

Entreprise unitaire républicaine des postes

BYA

Basic Services						
1	Maximum weight limit admitted			PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes
1.1	Surface parcels (kg)	20		RESDDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes
1.2	Air (or priority) parcels (kg)	20		5.1.5	Ready to start transmitting data to partners wishing to receive data	Yes
2	Maximum size admitted			5.1.6	Other messages transmitted	
2.1	Surface parcels			PRECON	Pre-advice of international consignment – origin post	Yes
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	No		RESCON	Response to a PRECON – destination post	Yes
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No		CARDIT	Carrier documents international transport – origin post	Yes
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	Yes		RESDIT	Response to a CARDIT – destination post	Yes
2.2	Air parcels			6	Home delivery	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	No		6.1	Initial delivery attempt at physical delivery of parcels to addressee	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No		6.2	If initial delivery attempt unsuccessful, card left for addressee	Yes
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	Yes		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	Yes
Supplementary services				6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
3	Cumbersome parcels admitted	Yes		6.5	Nature of this governmental or legally binding restriction.	
4	Maximum size admitted			7	Signature of acceptance	
4.1	Surface parcels			7.1	When a parcel is delivered or handed over	
	Metres for any one dimension	1,50		7.1.1	a signature of acceptance is obtained	Yes
	Metres for length & greatest circumference	3		7.1.2	captured data from an identity card are registered	Yes
4.2	Air parcels			7.1.3	another form of evidence of receipt is obtained	No
	Metres for any one dimension	1,05		7.2	Ordinary parcels	
	Metres for length & greatest circumference	2		7.2.1	Signature of the addressee or his agent	Yes
Parcels service features				7.2.2	Signature of a de facto agent	Yes
5	Electronic exchange of information			7.3	Insured parcels	
5.1.1	Use a track and trace system	Yes		7.3.1	Signature of the addressee or his agent	Yes
5.1.2	Mandatory tracking events transmitted			7.3.2	Signature of a de facto agent	No
EMC	Departure from outward office of exchange	Yes		Insured parcel service		
EMD	Arrival at inward office of exchange	Yes		8	Insured surface parcels admitted	Yes
EMH	Attempted/Unsuccessful delivery	Yes		8.1	Maximum insured value for surface parcels (SDR)	900
EMI	Final delivery	Yes		9	Insured air parcels admitted	Yes
5.1.3	Optional tracking events transmitted			9.1	Maximum insured value for air parcels (SDR)	900
EMA	Posting/collection	Yes		9.2	Maximum insured value when the provisions of the Parcel Post Regulations are not applied	unlimited
EMB	Arrival at outward office of exchange	Yes		10	Marking used for insured parcels	
EME	Held by Customs	Yes		10.1	CP 74 pink label used	Yes
EMF	Out of Customs/Departure from inward office of exchange	Yes				
EMG	Arrival at delivery office	Yes				
EMJ	Arrival at transit office of exchange	Yes				
EMK	Departure from transit office of exchange	Yes				
5.1.4	Dispatch messages transmitted					

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10.2	CP 73 label and pink "insured" label used	No	16	Consignment service by bilateral agreements provided	Yes
Cash-on-delivery service for parcel			Integrated logistics service		
11.1	Acceptance of Cash-on-delivery (COD) service for parcels		17	integrated logistics service by bilateral agreements provided	Yes
11.1.1	outbound COD parcels	Yes	Addresses for bilateral agreements		
11.1.2	inbound COD parcels	Yes	18	Contact details of the person responsible for questions concerning bilateral agreements	
11.2	Amount charged to the sender for the service (in SDR), in addition to postage charges:		Name:	Ms Rahautsova Halina	
11.2.1	for ordinary parcels	SDR	Function:	The External Relations Department	
11.2.2	for insured parcels	SDR	Address:	Avenue Nezalejnasti 10, 220050 Minsk, Republic of Belarus	
11.3	Additional amount for the delivery of COD parcels		Tel:	1: (+37517)2935518 2: (+)	
11.3.1	Fixed cost	SDR	Fax:	(+37517)2935913	
11.3.2	Value range or the value of the parcel (explanation on how the service charge billed to the addressee is calculated):		E-mail	rogovcova@belpost.by	
11.4	Methods of payment accepted upon delivery for the service charge billed to the addressee		Admissible radioactive material and infectious substances		
	Cash : No		19	Radioactive materials admitted in	
	Credit card : No		19.1	Air Parcels	
	Cheque : No				Inbound parcels No
	Payment by mobile phone : No				Outbound parcels No
	Other :		19.2	Insured parcels	
11.5	Methods of payment accepted upon delivery for the value of the COD parcel				Inbound parcels No
	Cash : No				Outbound parcels No
	Money order : No		20	Infected substances admitted in	
	Credit card : No		20.1	Air Parcels	
	Cheque : No				Inbound parcels No
	Payment by mobile phone : No				Outbound parcels No
	Other :		20.2	Insured parcels	
11.6	Maximum value accepted for an inbound COD parcel	SDR			Inbound parcels No
					Outbound parcels No
Express delivery service			Supplementary charges - Customs		
12	Express parcel delivery service provided	No	21	Non-dutiable parcels	
Parcels with advice of delivery			21.1	Threshold level below which parcels are free of customs duties and other taxes	Yes
13	Admission of advice of delivery for		21.2	Exemption threshold	
13.1	ordinary parcels	Yes		Local currency	2832 BYN
13.2	insured parcels	Yes		USD	1065
Parcels for delivery free of charges and fees				Comments:	
14	Parcels for delivery free of charges and fees admitted	No	22	Dutiable parcels	
Fragile parcel			22.1	Customs clearance fee collected for parcels subject to import customs clearance	Yes
15	Fragile parcels admitted	No	Consignment service		

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22.2	Amount of fee collected			30	Collection of parcels at post offices provided for	
	Local currency	6.96 BYN		30.1	all addresses	Yes
	USD	2.62		30.2	specific areas only	No
	Comments:				Comments:	
23	Customs clearance fee collected for for all items declared at customs	No		Delivery procedures for parcels for which customs duty and taxes are payable		
	Comments:			31	Procedure for parcels for which customs duty is payable	
24	Administration fees collected for parcels subject to export customs clearance	No		31.1	Pick up of parcel at the customs office	No
	Comments:			31.2	Addressee's address with collection of customs duties and taxes at the time of delivery	Yes
Special charges - Storage				31.3	Delivery to the addressee's address after payment of customs duties and taxes	Yes
25	Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection	Yes		31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	Yes
25.1	Amount of charge per day/per parcel			31.5	Other	
	Local currency	0.40 BYN		Period of retention		
	SDR	0,11		32	Period of retention for parcels	
25.2	Period of charge, if not daily			32.1	Normal period	30 Day(s)
Special delivery charges				32.2	Exceptional period	60 Day(s)
26	Delivery charges collected at the time of delivery in response to the advice of arrival	No		33	Retention for parcels for which notice could not be sent or addressed to poste restante	
Special charges – Poste restante				33.1	Normal period	30 Day(s)
27	Poste restante service provided	Yes		33.2	Exceptional period	60 Day(s)
27.1	Amount of charge per parcel			Parcels automatically retained		
	Local currency	free of charge		34	A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.	
	SDR			Office name:	Minsk PCI	
27.2	Basis for charge if not an amount per parcel			Name:	Ms Hubarevich Svetlana	
Special provisions - Treatment of parcels wrongly accepted				Function:		
28	Parcels returned to sender	Yes		Address:	St. Vokzalnaya 22, 220060 Minsk, Republic of Belarus	
Delivery areas				Tel:	1: (+37517)2227230 2: (+)	
29	Parcels delivered to			Fax:	(+37517)2227230	
29.1	all addresses	Yes		E-Mail:	gubarevich@belpost.by	
29.2	specific areas only	No		Requests for withdrawal from the post or alteration, or correction of address		
	Comments:					
Collection						

Date of last update : 15.09.2022

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"Belpost"

35 Requests for withdrawal from the post accepted Yes

35.1 Central office (in destination country) to which requests must be sent

Office name: RUE "Belpost", International Mail Department
 Direction
 Name: Ms Alla Ramlia
 Function:
 Address: Avenue Nezalejnasti, 10
 220050 Minsk
 Republic of Belarus
 Tel: 1: (+37517)2714697
 2: (+)
 Fax: (+37517)2714697
 E-Mail: br@belpost.by

Special provisions - Force majeure

36 Liability admitted in cases of force majeure No

36.1 Liability admitted for insured parcels on board ships or aircraft used by designated operators No

36.2 Addressee/sender's reservations admitted at the time of delivery Yes

Special provisions - Customs declarations

37 Number of CN 23 customs declarations required for inbound parcels 2

37.1 Number of CN 23 customs declarations required for parcels in transit 1

37.2 Languages in which CN 23 customs declarations can be completed
 French English Belarussian, Russian

Special provisions - Method of dispatching accompanying documents

38 Documents affixed to the relevant parcels Yes

38.1 Documents attached to the parcels bill No

Service to customers

39 On-line tracking provided Yes

39.1 Web site address to access information
<http://www.belpost.by>

39.2 Languages in which track and trace information is available
 English Russian

Service to designated operators

40. User of the Internet-based Inquiry System (IBIS) Yes

40.1 Details of office(s) responsible for handling parcel post inquiries

Office name: RUE "Belpost", International Mail Department
 Name: Ms Vasutina Elena
 Function: Head of International Mail Department
 Address: Avenue Nezalejnasti, 10
 220050 Minsk
 Republic of Belarus
 Tel: 1: (+37517)3194697
 2: (+)
 Fax: (+37517)3194697
 E-Mail: br@belpost.by

Hours of service and days(s) on which the inquiry service is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	08:30-12:30	13:00-17:15
Tuesday	08:30-12:30	13:00-17:15
Wednesday	08:30-12:30	13:00-17:15
Thursday	08:30-12:30	13:00-17:15
Friday	08:30-12:30	13:00-16:00
Saturday	-	-
Sunday	-	-

Languages French English Russian

National Holidays**41.1 National holidays**

National holiday in 2023

Month	Day(s)	National Holidays - Description
January	1	New Year
January	2	New Year
January	7	Orthodox Christmas
March	8	International Women's Day
April	9	Catholic Easter
April	16	Orthodox Easter
April	24	Radounitsa
April	25	Radounitsa
May	1	Labour Day
May	8	Victory Day
May	9	Victory Day
July	3	Independence Day of the Republic of Belarus
November	6	Day of October Revolution
November	7	Day of October Revolution
December	25	Catholic Christmas

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National holiday in 2022

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January	1	New Year
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April	24	Orthodox Easter
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May	2	Radounitsa
May	3	Radounitsa
May	9	Victory Day
July	3	Independence Day of the Republic of Belarus
November	7	The October Revolution Day
December	25	Catholic Christmas

Regional Holidays

41.2 Regional holidays

Regional holiday in

Month	Day(s)	Regional/Local Holidays – Localities and description
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Cancellation of fees

42 Fees cancelled when they concern

42.1	parcels returned to sender	Yes
42.2	parcels redirected to a third party	No
42.3	parcels abandoned by the sender	Yes
42.4	parcels lost or destroyed	Yes
42.5	parcels rifled or damaged	Yes

Redirection within the country of destination

43.1	Redirection done without a request from the sender or addressee	No
43.2	Redirection fee charged	Yes
43.3	Amount of redirection fee (SDR)	1.24

Comments:

Miscellaneous provisions – operation of the parcel service

44.1	Postal parcel services operated by the designated postal operator	Yes
44.2	Postal parcel services operated by a transport company or companies	No

44.3 Service provided throughout the country Yes

Postcodes	Localities

Office(s) of exchange handling parcels

45 Details of office(s) of exchange responsible for handling parcel post

Office name: Minsk PI-3
 IMPC code: BYMSQD
 Name: Ms Pakhomova Yuliya
 Function: Head of the center International Mail Processing Center
 Address: St. Vokzalnaya, 22
 220060 Minsk
 Republic of Belarus
 Tel: 1: (+37517)3756230
 2: (+37517)
 (+37517)
 Fax: (+37517)
 E-Mail: gubarevich@belpost.by
 br@belpost.by

Hours of service and days(s) on which the OE is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	08:00-12:00	13:00-20:00
Tuesday	08:00-12:00	13:00-20:00
Wednesday	08:00-12:00	13:00-20:00
Thursday	08:00-12:00	13:00-20:00
Friday	08:00-12:00	13:00-20:00
Saturday	08:00-12:00	13:00-20:00
Sunday	08:00-12:00	13:00-20:00

Observations/Comments

Delivery standards

46-47 See the annexes.

Barcode

48 Barcode sample used on all outward international postal parcels.



Parcel delivery standards - Air parcel

OE Name Minsk PI-3
 IMPC Code BYMSQD
 Tel (+37517)2227230
 Fax (+37517)2227230
 Hours of operation Mon - Sun: 08:00 - 12:00 and 13:00 - 20:00

From the airport of destination to the addressee

Arrival at the airport		Days of delivery by zone		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 04:00	Tuesday	Wednesday	---
Monday	04:01 - 23:59	Wednesday	Thursday	---
Tuesday	00:00 - 04:00	Wednesday	Thursday	---
Tuesday	04:01 - 23:59	Thursday	Friday	---
Wednesday	00:00 - 04:00	Thursday	Friday	---
Wednesday	04:01 - 23:59	Friday	Saturday	---
Thursday	00:00 - 04:00	Friday	Saturday	---
Thursday	06:01 - 23:59	Saturday	Monday	---
Friday	00:00 - 04:00	Saturday	Monday	---
Friday	04:01 - 23:59	Monday	Tuesday	---
Saturday	00:00 - 04:00	Monday	Tuesday	---
Saturday	04:01 - 23:59	Tuesday	Wednesday	---
Sunday	00:00 - 23:59	Tuesday	Wednesday	---

Definition of zones

Zone 1:

Postcodes	Cities
220001-220141	Minsk

Zone 2:

Postcodes	Cities
222001 – 222932, 223019 – 223928, 224001 – 224041, 225001 – 225927, 230001 – 230533, 231001 – 231969, 212001 – 212018, 213001 – 213984, 246001 – 246678, 247003 – 247994, 210000 – 210041, 211001 – 211999.	Région de Minsk, Brest, Région de Brest, Grodno, Région de Grodno, Mogilev, Région de Mogilev, Gomel , Région de Gomel, Vitebsk, Région de Vitebsk.

Zone 3:

Postcodes	Cities

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"Belnochtsa"

BYA

Arrival at office of exchange:

Customs clearance times:

Items subject to customs duty: 48 hours

Items not subject to customs duty: 24 hours

Comments:

The parcels may be retained by customs for 60 days maximum. From arrival to customs clearance, the addressee is kept informed in writing of the need to contact customs.

Parcel delivery standards - Surface parcel

OE Name Minsk PI-3
 IMPC Code BYMSQD
 Tel (+37517)2227230
 Fax (+37517)2227230
 Hours of operation Mon - Sun: 08:00 - 12:00 and 13:00 - 20:00

From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 04:00	Tuesday	Wednesday	---
Monday	04:01 - 23:59	Wednesday	Thursday	---
Tuesday	00:00 - 04:00	Wednesday	Thursday	---
Tuesday	04:01 - 23:59	Thursday	Friday	---
Wednesday	00:00 - 04:00	Thursday	Friday	---
Wednesday	04:01 - 23:59	Friday	Saturday	---
Thursday	00:00 - 04:00	Friday	Saturday	---
Thursday	04:01 - 23:59	Saturday	Monday	---
Friday	00:00 - 04:00	Saturday	Monday	---
Friday	04:01 - 23:59	Monday	Tuesday	---
Saturday	00:00 - 04:00	Monday	Tuesday	---
Saturday	04:01 - 23:59	Tuesday	Wednesday	---
Sunday	00:00 - 23:59	Tuesday	Wednesday	---

Definition of zones

Zone 1:

Postcodes	Cities
220001-220141	Minsk

Zone 2:

Postcodes	Cities
222001 – 222932, 223019 – 223928, 224001 – 224041, 225001 – 225927, 230001 – 230533, 231001 – 231969, 212001 – 212018, 213001 – 213984, 246001 – 246678, 247003 – 247994, 210000 – 210041, 211001 – 211999.	Région de Minsk, Brest, Région de Brest, Grodno, Région de Grodno, Mogilev, Région de Mogilev, Gomel , Région de Gomel, Vitebsk, Région de Vitebsk.

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Postcodes	Cities

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Last validation date: V1 DA 01/04/2019