

Basic Services			CARDIT	Carrier documents international transport – origin post	No
1	Maximum weight limit admitted		RESDIT	Response to a CARDIT – destination post	No
1.1	Surface parcels (kg)	20	6	Home delivery	
1.2	Air (or priority) parcels (kg)	20	6.1	Initial delivery attempt at physical delivery of parcels to addressee	Yes
2	Maximum size admitted		6.2	If initial delivery attempt unsuccessful, card left for addressee	Yes
2.1	Surface parcels		6.3	Addressee has option of paying taxes or duties and taking physical delivery of the item	Yes
2.1.1	2m x 2m x 2m (or 3m length & greatest circumference)	No	6.4	There are governmental or legally binding restrictions mean that there are certain limitations in implementing home delivery.	
2.1.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No	6.5	Nature of this governmental or legally binding restriction.	
2.1.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	Yes	7	Signature of acceptance	
2.2	Air parcels		7.1	When a parcel is delivered or handed over	
2.2.1	2m x 2m x 2m (or 3m length & greatest circumference)	No	7.1.1	a signature of acceptance is obtained	Yes
2.2.2	1.5m x 1.5m x 1.5m (or 3m length & greatest circumference)	No	7.1.2	captured data from an identity card are registered	No
2.2.3	1.05m x 1.05m x 1.05m (or 2m length & greatest circumference)	Yes	7.1.3	another form of evidence of receipt is obtained	No
Supplementary services			7.2	Ordinary parcels	
3	Cumbersome parcels admitted	No	7.2.1	Signature of the addressee or his agent	Yes
Parcels service features			7.2.2	Signature of a de facto agent	No
5	Electronic exchange of information		7.3	Insured parcels	
5.1.1	Use a track and trace system	Yes	7.3.1	Signature of the addressee or his agent	Yes
5.1.2	Mandatory tracking events transmitted		7.3.2	Signature of a de facto agent	No
EMC	Departure from outward office of exchange	Yes	Insured parcel service		
EMD	Arrival at inward office of exchange	Yes	8	Insured surface parcels admitted	Yes
EMH	Attempted/Unsuccessful delivery	Yes	8.1	Maximum insured value for surface parcels (SDR)	1200
EMI	Final delivery	Yes	9	Insured air parcels admitted	Yes
5.1.3	Optional tracking events transmitted		9.1	Maximum insured value for air parcels (SDR)	1200
EMA	Posting/collection	No	9.2	Maximum insured value when the provisions of the Parcel Post Regulations are not applied	1200
EMB	Arrival at outward office of exchange	Yes	10	Marking used for insured parcels	
EME	Held by Customs	Yes	10.1	CP 74 pink label used	No
EMF	Out of Customs/Departure from inward office of exchange	Yes	10.2	CP 73 label and pink "insured" label used	Yes
EMG	Arrival at delivery office	Yes	Cash-on-delivery service for parcel		
EMJ	Arrival at transit office of exchange	No	11.1	Acceptance of Cash-on-delivery (COD) service for parcels	
EMK	Departure from transit office of exchange	No	11.1.1	outbound COD parcels	
5.1.4	Dispatch messages transmitted		11.1.2	inbound COD parcels	No
PREDES V 2.0	Pre-advice of international dispatch information - origin post	Yes	Express delivery service		
RESDES V 1.1	Dispatch receipt information (response to a PREDES) – destination post	Yes			
5.1.5	Ready to start transmitting data to partners wishing to receive data	Yes			
5.1.6	Other messages transmitted				
PRECON	Pre-advice of international consignment – origin post	Yes			
RESCON	Response to a PRECON – destination post	Yes			

12	Express parcel delivery service provided	No	Inbound parcels	No
			Outbound parcels	No
Parcels with advice of delivery				
13	Admission of advice of delivery for			
13.1	ordinary parcels	Yes		
13.2	insured parcels	Yes		
Parcels for delivery free of charges and fees				
14	Parcels for delivery free of charges and fees admitted	No		
Fragile parcel				
15	Fragile parcels admitted	No		
Consignment service				
16	Consignment service by bilateral agreements provided	No		
Integrated logistics service				
17	integrated logistics service by bilateral agreements provided	No		
Addresses for bilateral agreements				
18	Contact details of the person responsible for questions concerning bilateral agreements			
Name:	Mr Carlos Deyheralde			
Function:	Jefe de Ingeniería Internacional			
Address:	Brandsen 2070 - 1º Piso - Ciudad Autonoma de Bs.As. - (C1287AAR)			
Tel:	1: (+54)1154322468 2: (+54) 1163161322			
Fax:	(+)			
E-mail	cdeyheralde@correoargentino.com.ar investigacioninternacional@correoargentino.com.ar			
Admissible radioactive material and infectious substances				
19	Radioactive materials admitted in			
19.1	Air Parcels		Inbound parcels	No
			Outbound parcels	No
19.2	Insured parcels		Inbound parcels	No
			Outbound parcels	No
20	Infected substances admitted in			
20.1	Air Parcels		Inbound parcels	No
			Outbound parcels	No
20.2	Insured parcels			
Supplementary charges - Customs				
21	Non-dutiable parcels			
21.1	Threshold level below which parcels are free of customs duties and other taxes	No		
	Comments:			
22	Dutiable parcels			
22.1	Customs clearance fee collected for parcels subject to import customs clearance	Yes		
22.2	Amount of fee collected			
	Local currency	5		
	USD	1.3		
	Comments:			
23	Customs clearance fee collected for all items declared at customs	No		
	Comments:			
24	Administration fees collected for parcels subject to export customs clearance	No		
	Comments:			
Special charges - Storage				
25	Storage charge collected on a parcel when it is kept beyond the prescribed period, or in the event of return to sender/redirection	Yes		
25.1	Amount of charge per day/per parcel			
	Local currency	2		
	SDR	0.34		
25.2	Period of charge, if not daily			
Special delivery charges				
26	Delivery charges collected at the time of delivery in response to the advice of arrival	Yes		
26.1	Amount of charge			
	Local currency	7		
	SDR	1.18		
Special charges – Poste restante				
27	Poste restante service provided	Yes		
27.1	Amount of charge per parcel			
	Local currency	6		
	SDR	1.01		

27.2	Basis for charge if not an amount per parcel		
Special provisions - Treatment of parcels wrongly accepted			
28	Parcels returned to sender	Yes	
Delivery areas			
29	Parcels delivered to		
29.1	all addresses	No	
29.2	specific areas only	Yes	
	Comments:		
Collection			
30	Collection of parcels at post offices provided for		
30.1	all addresses	No	
30.2	specific areas only	Yes	
	Comments:		
Delivery procedures for parcels for which customs duty and taxes are payable			
31	Procedure for parcels for which customs duty is payable		
31.1	Pick up of parcel at the customs office	Yes	
31.2	Addressee's address with collection of customs duties and taxes at the time of delivery	No	
31.3	Delivery to the addressee's address after payment of customs duties and taxes	Yes	
31.4	Over the counter at the local post office with immediate payment of customs duties and taxes	Yes	
31.5	Other		
Period of retention			
32	Period of retention for parcels		
32.1	Normal period	1 Month(s)	
32.2	Exceptional period	2 Month(s)	
33	Retention for parcels for which notice could not be sent or addressed to poste restante		
33.1	Normal period	1 Month(s)	
33.2	Exceptional period	2 Month(s)	
Parcels automatically retained			
34	A list of contact e-mail addresses for accounting and verification notes is temporarily being maintained and published outside the compendia; please refer to International Bureau circular 75/2020. The UPU contact person for any updates to this list is jean-marc.coeffic@upu.int.		
	Office name:	Administración CPI	
	Name:	Mr	
	Function:	Administración Postal - CPI	
	Address:	Centro Postal Internacional (CPI) - Correo Oficial de la República Argentina - Av. Fair 1101 esq. Cervetti - Monte Grande - (B1842ZAC) - Buenos Aires - Argentina	
	Tel:	1: (+54)1163161194 2: (+)	
	Fax:	(+54)1163161190	
	E-Mail:	capi@correoargentino.com.ar opinter@correoargentino.com.ar	
Requests for withdrawal from the post or alteration, or correction of address			
35	Requests for withdrawal from the post accepted	Yes	
35.1	Central office (in destination country) to which requests must be sent		
	Office name:	Correo Oficial de la Republica Argentina S.A. - Gerencia de Atención al Cliente - Reclamaciones Internacionales -	
	Name:	Ms Touceda, Silvina	
	Function:	Jefe de Area	
	Address:	Av. San Juan 1349 - Ciudad Autónoma de Bs. As. - (C1148AAB)- Bs.As.- Argentina	
	Tel:	1: (+54)1167772621 2: (+)	
	Fax:	(+54)1167772623	
	E-Mail:	CLeiva@correoargentino.com.ar	
Special provisions - Force majeure			
36	Liability admitted in cases of force majeure	No	
36.1	Liability admitted for insured parcels on board ships or aircraft used by designated operators	Yes	
36.2	Addressee/sender's reservations admitted at the time of delivery	Yes	
Special provisions - Customs declarations			
37	Number of CN 23 customs declarations required for inbound parcels	2	
37.1	Number of CN 23 customs declarations required for parcels in transit		
37.2	Languages in which CN 23 customs declarations can be completed		French English Spanish
Special provisions - Method of dispatching accompanying documents			

Correo Oficial de la República Argentina SA

ARA

38	Documents affixed to the relevant parcels	Yes
38.1	Documents attached to the parcels bill	No
Service to customers		
39	On-line tracking provided	Yes
39.1	Web site address to access information http://www.correoargentino.com.ar	
39.2	Languages in which track and trace information is available Spanish	
Service to designated operators		
40.	User of the Internet-based Inquiry System (IBIS)	Yes
40.1	Details of office(s) responsible for handling parcel post inquiries	
Office name:	Gerencia de Atención al Cliente - Reclamaciones Internacionales	
Name:	Ms Touceda, Silvina	
Function:	Jefe de Area	
Address:	Av. San Juan 1349 - Ciudad Autónoma de Bs. As. - (C1148AAB) - Bs. As. - Argentina	
Tel:	1: (+54)1158618921 2: (+)	
Fax:	(+54)1158618921	
E-Mail:	csri@correoargentino.com.ar	
Hours of service and days(s) on which the inquiry service is operating		
Opening Hours (Local)		
Day	Opening hours 1	Opening hours 2
Monday	09:00-12:00	12:00-18:00
Tuesday	09:00-12:00	12:00-18:00
Wednesday	09:00-12:00	12:00-18:00
Thursday	09:00-12:00	12:00-18:00
Friday	09:00-12:00	12:00-18:00
Saturday	-	-
Sunday	-	-
Languages	Spanish	
National Holidays		
41.1	National holidays	
National holiday in 2023		
Month	Day(s)	National Holidays - Description
January	1	Año Nuevo
February	20	Carnaval
February	21	Carnaval

March	24	Día Nacional de la Memoria por la Verdad y la Justicia.
April	2	Día del Veterano y de los Caídos en la Guerra de Malvinas.
April	7	Viernes Santo / Día del Trabajador Telepostal
May	1	Día del Trabajador
May	25	Día de la Revolución de Mayo.
June	20	Paso a la Inmortalidad del General Manuel Belgrano
July	9	Día de la Independencia.
August	21	Paso a la Inmortalidad del Gral. José de San Martín.
October	16	Día del Respeto a la Diversidad Cultural.
November	20	Día de la Soberanía Nacional.
December	8	Inmaculada Concepción de María.
December	25	Navidad.
April	6	Día del Trabajador Telepostal
June	19	Feriado con fines turísticos
October	13	Feriado con fines turísticos

National holiday in 2024

Month	Day(s)	National Holidays - Description
January	1	Año nuevo 2024
February	12	Carnaval
February	13	Carnaval
March	24	Día Nacional de la Memoria por la Verdad y la Justicia
March	29	Viernes Santo
April	1	Feriado puente turístico
April	2	Día del Veterano y de los Caídos en la Guerra de Malvinas
April	7	Día del Trabajador Telepostal
May	1	Día del Trabajador
May	25	Día de la Revolución de Mayo
June	17	Paso a la Inmortalidad del General Don Martín Miguel de Güemes
June	20	Día de la Bandera
July	9	Día de la Independencia
August	17	Paso a la Inmortalidad del Gral. José de San Martín
October	12	Día del Respeto a la Diversidad Cultural
November	20	Día de la Soberanía Nacional
December	8	Inmaculada Concepción de María
December	25	Navidad

Day	Opening hours 1	Opening hours 2
Monday	06:00-14:00	14:00-22:00
Tuesday	06:00-14:00	14:00-22:00
Wednesday	06:00-14:00	14:00-22:00
Thursday	06:00-14:00	14:00-22:00
Friday	06:00-14:00	14:00-22:00
Saturday	06:00-14:00	14:00-18:00
Sunday	-	-


Observations/Comments

Delivery standards

46-47 See the annexes.

Barcode

48 Barcode sample used on all outward international postal parcels.



Regional Holidays

41.2 Regional holidays

Regional holiday in

Month	Day(s)	Regional/Local Holidays – Localities and description

Cancellation of fees

42 Fees cancelled when they concern

42.1	parcels returned to sender	Yes
42.2	parcels redirected to a third party	Yes
42.3	parcels abandoned by the sender	Yes
42.4	parcels lost or destroyed	Yes
42.5	parcels rifled or damaged	No

Redirection within the country of destination

43.1	Redirection done without a request from the sender or addressee	No
43.2	Redirection fee charged	No
43.3	Amount of redirection fee (SDR)	

Comments:

Miscellaneous provisions – operation of the parcel service

44.1	Postal parcel services operated by the designated postal operator	Yes
44.2	Postal parcel services operated by a transport company or companies	No
44.3	Service provided throughout the country	Yes

Postcodes	Localities

Office(s) of exchange handling parcels

45 Details of office(s) of exchange responsible for handling parcel post

Office name: BUENOS AIRES AVION - ENCOMIENDA
IMPC code: ARBUEB
Name: Mr
Function: JEFE OPERATIVO CPI
Address: Av. Fair 1101 esq. Cervetti - Monte Grande - (B1842ZAC) - Bs.As. - Argentina
Tel: 1: (+54)63161165
2: (+)
Fax: (+)
E-Mail: investigacioninternacional@correoargentino.com.ar

Hours of service and days(s) on which the OE is operating

Opening Hours (Local)

Parcel delivery standards - Air parcel

OE Name BUE AVION
 IMPC Code ARBUEB
 Tel (+54)1163161320
 Fax (+54)1163161334
 Hours of operation Monday to Saturday from 06:00 to 22:00 - Sunday from 06:00 to 18:00
 From the airport of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 12:00	Thursday	Friday	Saturday
Monday	12:00 - 23:59	Friday	Saturday	Monday
Tuesday	00:00 - 12:00	Friday	Saturday	Monday
Tuesday	12:00 - 23:59	Saturday	Monday	Tuesday
Wednesday	00:00 - 12:00	Saturday	Monday	Tuesday
Wednesday	12:00 - 23:59	Monday	Tuesday	Wednesday
Thursday	00:00 - 12:00	Monday	Tuesday	Wednesday
Thursday	12:00 - 23:59	Tuesday	Wednesday	Thursday
Friday	00:00 - 12:00	Tuesday	Wednesday	Thursday
Friday	12:00 - 23:59	Wednesday	Thursday	Friday
Saturday	00:00 - 12:00	Wednesday	Thursday	Friday
Saturday	12:00 - 23:59	Thursday	Friday	Saturday
Sunday	00:00 - 23:59	Wednesday	Thursday	Friday

Definition of zones

Zone 1:

Postcodes	Cities
1000-1893	Buenos Aires

Zone 2:

Postcodes	Cities
1900, 2000, 2700, 3000, 3100, 3300, 3400, 3500, 4000, 4200, 4400, 4600, 4700, 5000, 5300, 5400, 5500, 5700, 5800, 6300, 6600, 7600, 8000, 8300, 8500, 9000, 9100, 9400, 9410.	La Plata, Rosario, Pergamino, Santa Fé, Paraná, Posadas, Corrientes, Resistencia, San Miguel de Tucumán, Santiago del Estero, Salta, San Salvador de Jujuy, Catamarca, Cordoba, La Rioja, San Juan, Mendoza, San Luis, Rio Cuarto, Santa Rosa, Mercedes, Mar del Plata, Bahia Blanca, Neuquen, Viedma, Chubut, Trelew, Santa Cruz, Ushuaia.

Zone 3:

Postcodes	Cities

	Rest of the country
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Arrival at office of exchange:

Customs clearance times:

Items subject to customs duty: 1 day
Items not subject to customs duty: 2 hours

Comments: There is no customs clearance on Saturdays, Sundays and Public Holidays

Parcel delivery standards - Surface parcel

OE Name BUE SURFACE
 IMPC Code ARBUEC
 Tel (+5411)63161320
 Fax (+5411)63161334
 Hours of operation Monday to Saturday from 06:00 to 22:00 - Sunday from 06:00 to 18:00
 From the airport/port/office of exchange of destination to the addressee

<i>Arrival at the airport</i>		<i>Days of delivery by zone</i>		
Day	Time	Zone 1	Zone 2	Zone 3
Monday	00:00 - 12:00	Friday	Saturday	Monday
Monday	12:01 - 23:59	Saturday	Monday	Tuesday
Tuesday	00:00 - 12:00	Saturday	Monday	Tuesday
Tuesday	12:01 - 23:59	Monday	Tuesday	Wednesday
Wednesday	00:00 - 12:00	Monday	Tuesday	Wednesday
Wednesday	12:01 - 23:59	Tuesday	Wednesday	Thursday
Thursday	00:00 - 12:00	Tuesday	Wednesday	Thursday
Thursday	12:01 - 23:59	Wednesday	Thursday	Friday
Friday	00:00 - 12:00	Wednesday	Thursday	Friday
Friday	12:01 - 23:59	Thursday	Friday	Saturday
Saturday	00:00 - 23:59	Thursday	Thursday	Saturday
Sunday	00:00 - 23:59	Thursday	Thursday	Saturday

Definition of zones

Zone 1:

Postcodes	Cities
1000-1893	Buenos Aires

Zone 2:

Postcodes	Cities
1900, 2000, 2700, 3000, 3100, 3300, 3400, 3500, 4000, 4200, 4400, 4600, 4700, 5000, 5300, 5400, 5500, 5700, 5800, 6300, 6600, 7600, 8000, 8300, 8500, 9000, 9100, 9400, 9410.	La Plata, Rosario, Pergamino, Santa Fé, Paraná, Posadas, Corrientes, Resistencia, San Miguel de Tucumán, Santiago del Estero, Salta, San Salvador de Jujuy, Catamarca, Cordoba, La Rioja, San Juan, Mendoza, San Luis, Rio Cuarto, Santa Rosa, Mercedes, Mar del Plata, Bahia Blanca, Neuquen, Viedma, Chubut, Trelew, Santa Cruz, Ushuaia.

Zone 3:

Postcodes	Cities
	Rest of the country

Arrival at office of exchange:

Customs clearance times:

Items subject to customs duty:	1 day
Items not subject to customs duty:	2 hours

Comments: There is no customs clearance on Saturdays, Sundays and Public Holidays

Last validation date: 2010-03-16