

## EPIC Algérie Poste

DZA

Basic Services						
<b>1</b>	<b>Maximum weight limit admitted</b>			PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes
1.1	Surface parcels (kg)	20		RESDDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes
1.2	Air (or priority) parcels (kg)	20		5.1.5	Ready to start transmitting data to partners wishing to receive data	Yes
<b>2</b>	<b>Maximum size admitted</b>			5.1.6	Other messages transmitted	
2.1	Surface parcels			PRECON	Pre-advice of international consignment – origin post	Yes
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	No		RESCON	Response to a PRECON – destination post	Yes
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	Yes		CARDIT	Carrier documents international transport – origin post	Yes
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No		RESDIT	Response to a CARDIT – destination post	Yes
2.2	Air parcels			<b>6</b>	<b>Home delivery</b>	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	No		6.1	Initial delivery attempt at physical delivery of parcels to addressee	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	Yes		6.2	If initial delivery attempt unsuccessful, card left for addressee	Yes
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	Yes
Supplementary services				6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
<b>3</b>	<b>Cumbersome parcels admitted</b>	Yes		6.5	Nature of this governmental or legally binding restriction.	
<b>4</b>	<b>Maximum size admitted</b>			<b>7</b>	<b>Signature of acceptance</b>	
4.1	Surface parcels			7.1	When a parcel is delivered or handed over	
	Metres for any one dimension			7.1.1	a signature of acceptance is obtained	Yes
	Metres for length & greatest circumference			7.1.2	captured data from an identity card are registered	Yes
4.2	Air parcels			7.1.3	another form of evidence of receipt is obtained	No
	Metres for any one dimension			7.2	Ordinary parcels	
	Metres for length & greatest circumference			7.2.1	Signature of the addressee or his agent	Yes
Parcels service features				7.2.2	Signature of a de facto agent	Yes
<b>5</b>	<b>Electronic exchange of information</b>			7.3	Insured parcels	
5.1.1	Use a track and trace system	Yes		7.3.1	Signature of the addressee or his agent	Yes
5.1.2	Mandatory tracking events transmitted			7.3.2	Signature of a de facto agent	Yes
EMC	Departure from outward office of exchange	Yes		<b>Insured parcel service</b>		
EMD	Arrival at inward office of exchange	Yes		<b>8</b>	<b>Insured surface parcels admitted</b>	<b>Yes</b>
EMH	Attempted/Unsuccessful delivery	Yes		8.1	Maximum insured value for surface parcels (SDR)	80
EMI	Final delivery	Yes		<b>9</b>	<b>Insured air parcels admitted</b>	<b>Yes</b>
5.1.3	Optional tracking events transmitted			9.1	Maximum insured value for air parcels (SDR)	80
EMA	Posting/collection	Yes		9.2	Maximum insured value when the provisions of the Parcel Post Regulations are not applied	80
EMB	Arrival at outward office of exchange	Yes		<b>10</b>	<b>Marking used for insured parcels</b>	
EME	Held by Customs	Yes		10.1	CP 74 pink label used	Yes
EMF	Out of Customs/Departure from inward office of exchange	Yes				
EMG	Arrival at delivery office	Yes				
EMJ	Arrival at transit office of exchange	Yes				
EMK	Departure from transit office of exchange	Yes				
5.1.4	Dispatch messages transmitted					

10.2	CP 73 label and pink "insured" label used	No		
<b>Cash-on-delivery service for parcel</b>				
<b>11.1</b>	<b>Acceptance of Cash-on-delivery (COD) service for parcels</b>			
11.1.1	outbound COD parcels	No		
11.1.2	inbound COD parcels	No		
<b>Express delivery service</b>				
<b>12</b>	<b>Express parcel delivery service provided</b>	<b>Yes</b>		
12.1	If yes, parcels delivered by special messenger	No		
12.2	If not, advice of delivery provided to addressee	Yes		
12.3	Charge collected at time of delivery to addressee	Yes		
12.4	Amount collected per parcel (SDR)	1.45		
<b>Parcels with advice of delivery</b>				
<b>13</b>	<b>Admission of advice of delivery for</b>			
13.1	ordinary parcels	Yes		
13.2	insured parcels	Yes		
<b>Parcels for delivery free of charges and fees</b>				
<b>14</b>	<b>Parcels for delivery free of charges and fees admitted</b>	<b>No</b>		
<b>Fragile parcel</b>				
<b>15</b>	<b>Fragile parcels admitted</b>	<b>Yes</b>		
<b>Consignment service</b>				
<b>16</b>	<b>Consignment service by bilateral agreements provided</b>	<b>Yes</b>		
<b>Integrated logistics service</b>				
<b>17</b>	<b>integrated logistics service by bilateral agreements provided</b>	<b>Yes</b>		
<b>Addresses for bilateral agreements</b>				
<b>18</b>	<b>Contact details of the person responsible for questions concerning bilateral agreements</b>			
Name:	Ms TOUMI IMENE			
Function:	DIRECTRICE DES RELATIONS INTERNATIONALES			
Address:	Quartier des Affaires, Parcelle n°4, Bab Ezzouar – Alger			
Tel:	1: (+) 2: (+)			
Fax:	(+)			
E-mail				
<b>Admissible radioactive material and infectious substances</b>				
<b>19</b>	<b>Radioactive materials admitted in</b>			
19.1	Air Parcels		Inbound parcels	No
			Outbound parcels	No
19.2	Insured parcels		Inbound parcels	No
			Outbound parcels	No
<b>20</b>	<b>Infected substances admitted in</b>			
20.1	Air Parcels		Inbound parcels	No
			Outbound parcels	No
20.2	Insured parcels		Inbound parcels	No
			Outbound parcels	No
<b>Supplementary charges - Customs</b>				
<b>21</b>	<b>Non-dutiable parcels</b>			
21.1	Threshold level below which parcels are free of customs duties and other taxes	Yes		
21.2	Exemption threshold			
	Local currency			
	USD			
	Comments:			
<b>22</b>	<b>Dutiable parcels</b>			
22.1	Customs clearance fee collected for parcels subject to import customs clearance	Yes		
22.2	Amount of fee collected			
	Local currency		130	
	USD			
	Comments:			
<b>23</b>	<b>Customs clearance fee collected for all items declared at customs</b>	<b>Yes</b>		
23.1	Amount of fee collected			
	Local currency			
	USD			
	Comments:			
<b>24</b>	<b>Administration fees collected for parcels subject to export customs clearance</b>	<b>No</b>		
	Comments:			

Special charges - Storage		
<b>25</b>	<b>Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection</b>	<b>Yes</b>
25.1	Amount of charge per day/per parcel	
	Local currency	20
	SDR	0.1
25.2	Period of charge, if not daily	avec un maximum de perception de 350 DA
Special delivery charges		
<b>26</b>	<b>Delivery charges collected at the time of delivery in response to the advice of arrival</b>	<b>Yes</b>
26.1	Amount of charge	
	Local currency	280
	SDR	1.45
Special charges – Poste restante		
<b>27</b>	<b>Poste restante service provided</b>	<b>Yes</b>
27.1	Amount of charge per parcel	
	Local currency	
	SDR	
27.2	Basis for charge if not an amount per parcel	
Special provisions - Treatment of parcels wrongly accepted		
<b>28</b>	<b>Parcels returned to sender</b>	<b>No</b>
28.1	If not, parcel delivered to addressee under conditions prescribed by your country legislations	No
28.2	For parcels wrongly accepted, action taken on a case-by-case basis	Yes
Delivery areas		
<b>29</b>	<b>Parcels delivered to</b>	
29.1	all addresses	Yes
29.2	specific areas only	No
	Comments:	
Collection		
<b>30</b>	<b>Collection of parcels at post offices provided for</b>	
30.1	all addresses	Yes
30.2	specific areas only	No
	Comments:	
Delivery procedures for parcels for which customs duty and taxes are payable		
<b>31</b>	<b>Procedure for parcels for which customs duty is payable</b>	
31.1	Pick up of parcel at the customs office	Yes
31.2	Addressee's address with collection of customs duties and taxes at the time of delivery	No
31.3	Delivery to the addressee's address after payment of customs duties and taxes	No
31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	No
31.5	Other	
Period of retention		
<b>32</b>	<b>Period of retention for parcels</b>	
32.1	Normal period	15 Day(s)
32.2	Exceptional period	
<b>33</b>	<b>Retention for parcels for which notice could not be sent or addressed to poste restante</b>	
33.1	Normal period	15 Day(s)
33.2	Exceptional period	
Parcels automatically retained		
<b>34</b>	<b>A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.</b>	
Office name:	ALGER COLIS POSTAUX	
Name:	Mr ALLouache Abdennour	
Function:	DIRECTEUR	
Address:	2 rue d'Anghor Alger	
Tel:	1: (+213)661599482 2: (+)	
Fax:	(+)	
E-Mail:		
Requests for withdrawal from the post or alteration, or correction of address		
<b>35</b>	<b>Requests for withdrawal from the post accepted</b>	<b>No</b>
Special provisions - Force majeure		
<b>36</b>	<b>Liability admitted in cases of force majeure</b>	<b>No</b>
36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	No

36.2	Addressee/sender's reservations admitted at the time of delivery	Yes	Sunday	08:00-12:00	13:00-16:30
<b>Special provisions - Customs declarations</b>			Languages French Arabic		
<b>37</b>	<b>Number of CN 23 customs declarations required for inbound parcels</b>	<b>3</b>	<b>National Holidays</b>		
37.1	Number of CN 23 customs declarations required for parcels in transit	1	<b>41.1 National holidays</b>		
37.2	Languages in which CN 23 customs declarations can be completed French English Arabic		National holiday in 2022		
<b>Special provisions - Method of dispatching accompanying documents</b>			<b>Month</b>	<b>Day(s)</b>	<b>National Holidays - Description</b>
<b>38</b>	<b>Documents affixed to the relevant parcels</b>	<b>Yes</b>	January	1	Jour de l'An Grégorien
38.1	Documents attached to the parcels bill	No	January	12	Jour de l'An Berbère
<b>Service to customers</b>			May	1	Fête du Travail
<b>39</b>	<b>On-line tracking provided</b>	<b>Yes</b>	National holiday in 2023		
39.1	Web site address to access information <a href="http://aptracking.poste.dz">http://aptracking.poste.dz</a>		<b>Month</b>	<b>Day(s)</b>	<b>National Holidays - Description</b>
39.2	Languages in which track and trace information is available French		January	1	Jour de l'An Grégorien
<b>Service to designated operators</b>			January	12	Jour de l'An Berbère
<b>40.</b>	<b>User of the Internet-based Inquiry System (IBIS)</b>	<b>Yes</b>	April	23	Aïd el-Fitr
40.1	Details of office(s) responsible for handling parcel post inquiries		April	24	Aïd el-Fitr
Office name: Centre National de Traitement des Réclamations			May	1	Fête du travail
Name: Mr ALLAG SADEK			June	28	Aïd al-Adha
Function: Chef de Centre			June	29	Aïd al-Adha
Address: Complexe Postal de Birtouta Route de Ouled Chebel, Birtouta Alger Algérie			July	5	Fête de l'indépendance
Tel: 1: (+213)661927116 2: (+)			July	19	Mouhareem
Fax: (+213)23593434			July	28	Achoura
E-Mail: cntr@poste.dz			September	27	El Mawlid Ennabawi ECharif
Hours of service and days(s) on which the inquiry service is operating			November	1	Fête de la Révolution
<b>Opening Hours (Local)</b>			<b>Regional Holidays</b>		
<b>Day</b>	<b>Opening hours 1</b>	<b>Opening hours 2</b>	<b>41.2 Regional holidays</b>		
Monday	08:00-12:00	13:00-16:30	Regional holiday in		
Tuesday	08:00-12:00	13:00-16:30	<b>Month</b>	<b>Day(s)</b>	<b>Regional/Local Holidays – Localities and description</b>
Wednesday	08:00-12:00	13:00-16:30	<b>Cancellation of fees</b>		
Thursday	08:00-12:00	13:00-16:30	<b>42 Fees cancelled when they concern</b>		
Friday	-	-	42.1	parcels returned to sender	No
Saturday	08:00-12:00	13:00-16:30	42.2	parcels redirected to a third party	No
			42.3	parcels abandoned by the sender	Yes
			42.4	parcels lost or destroyed	Yes
			42.5	parcels rifled or damaged	No
			<b>Redirection within the country of destination</b>		

- 43.1 Redirection done without a request from the sender or addressee Yes
- 43.2 Redirection fee charged No
- 43.3 Amount of redirection fee (SDR)
- Comments:

**Miscellaneous provisions – operation of the parcel service**

- 44.1 Postal parcel services operated by the designated postal operator Yes
- 44.2 Postal parcel services operated by a transport company or companies Yes
- 44.3 Service provided throughout the country Yes

Postcodes	Localities

**Office(s) of exchange handling parcels****45 Details of office(s) of exchange responsible for handling parcel post**

Office name: ALGER COLIS POSTAUX  
 IMPC code: DZALGB  
 Name: Mr AICHAINÉ Mourad  
 Function: CHEF DE CENTRE  
 Address: Centre d'Alger Colis Postaux  
 2 rue d'Angkor  
 16000, Alger-centre  
 Algérie  
 Tel: 1: (+213)661997031  
 2: (+)  
 Fax: (+)  
 E-Mail:

Hours of service and days(s) on which the OE is operating

**Opening Hours (Local)**

Day	Opening hours 1	Opening hours 2
Monday	08:00-15:30	-
Tuesday	08:00-15:30	-
Wednesday	08:00-15:30	-
Thursday	08:00-12:00	-
Friday	-	-
Saturday	08:00-15:30	-
Sunday	08:00-15:30	-

Observations/Comments

**Delivery standards**

**46-47 See the annexes.**

**Barcode**

**48 Barcode sample used on all outward international postal parcels.**



CP 000902835 DZ

**Parcel delivery standards - Air parcel**

OE Name Alger Colis Postaux

IMPC Code DZALGB

Tel (+213661599482)

Fax (+)

Hours of operation Samedi à Mercredi: 08:00 - 15:00, Jeudi: 08:00 - 12:00, Vendredi: fermé

From the airport of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 23:59	Sat	Sun	Mon+1	Tue+1	Wed+1	Sun+1
Tue	00:00 - 23:59	Sun	Mon	Tue+1	Wed+1	Thu+1	Mon+1
Wed	00:00 - 23:59	Mon	Tue	Wed+1	Thu+1	Sat+1	Tue+1
Thu	00:00 - 23:59	Tue	Mer	Thu+1	Sat+1	Sun+1	Wed+1
Fri	00:00 - 23:59	Tue	Mer	Thu	Sat+1	Sun+1	Wed+1
Sat	18:01 - 23:59	Wed	Thu	Sat+1	Sun+1	Mon+1	Thu+1
Sun	00:00 - 23:59	Thu	Sat	Sun+1	Mon+1	Tue+1	Sat+1

## Definition of zones

## Zone 1:

Postcodes	Cities
16000-16999	Alger

## Zone 2:

Postcodes	Cities
44000-44999	AIN DEFLA
21000-21999	ANNABA
09000-09999	BLIDA
34000-34999	BORDJ BOU ARRERIDJ
10000-10999	BOUIRA
35000-35999	BOUMERDES
02000-02999	CHLEF
25000-25999	CONSTANTINE
17000-17999	DJELFA
26000-26999	MEDEA
31000-31999	ORAN
19000-19999	SETIF
42000-42999	TIPAZA

## Zone 3:

Postcodes	Cities
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46000-46999	AIN TEMOUCHENT
05000-05999	BATNA
47000-47999	GHARDAIA
18000-18999	JIJEL
29000-29999	MASCARA
43000-43999	MILA
27000-27999	MOSTAGHANEM
28000-28999	MSILA
20000-20999	SAIDA
48000-48999	RELIZANE
22000-22999	SIDI BEL ABBES
41000-41999	SOUK AHRAS
14000-14999	TIARET
38000-38999	TISSEMSILT
15000-15999	TIZI OUZOU
13000-13999	TLEMCEN

## Zone 4:

Postcodes	Cities
06000-06999	BEJAIA
07000-07999	BISKRA
36000-36999	EL TARF
24000-24999	GUELMA
40000-40999	KHENCHELA
45000-45999	NAAMA
21000-21999	SKIKDA
12000-12999	TEBESSA

## Zone 5:

Postcodes	Cities
01000-01999	ADRAR
08000-08999	BECHAR
32000-32999	EL BAYADH
33000-33999	ILLIZI
03000-03999	LAGHOUAT
30000-30999	OUARGLA
11000-11999	TAMANRASSET
37000-37999	TINDOUF

## Zone 6:

Postcodes	Cities
39000-39999	EL OUED

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty: 10 jours

Items not subject to customs duty: 06 heures

**Comments:**

**Parcel delivery standards - Surface parcel**

OE Name Alger Colis Postaux

IMPC Code DZALGB

Tel (+213661599482)

Fax (+)

Hours of operation Samedi à Mercredi: 08:00 - 15:00, Jeudi: 08:00 - 12:00, Vendredi: fermé

From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>					
Day	Time	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
Mon	00:00 - 23:59	Sat	Sun	Mon+1	Tue+1	Wed+1	Sun+1
Tue	00:00 - 23:59	Sun	Mon	Tue+1	Wed+1	Thu+1	Mon+1
Wed	00:00 - 23:59	Mon	Tue	Wed+1	Thu+1	Sat+1	Tue+1
Thu	00:00 - 23:59	Tue	Mer	Thu+1	Sat+1	Sun+1	Wed+1
Fri	00:00 - 23:59	Tue	Mer	Thu	Sat+1	Sun+1	Wed+1
Sat	18:01 - 23:59	Wed	Thu	Sat+1	Sun+1	Mon+1	Thu+1
Sun	00:00 - 23:59	Thu	Sat	Sun+1	Mon+1	Tue+1	Sat+1

## Definition of zones

## Zone 1:

Postcodes	Cities
16000-16999	Alger

## Zone 2:

Postcodes	Cities
44000-44999	AIN DEFLA
21000-21999	ANNABA
09000-09999	BLIDA
34000-34999	BORDJ BOU ARRERIDJ
10000-10999	BOUIRA
35000-35999	BOUMERDES
02000-02999	CHLEF
25000-25999	CONSTANTINE
17000-17999	DJELFA
26000-26999	MEDEA
31000-31999	ORAN
19000-19999	SETIF
42000-42999	TIPAZA

## Zone 3:

Postcodes	Cities
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## EPIC Algérie Poste

DZA

46000-46999	AIN TEMOUCHENT
05000-05999	BATNA
47000-47999	GHARDAIA
18000-18999	JIJEL
29000-29999	MASCARA
43000-43999	MILA
27000-27999	MOSTAGHANEM
28000-28999	MSILA
20000-20999	SAIDA
48000-48999	RELIZANE
22000-22999	SIDI BEL ABBES
41000-41999	SOUK AHRAS
14000-14999	TIARET
38000-38999	TISSEMSILT
15000-15999	TIZI OUZOU
13000-13999	TLEMCEN

## Zone 4:

Postcodes	Cities
06000-06999	BEJAIA
07000-07999	BISKRA
36000-36999	EL TARF
24000-24999	GUELMA
40000-40999	KHENCHELA
45000-45999	NAAMA
21000-21999	SKIKDA
12000-12999	TEBESSA

## Zone 5:

Postcodes	Cities
01000-01999	ADRAR
08000-08999	BECHAR
32000-32999	EL BAYADH
33000-33999	ILLIZI
03000-03999	LAGHOUAT
30000-30999	OUARGLA
11000-11999	TAMANRASSET
37000-37999	TINDOUF

## Zone 6:

Postcodes	Cities
39000-39999	EL OUED

Arrival at office of exchange:

**Customs clearance times:**

Items subject to customs duty: 10 jours

Items not subject to customs duty: 06 heures

**Comments:**

Last validation date: GdS V1 01/01/2019