

Bahamas Postal Services

BSA

Basic Services			CARDIT	Carrier documents international transport – origin post	No
1	Maximum weight limit admitted		RESDIT	Response to a CARDIT – destination post	No
1.1	Surface parcels (kg)	20	6	Home delivery	
1.2	Air (or priority) parcels (kg)	20	6.1	Initial delivery attempt at physical delivery of parcels to addressee	No
2	Maximum size admitted		6.2	If initial delivery attempt unsuccessful, card left for addressee	
2.1	Surface parcels		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	No
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	No	6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No	6.5	Nature of this governmental or legally binding restriction.	
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	Yes	7	Signature of acceptance	
2.2	Air parcels		7.1	When a parcel is delivered or handed over	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	No	7.1.1	a signature of acceptance is obtained	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No	7.1.2	captured data from an identity card are registered	Yes
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	Yes	7.1.3	another form of evidence of receipt is obtained	Yes
			7.1.4	Nature of this evidence	
				An official Bahamian Drivers Licence or Passport	
			7.2	Ordinary parcels	
			7.2.1	Signature of the addressee or his agent	Yes
			7.2.2	Signature of a de facto agent	Yes
			7.3	Insured parcels	
			7.3.1	Signature of the addressee or his agent	Yes
			7.3.2	Signature of a de facto agent	Yes
Supplementary services			Insured parcel service		
3	Cumbersome parcels admitted	No	8	Insured surface parcels admitted	Yes
			8.1	Maximum insured value for surface parcels (SDR)	1321.19
Parcels service features			9	Insured air parcels admitted	Yes
5	Electronic exchange of information		9.1	Maximum insured value for air parcels (SDR)	1321.19
5.1.1	Use a track and trace system	Yes	9.2	Maximum insured value when the provisions of the Parcel Post Regulations are not applied	
5.1.2	Mandatory tracking events transmitted	Yes	10	Marking used for insured parcels	
EMC	Departure from outward office of exchange	Yes	10.1	CP 74 pink label used	No
EMD	Arrival at inward office of exchange	Yes	10.2	CP 73 label and pink "insured" label used	No
EMH	Attempted/Unsuccessful delivery	Yes			
EMI	Final delivery	Yes	Cash-on-delivery service for parcel		
5.1.3	Optional tracking events transmitted		11.1	Acceptance of Cash-on-delivery (COD) service for parcels	
EMA	Posting/collection	Yes	11.1.1	outbound COD parcels	No
EMB	Arrival at outward office of exchange	Yes	11.1.2	inbound COD parcels	No
EME	Held by Customs	Yes			
EMF	Out of Customs/Departure from inward office of exchange	Yes			
EMG	Arrival at delivery office	Yes			
EMJ	Arrival at transit office of exchange	No			
EMK	Departure from transit office of exchange	No			
5.1.4	Dispatch messages transmitted				
PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes			
RESDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes			
5.1.5	Ready to start transmitting data to partners wishing to receive data	Yes			
5.1.6	Other messages transmitted				
PRECON	Pre-advice of international consignment – origin post	No			
RESCON	Response to a PRECON – destination post	No			

Date of last update : 18.11.2021

Express delivery service			20.2	Insured parcels	Outbound parcels No
12	Express parcel delivery service provided	No			Inbound parcels No
					Outbound parcels No
Parcels with advice of delivery			Supplementary charges - Customs		
13	Admission of advice of delivery for		21	Non-dutiable parcels	
13.1	ordinary parcels	Yes	21.1	Threshold level below which parcels are free of customs duties and other taxes	No
13.2	insured parcels	Yes		Comments:	
Parcels for delivery free of charges and fees			22	Dutiable parcels	
14	Parcels for delivery free of charges and fees admitted	Yes	22.1	Customs clearance fee collected for parcels subject to import customs clearance	Yes
Fragile parcel			22.2	Amount of fee collected	
15	Fragile parcels admitted	No		Local currency	
Consignment service				USD	1.50
16	Consignment service by bilateral agreements provided	No		Comments:	
Integrated logistics service			23	Customs clearance fee collected for all items declared at customs	Yes
17	integrated logistics service by bilateral agreements provided	Yes	23.1	Amount of fee collected	
Addresses for bilateral agreements				Local currency	
18	Contact details of the person responsible for questions concerning bilateral agreements			USD	1.50
	Name: Ms Jennifer Johnson			Comments:	
	Function: Postmaster General		24	Administration fees collected for parcels subject to export customs clearance	No
	Address: Town Centre Mall Nassau Bahamas P. o. Box N8302			Comments:	
	Tel: 1: (+242)3223025 2: (+242) 3224917		Special charges - Storage		
	Fax: (+242)3286697		25	Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection	Yes
	E-mail jenniferjohnson@bahamas.gov.bs		25.1	Amount of charge per day/per parcel	
Admissible radioactive material and infectious substances				Local currency	1.00
19	Radioactive materials admitted in			SDR	0.66
19.1	Air Parcels		25.2	Period of charge, if not daily	
		Inbound parcels No	Special delivery charges		
		Outbound parcels No	26	Delivery charges collected at the time of delivery in response to the advice of arrival	No
19.2	Insured parcels		Special charges – Poste restante		
		Inbound parcels No	27	Poste restante service provided	Yes
		Outbound parcels No	27.1	Amount of charge per parcel	
20	Infected substances admitted in				
20.1	Air Parcels				
		Inbound parcels No			

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Local currency	0		
SDR	0		
27.2	Basis for charge if not an amount per parcel		
Special provisions - Treatment of parcels wrongly accepted			
28	Parcels returned to sender	Yes	
Delivery areas			
29	Parcels delivered to		
29.1	all addresses	Yes	
29.2	specific areas only	No	
	Comments:		
	Via Parcel Advice notices. Parcels are collected by addressees or agent at Parcel Post Nassau and Family Islands District Post Offices		
Collection			
30	Collection of parcels at post offices provided for		
30.1	all addresses	Yes	
30.2	specific areas only	No	
	Comments:		
	Via Parcel Advice notices. Parcels are collected by addressees or agent at Parcel Post Nassau and Family Islands District Post Offices		
Delivery procedures for parcels for which customs duty and taxes are payable			
31	Procedure for parcels for which customs duty is payable		
31.1	Pick up of parcel at the customs office	Yes	
31.2	Addressee's address with collection of customs duties and taxes at the time of delivery	No	
31.3	Delivery to the addressee's address after payment of customs duties and taxes	No	
31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	Yes	
31.5	Other		
Period of retention			
32	Period of retention for parcels		
32.1	Normal period	3 Month(s)	
32.2	Exceptional period		
33	Retention for parcels for which notice could not be sent or addressed to poste restante		
33.1	Normal period	3 Month(s)	
33.2	Exceptional period		
Parcels automatically retained			
34	A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.		
Office name:	Bahamas Post Office		
Name:	Ms Cheryl D. Kemp		
Function:	Superintendent International Mail Accounts /Parcel Post		
Address:	East Hill Street Nassau Bahamas P O Box N8302		
Tel:	1: (+242)3973628 2: (+242)3223025		
Fax:	(+242)3282220		
E-Mail:	CHERYLDENICEKEMP@bahamas.gov.bs		
Requests for withdrawal from the post or alteration, or correction of address			
35	Requests for withdrawal from the post accepted	No	
Special provisions - Force majeure			
36	Liability admitted in cases of force majeure	No	
36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	No	
36.2	Addressee/sender's reservations admitted at the time of delivery	No	
Special provisions - Customs declarations			
37	Number of CN 23 customs declarations required for inbound parcels	3	
37.1	Number of CN 23 customs declarations required for parcels in transit	3	
37.2	Languages in which CN 23 customs declarations can be completed		English
Special provisions - Method of dispatching accompanying documents			
38	Documents affixed to the relevant parcels	Yes	
38.1	Documents attached to the parcels bill	No	
Service to customers			
39	On-line tracking provided	No	
Service to designated operators			
40.	User of the Internet-based Inquiry System (IBIS)	Yes	

Date of last update : 18.11.2021

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40.1 Details of office(s) responsible for handling parcel post inquiries

Office name: Bahamas Postal Service
 Name: Ms Kemp Cheryl D.
 Function: Superintendent
 Address: Town Centre Mall
 Nassau Bahamas
 Tel: 1: (+242)3973628
 2: (+242)3224917
 Fax: (+242)3282220
 E-Mail: CHERYLDENICEKEMP@bahamas.gov.bs

Hours of service and days(s) on which the inquiry service is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	09:00-16:00	-
Tuesday	09:00-16:00	-
Wednesday	09:00-16:00	-
Thursday	09:00-16:00	-
Friday	09:00-16:00	-
Saturday	-	-
Sunday	-	-

Languages English

National Holidays**41.1 National holidays**

National holiday in 2022

Month	Day(s)	National Holidays - Description
January	1	New Years Day
January	10	Majority Rule Day
April	15	Good Friday
April	18	Easter Monday
June	3	Sir Randol Fawkes Labour Day
June	6	Whit Monday
July	11	Independence Day
August	1	Emancipation Day
October	10	National Heroes Day
December	25	Christmas Day
December	26	Boxing Day

National holiday in 2021

Month	Day(s)	National Holidays - Description
January	1	New Year's Day

January	11	Majority Rule Day
April	2	Good Friday
April	5	Easter Monday
May	24	Whit Monday
June	4	Sir Randol Fawkes Day
July	10	Independence Day
August	2	August Monday
October	11	National Heroes' Day
December	25	Christmas Day
December	27	Boxing DAY

Regional Holidays**41.2 Regional holidays**

Regional holiday in

Month	Day(s)	Regional/Local Holidays – Localities and description
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Cancellation of fees**42 Fees cancelled when they concern**

42.1	parcels returned to sender	Yes
42.2	parcels redirected to a third party	Yes
42.3	parcels abandoned by the sender	No
42.4	parcels lost or destroyed	Yes
42.5	parcels rifled or damaged	No

Redirection within the country of destination

43.1	Redirection done without a request from the sender or addressee	No
43.2	Redirection fee charged	No
43.3	Amount of redirection fee (SDR)	
	Comments:	

Miscellaneous provisions – operation of the parcel service

44.1	Postal parcel services operated by the designated postal operator	Yes
44.2	Postal parcel services operated by a transport company or companies	No
44.3	Service provided throughout the country	Yes

Postcodes	Localities

Office(s) of exchange handling parcels**45 Details of office(s) of exchange responsible for handling parcel post**

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Office name: General Post Office
 IMPC code: BSNASA
 Name: Ms CHERYL KEMP
 Function: SUPERINTENDENT
 Address: P.O.BOX N8302
 TOWN CENTER MALL
 BALLIOU HILL ROAD
 NASSAU BAHAMAS
 Tel: 1: (+242)3973628
 2: (+242)3223665
 Fax: (+242)3286697
 E-Mail: CHERYLDENICEKEMP@BAHAMAS.GOV.BS
 BAHAMASPOSTOFFICE@BAHAMAS.GOV.BS

Hours of service and days(s) on which the OE is operating

Opening Hours (Local)

Day	Opening hours 1	Opening hours 2
Monday	08:00-12:00	12:01-17:00
Tuesday	08:00-12:00	12:01-17:00
Wednesday	08:00-12:00	12:01-17:00
Thursday	08:00-12:00	12:01-17:00
Friday	08:00-12:00	12:01-17:00
Saturday	-	-
Sunday	-	-

Observations/Comments

Delivery standards

46-47 See the annexes.

Barcode

48 Barcode sample used on all outward international postal parcels.

CP 000 028 032 BS



Parcel delivery standards - Air parcel

OE Name NASSAU BAHAMAS

IMPC Code BSNASA

Tel (+242)3224917

Fax (+242)3268667

Hours of operation Mon-Fri: 09:00-17:00

From the airport of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 23:59	Wednesday	Thursday	Friday
Tuesday	00:00 - 23:59	Thursday	Friday	Monday
Wednesday	00:00 - 23:59	Friday	Monday	Tuesday
Thursday	00:00 - 23:59	Monday	Tuesday	Wednesday
Friday	00:00 - 23:59	Tuesday	Wednesday	Thursday
Saturday	00:00 - 23:59	Wednesday	Thursday	Friday
Sunday	00:00 - 23:59	Wednesday	Thursday	Friday

Definition of zones

Zone 1:

Postcodes	Cities
GPO N-1-2000, 3001-4950 , 7001- 8350, 8401-10900 Cable Beach - CB- 10951 - 14000 Grants Town - GT- 2001 -2950 Shirley Street - SS-5000-7000, - 19001 - 20000 Airport - AP- 59001 - 59250 Fox Hill -FH - 14001 - 14700 Elizabeth Estates - EE -15001 - 18000 South Beach - SB - 50001-53000 Carmichael Road - CR- 54001-57000 Sandy Port - sp - 60001- 64465	NASSAU, NEW PROVIDENCE, PARADISE ISLAND

Zone 2:

Postcodes	Cities
Freeport F-40001-46000, 48401 -50000 Eight Mile Rock ER- 46001-46500 West End WE- 47001-47550 MCcLeans Town MT- 48101- 48200 Sweetings Cay SC - 48201 - 48300 High Rock HR - 48301 - 48400 Abaco- AB -20001 - 33375 Andros - AN -23001 - 24000 Bimini - BM -24001 - 24460 Eleuthera -EL -25001- 28000	FREEPORT, GRAND BAHAMA, ABACO, ANDROS, ELEUTHERA, BIMINI, HARBOUR ISLAND

Zone 3:

Postcodes	Cities
Acklins - AC- 28301 - 28500 Crooked Island -CI -28001 - 28196 Cat Island - CA-24501-24800 Mayaguana Island - MA - 31101 -31300 Inagua - IN -28501-28750 San Salvador - SA-31501-31700 Rum Cay - RC - 31901-32000 Ragged Island - RI -29981 - 30000 Exuma - EX - 29001 29980 Long Island - LI 30001 - 30900	ACKLINS, CROOKED ISLAND, CAT ISLAND, INAGUA, SAN SALVADOR, EXUMA, LONG ISLAND

Arrival at office of exchange: 14:00 Hrs.

Customs clearance times: Note: Customs clearance at time of collection by addressee or agent

Items subject to customs duty: 15 Minutes

Items not subject to customs duty: 0 Minutes

Comments: Items subject to duty are listed under the current Bahamas Customs Tariff act. Items remain in customs until it is collected by the customer.

Parcel delivery standards - Surface parcel

OE Name NASSAU BAHAMAS
 IMPC Code BSNASA
 Tel (+242)3224917
 Fax (+242)3268667
 Hours of operation Mon-Fri: 09:00-17:00

From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 23:59	Thursday	Wednesday+1	Friday+1
Tuesday	00:00 - 23:59	Friday	Thursday+1	Tuesday+2
Wednesday	00:00 - 23:59	Tuesday	Friday+1	Thursday+2
Thursday	00:00 - 23:59	Wednesday	Friday+1	Wednesday+2
Friday	00:00 - 23:59	Thursday	Wednesday+1	Tuesday+2
Saturday	00:00 - 23:59	Thursday	Wednesday+1	Friday+1
Sunday	00:00 - 23:59	Thursday	Wednesday+1	Friday+1

Definition of zones

Zone 1:

Postcodes	Cities
	NASSAU, NEW PROVIDENCE AND PARADISE ISLAND

Zone 2:

Postcodes	Cities
	FREEPORT, GRAND BAHAMA, ABACO, ANDROS, ELEUTHERA, BIMINI, HARBOUR ISLAND

Zone 3:

Postcodes	Cities
	ACKLINS, CROOKED ISLAND, CAT ISLAND, INAGUA, SAN SALVADOR, EXUMA, LONG ISLAND

Arrival at office of exchange: 14:00 Hrs.

Customs clearance times: Note: Customs clearance at time of collection by addressee or agent

Items subject to customs duty: 15 Minutes

Items not subject to customs duty: 0 Minutes

Comments: Items subject to duty are listed under the current Bahamas Customs Tarrif act

Last validation date: 2020-06-16