

## Bahrain Post

BHA

Basic Services						
<b>1</b>	<b>Maximum weight limit admitted</b>			PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes
1.1	Surface parcels (kg)	30		RESDDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes
1.2	Air (or priority) parcels (kg)	30		5.1.5	Ready to start transmitting data to partners wishing to receive data	Yes
<b>2</b>	<b>Maximum size admitted</b>			5.1.6	Other messages transmitted	
2.1	Surface parcels			PRECON	Pre-advice of international consignment – origin post	
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	Yes		RESCON	Response to a PRECON – destination post	
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No		CARDIT	Carrier documents international transport – origin post	Yes
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No		RESDIT	Response to a CARDIT – destination post	
2.2	Air parcels			<b>6</b>	<b>Home delivery</b>	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	Yes		6.1	Initial delivery attempt at physical delivery of parcels to addressee	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No		6.2	If initial delivery attempt unsuccessful, card left for addressee	Yes
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	No		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	Yes
Supplementary services				6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
<b>3</b>	<b>Cumbersome parcels admitted</b>	Yes		6.5	Nature of this governmental or legally binding restriction.	
<b>4</b>	<b>Maximum size admitted</b>			<b>7</b>	<b>Signature of acceptance</b>	
4.1	Surface parcels			7.1	When a parcel is delivered or handed over	
	Metres for any one dimension	2		7.1.1	a signature of acceptance is obtained	Yes
	Metres for length & greatest circumference	3		7.1.2	captured data from an identity card are registered	Yes
4.2	Air parcels			7.1.3	another form of evidence of receipt is obtained	Yes
	Metres for any one dimension	2		7.1.4	Nature of this evidence	
	Metres for length & greatest circumference	3			"Advice of Postal Arrival" this card contains the following informations: 1.Receiver name 2. ID 3. Signature 4. Delivery date	
Parcels service features				7.2	Ordinary parcels	
<b>5</b>	<b>Electronic exchange of information</b>			7.2.1	Signature of the addressee or his agent	Yes
5.1.1	Use a track and trace system	Yes		7.2.2	Signature of a de facto agent	Yes
5.1.2	Mandatory tracking events transmitted			7.3	Insured parcels	
EMC	Departure from outward office of exchange	Yes		7.3.1	Signature of the addressee or his agent	Yes
EMD	Arrival at inward office of exchange	Yes		7.3.2	Signature of a de facto agent	No
EMH	Attempted/Unsuccessful delivery	Yes		<b>Insured parcel service</b>		
EMI	Final delivery	Yes		<b>8</b>	<b>Insured surface parcels admitted</b>	<b>No</b>
5.1.3	Optional tracking events transmitted			<b>9</b>	<b>Insured air parcels admitted</b>	<b>No</b>
EMA	Posting/collection	Yes		<b>10</b>	<b>Marking used for insured parcels</b>	
EMB	Arrival at outward office of exchange	Yes		10.1	CP 74 pink label used	No
EME	Held by Customs	No		10.2	CP 73 label and pink "insured" label used	No
EMF	Out of Customs/Departure from inward office of exchange	Yes				
EMG	Arrival at delivery office	Yes				
EMJ	Arrival at transit office of exchange	Yes				
EMK	Departure from transit office of exchange	Yes				
5.1.4	Dispatch messages transmitted					

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<b>Cash-on-delivery service for parcel</b>			Inbound parcels	No
<b>11.1 Acceptance of Cash-on-delivery (COD) service for parcels</b>			Outbound parcels	No
11.1.1	outbound COD parcels	No	<b>20 Infected substances admitted in</b>	
11.1.2	inbound COD parcels	No	20.1	Air Parcels
<b>Express delivery service</b>			Inbound parcels	No
<b>12</b>	<b>Express parcel delivery service provided</b>	<b>No</b>	20.2	Insured parcels
<b>Parcels with advice of delivery</b>			Outbound parcels	No
<b>13</b>	<b>Admission of advice of delivery for</b>			Inbound parcels
13.1	ordinary parcels	Yes		Outbound parcels
13.2	insured parcels	No		Inbound parcels
<b>Parcels for delivery free of charges and fees</b>				Outbound parcels
<b>14</b>	<b>Parcels for delivery free of charges and fees admitted</b>	<b>Yes</b>	<b>Supplementary charges - Customs</b>	
<b>Fragile parcel</b>			<b>21 Non-dutiable parcels</b>	
<b>15</b>	<b>Fragile parcels admitted</b>	<b>No</b>	21.1	Threshold level below which parcels are free of customs duties and other taxes
<b>Consignment service</b>				Comments:
<b>16</b>	<b>Consignment service by bilateral agreements provided</b>	<b>No</b>	<b>22 Dutiable parcels</b>	
<b>Integrated logistics service</b>			22.1	Customs clearance fee collected for parcels subject to import customs clearance
<b>17</b>	<b>integrated logistics service by bilateral agreements provided</b>	<b>No</b>		Comments:
<b>Addresses for bilateral agreements</b>			<b>23 Customs clearance fee collected for all items declared at customs</b>	<b>No</b>
<b>18</b>	<b>Contact details of the person responsible for questions concerning bilateral agreements</b>			Comments:
Name:	Mr Abdulla Alasmi			
Function:	Chief International Postal Relations			
Address:	Bahrain Post P.O. Box 1212 Kingdom of Bahrain			
Tel:	1: (+00973)17474300 2: (+)			
Fax:	(+00973)17533455			
E-mail	abdulla.alasmi@mtt.gov.bh			
<b>Admissible radioactive material and infectious substances</b>			<b>24 Administration fees collected for parcels subject to export customs clearance</b>	<b>No</b>
<b>19</b>	<b>Radioactive materials admitted in</b>			Comments:
19.1	Air Parcels		<b>Special charges - Storage</b>	
		Inbound parcels	<b>25</b>	<b>Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection</b>
		Outbound parcels	25.1	Amount of charge per day/per parcel
19.2	Insured parcels			Local currency
				300 fils
				SDR
			25.2	Period of charge, if not daily
				every ten days
<b>Special delivery charges</b>			<b>26 Delivery charges collected at the time of delivery in response to the advice of arrival</b>	<b>No</b>
<b>Special charges – Poste restante</b>			<b>27 Poste restante service provided</b>	<b>No</b>

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Special provisions - Treatment of parcels wrongly accepted		
<b>28</b>	<b>Parcels returned to sender</b>	<b>No</b>
28.1	If not, parcel delivered to addressee under conditions prescribed by your country legislations	Yes
Delivery areas		
<b>29</b>	<b>Parcels delivered to</b>	
29.1	all addresses	Yes
29.2	specific areas only	No
	Comments:	
Collection		
<b>30</b>	<b>Collection of parcels at post offices provided for</b>	
30.1	all addresses	No
30.2	specific areas only	Yes
	Comments:	
Delivery procedures for parcels for which customs duty and taxes are payable		
<b>31</b>	<b>Procedure for parcels for which customs duty is payable</b>	
31.1	Pick up of parcel at the customs office	No
31.2	Addressee's address with collection of customs duties and taxes at the time of delivery	No
31.3	Delivery to the addressee's address after payment of customs duties and taxes	No
31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	No
31.5	Other	
Period of retention		
<b>32</b>	<b>Period of retention for parcels</b>	
32.1	Normal period	30 Day(s)
32.2	Exceptional period	45 Day(s)
<b>33</b>	<b>Retention for parcels for which notice could not be sent or addressed to poste restante</b>	
33.1	Normal period	
33.2	Exceptional period	
Parcels automatically retained		
<b>34</b>	<b>A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.</b>	
Office name:	Inquiry Section	
Name:	Mr Abdulla Alasmi	
Function:	Chief International Postal Relations	
Address:	Bahrain Post P.O.Box 1212 Bahrain	
Tel:	1: (+00973)17474300 2: (+)	
Fax:	(+00973)17341645	
E-Mail:	abdulla.alasmi@mot.gov.bh enquiry1@mot.gov.bh	
Requests for withdrawal from the post or alteration, or correction of address		
<b>35</b>	<b>Requests for withdrawal from the post accepted</b>	<b>Yes</b>
35.1	Central office (in destination country) to which requests must be sent	
Office name:	Bahrain Post	
Name:	Mr Chief International Postal Relations	
Function:	Chief International Postal Relations	
Address:	P.O.Box 1212 BAHRAIN	
Tel:	1: (+973)17474300 2: (+)	
Fax:	(+973)17341645	
E-Mail:	abdulla.alasmi@mtt.gov.bh enquiry@mtt.gov.bh	
Special provisions - Force majeure		
<b>36</b>	<b>Liability admitted in cases of force majeure</b>	<b>No</b>
36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	No
36.2	Addressee/sender's reservations admitted at the time of delivery	Yes
Special provisions - Customs declarations		
<b>37</b>	<b>Number of CN 23 customs declarations required for inbound parcels</b>	
37.1	Number of CN 23 customs declarations required for parcels in transit	
37.2	Languages in which CN 23 customs declarations can be completed	English Arabic
Special provisions - Method of dispatching accompanying documents		
<b>38</b>	<b>Documents affixed to the relevant parcels</b>	<b>Yes</b>

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38.1 Documents attached to the parcels bill No

**Service to customers****39 On-line tracking provided Yes**

39.1 Web site address to access information

http://www.BAHRAIN.BH

39.2 Languages in which track and trace information is available

English Arabic

**Service to designated operators****40. User of the Internet-based Inquiry System (IBIS) Yes**

40.1 Details of office(s) responsible for handling parcel post inquiries

Office name: Inquiry Section

Name: Mr Abdulla Alasmi

Function: Chief International Postal Relations

Address: Bahrain Post  
P.O.Box 1212  
BAHRAINTel: 1: (+973)17341022  
2: (+973)17474300

Fax: (+973)17341645

E-Mail: abdulla.alasmi@mot.gov.bh  
enquiry1@mot.gov.bh

Hours of service and days(s) on which the inquiry service is operating

**Opening Hours (Local)**

Day	Opening hours 1	Opening hours 2
Monday	07:00-14:00	14:00-20:00
Tuesday	07:00-14:00	14:00-20:00
Wednesday	07:00-14:00	14:00-20:00
Thursday	07:00-14:00	14:00-20:00
Friday	-	-
Saturday	07:00-14:00	14:00-20:00
Sunday	07:00-14:00	14:00-20:00

Languages English Arabic

**National Holidays****41.1 National holidays**

National holiday in 2020

Month	Day(s)	National Holidays - Description
January	1	New Year's Day
May	1	Labor Day
May	24	Eid Al Feter
May	25	Eid Al Feter

May	26	Eid Al Feter
July	30	Arafa
July	31	Eid Al Adha
August	1	Eid Al Adha
August	2	Eid Al Adha
August	20	New Hijria year
August	29	Ashora Day
August	30	Ashora Day
October	29	Prophet's Birth
December	16	National Day
December	17	National Day

National holiday in 2021

Month	Day(s)	National Holidays - Description
January	1	New Year's Day
May	1	Labor Day
May	13	Eid Al Feter
May	14	Eid Al Feter
May	15	Eid Al Feter
July	20	Araffa
July	21	Eid Al Adha
July	22	Eid Al Adha
July	23	Eid Al Adha
August	9	Islamic New Year
August	18	Ashoraa
August	19	Ashoraa
October	18	Prophet's Mohamed Birthday
December	16	National Day
December	17	National Day

**Regional Holidays****41.2 Regional holidays**

Regional holiday in

Month	Day(s)	Regional/Local Holidays – Localities and description
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**Cancellation of fees****42 Fees cancelled when they concern**

42.1	parcels returned to sender	No
42.2	parcels redirected to a third party	No

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42.3	parcels abandoned by the sender	No
42.4	parcels lost or destroyed	No
42.5	parcels rifled or damaged	No

**Redirection within the country of destination**

43.1	Redirection done without a request from the sender or addressee	No
43.2	Redirection fee charged	No
43.3	Amount of redirection fee (SDR)	
	Comments:	

**Miscellaneous provisions – operation of the parcel service**

44.1	Postal parcel services operated by the designated postal operator	Yes
44.2	Postal parcel services operated by a transport company or companies	No
44.3	Service provided throughout the country	Yes

Postcodes	Localities

**Office(s) of exchange handling parcels****45 Details of office(s) of exchange responsible for handling parcel post**

Office name: Sorting Center  
 IMPC code: BHBAHA  
 Name: Mr Abdulla Alasmi  
 Function: Chief International Postal Relations  
 Address: P.O.Box 1212  
 BAHRAIN  
 Tel: 1: (+973)17474300  
 2: (+)  
 Fax: (+973)17341645  
 E-Mail: enquiry1@mtt.gov.bh

Hours of service and days(s) on which the OE is operating

**Opening Hours (Local)**

Day	Opening hours 1	Opening hours 2
Monday	07:00-19:00	-
Tuesday	07:00-19:00	-
Wednesday	07:00-19:00	-
Thursday	07:00-19:00	-
Friday	-	-
Saturday	07:00-19:00	-
Sunday	07:00-19:00	-

Observations/Comments

**Delivery standards**

46-47 See the annexes.

**Barcode**

48 Barcode sample used on all outward international postal parcels.





**Bahrain Post**

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Items subject to customs duty:	2 hours
Items not subject to customs duty:	1 hour

**Comments:**





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Items subject to customs duty: 2 hours

Items not subject to customs duty: 1 hour

**Comments:**

Last validation date: DA V1 01/12/2020