

Basic Services			CARDIT	Carrier documents international transport – origin post	Yes
<b>1</b>	<b>Maximum weight limit admitted</b>		RESDIT	Response to a CARDIT – destination post	Yes
1.1	Surface parcels (kg)	20	<b>6</b>	<b>Home delivery</b>	
1.2	Air (or priority) parcels (kg)	20	6.1	Initial delivery attempt at physical delivery of parcels to addressee	No
<b>2</b>	<b>Maximum size admitted</b>		6.2	If initial delivery attempt unsuccessful, card left for addressee	
2.1	Surface parcels		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	No
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	Yes	6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	No
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No	6.5	Nature of this governmental or legally binding restriction.	
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No	<b>7</b>	<b>Signature of acceptance</b>	
2.2	Air parcels		7.1	When a parcel is delivered or handed over	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	Yes	7.1.1	a signature of acceptance is obtained	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No	7.1.2	captured data from an identity card are registered	Yes
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No	7.1.3	another form of evidence of receipt is obtained	No
<b>Supplementary services</b>			7.2	Ordinary parcels	
<b>3</b>	<b>Cumbersome parcels admitted</b>	No	7.2.1	Signature of the addressee or his agent	Yes
<b>Parcels service features</b>			7.2.2	Signature of a de facto agent	No
<b>5</b>	<b>Electronic exchange of information</b>		7.3	Insured parcels	
5.1.1	Use a track and trace system	Yes	7.3.1	Signature of the addressee or his agent	Yes
5.1.2	Mandatory tracking events transmitted		7.3.2	Signature of a de facto agent	No
EMC	Departure from outward office of exchange	Yes	<b>Insured parcel service</b>		
EMD	Arrival at inward office of exchange	Yes	<b>8</b>	<b>Insured surface parcels admitted</b>	<b>Yes</b>
EMH	Attempted/Unsuccessful delivery	Yes	8.1	Maximum insured value for surface parcels (SDR)	430
EMI	Final delivery	Yes	<b>9</b>	<b>Insured air parcels admitted</b>	<b>Yes</b>
5.1.3	Optional tracking events transmitted		9.1	Maximum insured value for air parcels (SDR)	430
EMA	Posting/collection	No	9.2	Maximum insured value when the provisions of the Parcel Post Regulations are not applied	0
EMB	Arrival at outward office of exchange	Yes	<b>10</b>	<b>Marking used for insured parcels</b>	
EME	Held by Customs	Yes	10.1	CP 74 pink label used	No
EMF	Out of Customs/Departure from inward office of exchange	Yes	10.2	CP 73 label and pink "insured" label used	Yes
EMG	Arrival at delivery office		<b>Cash-on-delivery service for parcel</b>		
EMJ	Arrival at transit office of exchange	Yes	<b>11.1</b>	<b>Acceptance of Cash-on-delivery (COD) service for parcels</b>	
EMK	Departure from transit office of exchange	Yes	11.1.1	outbound COD parcels	No
5.1.4	Dispatch messages transmitted		11.1.2	inbound COD parcels	Yes
PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes	<b>11.2</b>	<b>Amount charged to the sender for the service (in SDR), in addition to postage charges:</b>	
RESDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes			
5.1.5	Ready to start transmitting data to partners wishing to receive data	Yes			
5.1.6	Other messages transmitted				
PRECON	Pre-advice of international consignment – origin post	Yes			
RESCON	Response to a PRECON – destination post	Yes			

11.2.1	for ordinary parcels	SDR	Function:	CHEF DE SERVICE DES RELATIONS INTERNATIONALES
11.2.2	for insured parcels	SDR	Address:	LA POSTE DIRECTION GÉNÉRALE BP 20000 LIBREVILLE GABON
<b>11.3</b>	<b>Additional amount for the delivery of COD parcels</b>	<b>Yes</b>	Tel:	1: (+241)77118364 2: (+241) 66104545
11.3.1	Fixed cost	4 SDR	Fax:	(+)
11.3.2	Value range or the value of the parcel (explanation on how the service charge billed to the addressee is calculated):		E-mail	odechleo@yahoo.fr ngoulou.maixenth@hotmail.fr
<b>11.4</b>	<b>Methods of payment accepted upon delivery for the service charge billed to the addressee</b>		<b>Admissible radioactive material and infectious substances</b>	
	Cash : Yes		<b>19</b>	<b>Radioactive materials admitted in</b>
	Credit card : No		19.1	Air Parcels
	Cheque : No			Inbound parcels No
	Payment by mobile phone : No			Outbound parcels No
	Other :		19.2	Insured parcels
<b>11.5</b>	Methods of payment accepted upon delivery for the value of the COD parcel			Inbound parcels No
	Cash : Yes			Outbound parcels No
	Money order : No		<b>20</b>	<b>Infected substances admitted in</b>
	Credit card : No		20.1	Air Parcels
	Cheque : No			Inbound parcels No
	Payment by mobile phone : No			Outbound parcels No
	Other :		20.2	Insured parcels
<b>11.6</b>	Maximum value accepted for an inbound COD parcel	714 SDR		Inbound parcels No
				Outbound parcels No
<b>Express delivery service</b>			<b>Supplementary charges - Customs</b>	
<b>12</b>	<b>Express parcel delivery service provided</b>	<b>No</b>	<b>21</b>	<b>Non-dutiable parcels</b>
<b>Parcels with advice of delivery</b>			21.1	Threshold level below which parcels are free of customs duties and other taxes
<b>13</b>	<b>Admission of advice of delivery for</b>		21.2	Exemption threshold
13.1	ordinary parcels	Yes		Local currency
13.2	insured parcels	Yes		21000 FCFA
<b>Parcels for delivery free of charges and fees</b>				USD
<b>14</b>	<b>Parcels for delivery free of charges and fees admitted</b>	<b>No</b>		38
<b>Fragile parcel</b>				Comments:
<b>15</b>	<b>Fragile parcels admitted</b>	<b>No</b>		the parcel with commercial value equivalent at € 30 are not subject to customs duties.
<b>Consignment service</b>			<b>22</b>	<b>Dutiable parcels</b>
<b>16</b>	<b>Consignment service by bilateral agreements provided</b>	<b>No</b>	22.1	Customs clearance fee collected for parcels subject to import customs clearance
<b>Integrated logistics service</b>			22.2	Amount of fee collected
<b>17</b>	<b>integrated logistics service by bilateral agreements provided</b>	<b>Yes</b>		Local currency
<b>Addresses for bilateral agreements</b>				2500 XAF
<b>18</b>	<b>Contact details of the person responsible for questions concerning bilateral agreements</b>			USD
Name:	Mr IBINGA BOUKA AUDREY			5
				Comments:
			<b>23</b>	<b>Customs clearance fee collected for all items declared at customs</b>
			23.1	Amount of fee collected
				Local currency
				5000 XAF
				USD
				10

Comments:		30.2	specific areas only	No
			Comments:	
<b>24</b>	<b>Administration fees collected for parcels subject to export customs clearance</b>			<b>Yes</b>
24.1	Amount of the charge collected			
	Local currency		2500	
	USD		5	
	Comments:			
<b>Special charges - Storage</b>				
<b>25</b>	<b>Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection</b>			<b>Yes</b>
25.1	Amount of charge per day/per parcel			
	Local currency		500 XAF	
	SDR		0.71	
25.2	Period of charge, if not daily			
<b>Special delivery charges</b>				
<b>26</b>	<b>Delivery charges collected at the time of delivery in response to the advice of arrival</b>			<b>No</b>
<b>Special charges – Poste restante</b>				
<b>27</b>	<b>Poste restante service provided</b>			<b>Yes</b>
27.1	Amount of charge per parcel			
	Local currency		350 XAF	
	SDR		0.49	
27.2	Basis for charge if not an amount per parcel			
<b>Special provisions - Treatment of parcels wrongly accepted</b>				
<b>28</b>	<b>Parcels returned to sender</b>			<b>No</b>
28.1	If not, parcel delivered to addressee under conditions prescribed by your country legislations			<b>Yes</b>
<b>Delivery areas</b>				
<b>29</b>	<b>Parcels delivered to</b>			
29.1	all addresses			<b>No</b>
29.2	specific areas only			<b>No</b>
	Comments:			
<b>Collection</b>				
<b>30</b>	<b>Collection of parcels at post offices provided for</b>			
30.1	all addresses			<b>Yes</b>
<b>Delivery procedures for parcels for which customs duty and taxes are payable</b>				
<b>31</b>	<b>Procedure for parcels for which customs duty is payable</b>			
31.1	Pick up of parcel at the customs office			<b>No</b>
31.2	Addressee's address with collection of customs duties and taxes at the time of delivery			<b>No</b>
31.3	Delivery to the addressee's address after payment of customs duties and taxes			<b>No</b>
31.4	Over the counter at the local post office with immediate payment of customs duties and taxes			<b>Yes</b>
31.5	Other			
<b>Period of retention</b>				
<b>32</b>	<b>Period of retention for parcels</b>			
32.1	Normal period			30 Day(s)
32.2	Exceptional period			
<b>33</b>	<b>Retention for parcels for which notice could not be sent or addressed to poste restante</b>			
33.1	Normal period			45 Day(s)
33.2	Exceptional period			
<b>Parcels automatically retained</b>				
<b>34</b>	<b>A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.</b>			
Office name:	LIBREVILLE COLIS POSTAUX			
Name:	Mr WALOU RODRIGUE			
Function:	Responsable Colis			
Address:	B.P 20 0000 LA POSTE LIBREVILLE GABON			
Tel:	1: (+241 )62103980 2: (+241)62300522			
Fax:	( + )			
E-Mail:	wbadjer@yahoo.fr christkilingui@yahoo.fr			
<b>Requests for withdrawal from the post or alteration, or correction of address</b>				
<b>35</b>	<b>Requests for withdrawal from the post accepted</b>			<b>Yes</b>

35.1	Central office (in destination country) to which requests must be sent		Office name:	libreville colis postaux	
Office name:	LIBREVILLE COLIS POSTAUX		Name:	Mr BIPOLO AMELIE	
Name:	Ms BIPOLO AMELIE		Function:	RESPONSABLE COLIS	
Function:	Responsable Colis		Address:	LIBREVILLE BP 2000 GABON	
Address:	B.P 20 000 LA POSTE LIBREVILLE GABON		Tel:	1: (+241)62103980 2: (+241)62300522	
Tel:	1: (+241)62103980 2: (+241)62300522		Fax:	(+) (+)	
Fax:	(+) (+)		E-Mail:	wbadjer@yahoo.fr christkilingui@yahoo.fr	
E-Mail:	wbadjer@yahoo.fr christkilingui@yahoo.fr		Hours of service and days(s) on which the inquiry service is operating		
<b>Special provisions - Force majeure</b>			<b>Opening Hours (Local)</b>		
<b>36</b>	<b>Liability admitted in cases of force majeure</b>	<b>No</b>	<b>Day</b>	<b>Opening hours 1</b>	<b>Opening hours 2</b>
36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	Yes	Monday	08:00-15:00	-
36.2	Addressee/sender's reservations admitted at the time of delivery	Yes	Tuesday	08:00-15:00	-
			Wednesday	08:00-15:00	-
			Thursday	08:00-15:00	-
			Friday	08:00-15:00	-
			Saturday	-	-
			Sunday	-	-
<b>Special provisions - Customs declarations</b>			Languages French		
<b>37</b>	<b>Number of CN 23 customs declarations required for inbound parcels</b>	<b>2</b>	<b>National Holidays</b>		
37.1	Number of CN 23 customs declarations required for parcels in transit	2	<b>41.1 National holidays</b>		
37.2	Languages in which CN 23 customs declarations can be completed	French	National holiday in 2024		
			<b>Month</b>	<b>Day(s)</b>	<b>National Holidays - Description</b>
			January	1	New Year
			April	1	Lundi de Pâques
			April	17	Journée des droits de la femme
			May	1	Fête du Travail
			May	9	Ascension
			April	10	Fête de fin du Ramadan
			May	10	Lundi de Pentecôte
			June	16	Fête du Sacrifice
			August	15	Assomption de Marie
			August	15	Assomption
			August	16	Fête Nationale
			August	17	Fête Nationale
			November	1	Toussaint
			December	25	Noël
<b>Special provisions - Method of dispatching accompanying documents</b>			<b>Regional Holidays</b>		
<b>38</b>	<b>Documents affixed to the relevant parcels</b>	<b>Yes</b>	<b>41.2 Regional holidays</b>		
38.1	Documents attached to the parcels bill	No			
<b>Service to customers</b>					
<b>39</b>	<b>On-line tracking provided</b>	<b>No</b>			
<b>Service to designated operators</b>					
<b>40.</b>	<b>User of the Internet-based Inquiry System (IBIS)</b>	<b>No</b>			
40.1	Details of office(s) responsible for handling parcel post inquiries				

Regional holiday in			Tuesday	08:00-15:00	-						
<table border="1"> <thead> <tr> <th>Month</th> <th>Day(s)</th> <th>Regional/Local Holidays – Localities and description</th> </tr> </thead> <tbody> <tr> <td colspan="3"> </td> </tr> </tbody> </table>			Month	Day(s)	Regional/Local Holidays – Localities and description				Wednesday	08:00-15:00	-
Month	Day(s)	Regional/Local Holidays – Localities and description									
			Thursday	08:00-15:00	-						
			Friday	08:00-15:00	-						
			Saturday	-	-						
			Sunday	-	-						

 Observations/Comments | | ||  | | | | | |
**Cancellation of fees**					
**42 Fees cancelled when they concern**					
42.1	parcels returned to sender	No			
42.2	parcels redirected to a third party	No			
42.3	parcels abandoned by the sender	Yes			
42.4	parcels lost or destroyed	Yes			
42.5	parcels rifled or damaged	Yes			
**Redirection within the country of destination**					
43.1	Redirection done without a request from the sender or addressee	No			
43.2	Redirection fee charged	Yes			
43.3	Amount of redirection fee (SDR)	1.42			
Comments:					
**Miscellaneous provisions – operation of the parcel service**					
44.1	Postal parcel services operated by the designated postal operator	Yes			
44.2	Postal parcel services operated by a transport company or companies	No			
44.3	Service provided throughout the country	Yes			
**Postcodes**		**Localities**			
**Office(s) of exchange handling parcels**					
**45 Details of office(s) of exchange responsible for handling parcel post**					
Office name: LIBREVILLE COLIS POSTAUX					
IMPC code: GALBVC					
Name: Ms BIPOLO AMELIE					
Function: Responsable COLIS					
Address: B P 20 000 LA POSTE LIBREVILLE GABON					
Tel: 1: (+241)62103980 2: (+241)62300522					
Fax: (+241)742008					
E-Mail: wbadjer@yahoo.fr christkilingui@yahoo.fr					
Hours of service and days(s) on which the OE is operating					
**Opening Hours (Local)**					
**Day**		**Opening hours 1**		**Opening hours 2**	
Monday		08:00-15:00		-	

Observations/Comments

**Delivery standards**

46-47 See the annexes.

**Barcode**

48 Barcode sample used on all outward international postal parcels.



**Parcel delivery standards - Air parcel**

OE Name LIBREVILLE COLIS POSTAUX

IMPC Code LBVCPX

Tel (+241)07323406

Fax (+)

Hours of operation lun-ven: 7:45 - 15:30

From the airport of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
<b>Day</b>	<b>Time</b>	<b>Zone 1</b>	<b>Zone 2</b>	<b>Zone 3</b>
Monday	00:00 - 08:00	Monday	Tuesday	Thursday
Monday	08:01 - 23:59	Tuesday	Wednesday	Friday
Tuesday	00:00 - 08:00	Tuesday	Wednesday	Friday
Tuesday	08:01 - 23:59	Wednesday	Thursday	Monday
Wednesday	00:00 - 08:00	Wednesday	Thursday	Monday
Wednesday	00:00 - 23:59	Thursday	Friday	Tuesday
Thursday	00:00 - 08:00	Thursday	Friday	Tuesday
Thursday	08:01 - 23:59	Friday	Monday	Wednesday
Friday	00:00 - 08:00	Friday	Monday	Wednesday
Friday	08:01 - 23:59	Monday	Tuesday	Thursday
Saturday	00:00 - 23:59	Monday	Tuesday	Thursday
Sunday	00:00 - 23:59	Monday	Tuesday	Thursday

## Definition of zones

## Zone 1:

Postcodes	Cities
	LIBREVILLE

## Zone 2:

Postcodes	Cities
	PORT GENTIL, OYEM, NDJOLE, BITAM, FOUGAMOU, MOUILA, LAMBARENE

## Zone 3:

Postcodes	Cities
	TCHIBANGA, FRANCEVILLE, MOANDA, KOULA MOUTOU, MAKOKOU

Arrival at office of exchange: 30 minutes

**Customs clearance times:**

Items subject to customs duty:	5 minutes
Items not subject to customs duty:	30 minutes

**Comments:**

**Parcel delivery standards - Surface parcel**

OE Name LIBREVILLE COLIS POSTAUX

IMPC Code LBVCPX

Tel (+241)07323406

Fax (+)

Hours of operation lun-ven: 7:45 - 15:30

From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
<b>Day</b>	<b>Time</b>	<b>Zone 1</b>	<b>Zone 2</b>	<b>Zone 3</b>
Monday	00:00 - 08:00	Monday	Tuesday	Thursday
Monday	08:01 - 23:59	Tuesday	Wednesday	Friday
Tuesday	00:00 - 08:00	Tuesday	Wednesday	Friday
Tuesday	08:01 - 23:59	Wednesday	Thursday	Monday
Wednesday	00:00 - 08:00	Wednesday	Thursday	Monday
Wednesday	08:01 - 23:59	Thursday	Friday	Tuesday
Thursday	00:00 - 08:00	Thursday	Friday	Tuesday
Thursday	08:01 - 23:59	Friday	Monday	Wednesday
Friday	00:00 - 08:00	Friday	Monday	Wednesday
Friday	08:01 - 23:59	Monday	Tuesday	Thursday
Saturday	00:00 - 23:59	Monday	Tuesday	Thursday
Sunday	00:00 - 23:59	Monday	Tuesday	Thursday

## Definition of zones

## Zone 1:

Postcodes	Cities
	LIBREVILL

## Zone 2:

Postcodes	Cities
	TCHIBANGA PORTGENTIL OYEM

## Zone 3:

Postcodes	Cities



	KANGO NTOUM LAMBARENE KOULAMOUT BITAM MOUILA MAKOKOU FRANCEVIL LASTOURVL
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Arrival at office of exchange: 30 minutes

**Customs clearance times:**

Items subject to customs duty: 5 minutes

Items not subject to customs duty: 30 minutes

**Comments:**

**Parcel delivery standards - Air parcel**

OE Name

IMPC Code

Tel (+)

Fax (+)

Hours of operation

From the airport of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
<b>Day</b>	<b>Time</b>	<b>Zone 1</b>	<b>Zone 2</b>	<b>Zone 3</b>
Monday	-	---	---	---

Definition of zones

Zone 1:

Postcodes	Cities

Zone 2:

Postcodes	Cities

Zone 3:

Postcodes	Cities

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty:

Items not subject to customs duty:

**Comments:**

Last validation date: 2011-01-31