

Estonian Post

EEA

Basic Services						
1	Maximum weight limit admitted			PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes
1.1	Surface parcels (kg)	30		RESDDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes
1.2	Air (or priority) parcels (kg)	30		5.1.5	Ready to start transmitting data to partners wishing to receive data	Yes
2	Maximum size admitted			5.1.6	Other messages transmitted	
2.1	Surface parcels			PRECON	Pre-advice of international consignment – origin post	No
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	No		RESCON	Response to a PRECON – destination post	No
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	Yes		CARDIT	Carrier documents international transport – origin post	No
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No		RESDIT	Response to a CARDIT – destination post	No
2.2	Air parcels			6	Home delivery	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	No		6.1	Initial delivery attempt at physical delivery of parcels to addressee	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	Yes		6.2	If initial delivery attempt unsuccessful, card left for addressee	Yes
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	Yes
Supplementary services				6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
3	Cumbersome parcels admitted	Yes		6.5	Nature of this governmental or legally binding restriction.	
4	Maximum size admitted			7	Signature of acceptance	
4.1	Surface parcels			7.1	When a parcel is delivered or handed over	
	Metres for any one dimension	1,5		7.1.1	a signature of acceptance is obtained	Yes
	Metres for length & greatest circumference	3		7.1.2	captured data from an identity card are registered	Yes
4.2	Air parcels			7.1.3	another form of evidence of receipt is obtained	No
	Metres for any one dimension	1,5		7.2	Ordinary parcels	
	Metres for length & greatest circumference	3		7.2.1	Signature of the addressee or his agent	Yes
Parcels service features				7.2.2	Signature of a de facto agent	Yes
5	Electronic exchange of information			7.3	Insured parcels	
5.1.1	Use a track and trace system	Yes		7.3.1	Signature of the addressee or his agent	Yes
5.1.2	Mandatory tracking events transmitted			7.3.2	Signature of a de facto agent	Yes
EMC	Departure from outward office of exchange	Yes		Insured parcel service		
EMD	Arrival at inward office of exchange	Yes		8	Insured surface parcels admitted	Yes
EMH	Attempted/Unsuccessful delivery	Yes		8.1	Maximum insured value for surface parcels (SDR)	4000
EMI	Final delivery	Yes		9	Insured air parcels admitted	Yes
5.1.3	Optional tracking events transmitted			9.1	Maximum insured value for air parcels (SDR)	4000
EMA	Posting/collection	Yes		9.2	Maximum insured value when the provisions of the Parcel Post Regulations are not applied	
EMB	Arrival at outward office of exchange	Yes		10	Marking used for insured parcels	
EME	Held by Customs	Yes		10.1	CP 74 pink label used	No
EMF	Out of Customs/Departure from inward office of exchange	Yes				
EMG	Arrival at delivery office	Yes				
EMJ	Arrival at transit office of exchange	Yes				
EMK	Departure from transit office of exchange	Yes				
5.1.4	Dispatch messages transmitted					

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Special delivery charges			32.2	Exceptional period	2 Month(s)
26	Delivery charges collected at the time of delivery in response to the advice of arrival	No	33	Retention for parcels for which notice could not be sent or addressed to poste restante	
Special charges – Poste restante			33.1	Normal period	30 Day(s)
27	Poste restante service provided	Yes	33.2	Exceptional period	2 Month(s)
27.1	Amount of charge per parcel		Parcels automatically retained		
	Local currency	0 EUR	34	A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.	
	SDR	0	Office name: Omniva Logistikakeskus		
27.2	Basis for charge if not an amount per parcel		Name: Mr		
Special provisions - Treatment of parcels wrongly accepted			Function:		
28	Parcels returned to sender	Yes	Address: Rukki tee 7, Lehmja küla, Rae vald, 14063 Harjumaa, Estonia		
Delivery areas			Tel: 1: (+372)6643270 2: (+372)		
29	Parcels delivered to		Fax: (+)		
29.1	all addresses	Yes	E-Mail: rvpost@omniva.ee		
29.2	specific areas only	No	Requests for withdrawal from the post or alteration, or correction of address		
	Comments:		35	Requests for withdrawal from the post accepted	Yes
Collection			35.1	Central office (in destination country) to which requests must be sent	
30	Collection of parcels at post offices provided for		Office name: Customer Service Department		
30.1	all addresses	Yes	Name: Mr		
30.2	specific areas only	No	Function:		
	Comments:		Address: 28 Pallasti St. 10001 Tallinn Estonia		
Delivery procedures for parcels for which customs duty and taxes are payable			Tel: 1: (+372)6616616 2: (+)		
31	Procedure for parcels for which customs duty is payable		Fax: (+372)6643345		
31.1	Pick up of parcel at the customs office	No	E-Mail: info@omniva.ee		
31.2	Addressee's address with collection of customs duties and taxes at the time of delivery	Yes	Special provisions - Force majeure		
31.3	Delivery to the addressee's address after payment of customs duties and taxes	No	36	Liability admitted in cases of force majeure	No
31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	Yes	36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	No
31.5	Other		36.2	Addressee/sender's reservations admitted at the time of delivery	No
Period of retention			Special provisions - Customs declarations		
32	Period of retention for parcels		37	Number of CN 23 customs declarations required for inbound parcels	2
32.1	Normal period	15 Day(s)			

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37.1	Number of CN 23 customs declarations required for parcels in transit		National holiday in 2021																																								
37.2	Languages in which CN 23 customs declarations can be completed French English Russian		<table border="1"> <thead> <tr> <th>Month</th> <th>Day(s)</th> <th>National Holidays - Description</th> </tr> </thead> <tbody> <tr> <td>January</td> <td>1</td> <td>New Year's Day</td> </tr> <tr> <td>February</td> <td>24</td> <td>Independence Day</td> </tr> <tr> <td>April</td> <td>2</td> <td>Good Friday</td> </tr> <tr> <td>April</td> <td>4</td> <td>Easter Sunday</td> </tr> <tr> <td>May</td> <td>1</td> <td>Spring Day</td> </tr> <tr> <td>May</td> <td>23</td> <td>Pentecost</td> </tr> <tr> <td>June</td> <td>23</td> <td>Victory Day</td> </tr> <tr> <td>June</td> <td>24</td> <td>Midsummer Day</td> </tr> <tr> <td>August</td> <td>20</td> <td>Day of Restoration of Independence</td> </tr> <tr> <td>December</td> <td>24</td> <td>Christmas Eve</td> </tr> <tr> <td>December</td> <td>25</td> <td>Christmas Day</td> </tr> <tr> <td>December</td> <td>26</td> <td>Boxing Day</td> </tr> </tbody> </table>		Month	Day(s)	National Holidays - Description	January	1	New Year's Day	February	24	Independence Day	April	2	Good Friday	April	4	Easter Sunday	May	1	Spring Day	May	23	Pentecost	June	23	Victory Day	June	24	Midsummer Day	August	20	Day of Restoration of Independence	December	24	Christmas Eve	December	25	Christmas Day	December	26	Boxing Day
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Special provisions - Method of dispatching accompanying documents			National holiday in 2020																																								
38	Documents affixed to the relevant parcels	Yes	<table border="1"> <thead> <tr> <th>Month</th> <th>Day(s)</th> <th>National Holidays - Description</th> </tr> </thead> <tbody> <tr> <td>December</td> <td>24</td> <td>Christmas Eve</td> </tr> <tr> <td>December</td> <td>25</td> <td>Christmas Day</td> </tr> <tr> <td>December</td> <td>26</td> <td>Boxing Day</td> </tr> </tbody> </table>		Month	Day(s)	National Holidays - Description	December	24	Christmas Eve	December	25	Christmas Day	December	26	Boxing Day																											
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38.1	Documents attached to the parcels bill	No	Regional Holidays																																								
Service to customers			41.2 Regional holidays																																								
39	On-line tracking provided	Yes	Regional holiday in																																								
39.1	Web site address to access information https://www.omniva.ee/private/track_and_trace		<table border="1"> <thead> <tr> <th>Month</th> <th>Day(s)</th> <th>Regional/Local Holidays – Localities and description</th> </tr> </thead> <tbody> </tbody> </table>		Month	Day(s)	Regional/Local Holidays – Localities and description																																				
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39.2	Languages in which track and trace information is available English Estonian and Russian.		Cancellation of fees																																								
Service to designated operators			42 Fees cancelled when they concern																																								
40.	User of the Internet-based Inquiry System (IBIS)	Yes	42.1 parcels returned to sender No																																								
40.1	Details of office(s) responsible for handling parcel post inquiries		42.2 parcels redirected to a third party No																																								
Office name:	Customer Service Department		42.3 parcels abandoned by the sender No																																								
Name:	Mr		42.4 parcels lost or destroyed Yes																																								
Function:			42.5 parcels rifled or damaged Yes																																								
Address:	28 Pallasti St. 10001 Tallinn Estonia		Redirection within the country of destination																																								
Tel:	1: (+372)6616616 2: (+)		43.1 Redirection done without a request from the sender or addressee No																																								
Fax:	(+372)6643345		43.2 Redirection fee charged Yes																																								
E-Mail:	info@omniva.ee		43.3 Amount of redirection fee (SDR)																																								
Hours of service and days(s) on which the inquiry service is operating			Comments:																																								
Opening Hours (Local)																																											
Day	Opening hours 1	Opening hours 2																																									
Monday	09:00-20:00	-																																									
Tuesday	09:00-20:00	-																																									
Wednesday	09:00-20:00	-																																									
Thursday	09:00-20:00	-																																									
Friday	09:00-20:00	-																																									
Saturday	09:00-15:00	-																																									
Sunday	09:00-15:00	-																																									
Languages English Russian, Estonian																																											
National Holidays																																											
41.1	National holidays																																										

Date of last update : 05.01.2021

new delivery fee

Miscellaneous provisions – operation of the parcel service

- | | | |
|------|---|-----|
| 44.1 | Postal parcel services operated by the designated postal operator | Yes |
| 44.2 | Postal parcel services operated by a transport company or companies | No |
| 44.3 | Service provided throughout the country | Yes |

Postcodes	Localities

Office(s) of exchange handling parcels**45 Details of office(s) of exchange responsible for handling parcel post**

Office name: Tallinn Import
 IMPC code: EETLLA
 Name: Mr
 Function:
 Address: Rukki tee 7
 Lehmja küla, Rae vald
 75306 Harju maakond
 ESTONIA
 Tel: 1: (+372)53670803
 2: (+372)
 Fax: (+)
 E-Mail: pakipost@omniva.ee

Hours of service and days(s) on which the OE is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	09:00-20:00	-
Tuesday	09:00-20:00	-
Wednesday	09:00-20:00	-
Thursday	09:00-20:00	-
Friday	09:00-20:00	-
Saturday	-	-
Sunday	09:00-20:00	-

Observations/Comments

This modification will start from 01 July 2019.

Delivery standards**46-47 See the annexes.****Barcode****48 Barcode sample used on all outward international postal parcels.**

Parcel delivery standards - Air parcel

OE Name TALLINN IMPORT
 IMPC Code EETLLA
 Tel (+372)53670803
 Fax (+)
 Hours of operation Mon-Fri: 09:00-20:00 - Closed Saturdays and Sundays
 From the airport of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 10:30	Wednesday	---	---
Monday	10:31 - 23:59	Thursday	---	---
Tuesday	00:00 - 10:30	Thursday	---	---
Tuesday	10:31 - 23:59	Friday	---	---
Wednesday	00:00 - 10:30	Friday	---	---
Wednesday	10:31 - 23:59	Monday	---	---
Thursday	00:00 - 10:30	Monday	---	---
Thursday	10:31 - 23:59	Tuesday	---	---
Friday	00:00 - 23:59	Wednesday	---	---
Saturday	00:00 - 23:59	Wednesday	---	---
Sunday	00:00 - 23:59	Wednesday	---	---

Definition of zones

Zone 1:

Postcodes	Cities
10001-99999	Whole country

Zone 2:

Postcodes	Cities

Zone 3:

Postcodes	Cities

Arrival at office of exchange: 12:20

Customs clearance times:

Items subject to customs duty: 1-5 days

Items not subject to customs duty: 6 hours

Comments:

The changes to the OE name and code start from 01 July 2019.

Parcel delivery standards - Surface parcel

OE Name TALLINN IMPORT
 IMPC Code EETLLA
 Tel (+372)53670803
 Fax (+)
 Hours of operation Mon-Fri: 09:00-20:00 - Closed Saturdays and Sundays
 From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 23:59	Thursday	---	---
Tuesday	00:00 - 23:59	Friday	---	---
Wednesday	00:00 - 23:59	Monday	---	---
Thursday	00:00 - 23:59	Tuesday	---	---
Friday	00:00 - 23:59	Wednesday	---	---
Saturday	00:00 - 23:59	Thursday	---	---
Sunday	00:00 - 23:59	Thursday	---	---

Definition of zones

Zone 1:

Postcodes	Cities
10001-99999	Whole country

Zone 2:

Postcodes	Cities

Zone 3:

Postcodes	Cities

Arrival at office of exchange: 12:20

Customs clearance times:

Items subject to customs duty: 1-5 days

Items not subject to customs duty: 6 hours

Comments:

The changes to the OE name and code start from 01 July 2019.

Last validation date: Da V2 01/07/2019