34</b>	<b>A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.</b>		
Office name:	ATHENS A.M.U.		
Name:	Mr KOLIAS PANTELIS		
Function:			
Address:	ATHENS INTERNATIONAL AIRPORT 800 00 SPATA ATHENS GREECE		
Tel:	1: (+30210)3538130 2: (+)		
Fax:	(+30210)3538453		
E-Mail:	P.Kolias@elta-net.gr		
<b>Requests for withdrawal from the post or alteration, or correction of address</b>			
<b>35</b>	<b>Requests for withdrawal from the post accepted</b>	<b>Yes</b>	
35.1	Central office (in destination country) to which requests must be sent		
Office name:	HELLENIC POST (ELTA) Customer Service		
Name:	Ms KARYDI ELENI		
Function:	RESPONSIBLE FOR INQUIRIES		
Address:	45 ADRIANOUPOLEOS STREET 160 70 KAISARIANI GREECE		
Tel:	1: (+30210)3353300 2: (+)		
Fax:	(+30210)3353592		
E-Mail:	E.Karydi@elta-net.gr kepep07@elta-net.gr		
<b>Special provisions - Force majeure</b>			
<b>36</b>	<b>Liability admitted in cases of force majeure</b>	<b>No</b>	
36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	Yes	
36.2	Addressee/sender's reservations admitted at the time of delivery	Yes	
<b>Special provisions - Customs declarations</b>			
<b>37</b>	<b>Number of CN 23 customs declarations required for inbound parcels</b>	<b>1</b>	
37.1	Number of CN 23 customs declarations required for parcels in transit		according to the number required of the country of final destination
37.2	Languages in which CN 23 customs declarations can be completed		French English GREEK
<b>Special provisions - Method of dispatching accompanying documents</b>			
<b>38</b>	<b>Documents affixed to the relevant parcels</b>	<b>Yes</b>	
38.1	Documents attached to the parcels bill	No	
<b>Service to customers</b>			
<b>39</b>	<b>On-line tracking provided</b>	<b>Yes</b>	
39.1	Web site address to access information		http://www.elta.gr
39.2	Languages in which track and trace information is available		English
<b>Service to designated operators</b>			
<b>40.</b>	<b>User of the Internet-based Inquiry System (IBIS)</b>	<b>Yes</b>	
40.1	Details of office(s) responsible for handling parcel post inquiries		
Office name:	HELLENIC POST (ELTA) Customer Service		
Name:	Ms KARYDI ELENI		
Function:	RESPONSIBLE FOR INQUIRIES		
Address:	45 ADRIANOUPOLEOS STREET 160 70 KAISARIANI GREECE		
Tel:	1: (+30210)3353300 2: (+)		
Fax:	(+30210)3353592		
E-Mail:	E.Karydi@elta-net.gr service@elta-net.gr		
Hours of service and days(s) on which the inquiry service is operating			
<b>Opening Hours (Local)</b>			
<b>Day</b>	<b>Opening hours 1</b>	<b>Opening hours 2</b>	
Monday	09:00-17:00	-	
Tuesday	09:00-17:00	-	
Wednesday	09:00-17:00	-	
Thursday	09:00-17:00	-	
Friday	09:30-17:00	-	
Saturday	-	-	
Sunday	-	-	
Languages	French English GREEK		

National Holidays			Month	Day(s)	Regional/Local Holidays – Localities and description
<b>41.1 National holidays</b>			February	21	45000-45999
National holiday in 2021			March	7	85100-85199
Month	Day(s)	National Holidays - Description	October	26	54000-56799
January	1	New Year's Day	November	30	26000-26999
January	6	Epiphany	<b>Cancellation of fees</b>		
March	15	Ash Monday	<b>42 Fees cancelled when they concern</b>		
March	25	National Holiday	42.1	parcels returned to sender	No
April	30	Good Friday	42.2	parcels redirected to a third party	No
May	1	Holy Saturday & Labour Day	42.3	parcels abandoned by the sender	No
May	2	Easter	42.4	parcels lost or destroyed	No
May	3	Easter Monday	42.5	parcels rifled or damaged	No
June	21	Holy Spirit	<b>Redirection within the country of destination</b>		
August	15	Assumption	43.1	Redirection done without a request from the sender or addressee	Yes
October	28	National Holiday	43.2	Redirection fee charged	Yes
December	25	Christmas Day	43.3	Amount of redirection fee (SDR)	
December	26	Day after Christmas	Comments:		
National holiday in 2022			According to domestic fees - Redirection fees depend of the weight of the parcel		
Month	Day(s)	National Holidays - Description	<b>Miscellaneous provisions – operation of the parcel service</b>		
January	1	New Year's Day	44.1	Postal parcel services operated by the designated postal operator	Yes
January	6	Epiphany	44.2	Postal parcel services operated by a transport company or companies	No
March	7	Ash Monday	44.3	Service provided throughout the country	Yes
March	25	National Holiday	<b>Postcodes</b>		
April	22	Good Friday	<b>Localities</b>		
April	23	Holy Saturday			
April	24	Easter	<b>Office(s) of exchange handling parcels</b>		
April	25	Easter Monday	<b>45 Details of office(s) of exchange responsible for handling parcel post</b>		
May	1	Labour Day	Office name:	ATHENS A.M.U.	
June	13	Holy Spirit Day	IMPC code:	GRATHA	
August	15	Assumption (of the Virgin) Day	Name:	Mr KOLIAS PANTELIS	
October	28	National Holiday	Function:		
December	25	Christmas Day	Address:	ATHENS INTERNATIONAL AIRPORT GR-800 00 SPATA ATHENS GREECE	
December	26	Day after Christmas	Tel:	1: (+30210)3538130 2: (+) (+30210)3538453	
<b>Regional Holidays</b>			Fax:		
<b>41.2 Regional holidays</b>			E-Mail:	P.Kolias@elta-net.gr	
Regional holiday in 2021					

## Hellenic Post SA (ELTA SA)

GRA

Hours of service and days(s) on which the OE is operating

**Opening Hours (Local)**

Day	Opening hours 1	Opening hours 2
Monday	00:00-23:59	-
Tuesday	00:00-23:59	-
Wednesday	00:00-23:59	-
Thursday	00:00-23:59	-
Friday	00:00-23:59	-
Saturday	00:00-23:59	-
Sunday	00:00-23:59	-

Observations/Comments

Office name: PIREEFS DOUANE  
 IMPC code: GRATHE  
 Name: Ms PARASKEVI KARALI  
 Function:  
 Address: AKTI IETIONOS  
 GR-185 08 PIREEFS  
 GREECE  
 Tel: 1: (+30210)4636089  
 2: (+)  
 Fax: (+30210)4629871  
 E-Mail: pkarali@elta-net.gr

Hours of service and days(s) on which the OE is operating

**Opening Hours (Local)**

Day	Opening hours 1	Opening hours 2
Monday	07:00-15:00	-
Tuesday	07:00-15:00	-
Wednesday	07:00-15:00	-
Thursday	07:00-15:00	-
Friday	07:00-15:00	-
Saturday	-	-
Sunday	-	-

Observations/Comments

Office name: THESSALONIKI DOUANE

IMPC code: GRSKGB

Name: Mr GEORGIOS PAPADOPOULOS

Function:

Address: Industrial Park (VI.PE) of Oraioakastro  
GR-540 10 THESSALONIKI  
GREECETel: 1: (+302310)289597  
2: (+)

Fax: (+302310)289569

E-Mail: G.Papadopoulos@elta-net.gr

Hours of service and days(s) on which the OE is operating

**Opening Hours (Local)**

Day	Opening hours 1	Opening hours 2
Monday	07:00-15:00	-
Tuesday	07:00-15:00	-
Wednesday	07:00-15:00	-
Thursday	07:00-15:00	-
Friday	07:00-15:00	-
Saturday	-	-
Sunday	-	-

Observations/Comments

Office name: ATHENS A.M.U.

IMPC code: GRATHC

Name: Mr KOLIAS PANTELIS

Function:

Address: ATHENS INTERNATIONAL AIRPORT  
GR-800 00 SPATA  
ATHENS  
GREECETel: 1: (+30210)3538130  
2: (+)

Fax: (+30210)3538453

E-Mail: P.Kolias@elta-net.gr

Hours of service and days(s) on which the OE is operating

**Opening Hours (Local)**

Day	Opening hours 1	Opening hours 2
Monday	00:00-23:59	-
Tuesday	00:00-23:59	-
Wednesday	00:00-23:59	-
Thursday	00:00-23:59	-
Friday	00:00-23:59	-
Saturday	00:00-23:59	-
Sunday	00:00-23:59	-

Observations/Comments

**Delivery standards**

46-47 See the annexes.

**Barcode**

48 Barcode sample used on all outward international postal parcels.



CP273137172GR

**Parcel delivery standards - Air parcel**

OE Name Athens AMU  
IMPC Code GRATHC  
Tel (+30210)35 38 171 / 35 38 169  
Fax (+30210)35 38 401  
Hours of operation 00:00 - 24:00  
From the airport of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 16:00	Wed	Thu	Fri	Mon+1	---	---
Mon	16:01 - 23:59	Thu	Fri	Mon+1	Tue+1	---	---
Tue	00:00 - 16:00	Thu	Fri	Mon	Tue+1	---	---
Tue	16:01 - 23:59	Fri	Mon	Tue+1	Wed+1	---	---
Wed	00:00 - 16:00	Fri	Mon	Tue	Wed+1	---	---
Wed	16:01 - 23:59	Mon	Tue	Wed+1	Thu+1	---	---
Thu	00:00 - 16:00	Mon	Tue	Wed	Thu+1	---	---
Thu	16:01 - 23:59	Tue	Wed	Thu+1	Fri+1	---	---
Fri	00:00 - 16:00	Tue	Wed	Thu	Fri+1	---	---
Fri	16:01 - 23:59	Wed	Thu	Fri+1	Mon+2	---	---
Sat	00:00 - 23:59	Wed	Thu	Fri+1	Mon+2	---	---
Sun	00:00 - 23:59	Wed	Thu	Fri+1	Mon+2	---	---

Definition of zones

Zone 1:

Postcodes	Cities
10000 - 18009, 18011 - 18019, 18021 - 18029, 18031 - 18039, 18041 - 18049, 18051 - 18899, 18901 - 27999, 30000 - 30999, 32000 - 36999, 54000 - 57999.	

Zone 2:

Postcodes	Cities
18010 - 18010, 18020 - 18020, 18030 - 18030, 18040 - 18040, 18050 - 18050, 18900 - 18900, 38200 - 38599, 41200 - 41599, 45200 - 45599, 63000 - 63999.	

Zone 3:

Postcodes	Cities



## Hellenic Post SA (ELTA SA)

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37000 -38199, 38600 -41199,41600 -45199, 45600 -48999, 50000 -53999, 58000 - 62999,64000 -69999, 75000 -85999.	
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## Zone 4:

Postcodes	Cities
28000 - 29999, 31000 - 31999, 49000 -49999, 70000 -74999.	

## Zone 5:

Postcodes	Cities

## Zone 6:

Postcodes	Cities

Arrival at office of exchange: 16.00

**Customs clearance times:**

Items subject to customs duty: 24 hours

Items not subject to customs duty: 2 hours

**Comments:**

**Parcel delivery standards - Surface parcel**

OE Name Athens AMU  
IMPC Code GRATHC  
Tel (+30210)35 38 171 / 35 38 169  
Fax (+30210)35 38 401  
Hours of operation 00:00 - 24:00

From the airport/port/office of exchange of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 16:00	Wed	Thu	Fri	Mon+1	---	---
Mon	16:01 - 23:59	Thu	Fri	Mon+1	Tue+1	---	---
Tue	00:00 - 16:00	Thu	Fri	Mon	Tue+1	---	---
Tue	16:01 - 23:59	Fri	Mon	Tue+1	Wed+1	---	---
Wed	00:00 - 16:00	Fri	Mon	Tue	Wed+1	---	---
Wed	16:01 - 23:59	Mon	Tue	Wed+1	Thu+1	---	---
Thu	00:00 - 16:00	Mon	Tue	Wed	Thu+1	---	---
Thu	16:01 - 23:59	Tue	Wed	Thu+1	Fri+1	---	---
Fri	00:00 - 16:00	Tue	Wed	Thu	Fri+1	---	---
Fri	16:01 - 23:59	Wed	Thu	Fri+1	Mon+2	---	---
Sat	00:00 - 23:59	Wed	Thu	Fri+1	Mon+2	---	---
Sun	00:00 - 23:59	Wed	Thu	Fri+1	Mon+2	---	---

Definition of zones

Zone 1:

Postcodes	Cities
10000 - 18009, 18011 - 18019, 18021 - 18029, 18031 - 18039, 18041 - 18049, 18051 - 18899, 18901 - 27999, 30000 - 30999, 32000 - 36999, 54000 - 57999.	

Zone 2:

Postcodes	Cities
18010 - 18010, 18020 - 18020, 18030 - 18030, 18040 - 18040, 18050 - 18050, 18900 - 18900, 38200 - 38599, 41200 - 41599, 45200 - 45599, 63000 - 63999.	

Zone 3:

Postcodes	Cities

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37000 -38199, 38600 -41199,41600 -45199, 45600 -48999, 50000 -53999, 58000 - 62999,64000 -69999, 75000 -85999.
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Postcodes	Cities
28000 - 29999, 31000 - 31999, 49000 - 49999,70000 -74999.	

## Zone 5:

Postcodes	Cities

## Zone 6:

Postcodes	Cities

Arrival at office of exchange: 16.00

**Customs clearance times:**

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Items not subject to customs duty: 2 hours

**Comments:**

**Parcel delivery standards - Air parcel**

OE Name                    ATHENS AMU  
IMPC Code                 GRATHA  
Tel                         (+30210)35 38 171 / 35 38 169  
Fax                         (+30210)35 38 401  
Hours of operation        00:00 - 24:00  
From the airport of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>					
<b>Day</b>	<b>Time</b>	<b>Zone 1</b>	<b>Zone 2</b>	<b>Zone 3</b>	<b>Zone 4</b>	<b>Zone 5</b>	<b>Zone 6</b>
Mon	00:00 - 16:00	Wed	Thu	Fri	Mon+1	---	---
Mon	16:01 - 23:59	Thu	Fri	Mon+1	Tue+1	---	---
Tue	00:00 - 16:00	Thu	Fri	Mon	Tue+1	---	---
Tue	16:01 - 23:59	Fri	Mon	Tue+1	Wed+1	---	---
Wed	00:00 - 16:00	Fri	Mon	Tue	Wed+1	---	---
Wed	16:01 - 23:59	Mon	Tue	Wed+1	Thu+1	---	---
Thu	00:00 - 16:00	Mon	Tue	Wed	Thu+1	---	---
Thu	16:01 - 23:59	Tue	Wed	Thu+1	Fri+1	---	---
Fri	00:00 - 16:00	Tue	Wed	Thu	Fri+1	---	---
Fri	16:01 - 23:59	Wed	Thu	Fri	Mon+2	---	---
Sat	00:00 - 23:59	Wed	Thu	Fri	Mon+2	---	---
Sun	00:00 - 23:59	Wed	Thu	Fri	Mon+2	---	---

Definition of zones

Zone 1:

Postcodes	Cities
10000 - 18009, 18011 - 18019, 18021 - 18029, 18031 - 18039, 18041 - 18049, 18051 - 18899, 18901 - 27999, 30000 - 30999, 32000 - 36999, 54000 - 57999.	

Zone 2:

Postcodes	Cities
18010 - 18010, 18020 - 18020, 18030 - 18030, 18040 - 18040, 18050 - 18050, 18900 - 18900, 38200 - 38599, 41200 - 41599, 45200 - 45599, 63000 - 63999.	

Zone 3:

Postcodes	Cities

## Hellenic Post SA (ELTA SA)

GRA

37000 -38199, 38600 -41199,41600 -45199, 45600 -48999, 50000 -53999, 58000 - 62999,64000 -69999, 75000 -85999.	
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## Zone 4:

Postcodes	Cities
28000 - 29999, 31000 - 31999, 49000 - 49999,70000 -74999.	

## Zone 5:

Postcodes	Cities

## Zone 6:

Postcodes	Cities

Arrival at office of exchange: 16.00

**Customs clearance times:**

Items subject to customs duty: 24 hours

Items not subject to customs duty: 2 hours

**Comments:**

**Parcel delivery standards - Surface parcel**

OE Name                   ATHENS AMU  
IMPC Code                GRATHA  
Tel                         (+30210)35 38 171 / 35 38 169  
Fax                        (+30210)35 38 401  
Hours of operation      00:00 - 24:00

From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>					
<b>Day</b>	<b>Time</b>	<b>Zone 1</b>	<b>Zone 2</b>	<b>Zone 3</b>	<b>Zone 4</b>	<b>Zone 5</b>	<b>Zone 6</b>
Mon	00:00 - 16:00	Wed	Thu	Fri	Mon+1	---	---
Mon	16:01 - 23:59	Thu	Fri	Mon+1	Tue+1	---	---
Tue	00:00 - 16:00	Thu	Fri	Mon	Tue+1	---	---
Tue	16:01 - 23:59	Fri	Mon	Tue+1	Wed+1	---	---
Wed	00:00 - 16:00	Fri	Mon	Tue	Wed+1	---	---
Wed	16:01 - 23:59	Mon	Tue	Wed+1	Thu+1	---	---
Thu	00:00 - 16:00	Mon	Tue	Wed	Thu+1	---	---
Thu	16:01 - 23:59	Tue	Wed	Thu+1	Fri+1	---	---
Fri	00:00 - 16:00	Tue	Wed	Thu	Fri+1	---	---
Fri	16:01 - 23:59	Wed	Thu	Fri	Mon+2	---	---
Sat	00:00 - 23:59	Wed	Thu	Fri	Mon+2	---	---
Sun	00:00 - 23:59	Wed	Thu	Fri	Mon+2	---	---

Definition of zones

Zone 1:

Postcodes	Cities
10000 - 18009, 18011 - 18019, 18021 - 18029, 18031 - 18039, 18041 - 18049, 18051 - 18899, 18901 - 27999, 30000 - 30999, 32000 - 36999, 54000 - 57999.	

Zone 2:

Postcodes	Cities
18010 - 18010, 18020 - 18020, 18030 - 18030, 18040 - 18040, 18050 - 18050, 18900 - 18900, 38200 - 38599, 41200 - 41599, 45200 - 45599, 63000 - 63999.	

Zone 3:

Postcodes	Cities

## Hellenic Post SA (ELTA SA)

GRA

37000 -38199, 38600 -41199,41600 -45199, 45600 -48999, 50000 -53999, 58000 - 62999,64000 -69999, 75000 -85999.
--

## Zone 4:

Postcodes	Cities
28000 - 29999, 31000 - 31999, 49000 - 49999,70000 -74999.	

## Zone 5:

Postcodes	Cities

## Zone 6:

Postcodes	Cities

Arrival at office of exchange: 16.00

**Customs clearance times:**

Items subject to customs duty: 24 hours

Items not subject to customs duty: 2 hours

**Comments:**

**Parcel delivery standards - Air parcel**

OE Name PIREEFS DOUANE  
IMPC Code GRATHE  
Tel (+30210)4612343  
Fax (+30210)4629871  
Hours of operation 07:30-14:00

From the airport of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 16:00	Thu	Fri	Mon+1	Tue+1	---	---
Mon	16:01 - 23:59	Fri	Mon+1	Tue+1	Wed+1	---	---
Tue	00:00 - 16:00	Fri	Mon	Tue+1	Wed+1	---	---
Tue	16:01 - 23:59	Mon	Tue+1	Wed+1	Thu+1	---	---
Wed	00:00 - 16:00	Mon	Tue	Wed+1	Thu+1	---	---
Wed	16:01 - 23:59	Tue	Wed+1	Thu+1	Fri+1	---	---
Thu	00:00 - 16:00	Tue	Wed	Thu+1	Fri+1	---	---
Thu	16:01 - 23:59	Wed	Thu+1	Fri+1	Mon+1	---	---
Fri	00:00 - 16:00	Wed	Thu	Fri+1	Mon+1	---	---
Fri	16:01 - 23:59	Thu	Fri+1	Mon+2	Tue+2	---	---
Sat	00:00 - 23:59	Thu	Fri+1	Mon+2	Tue+2	---	---
Sun	00:00 - 23:59	Thu	Fri+1	Mon+2	Tue+2	---	---

Definition of zones

Zone 1:

Postcodes	Cities
10000 - 18009, 18011 - 18019, 18021 - 18029, 18031 - 18039, 18041 - 18049, 18051 - 18899, 18901 - 27999, 30000 - 30999, 32000 - 36999, 54000 - 57999.	

Zone 2:

Postcodes	Cities
18010 - 18010, 18020 - 18020, 18030 - 18030, 18040 - 18040, 18050 - 18050, 18900 - 18900, 38200 - 38599, 41200 - 41599, 45200 - 45599, 63000 - 63999.	

Zone 3:

Postcodes	Cities



## Hellenic Post SA (ELTA SA)

GRA

37000 -38199, 38600 -41199,41600 -45199, 45600 -48999, 50000 -53999, 58000 - 62999,64000 -69999, 75000 -85999.
--

## Zone 4:

Postcodes	Cities
28000 - 29999, 31000 - 31999, 49000 - 49999,70000 -74999.	

## Zone 5:

Postcodes	Cities

## Zone 6:

Postcodes	Cities

Arrival at office of exchange: 16.00

**Customs clearance times:**

Items subject to customs duty: 24 to 48 hours

Items not subject to customs duty: 3 hours

**Comments:**

**Parcel delivery standards - Surface parcel**

OE Name PIREEFS DOUANE  
IMPC Code GRATHE  
Tel (+30210)4612343  
Fax (+30210)4629871  
Hours of operation 07:30-14:00

From the airport/port/office of exchange of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 16:00	Thu	Fri	Mon+1	Tue+1	---	---
Mon	16:01 - 23:59	Fri	Mon+1	Tue+1	Wed+1	---	---
Tue	00:00 - 16:00	Fri	Mon	Tue+1	Wed+1	---	---
Tue	16:01 - 23:59	Mon	Tue+1	Wed+1	Thu+1	---	---
Wed	00:00 - 16:00	Mon	Tue	Wed+1	Thu+1	---	---
Wed	16:01 - 23:59	Tue	Wed+1	Thu+1	Fri+1	---	---
Thu	00:00 - 16:00	Tue	Wed	Thu+1	Fri+1	---	---
Thu	16:01 - 23:59	Wed	Thu+1	Fri+1	Mon+1	---	---
Fri	00:00 - 16:00	Wed	Thu	Fri+1	Mon+1	---	---
Fri	16:01 - 23:59	Thu	Fri+1	Mon+2	Tue+2	---	---
Sat	00:00 - 23:59	Thu	Fri+1	Mon+2	Tue+2	---	---
Sun	00:00 - 23:59	Thu	Fri+1	Mon+2	Tue+2	---	---

Definition of zones

Zone 1:

Postcodes	Cities
10000 - 18009, 18011 - 18019, 18021 - 18029, 18031 - 18039, 18041 - 18049, 18051 - 18899, 18901 - 27999, 30000 - 30999, 32000 - 36999, 54000 - 57999.	

Zone 2:

Postcodes	Cities
18010 - 18010, 18020 - 18020, 18030 - 18030, 18040 - 18040, 18050 - 18050, 18900 - 18900, 38200 - 38599, 41200 - 41599, 45200 - 45599, 63000 - 63999.	

Zone 3:

Postcodes	Cities

## Hellenic Post SA (ELTA SA)

GRA

37000 -38199, 38600 -41199,41600 -45199, 45600 -48999, 50000 -53999, 58000 - 62999,64000 -69999, 75000 -85999.
--

## Zone 4:

Postcodes	Cities
28000 - 29999, 31000 - 31999, 49000 - 49999,70000 -74999.	

## Zone 5:

Postcodes	Cities

## Zone 6:

Postcodes	Cities

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty: 24 to 48 hours

Items not subject to customs duty: 3 hours

**Comments:**

**Parcel delivery standards - Surface parcel**

OE Name THESSALONIKI DOUANE  
IMPC Code GRSKGB  
Tel (+30210)589481  
Fax (+30210)601797  
Hours of operation 07:30 - 15:00

From the airport/port/office of exchange of destination to the addressee

Arrival at the airport		Days of delivery by zone					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 16:00	Fri	Mon+1	Tue+1	Wed+1	---	---
Mon	16:01 - 23:59	Mon+1	Tue+1	Wed+1	Thu+1	---	---
Tue	00:00 - 16:00	Mon	Tue+1	Wed+1	Thu+1	---	---
Tue	16:01 - 23:59	Tue+1	Wed+1	Thu+1	Fri+1	---	---
Wed	00:00 - 16:00	Tue	Wed+1	Thu+1	Fri+1	---	---
Wed	16:01 - 23:59	Wed+1	Thu+1	Fri+1	Mon+1	---	---
Thu	00:00 - 16:00	Wed	Thu+1	Fri+1	Mon+1	---	---
Thu	16:01 - 23:59	Thu+1	Fri+1	Mon+1	Tue+1	---	---
Fri	00:00 - 16:00	Thu	Fri+1	Mon+1	Tue+1	---	---
Fri	16:01 - 23:59	Fri+1	Mon+2	Tue+2	Wed+2	---	---
Sat	00:00 - 23:59	Fri+1	Mon+2	Tue+2	Wed+2	---	---
Sun	00:00 - 23:59	Fri+1	Mon+2	Tue+2	Wed+2	---	---

Definition of zones

Zone 1:

Postcodes	Cities
10000 - 18009, 18011 - 18019, 18021 - 18029, 18031 - 18039, 18041 - 18049, 18051 - 18899, 18901 - 27999, 30000 - 30999, 32000 - 36999, 54000 - 57999.	

Zone 2:

Postcodes	Cities
18010 - 18010, 18020 - 18020, 18030 - 18030, 18040 - 18040, 18050 - 18050, 18900 - 18900, 38200 - 38599, 41200 - 41599, 45200 - 45599, 63000 - 63999.	

Zone 3:

Postcodes	Cities

## Hellenic Post SA (ELTA SA)

GRA

37000 -38199, 38600 -41199,41600 -45199, 45600 -48999, 50000 -53999, 58000 - 62999,64000 -69999, 75000 -85999.
--

## Zone 4:

Postcodes	Cities
28000 - 29999, 31000 - 31999, 49000 - 49999,70000 -74999.	

## Zone 5:

Postcodes	Cities

## Zone 6:

Postcodes	Cities

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty: 24 to 48 hours

Items not subject to customs duty: 3 hours

**Comments:**

Last validation date: Da V2 01/11/2019